

Gabriela Brandão Martins

SOFTWARE DEVELOPER

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Objective

To secure a challenging position in Software Development or Data Science area, where I can apply my knowledge, learn new technologies, grow professionally and mentally.

Experience

Mottu | Field Service Intern.

2025-03 – Present

Focused on managing third-party drivers responsible for motorcycle recovery. My role combines data analysis, communication and process automation to improve operational efficiency

- Built dashboards and performed data analysis using Power BI, BigQuery, and Intercom.
- Automated daily, weekly, and biweekly report generation and email scheduling.
- Developed automation for biweekly operational closing using BigQuery and Pipefy.
- Created a support chatbot with OpenAI and custom endpoints for the fleet team.
- Used Bubble to manage the internal notice board in the Mottu Services app.
- Wrote and recorded best practice guides for third-party drivers.

Education

FIAP - Paulista College of Informatics and Business Administration

2023 – 2025-06

Systems Analysis and Development | Technical Degree

Skills & abilities

Strong focus on data analysis, process automation, and API integration, with hands-on experience in fleet operations and support systems.

- **Back-End:** Python, Java, C#
- **Front-End:** React, JavaScript, HTML, CSS, Bootstrap
- **Databases:** PostgreSQL, MySQL, SQL Server, SQLite, MongoDB
- **Data & Analytics:** Power BI, Google BigQuery, Intercom, Excel
- **APIs & Testing:** Postman, Swagger, REST APIs
- **Automation & No-Code Tools:** Pipefy, Bubble
- **Cloud Platforms:** AWS, Google Cloud (BigQuery)
- **Dev Tools & Environments:** VS Code, Visual Studio, JetBrains, Git, GitHub, Windsurf
- **Languages:** Portuguese (Native) and English (Advanced)