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| Gabe Kahen  Linux engineer with 5+ years of professional experience | 1066 Little Grove Court  Longmont, CO 80503  **(516) 287-4771**  [**gabe@gabekahen.com**](mailto:gabe@gabekahen.com)  [**www.gabekahen.com**](http://www.gabekahen.com) |
| EXPERIENCERedeam, Boulder, CO— *Customer Success Engineer*May 2018 - PRESENT Works closely with engineering and customer success teams to coordinate application support for customers & business needs. Utilize Kubernetes microservices, RESTful APIs & Postgres to provide data analytics & debug application issues. Contributes bug fixes to the core application (Golang). Tendril, Boulder, CO— *Customer Success Engineer*January 2018 - May 2018 Classify inbound customer tickets in JIRA. Write support documentation, script basic command line and SQL tasks. Voyant, Boulder, CO— *Devops Engineer*October 2016 - January 2018 Created and maintain tools for integration and monitoring (such as Jenkins, Slack, Docker, or Sensu) written in Go, Python and Ruby. Planned and organized future application deployments. Worked on migrating existing infrastructure from IaaS cloud to self-hosted cloud infrastructure (Openstack, VMware). Webscale, Boulder, CO— *Linux Support Engineer*June 2014 - September 2016 Worked with a small team to support and design scalable, cloud agnostic IaaS + SaaS solutions for e-commerce applications. Managed Services Team, Rochester, NY— *System Administrator*May 2013 - February 2014EDUCATIONRochester Institute of Technology, Rochester, NY — *B.S. Computing Security*2009 - 2013PROJECTSCasaBot — *Slack interface to Casatunes music player* <https://github.com/inteliquent/casabot>  <https://github.com/inteliquent/casatunes> | SKILLS  * Cloud Computing * Communication * Configuration Management * Containerization * Customer Support * Linux Engineering * Networking * OO Programming * Web applications  PROFESSIONAL ACCOMPLISHMENTS **Developed automation tools** to enable reliable and secure file sharing to distributed application nodes  **Created a suite of diagnostic tools** aiding in the collection of data from product APIs and customer environments  **Participated in the design and documentation** of personal, group and inter-team procedures, including workflow management, maintenance tasks and code review  **Worked closely with development teams** to provide development tools, maintain CI/CD pipelines, and monitor production infrastructure LANGUAGES Golang, Python, Ruby, Shell |