

# Gabriel Sampaio

## PROFESSIONAL EXPERIENCE

### Technical Support Engineer

Jama Software | Pittsburgh, PA | Aug 2024 – Present

- Developed Python and JavaScript scripts to integrate and automate processes using the Jama Connect REST API.
- Debugged and analyzed Java code, identifying failures and implementing fixes to optimize system performance.
- Conducted detailed system log analysis, identifying and resolving performance and functionality issues.
- Developed and executed solutions using MySQL and MSSQL databases, optimizing queries and ensuring data integrity and efficiency.
- Created technical documentation and knowledge articles to enhance the user experience and facilitate customer issue resolution.
- Collaborated with engineering teams to identify, reproduce, and fix defects, contributing to continuous application improvements.
- Provided direct customer support, offering specialized functional assistance for cloud and self-hosted implementations of Jama Software.
- Continuously updated knowledge of new features and supported environments through training and the study of new technologies.

### Fullstack Developer

QAT Global | Brasília – DF (Remote) | Sep 2021 – Aug 2024

- Frontend development of new features using ReactJS and ExtJS, as well as maintenance and bug fixes.
- Backend development of new functionalities, APIs, maintenance/fixing of old methods and database calls, using Java, Spring, JEE. Also using Docker and TeamCity for deployment.
- Focus on agile development and proposing solutions while maintaining clean code and best practices.
- Selected to join the dedicated team for the company's premium client, providing customized solutions and meeting their unique needs.
- Active participation in daily meetings with American clients, offering specialized support and collaborating on strategic planning.
- Proactive contribution in planning meeting, offering innovative ideas and strategies to improve project efficiency and quality.
- Continuous research and study of new technologies to enhance technical skills and contribute further to the team's success.

## Fullstack Developer

Manatus Soluções em Tecnologia | Aug 2020 – Sep 2021

- Led the development team in a business administration web application project using ReactJS. In addition to performing frontend development responsibilities, I coordinated and guided team members, managed tasks, ensured code quality, and facilitated communication between team members and stakeholders.
- Backend development of a financial control web application using NodeJS and VueJS. Led the development of the system from Scratch, working on architecture, database design, and API integration. The project is currently in the launching phase by the company itself.
- Maintenance and bug fixes in NodeJS React Native of a mobile application (conectSUS) where the Brazilian health agency was our client.
- Strong focus on learning new development technologies such as ReactJS, VueJS, NodeJS, MongoDB, Postgres, etc.

## Project Intern

Mirante Tecnologia | Jul 2019 – Sep 2020

- Developed Java applications using Spring and JEE on the backend, and Angular and AngularJS on the frontend. Collaborated in creating robust and scalable solutions, with a focus on efficiency and usability.
- Maintained legacy and modern applications in various systems, under the supervision of a senior-level employee. Worked as a junior and senior developer, addressing the demands of one of the largest systems of the Brazilian public agency, ANVISA. Developed new functionalities from scratch, customized according to client needs.
- Acted as Scrum Master and interim team leader, in addition to being a developer. Led the team in project planning, monitoring, and delivery, ensuring goal and deadline compliance. Also participated in database-related tasks, particularly Oracle DB.
- Made significant contributions to research, bug fixing, and code improvements. Demonstrated analytical skills to investigate and resolve issues in the system, as well as presented ideas and solutions for new features aligned with client needs.
- Active participation in meetings with clients to establish requirements, priorities, and ensure a clear understanding of requests and expectations.

## TECHNICAL SKILLS

- Skills: Java, Java EE, Java WEB, JavaScript, Angular, Wicket, SQL, Oracle DB, Scrum, Vue, React, React Native, NodeJS, Algorithm Development, and Algorithm Design in English.
- Current and primary expertise stack: Java, Java EE, Java WEB, React, MySQL.

## EDUCATION

- Bachelor's degree in Computer Science, Catholic University of Brasília, 2018 - 2023.

## **CERTIFICATIONS**

- Completion Certificate of "Mirante Hyper Training": In-person course offered by Mirante Tecnologia, lasting 6 months, learning Java WEB, Spring boot, Wicket, SQL, JPA, Hibernate, servlets, JSP, JPQL, QueryDSL, and Git.
- Alura Certificates:
  - Programming:
    - C I: Introduction to the Language of Languages
    - Programming Logic I: First programs with Javascript and HTML
    - Programming Logic II: Practice with drawings, animations, and a game
    - Java JRE and JDK: Write your first code with Eclipse
    - Java OO: Introduction to Object-Oriented Programming
    - Java Polymorphism: Understanding inheritance and interfaces
    - Java Exceptions: Learn to create, throw, and handle exceptions
  - Front-end:
    - JavaScript: Programming in the web language
    - TypeScript Part 1: Evolving your Javascript
  - DevOps:
    - Linux I: Getting to know and using the terminal
    - Linux II: Programs, processes, and packages
- "ESOL International (First), Cambridge English Level 1. Master in english" Certificate.
- Programming Algorithms Monitor at the Catholic University of Brasília.
- Object-Oriented Programming Monitor at the Catholic University of Brasília.

## **LANGUAGES**

- Portuguese – Native.
- English – Fluent.

## **CONTACT**

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