GLOSSARY

Reliability

accident

event that caused a harm

ACID

atomicity consistency isolation durability atomicity: all of the operations in the transaction will complete or none will

consistency: the database will be in a consistent state when the transaction begins and

isolation: the transaction behaves as if it is the only one being performed

durability: when completed, the transaction's operations will not be reversed (that is a

separate action).

see also eventual consistency.

airplane safety

The number of hull losses per million flights.

Concord (now: 11.64

737: ~1

ARM-R

One is upside down and rotate 90deg to eliminate some upsets from common electrical

Ashby's law of requisite variety

"Any controller, to be effective, must have sufficient variety in its coping mechanisms to counter the variety of actions that could be exhibited by the system to be controlled."

See also fast fail

assurance

"justified measures of confidence that the system functions as intended" and is

reasonably free of flaws.

Uses a clear, comprehensive, defensible argument

analysis

analysis tends to affirm (justify) that the system is safe, versus

analysis that test the system to find the limits of its safety

AT&T

modular redundancy; when it deviates from very narrow constraints, it shuts down;

shutdown is announced.

availability

"percentage of time during which the system is operational and conforms to

specification."

See also integrity aspects

MTTFMTTF + MTTR

see also Gompertz law of mortality, MTTF. MTTR, reliability, Weibull power law

block sparing

Block sparing is a part of a fault recovery and masking technique, usually done at a filesystem level. When a block is discovered to be going bad:

- The block's data is duplicated to another disk block,
- The data structures referring to the block are updated, and
- The block is marked bad

see fault masking, SMART

Byzantine failure A component – software module, computer, router, etc. – fails but keeps on operating. This failure might be a software bug, hardware fault, or outright sabotage. In packet

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FILE G:\My Documents\Glossary\Glossary Reliability;4.doc

IEEE Spectrum Sept 2000 p24-28; "Faults & Failures: The day Concorde fell to Earth"

A Villemeur, Reliability, Availability, Maintainability, and Safety Assessment, Vol 1 Wiley 1991

Gibson 1993

networks, message processing, or data flow systems, this type of failure can be very hard to track down. Examples include misrouting messages, changing fields inappropriately, corrupt data, perform correctly – except for data from one user, or flood the network with garbage

See also failure

common mode rejection ratio

A measure of an instruments ability to ignore or reject interference from a voltage common to its input terminals relative to ground. Usually expressed in dB.

complexity

"A high level of complexity, unless it is there to increase robustness, poses more threats to system operation."

"A high level of coupling (sometimes considered a form of complexity) between components indicates a high level of interdependence: a change in a system component will ripple through the system via the coupling paths."

Interoperable Environments" IEEE Communications, May 1999 p126-1

Ogmjen Prnjat, Lionel Sacks, "Integrity Methodology for

communication complexity

"How many operations or messages need to be generated to perform some action."

computational complexity

"How well a given procedure can be analytically described or determined."

time complexity

"How long (how many iterations or cycles) an operation takes."

conflict catcher

A well-regarded product for the Macintosh, thru System 9; similar techniques are available for other systems as well, and the techniques are useful:

- Rollbacks
- Testing
- Automatic detection of conflicts
- Metrics

See also error correction, journaling

coupling

Affects flexibility in system, constraints on timing, operation sequencing, acceptable input data ranges.

loosely coupled

If 'A' fails B can go on with it's operations; it isn't critical;

very flexible assumptions, flexible timing and sequencing, flexible time constraints.

tightly coupled

Opposite; less flexible in how it handles errors / faulty. Real time or very tight control

systems.

criteria

absolute: compliance with target; often quantitative

relative: relative to previous or existing XYZ (e.g. product) reductive: "as low as reasonably possible" (reduce it as much)

critical component Any *component* within a critical device whose failure to perform can reasonably be expected to cause failure or decline in safety or effectiveness in a critical device.

see also critical device.

critical device

A critical device is one whose failure to perform can reasonably be expected to result in injury.

see also critical components, critical operation

critical operation A critical *operation* is any operation – that if improperly performed – can reasonably be expected to impact a critical device: such as causing failure, impact its safety, or affect its effectiveness.

see also critical component, critical device

danger index

= Safety Index + C

where C is a normalizing constant (say 10)

see also safety index

deadlock "Block in a state expecting a message or event which will not or cannot occur."

