



JOHN GABRIEL CELIS

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With a bachelor's degree in information technology, I have a strong background in providing functional support for Microsoft ERP applications and hands-on experience in Appian development. I am eager to contribute to innovative projects and advance my career in a collaborative and challenging environment.

PROFESSIONAL EXPERIENCE

Technical Consultant

Via Appia Philippines

Aug 2022 –

June 30, 2024



As a junior developer I tended training in Appian Development, assigned to different projects and projects assisted the project development and delivery.

- Created interface functionalities, components, and business process models aligned with specifications.
- Collaborated with fellow developers to ensure timely delivery of application code.
- Conducting demonstrations and engaging in discussions with clients.
- Applied Process Models, API Interfaces, Record Type
- Identify repetitive and rule-based tasks within business processes that are suitable for automation. (RPA)
- Monitored bot performance, handle exceptions, and updated automation processes as needed to optimize efficiency continually. (RPA)

Utilized Tools: *Appian, Appian RPA, VB.net, Google Sheets, MySQL, OutSystem, JIRA, MSTeams*

Web Developer

UnionBank Philippines

Dec 2023 – July 2024



As a junior web developer utilizing Appian, I assisted in developing systems based on user needs and stories.

- Developing new features or functionalities based on project requirements.
- Attending team meetings, such as daily stand-ups or sprint planning sessions
- Communicating with other developers, designers, or stakeholders to discuss progress, requirements, and issues.
- Writing and updating technical documentation, including code comments, user guides, and system specifications.
- Using project management tools to update tasks, report status, and manage workloads.

Utilized Tools: *Appian, JIRA, MSTeams*

Web Application Support Specialist

CGI Philippines
2021- 2022



Supplying assistance for web application maintenance and creating exemplar web flows and pages.

- Create and define user stories.
- Utilizing HTML CSS, JavaScript, Bootstrap and WordPress
- Demonstrate web flow sample data to clients.
- Managing user access, enabling, and disabling access.
- Updating databases and running queries and generate Reports.

Utilized Tools: WordPress, Bootstrap, MySQL, JIRA, MTeams

Microsoft Dynamics AX Functional Analyst

CGI Philippines
2017- 2021



Years of experience with Microsoft Dynamics AX while working as a Functional Consultant, I promptly managed database and tickets, granted user access, updated user information, maintaining the database, and resolving user issues. Additionally, I monitored batch jobs, took proactive steps to prevent issues in the production environment, and supported weekend deployments and patching activities.

- Proficient in IT Service Management Support
- Handled supply chain, manufacturing, and warehouse management tickets.
- Monitoring and fix Batch jobs issues
- Analyze and fix issues, assist in deployment administering.
- Collaborate with tech teams and business stakeholders, conduct testing and provide user support.
- Managing SLA targets and processes and experienced in generating daily reports using VLOOKUP and PivotTables.

Tools: Microsoft Dynamics AX, CRM, ServiceNow, MySql, Remote Desktop, D365, JIRA, MTeams

SOFT SKILLS

- Skilled at working independently or collaboratively within a team setting.
- Adaptable and capable of thriving in high-pressure environments.
- Proficient in computer literacy and eager to learn about new technologies.
- Open to training opportunities to enhance skills.
- Effective multitasker with a positive and can-do attitude towards work.

EDUCATION

Education BS INFORMATION TECHNOLOGY (2013 – 2017)
Informatics College Eastwood, Quezon City

ADDRESS

Camp Aguinaldo
Quezon City, Philippines