

Рисунок А.1 – Прототип чата с ответом чат-бота на входящий запрос

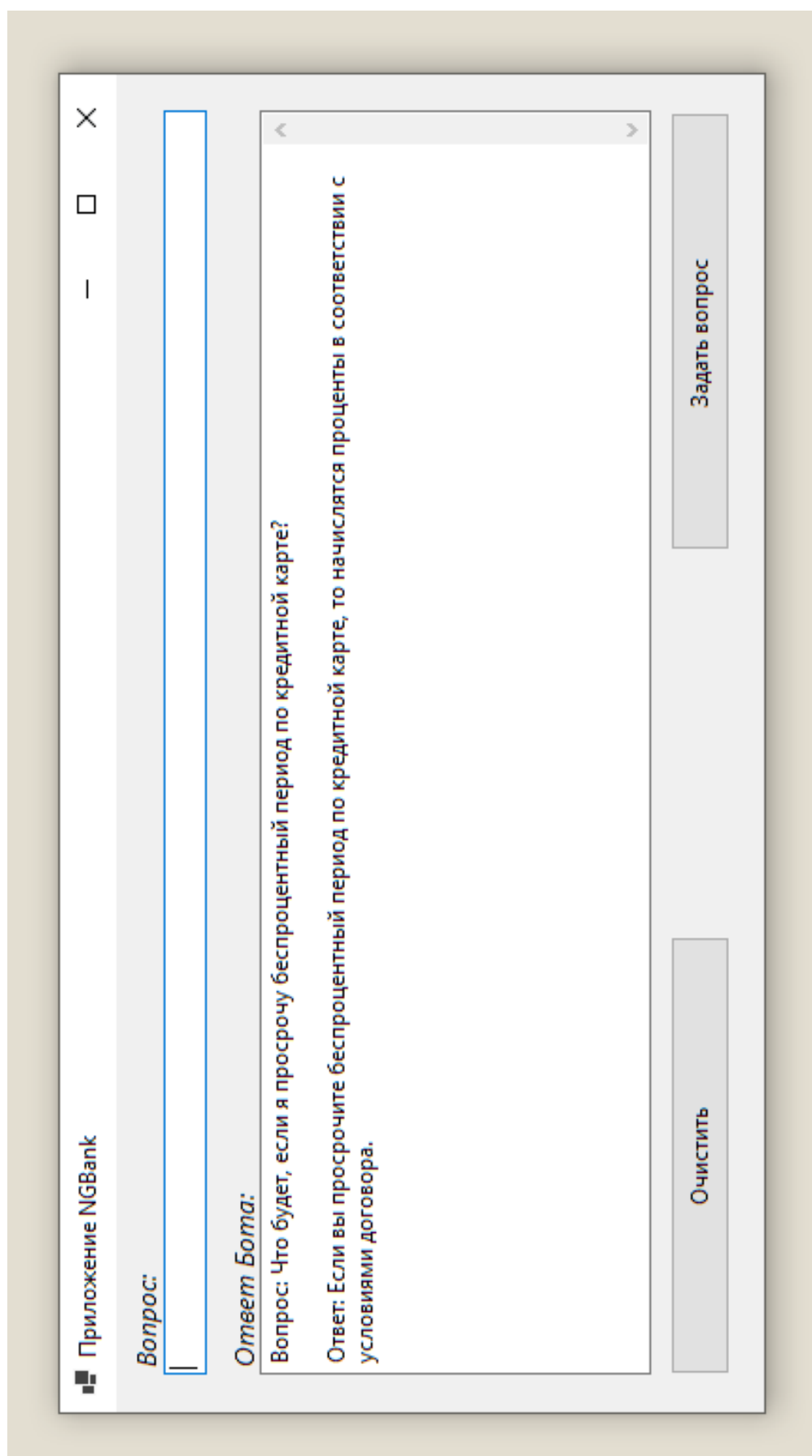


Рисунок А.2 – Прототип чата с ответом чат-бота на входящий запрос

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> Question:
What happens if there is not enough money on the debit card on the day of the automatic transfer?

> Answer:
If there is not enough money on the debit card on the day of the automatic transfer, you will receive an SMS or a push that the transfer cannot be completed. The next attempt will be repeated the next day. If even then there is not enough money on the card, the transfer will not be executed. A new attempt will be repeated in the next period according to the schedule.

> source_documents\sber_en.txt:
Autotransfers. What happens if there is not enough money on the debit card on the day of the automatic transfer? You will receive an SMS or a push that the transfer cannot be completed. The next attempt will be repeated the next day. If even then there is not enough money on the card, the transfer will not be executed. A new attempt will be repeated in the next period according to the schedule.

> source_documents\sber_en.txt:
"Automatic transfers. Why is an automatic transfer not performed? An automatic transfer may not be performed for the following reasons: 1) there is not enough money on the card to which the service is connected; 2) the debit or receipt card is blocked or its validity period has expired; 3) you canceled the operation; 4) on the date of execution of the automatic transfer, the limit of debit transactions on the card has been exceeded."