Prnjat ibid

See also livelock

defect prevention Functional specification defects, system design defects, programming defects,

maintainability, root cause analysis. Critical success factors for peer reviews. Inspections, how to do them. How create and use specifications to minimize defects, ways to track and

control defects.

dependability

Decide what components (software, hardware, etc) will be relied on. Identify the critical properties, determine the level of confidence required. The properties: what are they and

how atomized are they?

dual-string configuration

any failed component in one string can be replaced by its twin in the other string.

dynamic fault recovery

If a fault in a module is detected, the modules is disabled and a spare module is enabled. A series of actions is then performed to resume the normal operation.

electronic components failure rate t_0 -> t_s (settling time)

 $t s \rightarrow oo R(t)$

Reliability with time

$$R(t) = Ge^{-\lambda t}$$

G = constant

Lambda = sum of the failure rates of all constituent components

1/lambda = mean time between failure

environmental testing Compatibility testing, performance and stress testing. Security & controls testing, database testing, software testing. Error and disaster recovery testing. GUI testing, Client/server testing. Internet based app testing. Reliability testing.

error control strategy

Specifies how error are determined (eg time-outs, explicit notifications) and what will be done when an error occurs (usually a retry).

error handling systematic

Detecting when an error/exception condition occurs

Determining where and what should handle such conditions

The actual stop or recovery actions. This should be as graceful as possible. Should not exit the program except when absolutely necessary.

Some techniques employ a combination of codes must uniquely identify the path to the

original failure.

error codes

Error codes are often returned back through several levels of function calls until they are handled appropriately. The need to preserve various error states for higher layers (push/pop

error messages

There may be a clear relationship between user action and error. Such as the system's design anticipated this kind of error and reports cryptic messages, deceptive messages, misused, unspecific. Worse, these messages and errors are never human tested. The other kinds are errors the design didn't anticipate: Here is something bad, here are tea leaves.

Hope you can figure it out.

exception handling A type of error and distributing.

longjmp/setjmp. Return through several layers of calls, leaves global state as it was of at longjmp() time, not setjmp() time.

Exceptions – try catch, throw. Like longjmp/setjmp in many regards. Calls destructors of locally declared objects for each level until gets back to catch spot.

error rate

For a given span of operation, testing only provide reliability estimates to $\sim 104^{-4}$ errors/hour (Littlewood & Stringini 1993)

Avionics, nuclear power require better than 10^-9 errors/hour

eventual consistency

consistency: client perceives that a set of operations has occurred all at once

availability: every operation must terminate in a defined response (pass, fail, etc.)

partition tolerance: operations will complete, even if individual components are unavailable (e.g.

it fails).

see also ACID

fail safe

Under failure modes do safe things. Default deny/permit

Weakest link: strength in proportion to risk

Choke point: allows focus to within bounds that can be dealt with

Least privilege: minimal privilege to do the task, no more.

Defense in depth: a variety of protective mechanisms to produce defense.

Diversity of defenses: a variety of methods and approaches to defense.

Universal participation: all must participate.

Simplicity.

failure engineering for FMEA, fault tree

Employees tools and approaches simultaneously. (Note: simultaneous events are often so hard to

analyze rationally that they are examined only as an exception—if they are likely to occur)

Reduces probability of fault event

Reduces direct impact of fault

Recover from fault

Note the deterioration or degradation of components and the functionality is often talked about

separately.

see also error correction, error handling

fast fail

Determine out-of-bounds and disengage. This is often very useful, during development, for making the underlying mechanism robust, rather than the fault-handling mechanism; this is useful when the range of variety of disturbances is unknown. It is discouraged with released

products.

see also Ashby's law of requisite variety

fast recovery

Identify the 20% you need for fast recovery 1 vs the 80% infrequently used. Residency bits,

locality of reference tools, used to identify frequency of use.

fault

What you wanted didn't happen.

