



CERTIFICATE OF ACHIEVEMENT

This is to certify that

Akshay Babu

has successfully completed the

Mandatory Health & Social Care Training Refresher Course

Date of Course: 26/02/2024

Health and Safety: Health and Safety-Regulations, Employees and Employers Duties, Hazards & Risks, Safety Management System, Handling Chemicals Safely, COSHH, and RIDDOR

Information Governance: Statutory Legislation, Disclosure to Protect the Public, Patient Consent & Confidentiality, Caldicott Principles, Data Protection, Information Security

Fire Safety: Statistics, Fire Triangle, Types of Fire, Fire Extinguishers, Fire Plans, Local Practice and Policies, Considerations before tackling a fire

Infection Control: Legislation, Type of Healthcare Acquired Infections, Chain of Infection, Common Infections

Food Hygiene: The Law, Personal Hygiene, Food Poisoning, Bacteriology, Prevention of Contamination, Disinfection, Hand Hygiene, Principles of Safe Cooking, and Storage of Food

Basic Life Support with CPR: Adult and Paediatric Choking, Immediate Interventions, Recovery Position, Cardio-Pulmonary Resuscitation

Moving and Handling: Legislation, Anatomy & Physiology of Spine, Principles of Biomechanics, Consideration, Controversial Techniques, Safe Techniques, Practical Session and Assessment

Safeguarding Vulnerable Children: Legislation, Types and Signs of Abuse, Determining Risk, Reporting Responsibilities, Best Practice and taking action,

Protection of Vulnerable Adults: Legislation, Key Safeguarding Principles, Types and Signs of Abuse, Determining Risks, Contributory Factors, Reporting, Responsibilities, Best Practice and Taking Action,

Complaint Handling & Conflict Management: Types of complaints, How people complain, How to handle complaints, Local Policies and Risk Assessments, Communication Skills, Recognising Aggressive Behaviour Body Language, Signalling Non-Aggressive, Defusing Aggression, Break Away Techniques

Lone Worker: Awareness of Personal Safety Issues, Strategies to Minimise Risks for Lone Worker

Equality and Diversity: Attitudes, Values and Beliefs, Legislation, Human Rights, Bullying and Harassment, Whistleblowing. Equality Act 2010- Protected characteristics.

Trainer: **Fred Mawadzi**

Signed:

Date: 26/02/2024

Certificate is only Valid for 12 months from Issue Date

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