Gabriel Ruppert

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OBJECTIVE

Motivated software engineer seeking to contribute to mission-driven projects where technology can make a tangible impact. Eager to apply technical expertise in a collaborative environment that strives to solve real-world challenges and drive positive change.

EDUCATION

Towson University | *Bachelor of Science - Computer Science* | Towson, MD | 08/2022 - Present

- Cumulative GPA: 3.71/4.0 | Graduating Fall 2024

Community College of Baltimore County | *Associates of Science - Computer Science* | Baltimore, MD | 09/2020 - 05/2022

- Cumulative GPA: 3.75/4.0 | Graduated Magna Cum Laude | Phi Theta Kappa Honor Society

EXPERIENCE

Software Engineer Intern | Booz Allen Hamilton | Annapolis Junction, MD | 05/2024 - 08/2024

- Led a team of 3 software developers to design a dashboard that scans code repositories for security vulnerabilities and displays results to project managers.
- Worked in an agile environment to define requirements, execute sprints, and perform retrospectives.
- Engaged in full-stack development including designing database schema, structuring front end components, and developing API.
- Acquired hands on experience with Docker, PostgreSQL, Python, and React.

Customer Service Representative | YellowBolt Sports | Hunt Valley, MD | 01/2023 - Present

- Drove customer growth by actively recruiting new clients through engaging marketing strategies and personalized outreach
- Excelled in customer relationship management, establishing and nurturing lasting connections with current clients
- Coordinated a dynamic, live scheduling system, ensuring seamless appointment management and optimal resource allocation

Senior Beach Concession Attendant | Sea Colony | Bethany Beach, DE | 05/2020 - 08/2022

- Spearheaded the sales and setup of beach umbrellas and chairs, offering a seamless and enjoyable experience to resort guests
- Managed a team of staff members efficiently, optimizing service delivery to guests.
- Resolved conflicts adeptly among employees and guests pertaining to the beach services department, fostering a customer-friendly environment.