Topics: Detection, Isolation, Localization (finding it), Notification, Mitigation (Protection and

Restoration)

Fault model; fault hypothesis, fault containment unit

fault avoidance

Prevents faults (so they don't have to be handled) thru estimation, forecasting and prevention. Limit the introduction of faults during the system construction. The approach includes good specifications, good programming practices & discipline, extensive & repetitive reviews & analysis, testing.

prevention: reduces likelihood of faults occurring before the system becomes operational

removal: find and remove causes of errors

forecasting: techniques that estimate the presence, creation and consequences of faults

fault capture

Often system trace. In emulation environment; in production environment with hardware support; in production with no hardware support. *See trace*

fault domain

fault handling

What you do to make it right. This may require detection, identification, correction (diagnosis, masking, recovery), and communication (documentation, labeling, notification, and logging)

Error: A component did not deliver results it was expected to. Either does task or provides that it did not and a summation of why. Multi-case: provides for another route to get result originally requested.

The failure should be conservative and do no harm. Roll back to an unharmed state.

Tradeoff: how much time are you allowed between detecting and the time you must have the issue corrected?

Responses to restore after a fault:

- 1. Well-defined procedures that require overall coordination (within area of restoration)
- Tools to aid operators & area coordinators execute operating procedures & make proper decisions
- 3. Regular training sessions of a varied nature

Handling:

- 1. Detect fault e.g. usually with a redundancy of some form, timeout, or a degradation in performance. Note exceptions have issues; try to construct them in a safe manner.
- 2. Go back to safe state. Dump out crud, eg trace buffers. Try alternate logic. If nothing worked report to caller. Eventually that is step 3.
- 3. Error messages. See error handling

fault masking

The customer doesn't know what you did to do right by him, but gets good service. Usually accomplished thru fault handling.

fault prevention

Structured design, static analysis (e.g. lint), Rigorous design rules, Quality Control, good Design practices

Normal conditions, and continued operation. Parameter specifications.

Shutdown operations. Parameter specifications.

fault tolerance

Fault tolerance keeps system going in the face of faults by protecting against and compensating for faults. The techniques include: watchdog timers, periodic resets, reasonableness and acceptability checks, design diversity, and data diversity

n-fault tolerant: can tolerate n failures without degradation.

FMEA

failure mode effects analysis

Look at schematic and graph of hardware. For each element, ask:

What would if element failed? e.g. Completely fails, of 25% value shift.

What if link to element fails (e.g. stuck high, stuck low, or open)? Looks at connection to node.

Does not ask how it could fail; assumes it does. Only a SPOF method

Because schematics can get large, often only a subset is examined. The output or safety related sections. The items of designer or developer concern. Items that came out of the above.

Some components (to its input) have defined FMEA results. Many do not.

formal methods

"Formal methods used in developing computer systems are mathematically based techniques for describing system properties. Such formal methods provide frameworks within which people can specify, develop, and verify systems in a systematic... manner."

IEEE Computer, September 1990 p8

"Formal methods are based on mathematics but are not entirely mathematical... [They attempt to] codify the customer's informally state requirements... [and] map the real world to some abstract representation of it."

IEEE Computer, September 1990 p19-20

hazard

circumstances causing an incident or accident

incident event that did not result in a harm

integrity See availability, feature integration, journaling, liveness, performance, reliability,

resilience, robustness, safety, scalability, security

operational level Requirements to "minimize feature interactions can be achieved through thorough

interconnection and interoperability testing, following a defined set of scenarios. A high level of resilience and robustness can be achieved performing extensive test in test beds,

simulating possible behaviour of the environment.

system level Behaviour modeling, reachability analysis, livelock/deadlock detection techniques. "data

coherence policies supporting atomicity, consistency, isolation, and durability of

transactions."

integrated level "to maximize the computational and data complexity system metrics"

unit level Performance measurements.

interactions Dependencies between components. Linear (simple) interaction: components only affect

others functionally downstream. Complex: interact with many others in many other parts of the system; hard to understand & predict behaviour. Complex + tightly coupled:

promotes accidents.

interruptions

"The nature of the interruption

"Any effects of the interruption

"And parameters that can vary from one instance of the interruption to the

next

"How the interruption can be detected

"Which actions the interruption can interrupt

"How to respond to the interruption; especially how or whether to resume the interrupted process."

journaling

roll-back

Why?

