PACT – analysis for "Paws and Tales"

Gabriela Shurbeska

Personalities

- Heterogeneous group of users of all ages, with different physical and psychological characteristics.
- Some of the users are IT educated, but there are also people who do not understand technology at all.
- Some of the users are educated on how to care for pets, but there are also people who have not encountered such education at all.
- People in wheelchairs and visually impaired are possible users.
- Users who do not understand the language being used can often appear.
- Users are usually occasional.
- Its maintainers should also work with the device.

Activities

- The main purpose of the activity is to announce pets that should be taken from the place of current residence and announced for adoption.
- This is a well-defined activity that is usually performed without interruption.
- Information to be entered usually includes pet's name, breed, age, location, description, email address for additional information.
- The activity usually requires cooperation with other persons.
- It is not security critical but the security of the data being entered can be a significant aspect.

Context

- Physical activity takes place indoors.
- It is most often realized when a homeless pet is encountered.
- There is usually no additional help for beginners

Technologies

- A small amount of data needs to be entered quickly.
- Data entry operations must be self-explanatory.
- The output from the technology includes a message thanking you for the help and posting a card to the loved one who checked in. (This card is not yet available for access, it has no image and can only be viewed)