

# **Gabriela Dos Santos**

Full Stack Developer

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### **Profile**

Front End Developer with 3 years of experience as developer and more than 10 years of experience in IT segment, specializing Vue.js for frontend and NodeJS/Python for backend development. I excel in translating customer requirements into robust design frameworks that meet both functional and aesthetic criteria.

Continuously striving for professional growth, I am known for my strong communication skills, my adaptability and flexibility, consistently seeking opportunities for innovation and improvement. Moreover, my leadership abilities shine through in my collaborative approach to teamwork, where I empower colleagues and facilitate open dialogue to achieve collective success.

### **Employment History**

#### Full Stack Developer, IBM (Aug/2023-Present)

- Contributed to a 95% reduction in security issues across managed applications.
- Developed minimum viable prototypes using Adobe XD, securing customer approval for new requirements.
- Developed front end module with Vue.js enhancing the Customer Experience for Contract Management among Brazilian users, achieving a 30% reduction in contract registration time.
- Managed data using IBM Cloudant(NoSQL) database
- Successfully implemented IBM's CI/CD processes across 5 team-managed applications by improving deploy speed in 80% average of time.
- Currently migrating XBIS front end from Vue2 to Vue3
   Main technologies: Vue.js, Node.js, AdobeXD,Carbon IBM, DB2, IBM Cloudant, Sonarqube,Mend, JIRA, Github, Javascript, Vuex, Router

#### Full Stack Developer, IBM (Jan/2022 — Jul/2023)

- Developed the front-end for the CBTA and US Mobility Authorization applications application within the HR Global Mobility Organization, using Vue.js, HTML and CSS in the front end and Python/Flask in the back end.
- Developed minimum viable prototypes using Adobe XD, securing customer approval for new requirements.
- Managed data using DB2(Relational DB) and IBM Cloudant (NoSQL)

- Contributed to the migration from a virtualized OpenShift platform to IBM's Hybrid Cloud.
- Modernized and rewrote stored procedures for the MMS-System, transitioning from Java to Python.
- Supported EQUUS Assignment PRO by building automations and user reports using SQL.
- Developed the front-end for the CBTA application within the HR Global Mobility Organization.
- Provided on-call support during night shifts, monitoring applications and ensuring smooth data processing outside
  office hours.

**Main technologies**: GitHub, Zenhub, JIRA, Trello, MURAL, VSCode, Pycharm, Appscan, Sonarqube, Invision, Adobe XD, EQUUS Assignment PRO, Qtest, Vue.js

#### Senior Business Analyst/Developer Jr, IBM (Jan/2018 - Dec/2021)

- Conducted requirements gathering sessions with the HR Global Mobility client to identify and refine project needs.
- Played a key role in automating 40 documents within the EQUUS APRO application, utilized by HR Global Mobility, resulting in significant cost savings of approximately \$1 million annually. These automations were implemented using SQL.
- Led small projects aimed at improving customer processes and spearheaded the deployment of new web applications to support business objectives.
- Provided second-level support for EQUUS APRO and served as the Scrum Master for the squad.
   Main technologies: JIRA, Confluence, Qtest, Trello, MURAL, Equus Assignment PRO,
   Zendesk.

#### Business Operations / Workforce Management Support , IBM (Jun/2008 — Dec/2017)

- Played a key role in defining management systems, reports, and cadences for the LA Service Management Headquarters over 2 years, and for the Workforce Management business unit in GTS Latin America for 4 years.
- Administrative support to management was essential in significantly enhancing daily operational efficiency.
- Led small projects aimed process improvements and headcount management within the Workforce Management domain.

## **Education**

Web Development Full Stack - Post Graduation, PUC Minas Gerais (Jan/2020 — Dec/2022)

Systems Analysis and Development - Graduation, UNIP (Jan/2018 — Dec/2019)

Project Management - MBA, Estácio de Sá (Jan/2015 — Dec/2016)

<u>Business Management - Foreign Trade -</u> Bachelor, Catholic University (Jan/2008 — Dec/2010)

Languages - Portuguese-Native, English-Fluent, Spanish-Fluent, French-Basic

**Skills** - Linux, Node.js, Vuejs, HTML, CSS,CI/CD, Git, JavaScript,SQL,Python, JIRA, Zenhub,Zendesk,EQUUS AssignmentPRO, IBM Cloud, IBM Cloudant NoSQL db, IBM DB2

**External Certifications - ITIL v3, PMP®, Scrum Master**