To catch conflicts with device driver and configurations

System recovery

Databases

Backup emergency restore

Scroller for going back in time.

livelock "oscillates between a closed set of states"

set of states

See also deadlock

liveness "That something will, eventually, happen."

Prnjat ibid

Prnjat ibid

Prnjat ibid

kovitz

load What to do when the load is too high (or will become too high) to service. 1: load

shedding, direct. RED, disable lower priority services, stop servicing some customers.

2. indirect: raise rates, RED which indirectly signals to others to stop, ask to reduce load.

3. Add more capacity, lease or purchase processors, etc.

shedding Needs to decide what to shed

monitor A control program that oversees the allocation of resources among a set of user

programs.

boot monitor A control program used in the boot process, and may include a user directed mode

debug monitor A user directed, simple 'debugger' tool

hypervisor Hierarchy of supervisors in IBM mainframes

kernel security Tracks privileges, users identifiers, decides if an action can be carrier out; manages page

allocations and privileges; sets, responds to and effects resource limits. monitor

Programmer defined monitor within an application. This is used within Java to decide if security monitor

connection (or other action) definitely should not be allowed.

supervisor

range checks Parameter validation. The trick is to recognize that most parameters will be correct.

Pointers shouldn't ne null, and should point to valid address; numbers should be within

acceptable ranges.

Return codes, especially when a pointer or handle is returned. Array indices should be

before end; use of buffer, end of buffer

asserts Conditional tests regarding the validity of the data, may trigger debugger

structure checking Checks that pointers reference expected structure; possibly via magic #. Is an assertion

that must be ensured by the creator of the class, must be preserved by every exported

routine of the class. The entire data structure be test validity.

MTTDL

mean time to data loss

$$= \frac{MIBF^2}{N(N/G+1)MTTR_G}$$

Used to describe a RAID system with all failures assumed to be independent. N is the number of data disks in the raid group, G is the number of parity disks (eg possibly done with multiple RAID groups)

MTTF

mean time to failure

$$= \int_{0}^{\infty} dt \, Reliability \, (t)$$

Black's Equation

$$MTTF = AJ^{-N}e^{\frac{E_A}{kT}}$$

where

A = empirical coefficient

J = current density

N = 1..3, metal composition and thickness coefficient

Ea= activation energy k = Boltzman's constant

T = temperature of metal connection

redundancy

multiple modular Each module is replaced by a series of identical modules. Their outputs are compared to derive a correct majority should one of the modules fail.

deterministic

operating system The worst-case execution time of each its system calls is calculable.

real time

- The process currently running is guaranteed to be highest-priority task 1.
- Context switches have a bounded worst-case time
- 3. Interrupt latency has a bounded worst-case time
- 4. Prevention of unbounded priority inversion

opposing-traffic sensor

This is a fail-to-a-safe-state mechanism used in traffic lights. It is a sensor that checks to see if the signal lights ever allow vehicles to enter the intersection from opposite directions. When sensor detects such an event, it shuts down the traffic signal's primary controller and has the lights, in all directions, blink red; the condition must be cleared manually after a person figures out what went wrong. Such a sensor must completely separate from the signal controller, and consider green, yellow, turn-lane arrows, pedestrian controls, etc.

see also fail safe, trace buffer, watchdog timer

patch table

Delivery of patch, verify its authenticity, examining it, storing it in non-volatile memory, handling its failure.

power immunity specifications

IEC 61000-6-1

Traffic intersection design standards: http://www.urbandalelibrra

ry.org/Urban Design Stand ards/chapter13.pdf New York State specifications for traffic controllers:

http://www.dot.state.ny.us /traffic/files/dotmes.pdf

Fred Brooks p121-112

program maintenance

"program maintenance... consists chiefly of changes that repair design defects. Much more often than with hardware, these changes include added functions. Usually they are visible to the user."