> source_documents\sber_en.txt:
Autotransfers. How do automatic transfers work? How it works: 1) Connect the service. It is enough to know the card number. Set the frequency: once a week, once a month, once a quarter or once a year. 2) Control operations. Every time on the eve of the transfer, you will receive an SMS with a reminder. You will also find the cancellation code there - if you want to cancel the transfer, send it in the reply. You can change the amount if you wish. 3) Stay informed. As soon as the money is credited

> source_documents\sber_en.txt:
Credits. How to pay in installments if the payment date falls on a weekend? If your card has the required amount, it will be debited automatically on the day off. If the amount is incomplete, attempts to write off will continue. The deadline for depositing money is the first business day. Until then, no fines or penalties will be charged.

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Рисунок А.3 – Ответ чат-бота на входящий запрос

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> Question:
What is credit card?

> Answer:
A credit card is a form of credit that allows you to pay for purchases in stores and online around the world, has an interest-free period of up to 3-4 months during which you do not pay interest to the bank, but requires not only a passport, but also proof of permanent income.

> source_documents\sber_en.txt:
How does a credit card work? How a credit card works. Credit cards, when used correctly, are a convenient financial tool. They allow you to pay for purchases in stores and online around the world, have a grace period of up to 3-4 months, during which you do not pay interest to the bank. Unlike a consumer loan, the card does not have to be constantly 'opened' again. Just pay off your grace period debt and use your card to pay for new purchases - the amount of available credit is automatically

> source_documents\sber_en.txt:
Credit cards. What is a mandatory credit card payment? A credit card is a form of credit that has an interest-free period. In order for the interest-free period to be valid for all 120 days, you need to make a mandatory payment every month - 2% of the debt. This amount is used to pay off the total debt. Example. On November 12, you paid with a credit card for a purchase worth 10,000 rubles. The credit card interest-free period always starts on the 1st of each month, not on the day of purchase.

> source_documents\sber_en.txt:
Credit cards. How is a credit card different from a debit card? On a debit card, we use our own money, and on a credit card, we use bank money. You can transfer money and withdraw cash from a credit card only with a commission, and from a debit card - without a commission. The credit card has an interest-free period. This is when you use the bank's money for some time and do not pay interest. This is very convenient when you do not have enough personal money for purchases. For example, Sberbank

> source_documents\sber_en.txt:
A credit card requires not only a passport, but also proof of permanent income. you spent 50 thousand at that time - interest will be charged on this amount; if on October 22 you spent another 50 thousand - this is the debt of the new reporting period, it can be repaid without interest until November 22. Unlike a debit card, a credit card requires not only a passport, but also proof of permanent income.

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Рисунок А.4 – Ответ чат-бота на входящий запрос

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> Question:
What is the percent of SberDeposit?

> Answer:
I don't know.

> source_documents\sber_en.txt:
Contributions for everyone. SberVklad and SberVklad Prime. Replenishment, Without withdrawal, yield per year up to 7.2%, deposit amount from 100,000 ?, deposit term from 1 month. Even more profitable with a SberPrime+ subscription
Contributions for everyone. Savings account. Replenishment, Withdrawal, yield per year up to 6.8%, any account amount, account term is indefinite. Save and manage your money freely.

> source_documents\sber_en.txt:
"List of deposits. What deposits do we have? Deposits in our bank: 1) Best% Online: Rate 9.50%, Term 30 - 1095 days, Amount from 100,000 ?; 2) Savings account Active age: Rate 6.80%, Term from 30 days, Amount from 1,000 ?; 3) Savings account: Rate 6.80%, Term 30 - 1460 days, Amount 3,000-1 million ?; 4) SberDeposit Online: Rate 6.20%, Term 30 - 1095 days. , Amount from 100,000 ?; 5) SberDeposit: Rate 4.95%, Term 30 - 1095 days, Amount from 100,000 ?; 6) Manage + Online: Rate 4.77%, Term 91 - 365

> source_documents\sber_en.txt:
confirming the right to inheritance and your passport of a citizen of the Russian Federation to the bank office and fill out an application for compensation there. For more information, please contact the bank staff.
Rating of the most profitable Sberbank deposits in 2023. Best% Online - rate 9.50% per annum. SberVklad Online - the rate is 7.20% per annum. Pension Plus - rate of 3.67% per annum. Savings account - rate up to 6.80% per annum. SberVklad Online - rate up to 6.20% per annum

> source_documents\sber_en.txt:
SberDeposit and SberDeposit Prime have their own advantages - the client can periodically replenish the account, as a result of which interest will be charged on a large amount. This will increase the benefits and accumulate enough funds. You cannot withdraw money from the account until the expiration date. The interest rate is up to 7.2% per annum. To open a deposit account, you need to deposit at least 100,000 rubles. You can place them for a period from 1 month to 3 years. The maximum rate is

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Рисунок А.5 – Неудачный результат генерации ответа из-за не точной формулировки запроса