GABRIEL SANTILLO

JUNIOR SOFTWARE DEVELOPER

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LANGUAGES

- HTML
- · CSS and SCSS
- JavaScript
- Vuejs
- Python
- Flask
- MariaDB
- BASH
- Git
- Oracle Cloud
- Linux
- Postman
- DBeaver

SKILLS

- Faster Learner
- Problem-solving
- Communication skills
- Work hard
- Analytical thinking

OBJECTIVE

Junior web developer looking for an opportunity to be an asset to your team. I feel confident that my technical abilities match the needs of the business. I'm very analytical, like to always be learning new technologies, and know how to work hard on projects. I have a proactive mindset with a focus on delivering my best.

EDUCATION

Diploma - Full Stack Web Development

InnoTech College

05/2020 - 11/2020

 During this Bootcamp, I developed full-stack applications using Vuejs, Python, and MariaDB. From the development of page layout to APIs and databases.

Bachelor's Degree - Computer Science

University of the City of Sao Paulo

08/2020 - 06/2025

I am studying the 4th term out of 8 terms and, during the program, I had classes taught in the subjects of:

- Algorithm Development Techniques
- Web Programming
- Database
- Data Structure I and II
- Object-oriented programming
- Software Engineering

WORK EXPERIENCE

Customer Service Coordinator

Ticket360 2018-2022

- Helped large volume of customers every day with a positive attitude and focus on customer satisfaction
- Responded to customer needs through competent customer service and prompt problem-solving
- Monitored and reported on trends in customer interaction to evaluate processes and capitalize on improvement opportunities
- Maintened accurate and current customer account data with manual forms processing and digital information updates