"The fundamental problem with program maintenance is that fixing a defect has a substantial (20-50 percent) chance of introducing another... Why aren't defects fixed more cleanly? First, even a subtle defect shows itself as a local failure of some kind. In fact, it often has system-wide ramifications, usually non-obvious. Any attempt to fix it with minimum effort will repair the local and the obvious, but unless the structure is pure or the documentation very fine, the far-reaching effects of the repair will be overlooked. Second, the repairer is usually not the man who wrote the code."

quality baked in with good project management

- Thoughtful planning. List of activities, milestones (to focus, and to track progress), temper with past data
- 2. Commitment by company, but don't over commit on deliverables
- 3. Tracking: examine 'why there are delays, and when to re-evaluate'
- 4. Teams are important
- 5. Review work and progress: detect defects early, review at ones own pace
- Quality mechanisms, step. Requirements specification preparation, design & algorithm choice, coding and unit testing, integration testing, peer review meetings, documentation
- Prevent & catch defects. Avoid adding new defects, use checklists, simplicity hides
 fewer defects and easier to maintain, complexity lends to poor testability, test as you
 implement, changes should support testing, maintenance, debugging, design should
 center on its use.

quality metrics

Testability

Maintainability

Clarity

Common complexity vs essential complexity

Which sections should be rewritten

Guide to rewriting

software quality

Difficult due to ego reasons and ease of longevity Tight definition of interface

- What goes in definition?
- How to tell if something is missing?
- Versioning an interface
- How an interface is allowed to change with time
- Variables, calls, call tables, call sequence, allocation and memory use

Common elements of bad design:

- Change setting X (directly or indirectly)
- Data flow linking failure

radiation hard total ionizing dose

accumulates radiation damage, changing threshold, leakage, etc.

single event latch up

a single event upset that creates a CMOS latch up, requiring a power cycle.

single event upset

soft error caused by an ion triggering an electrical transient

rate monotonic analysis

Optimal means of assigning relative priorities. Can demonstrate that a set of tasks will always meet their deadlines, even under worst case situation. Priority inversions must be bounded (i.e., unbounded inversions must be prevented). Strict system use a preemption system to guarantee. In the analysis tasks are assigned a fixed priority (either absolute # or

relative to other task), that is not changeable at runtime.

The priority assigned based on how often the task runs in the worst case.

Tasks that are given the same priority, any of the following can be done:

- 1. Merge the tasks, and just run Task 1, Task 2, etc.
- 2. Give them equal priority, with round robin or run-to-completion behavior.
- 3. Give them adjacent unequal priorities

See also real-time, scheduling

real-time

Real-time software measures, monitors, analyzes and controls real-world events as they occur; often it must respond within in strict time constraints. This includes

- Monitoring or data capture from the external environment
- Analysis of data in order to transform it into forms required by the application
- Controls to respond to external events
- Coordinating system components.

operating system design

Low interrupt latency is often achieved by never (ever) disabling interrupts in the kernel. Does this mean never turning off the "global interrupt enable" or never turning of the specific peripheral's interrupt enable?

See also rate monotonic analysis

hard real time

soft real time

RED

random early discard

Used only when there is automatic retry/retransmission. Discards elements when queue length exceeds a threshold. This works, not because it temporarily sheds load, but because the sender scales back the rate at which it sends. At first the sender slows because it hasn't recvd enough acks to continue; but it also adjusts its estimate of network load and sacles back the send rate.

reliability

"Probability of a system performing its purpose adequately for the period of time intended under the operation conditions encountered."

Optimistic: assumes that none or few conflicts are likely to be experienced by any particular user of the shared resources.

Pessimistic: tend to assume the worst possible case and to defend against it by rather austere measures that often end up limiting concurrency.

