

GABRIEL ROSENO

São Paulo, Brazil (Available for relocation to the United States)
+55 (73) 98879-6478
gabriel.rosenjob@gmail.com

EXPERIENCE

AABS Services, BRAZIL - Cook

OCT 2024 - Present

I currently work as a consultant and sales representative at AABS Services, a company specialized in construction and property revitalization. I manage the entire sales process, from customer acquisition to after-sales, ensuring customer satisfaction and loyalty. Additionally, I support employees in their tasks and, when necessary, work directly on-site to maintain service quality and ensure the company's operations.

ATENTO, BRAZIL - Call center agent

Feb 2022 - May 2024

At ATENTO, I worked as a call center agent for QuintoAndar, negotiating debts and closing high-value contracts with clients. I also provided support for Nubank, handling ChargeBack issues, assisting clients with disputes, and resolving payment matters.

Indra Company, BRAZIL - Call center agent

Feb 2021 - Apr 2022

At Indra Company, I worked as a call center agent, handling claims and clarifying doubts for Mapfre Insurance clients, ensuring efficient and quality service.

Pizzaria do Gil Delivery, BRAZIL - Manager

JAN 2020 - Nov 2020

At Pizzaria do Gil Delivery, I worked as a pizza chef and manager. As a pizza chef, I was responsible for dough preparation, pizza assembly, and finishing, ensuring quality and taste. As a manager, I led the team, organized the production flow, controlled inventory, and ensured efficient customer service.

AQUA FOOD, BRAZIL - Cook

JAN 2020 - Nov 2020

At AQUA FOOD, I worked exclusively in the kitchen, starting as a kitchen assistant and progressing to cook. I was responsible for preparing high-end cuisine dishes, ensuring quality, presentation, and food safety, while maintaining kitchen organization and hygiene.

Kali Bar and Restaurant, BRAZIL - Cook

JAN 2019 - OCT 2019

At Kali Bar and Restaurant, I worked in various roles, including dishwasher, kitchen assistant, cook, waiter, and bartender. I prepared burgers, appetizers, and drinks, ensuring quality and food safety while maintaining venue hygiene.

Redcred, BRAZIL - Promoter

Feb 2018 - Dez 2018

I worked at RedCred as a promoter and loan sales consultant, approaching clients, explaining credit options, and achieving sales targets, developing skills in communication and sales.

EDUCATION

UESC, Ilhéus, BRAZIL - Bachelor's Degree

2019 - 2020 (Incomplete)

Computer Science

SKILLS

Reliable and adaptable worker with hands-on experience in manual labor and customer service. Proficient in following instructions, maintaining high-quality standards, and quickly mastering new tasks. Basic English communication skills, actively improving for better teamwork.

LANGUAGES

English - Basic

Spanish - Basic

Portuguese - Native