

gabriela robles

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skills

Software

- Adobe Creative Suite
- Illustrator
- InDesign
- Photoshop

Collaboration

- Conceptual Thinking
- Deadline Driven
- Communication
- Flexible
- Art Direction

Design

- Hand Lettering
- Persona creation
- Wireframing
- Prototyping
- Visual Design

Personal

- Highly motivated
- Hungry for knowledge
- Ability to have a set schedule
- Fluent in Spanish

Development

- HTML and CSS

history

Apple Inc.

iTunes Provider Support Advisor

January 2018-Present

- To provide phone and email support to providers who have content on the iTunes Store
- Ability to make sound decisions by identifying issues which requires escalation, report issues and problems by following the appropriate escalation channels

Apple Inc.

Apple Developer Program Support Advisor English/Spanish

January 2016-January 2018

- Provided phone and email support to developers enrolled into to program
- Responsible for ensuring developer satisfaction by providing thorough, timely, complete and well written emails or phone responses

Floatation International

Graphic Design Summer Intern

June 2015-August 2015

- Collaborated with the head of marketing and outreach
- Created visuals and layouts for new intern packets
- Assisted with icon creation for future content

education

2018 - Present Public Relations and Marketing BS.,
Ashford University

2015 - Present UX/UI student at Austin Community
College, Tx

2010 - 2015 Associates Degree in Graphic Design from
Austin Community College Austin, TX