Safe: if all processes already granted resources would be able to complete in some order even if each such processes were to use all resources they are entitled to.

reliability

$$=e^{\frac{-\iota}{MTTF}}$$

Siewiorek 1992i

A. L. Reibman, M. Veeraghavn, "Reliability

Modeling: An Overview for

System Designers," IEEE

Computer April 1991

reliability

should provide adequate means for its functionality to be unaffected by faults

possibly provide means of reducing probability of fault events.

should provide a means of tolerating faults

should be stable over time – its behaviour and functionality should not evolve to undermine any aspect of the system

it should provide a means of recovering from faults

Fuses that can be used to disconnect defective functional units.

see also storage reliability

Reliability: Probability that it works during the desired time period

Availability: probability that it works (over all time)

Dependability

Security

Performance: missing deadlines

Conformance: meets certain types of specifications

Safety:

issues

Fault levels. Radiation hardness, single event upsets. CMOS latch up. Memory error detection and correction. Reliability and cross strapping.

replaceable modules issues

Replaceable modules – especially those designed for redundancy in a 'reliable' system:

- Power distribution
- Heat removal
- IO interconnects
- Storage access
- CPU
- Switching of communication
- Switching tasks to another module
- Switching a module off
- Switching a module on

requirements DO-178B

Expensive, little direct benefits. Outcomes are function / effect

Emphasis is on writing identifiable requirements, can make document have little context and discourse of the requirement.

Testing that the requirement is properly implemented. How you test that the requirements are the right ones.

Analyzing how well the tests test the implementation.

Attributes of a requirement's construction

Attributes of a test's construction

Coverage of branches

MCDC analysis

Requirement by property.

resilience

"the system can recover from fault."

Prnjat ibid

risk

likelihood of a hazard, and severity of harm

Presence (present, extension, new) - risk is technology presence by market presence.

see also hazard, likelihood, servity

risk identification

Recognize symptoms: unrealistic specifications and margins in design and test. Reliability analysis, FMEA, fault tree. How do others identify and evaluate risk? Insurance underwriters in setting premiums, NASA, other projects.

Analysis techniques. NMI 7120.4. Requirements and Intent DOD 4245.2 templates. Analytic hierarchy process.

Information gathering. Expert interviews. Structured questionnaires.

Known technical risks. Redundancy calculations. Test margins. Parts, materials, components selection.

Analysis. Assessment criteria. Risk baselines. Simulation via crystal ball, prima vera monte carlo.

risk management

either accept it, mitigate it, or transfer it.

risk management process

Process: preliminary analysis, definition, design & development, operations.

- 1. Identify & understand your major risks
- 2. Decide which risks are natural to keep? Which should you seek to transfer?
- 3. Determine your capacity for risk
- 4. Embed risk in all decisions / processes
- 5. Align everything around risk monitor risks, manage them

Concept. Risk components – technical, schedule, cost, programmatic, political. Measures of risk. Definition of risk factor.

How to assign value to risk?

Focus on the few risks – or few groups of risk – that matter.

Application. Developing risk management plans. Developing risk assessment criteria. Establishing risk baselines. Establishing mitigation actions and contingency planning. Monitoring and reporting risks – lessons learned database, anomaly reporting.

robust design principles

- Fault tolerance
- isolation (containment)
- patching, each independent module has its own corrections area, well-defined structures in memory to allowing restarting without loss of existing flows,
- lifespan being sufficiently shorter than the failure rate,
- bounded behaviour.

robust features

- Update software without shutting down or rebooting
- Handle failures without loss of operations.
- verify existing block contents before performing patch / upgrade
- structured logging

robustness

"The stability of the system to handle .. all eventualities and continue to operation"

nothing 'bad' will occur; that "the risk associated with it is judged to be acceptable."

Term	Meaning
safety	How to prevent or reduce risks or harms
security	Preventing, reducing, etc others from finding information or altering

safety

psychological perceptions of safety

- 1. People do not believe they are at risk. Believe that they are less vulnerable to risks than others and less likely to be harmed.
- 2. People are unmotivated
- 3. Safety is an abstract concept. Outcomes with abstract nature tend to be less persuasive than concrete outcomes ("security" outcomes are selected less because of this?). Costs are real and immediate compared with abstract gains / benefits.
- 4. People tend to prefer a gamble-for-a-loss over a guaranteed loss.

safety critical

Concerned with the potential harm a machine might do (e.g. should few, if any, machines strong or heavy enough to crush a person be allowed into homes?). The techniques include FMEA and design approaches:

