

# Gabor Boczko

gabor.boczko@gmail.com ❖ +36 (30) 200-9859 ❖ Munich, Germany

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## WORK EXPERIENCE

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### Givaudan Business Solutions Kft.

**Jun. 2022 – Nov. 2022**

*HR Solution Optimization Analyst Working Student – University Work Experience*

*Budapest, Hungary*

- Co-managed a company-wide improvement project, redesigning the internal HR portal
- Consulted with stakeholders and communicated results to relevant audiences across multiple country branches
- Assisted with the implementation of and managing the training process for new ServiceNow based platform

### Ecolab Austria GmbH.

**Aug. 2021 – Aug. 2023**

*Billing Resolution Specialist*

*Budapest, Hungary*

- Managed billing processes and resolved isolated issues using SAP SD
- Worked together on process optimization with numerous branches in an international setting
- Took part in a company-wide project, during which our team designed, tested and implemented automated e-billing solutions in order to efficiently manage debiting and crediting through client's online finance portals

### Ecolab Austria GmbH.

**Sep. 2020 – Aug. 2021**

*Order Management Specialist*

*Budapest, Hungary*

- Administrated incoming and outgoing orders
- Actively communicated with sales representatives and documented regular service and new client data mainly in SAP environment
- Lead and managed the training of new employees in my department
- Ensured maximum customer satisfaction on a daily basis

### G.L. Pharma GmbH.

**Jun. 2017 – Aug. 2018**

*Logistics Intern*

*Lannach, Austria*

- Administrated international shipment documentation
- Organized and preparing packages for transportation
- Communicated with couriers

## EDUCATION

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### Technical University of Munich

**Aug., 2025**

*MSc. Management and Technology – Operations and Supply Chain Management major / Computer Eng. minor* *Munich, Germany*

### Budapest University of Technology and Economics

**Jan., 2023**

*BSc. Business Administration and Management – General*

*Budapest, Hungary*

## SKILLS & INTERESTS

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- **Skills:** strategic planning; project management; problem solving; communication; retail, sales; leadership; flexibility; collaboration; cross-cultural management; empathy; time management; attention to detail; creativity; SAP; data analytics and visualization in R; JAVA; Python; IBM CPLEX; AnyLogic; multilingual (English C1, German B2)