# Redirect Manager

## Timelines

June 7th to June 28th - DEV & QA

June 29th to 30th - SIT (Buffer 2 days)

July 6th - DEMO

# Roles and Responsibilities

Gabe - Developer

Roshni - QA

John J - Product Owner

Pedro - BA

Raghu V - Sr Developer

Phani J - Team Lead/Solution Architect

# Updates

Initial Setup	Progress so far
1. JIRA Board creation (John & Phani)	High level requirements documented
2. Initial Project Setup (Raghu & Gabe)	Stories to be created tomorrow
3. Start working on stories (Gabe)	Development to start from tomorrow

#### **TBD**

Devops to figure out on last mile (push to production)
Timelines will be updated based on Grooming (June 7th 2017)

### Assumption and Pre-Requisites

#### **Redirect Input System**

JIRA will be the environment where business users will request redirect requests.

#### **Pre-Requisites**

An automated system will create JIRA tickets for each redirect that is currently live on citrix.com along with proper status.

#### **JIRA statuses**

OPEN

**IN-PROGRESS** 

LIVE

SUNSET (DELETED)

#### **Validation Steps**

- 1. Check if there is redirect rule for the given source exists in system today.
- 2. Check if the destination URL results in a status code 200.
- 3. Generic validations will still be done for typos.

### High Level Requirements

Requests will be made using "RED" (name can change) JIRA board.

#### **Create Redirect**

- 1. Business user will use JIRA query to find an existing redirect request with "Redirect From" (or) "Redirect To" fields
- 2. If there is none present, Business user will create a new redirect request. The "Create Request" form will have following mandatory fields:
  - Summary
  - Redirect From
  - Redirect To
  - Start Date
  - End Date
- 3. Once the ticket is created, business user will move the status of the request from "OPEN" to "IN-PROGRESS".
- 4. Based on JIRA Webhook, node app will perform <u>Validation Steps</u> and update the JIRA ticket with comment and move back ticket status to "OPEN", if any of the validation step fails.
- 5. If request passes <u>Validation Steps</u>, request will be updated into Dispatcher GIT repo and will be pushed live through chef in the next 15 to 20 mins.

### High Level Requirements (Contd.)

#### **Edit Redirect**

- 1. Business user will use JIRA query to find an existing redirect request with "Redirect From" (or) "Redirect To" fields.
- 2. If a redirect is already present, Business User will update the existing redirect. The status of this request will be in "DONE" state.
- 3. User will update below fields and saves it.
- a. Title
- b. Redirect To
- c. End Date
- 4. If the user need to change the "Redirect From" field of an existing request, it is recommended to move the ticket status to "**SUNSET**" and create new request for the same.

#### **Delete Redirect**

- 1. Business user will use JIRA query to find an existing redirect request using "Redirect From" (or) "Redirect To" field values.
- 2. If a redirect is already present, Business User will move the status of this request to "SUNSET" state.

#### **Sync Process**

1. A background process will be run one/twice a day that will monitor JIRA redirect requests with status "**DONE**". Based on "End Date" value, process will move the status to "SUNSET" if it is past the "Current Date".

#### **Bulk Creation**

We may not provide the ability for business users to bulk upload redirect request for now. This will be part of 2.0