- Avoid contact altogether with people
- Sensors to avoid collisions with people
- Being made from lighter and softer materials
- Backup systems

Prnjat, ibid

William Lowrance, 1976

Table 1: Distinctions

Emergency shut off switches and valves

safety index $= \log N$

where there is probability that 1 in N people will die from the procedure, product, etc.

safety processor Secondary processor: logical safety and electrical safety.

security "stay in correct operation state... they are able to detect and avoid intentional attack." *Prnjat,* ibid

single event effects Effects in digital and analog devices: microprocessors, DSPs, DC/DC converters, optoelectronics, volatile & non-volatile memories

Transient & permanent upsets

Upset rate

Soft errors, latch up, burn-out, SEFI

underlying phenomena

Ionization by primary particles and secondaries from nuclear collisions Charge collection in small structures, Charge migration and Critical Charge

Crystalline lattice deformation

Damage thresholds in Silicon and Gallium Arsenide

specification document

The intent is that the specification is without ambiguity, is complete, consistent, and that the implementation conforms to it. There are formal methods to test the conformance. A specification may be written to preserve properties in an existing implementation/.

requirements Includes a means of identifying requirements; we use a TEXTLABEL### (eq REQ123)

but it does not have t be that way.

Strongly encouraged to ensure that a requirement does not have unbounded time will

respond with X, but it is decoupled so could respond 100 usecs form now.

Requirement should be free of negative tense: not, doesn't, never, won't, etc.

Requirements for hat the user wants, software requirements, functional requirements,

system requirements, performance requirements, constraints, etc.

stack safety Tracking safe range to write, and regions that are not allowed. For instance, tracking the

writing of undefined areas of stack after the current (which can happen when a called

subroutine returns a pointer to a variable on the stack).

stability failures of interconnection

failures of consistency of a part

decomposition to a stable intermediary form that can be quickly reassembled.

static analysis

a body of techniques that can examine source or object code and identify properties – especially certain kinds of bugs – without executing the code.

storage reliability

classification

The reliability of file systems and other storage mechanisms might be as follows:

- 1. No special reliability mechanism
- 2. Protects meta-data consistency, but not data consistency
- 3. Protects content data consistency

Most systems are #1 or moderate #2. see also information lifecycle management

system wear Reflected in subtle changes throughout system

testersTesters find info about quality that helps management in making better informed

decisions. Testers have poor ability to prioritize; little empathy with users.

bug testing Can manage only a small number of testers, esp. when there is a lot of bugs. A

person only reports a few bug: don't want all testers to report the same bug.

Start with a small set of testers

Expand this set only when you get the most frequent bugs fixed. Will lose some

people with each round of beta expansion.

testing automated Load & stress testing

testing modifications localized change testing, regression testing, change completion checklist

test cases

indentifying what to test, how to design test cases, how to ensure complete coverage: analyzing functional specifications for testability, equivalence, path analysis, input-based tests, risk-based testing

thread

issues with design of threaded code

Data races, lock granularity, lock ordering, modularity, blocking time, priority inversion,

and deadlocks.

No IO's in atomics.

Java RT

Thread stop: ability to force it go up call tree

Aircraft use CORBA

trace buffer

IBM CHRP, z990 Firmware in peripherals store events to a circular buffer dedicated to the peripheral unit. z990 8x64bits. Used to trace activity. Used to alert OS of events, such as overheat. Not clear it is good enough for replay

aka flight recorder.

data trace

traceability

Traces of data flow through system

instruction tracing

Supported in some hardware. Records the functions that were called, possibly with parameters, preserves order, including return value. Record all of API calls in binary trace file, parameters of function, return value, procedure name. Detailed log of calls, done at runtime.

Ability to follow the steps from output back to original sources. For products, this allows tracing all of the products design, and features back to the original documents approved by the company. For information, measurements, methodology and standards.

trap instructions conditional

When hardware and/or software detects unsatisfactory operation control is transferred to a special (possibly interrupt) handler, often with pertinent address & state information. CPU or memory traps are main types. Not all traps can be ignored; complexity, frequency of occurrence, overhead, and response times. Can replace explicit test instructions.

