C1Webapp domain model

TicketStatus

status *string (25)*

TicketCatagory

name *string (25)*

Customer

email *string* ∗ *U*
first_name *string (25)* ∗
last_name *string (50)* ∗
password_digest *string*

Employee

email *string* ∗ *U*
first_name *string (25)* ∗
last_name *string (50)* ∗
num_of_ratings *integer*
password_digest *string*
total_stars *integer*

Ticket

created_by_customer *boolean*
note *text*
ticket_category_id *integer*
ticket_status_id *integer*
title *string* ∗
visible *boolean*

AverageCache

avg *float* ∗
rateable_type *string*

Rate

dimension *string*
rateable_type *string*
stars *float* ∗

RatingCache

avg *float* ∗
cacheable_type *string*
dimension *string*
qty *integer* ∗

OverallAverage

overall_avg *float* ∗
rateable_type *string*

Comment

initiator *boolean*
message *text* ∗
picture *string*

Visit

browser *string*
city *string*
country *string*
device_type *string*
ip *string*
landing_page *text*
os *string*
referrer *text*
referring_domain *string*
region *string*
screen_height *integer*
screen_width *integer*
search_keyword *string*
started_at *datetime*
user_agent *text*
utm_campaign *string*
utm_content *string*
utm_medium *string*
utm_source *string*
utm_term *string*
visitor_id *uuid*

Ahoy::Event

name *string*
properties *text*
time *datetime*