GS

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LINKEDIN AND GITHUB

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LANGUAGES

- HTML
- CSS3
- JavaScript
- VueJS
- MariaDB (SQL)
- Python
- Flask
- BASH
- Git
- Oracle Cloud
- Linux
- Postman
- DBeaver

SKILLS

- Faster learner
- Problem-solving abilities
- Communication skills
- Adept at innovations
- Adaptability skills
- Multitasking abilities

OBJECTIVE

Junior web developer looking for an opportunity to be an asset to your team. In the search for a position to develop and put into practice the range of skills gained to implement innovative solutions that match the needs of the business.

EDUCATION

DIPLOMA - FULL STACK WEB DEVELOPMENT

Innotech College / May 2022 - November 2022, Calgary, Alberta

- Lot of practice in the languages covered
- Emphasis on the culture of continuous learning
- Proper use of languages for different projects
- Focused on the culture of how to teach yourself

DIPLOMA - MILITARY ENGINEERING

Reserve Officers Training Center / February 2016 - December 2016, Sao Paulo, SP

- Leadership
- Self-control
- Organization
- Team Spirit

PROFESSIONAL EXPERIENCE

CUSTOMER SERVICE COORDINATOR

Ticket 360 / April 2018 - February 2022, Sao Paulo, SP

- Helped large volume of customers every day with a positive attitude and focus on customer satisfaction
- Responded to customer needs through competent customer service and prompt problem-solving
- Monitored and reported on trends in customer interaction to evaluate processes and capitalize on improvement opportunities
- Maintened accurate and current customer account data with manual forms processing and digital information updates