Traps are, usually a fast alternative to a variety of frequently used safety constructions frequently. These constructions typically look like:

if (!Ptr) goto HandleError;

if (Idx >= Ary->length) goto HandleError;

if (Idx < 0) goto HandleError;

While small and compact, comparison and branch cumulatively adds up into a performance overhead on well-behaved software.

The PowerPC includes a family of conditional trap instructions, such as the following, that throw a trap if R15 is null:

teqi R15, 0x00

The performance, in the common case, is that there is no branch, and that the comparison happens in parallel with other instructions. (The CPU usually guarantees that their effects will be discard if the trap is thrown). The application needs to install a custom handler to examine why a trap occurred, and to restore the processing if possible. Some even include the ability to emulate some instructions.

Often the handlers are OS and CPU specific, and can quite slow. When a trap is invoked – access violation, manual trap, debugging trap, instruction emulations, FPU error, etc – the CPU goes to the kernels trap table, and passes off to its trap handler. The kernel eventually passes control back to the process.

validation

see also validation (infosec)

MACH/ OS-X examples at: http://www.clozure.com/cg i-bin/viewcvs.cgi/ccl/lispkernel/lisp-exceptions.c http://www.omnigroup.co m/mailman/archive/macos x-dev/2000-June/002030.html http://download.pltscheme.org/scheme/pltcleancvs/src/mzscheme/gc2/vm_ osx.c

central tasks of validation:

- to stimulate a design,
- to check that the design produces results according to its specification, and
- coverage: measure how much of a design's possible execution space has been simulated and checked

Term	Meaning
validation	test that the behaviour is consistent with the requires, safety and efficaciousness
verification	demonstrates that the implementation matches the stated design.

Table 2: Between validation and verification

validity checking test setup

An empirical process to ensure that the collected data properly represents the phenomena with in tolerances.

- 1. Examine the Average and RMS levels before the test. What is the normal and noise band? The average value at this step is the zero level.
- 2. Examine the Average and RMS levels after the test. The sample window is not long enough if the single has not returned too the settled state.
- Compute the maximum signal level and check that the full scale is larger, but not too much
- 4. Calculate the signal to noise ratio: the swing at step 1, and those during the test
- 5. Check the symmetry of noise around the signal level
- 6. Calculate figures of merit
- 7. Integrate signal to check net change
- 8. Examine the channel's spectra: is there enough bandwidth in the signal? (The signals should drop off at the top end)
- 9. Check the SRS and peak ratio
- 10. Check initial slope

verification

"formal verification] FV is the use of tools that mathematically analyze the space of possible behaviors of a design, rather than computing results for particular values."

versioning

Method to distinguish between two or more versions.

Answers questions: Is it \sim 100% compatible (excluding bug fixes)? Which version is newer? Is it tested and approved?

watchdog timer

Those with selectable intervals, Except at the highest level of privilege, should be only allowed to shorten their time to expiration.

Weibull power law

 $\log(failure\ rate) = c_1 t + c_0$

$$R(t) = Ge^{-\lambda t}$$

G =constant specific to device

 λ = Sum of failure rates of all constituent components

 $\frac{1}{\lambda}$ = mean time between failures

See also Gompertz law of mortality, reliability, risk

word tearing

unaligned access of machine word causing invalid (not merely out of date) data. Since one part of the word was read before the new value and another part was read after it was written. This is especially true for words that cross-cache boundaries in SMP systems and systems that require exception handlers for unaligned access.

Chuck Wright, "Expert Column: Automated or not, data-validity check plays a significant role in test" Personal Engineering, Feb 1998 Once the products reach/exceed a satisfactory level of performance, the emphasis switches to reliability. If a reliability/product is too expensive, customers work around unreliability in current products

SAE ARP 4761 Guidelines and methods for conducting the safety assessment process on Civil Airborne Systems and Equipment. 1996 Society of Automotive Engineers.

MOD Defence Standard 0058 Requirements for Safety Related Software in Defence Equipment. 1996 UK Ministry of Defence

MOD Interim Defence Standard 08-58 Issues 1: HAZOP Studies on Systems Containing Programmable Electronics 1996 UK Ministry of Defence