

Gabe Kahen

Linux engineer with 5+ years of professional experience

1066 Little Grove Court
Longmont, CO 80503
(516) 287-4771
gabe@gabekahen.com
www.gabekahen.com

EXPERIENCE

Redeam, Boulder, CO— Customer Success Engineer

May 2018 - PRESENT

Works closely with engineering and customer success teams to coordinate application support for customers & business needs. Utilize Kubernetes microservices, RESTful APIs & Postgres to provide data analytics & debug application issues. Contributes bug fixes to the core application (Golang).

Tendrill, Boulder, CO— Customer Success Engineer

January 2018 - May 2018

Classify inbound customer tickets in JIRA. Write support documentation, script basic command line and SQL tasks.

Voyant, Boulder, CO— Devops Engineer

October 2016 - January 2018

Created and maintain tools for integration and monitoring (such as Jenkins, Slack, Docker, or Sensu) written in Go, Python and Ruby. Planned and organized future application deployments. Worked on migrating existing infrastructure from IaaS cloud to self-hosted cloud infrastructure (Openstack, VMware).

Webscale, Boulder, CO— Linux Support Engineer

June 2014 - September 2016

Worked with a small team to support and design scalable, cloud agnostic IaaS + SaaS solutions for e-commerce applications.

Managed Services Team, Rochester, NY— System Administrator

May 2013 - February 2014

EDUCATION

Rochester Institute of Technology, Rochester, NY — B.S. Computing Security

2009 - 2013

PROJECTS

CasaBot — Slack interface to Casatunes music player

<https://github.com/inteliquent/casabot>
<https://github.com/inteliquent/casatunes>

SKILLS

Cloud Computing
Communication
Configuration Management
Containerization
Customer Support
Linux Engineering
Networking
OO Programming
Web applications

PROFESSIONAL ACCOMPLISHMENTS

Developed automation tools to enable reliable and secure file sharing to distributed application nodes

Created a suite of diagnostic tools aiding in the collection of data from product APIs and customer environments

Participated in the design and documentation of personal, group and inter-team procedures, including workflow management, maintenance tasks and code review

Worked closely with development teams to provide development tools, maintain CI/CD pipelines, and monitor production infrastructure

LANGUAGES

Golang, Python, Ruby, Shell