



Niklas Zeller

Associate
Data Scientist

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[LinkedIn](#)

SUMMARY

- Resourceful Consultant, Leader & Data Scientist focused on Conversational AI and Analytics
- Diverse academic and professional background bridging science, technology and economics
- Business Development experience in activities such as performing analysis, building proposals, and designing and presenting solutions

Areas of expertise

- Bridging analytics and business
- Team Leader
- Conversational AI software solutions
- BI and data visualization

Industries

- Customer Care
- Automotive
- Real Estate
- Life Sciences

Outside of work

- Photography
- Traveling
- DIY
- Yoga
- Snowboarding

WORK EXPERIENCE

Cognizant

09/2018 - present

Associate, Cognizant, Amsterdam, Netherlands

At Cognizant, we engineer modern businesses to improve everyday life. Within the Artificial Intelligence & Analytics team, my focus is within Conversational AI. In the years working within this field my activities and experiences included:

- Delivering conversational AI projects as consultant, product lead & developer, with a focus on bridging business, functional and technical requirements
- Working consistently within the Agile and SAFe frameworks in multiple roles, defining objectives, tasks, responsibilities, estimations and priorities
- Designing and building various analytical and BI tools
- Training a team of junior associates in the Data Science community
- Furthering business development by performing analysis, building proposals and designing solutions



01/2013 – 04/2013

Academic Internship, National University of Rosario, Rosario, Argentina

Within the Faculty of Agronomy at the Universidad Nacional de Rosario, I worked in coordination with professors, Masters and PhD students to implement various applied research projects linked to the cultivation and processing of maize, soy and sorghum.

I acquired and honed skills related to biological and biochemistry experiments in laboratory settings. For the entirety of the internship, I exclusively communicated in Spanish with my peers and towards the end, took on an organizing role.

EDUCATION

BSc. International Business and Business Economics

09/2013 – 08/2018

Erasmus University Rotterdam, Netherlands

- Major in Policy Economics, Erasmus School of Economics
- Minor in Responsible Innovation, a collaboration of: Delft University of Technology, Leiden University, Rotterdam School of Management
- Thesis in Environmental Economics

Coursework in Biomedical Engineering

09/2010 – 08/2012

University of Minnesota, United States

- Microbiology, thermodynamics, computer science, biostatistics (MATLAB), chemistry and Spanish

Coursework in Material Science

09/2008 – 08/2010

Federal Institute of Technology Zurich, Switzerland

- Multivariate calculus, linear algebra, physics, chemistry, extensive laboratory analysis

LANGUAGES

English ●●●●●

German ●●●●●

Dutch ●●●●●

French ●●●●●

Spanish ●●●●●

TECHNICAL SKILLS

Microsoft Office

Programming Languages: Python

Conversational AI: Teneo

Visualization: Power BI

MANAGEMENT

Scrum Master

Product Owner

Solution Designer

Trainer and Coach