

Gabriel Antonio Duarte Sales

Available for travel

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My website and portfolio

https://gabrielmustacheprogrammer.github.io/My_landing_page/

Professional Objective

Seeking new opportunities to contribute my technical and instructional skills in a challenging international work environment.

Languages

- Portuguese: Native
- English: Intermediate

Professional Experience

Cisco Network Academy Instructor (*Partnership with Senac Minas*)

Cisco Network Academy | 01/2025 – atual

- Acting as a certified instructor on the Cisco NetAcad platform through Senac Minas partnership.
- Opening and managing network-focused classes, including CCNA preparation courses and related training.

IT Instructor

Senac Minas | Aug/2024 – Present

- Teaching computer hardware, robotics, system assembly and maintenance (Windows, Linux, VirtualBox, VMWare)
- Networking and Cisco technologies (Cisco Packet Tracer, PFSense, Windows Server, VMware Workstation)
- Web and software development (Python, SQL Server, PostgreSQL, Pandas, Matplotlib, Power BI)
- Web technologies (HTML, CSS, JavaScript, PHP, XAMPP, Penpot)

IT Support Analyst

Zurich Seguros (via consulting) | Mar/2024 – Apr/2025

- ERP system (I4PRO) support and maintenance
- Software package deployment and ERP environment testing
- Use of SQL Server, Remote Desktop, PowerCenter, ServiceNow
- Agile methodology with Azure DevOps
- IT business analysis and monthly closing processes

- Additional role at Vallourec: live stream setup, software installation, Azure account setup

IT Support Technician (Help Desk)

UNA (Brasil Educação) | Jan/2022 – Mar/2024

- Computer setup and installation for students and staff
- Server configuration and IT infrastructure management

Education

Bachelor's Degree in Systems Analysis and Development

Unicesumar | Feb/2021 – Apr/2024

- Computer Architecture, Programming Logic (C, Java)
- Software Engineering (Scrum, Waterfall, UML)
- Databases (PostgreSQL, MySQL), Project Management (GitHub, Jira)
- Programming (Java, Python, Git), UI/UX Design (Pencil, Penpot)
- Business Processes and IT Governance

Technical Degree in Computer Science

Senac | Jan/2022 – Jun/2023

- Hardware/software configuration (VirtualBox, VMWare, Linux)
- Network infrastructure (Cisco routers/switches, Windows Server, GPOs)
- Development and testing (Python, JS, PHP, HTML, CSS, Selenium, Pytest)
- Data analysis (Web Scraping, Pandas, Matplotlib)

Certifications

- AWS Educate – Introduction to Cloud (AWS)
- Power BI – Stefanini & Fundação Bradesco
- Design Thinking, Secure Development, Mindset – Stefanini Brasil
- Scrum, Prompt Engineering – Workover Academy
- TypeScript, Data Analysis – BHS, Fundação Bradesco
- Cisco Networking Academy – Get Connected
- IT Security, Graphic Design, Ethics – Fundação Bradesco, JA Brasil
- AutoCAD Specialist – Compuway
- Python Instructor (Games Focus) – Una University
- Honorable Mention – Brazilian Army

Technical Skills

- **Programming:** Python, JavaScript, Java, PHP, HTML5, CSS3, C
- **Databases & BI:** MySQL, PostgreSQL, SQL Server, Power BI

- **Tools & Frameworks:** Git, GitHub, XAMPP, Bootstrap, Selenium, Pandas, Matplotlib, CustomTkinter
- **Cloud & Infra:** Azure, AWS, Windows/Linux Servers, PFSense
- **Design & Prototyping:** UI/UX with Penpot
- **Methodologies:** Scrum, Design Thinking
- **Mobility:** Willing to relocate and travel