What to do to enroll inside Mega:

- Enroll using this Google form [here](#)
- The process is manual; some take days, others even weeks.

Just wait and you should be fine, there are no other means as it seems (if I could approve them myself, it would be so good).

If the folder was correctly shared, you should receive a message from fiup.unipd@gmail.com in your "Shares" folder inside MEGA. Then, you should be able to see all the folders called "FIUP-Materiale".

Sometimes, when you go in MEGA first time, instead "Decrypted folder" appears and you don't see anything. Here, some possible solutions are listed.

1. Try clearing the cache, exiting and re-entering
2. Try switching connections, exiting and re-entering
3. Going incognito
4. Open the Mega menu and at the top right click on "Top up your account"

> There might be a few reasons for them to be undecryptable, what i would suggest to try first as a solution is that each one of you do verify the credentials of each other, and then you all could try to open the hamburger menu in the upper right side of the page and from there do click on "Reload your account" while holding down the ctrl-key.
>
> If that doesn't resolves it, please contact support@mega.nz for further assistance.

If nothing works out for you, another thing that seems effective is removing the folder and then making the request again. For some reason, if you are not linked/friend with FIUP when you make the request, the encrypted folder problem may happen. So:

- remove the folder
- make the request again
- it should work

I was feedback that, seems that this works.