

## Gabrielle Ford

10066 Midnight Line Drive, Fishers, IN 46040  
(317) 250-0485 | fd.gabrielle@gmail.com

### OBJECTIVE

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As a stay-at-home mom for the last six years, I've recently gotten back into school to get my degree, and am working towards completing the Web Development course at Eleven Fifty Academy. From there, I'm hoping to find a position that allows me to put the skills I've learned to work.

### EDUCATION

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#### **Eleven Fifty Academy**

Bachelor's of Science in Computer Science

February 2022

#### **Indiana University Bloomington**

Bachelor's of Science in Computer Science

May 2026

### CAREER HISTORY

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#### **Best Buy**

October 2014 – January 2015

*Merchandiser*

Greenwood, IN

- Aided in securing and putting out new merchandise in the store which allowed customers to find the products they were looking for.
- Listened to customer inquiries and assisted them in finding products that best fit what they needed.
- Analyzed and Reorganized products in the backroom which streamlined the process of finding products quickly for restocking shelves or to directly meet a particular customer's needs.
- Recognized as an outstanding employee by being offered the only open, full-time position.

#### **McDonald's**

March 2014 – October 2014

*Crew Trainer*

Indianapolis, IN

- Provided superb customer service and accurate food in a swift manner in a busy, fast-paced environment which kept productivity high and customers happy.
- Listened attentively to customer desires and food allergies to ensure customers get correct and safe food.
- Trained new employees as well as tenured employees on specific tasks to make sure employees could successfully switch from one position to another to increase productivity.

#### **Fashion Bug**

November 2010 – January 2013

*Sales Associate*

Plainfield, IN

- Guided customers in finding the correct size, style of clothing, and accessories that fit what they wanted which increased the likelihood of a sale.
- Kept the store organized and clean to provide customers with an easy and positive shopping experience
- Aided in securing and putting out new clothing in the store for theft prevention and provide product accessibility to customers.
- During slow periods, I would implement organizational improvements to refresh the feel of the store and feature new products to encourage more sales.

## TECHNICAL SKILLS

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Languages: Python

Web Development: Bootstrap, CSS, HTML5, JavaScript

Miscellaneous: Adobe InDesign, Adobe Photoshop, Firebase GitHub, G Suite, Microsoft Suite