# **Security and Risk: Quick Summary**

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## 1. Disclaimer

Given the course has so much content, a complete notes file is available, basically an extended transcript of file, here I will give a full revised short summary to avoid the unreadable sets of slides of this course. Hope this could be useful, between all of my other works.

## 2. M1.1 - Basic concepts

### 2.1. Key terms

#### Cyberspace

- · Consists of:
  - artifacts
  - information
  - ► interconnections

### CyBOK - Cyber Security Body of Knowledge

- It aims to codify the foundational and generally recognised knowledge on cyber security
- It's grouped into five broad categories

#### **Cybersecurity**

- Collection of tools, policies, security concepts, security safeguards, guidelines, risk management approaches used to protect environment and assets
- It's grouped into five broad categories

#### Asset

- Data contained inside an information system or a system capability
- Generally hardware, software, etc.

#### Risk

- Possibility that human actions may lead to consequences or have an impact to humans value
- Estimate the likelihood of events, measuring their impact

#### **Threat**

• A potential for violation of security, exploiting a vulnerability and getting danger

#### Vulnerablity

• A flaw or weakness in a system's design that can be exploited violating security policies

#### <u>Information security</u>

- Preservation of confidentiality, integrity and availability of information
- In addition, other properties, such as authenticity, accountability, non-repudiation, and reliability

### 2.2. Cybersecurity objectives and dilemmas

#### Objectives:

- Confidentiality: property of data not disclosed to unauthorized entities
- Integrity: Property of data not been changed
- Availability: Resource or property being accessible or usable upon demand
- Authenticity: Property of being genuine and being able to verify that users are who they say they are
- *Accountability*: Property ensuring that the actions of a system entity may be traced uniquely to that entity, which can then be held responsible for its actions

#### Dilemmas:

- Scale and Complexity of Cyberspace
- · Nature of Threat
- User needs vs Security implementation
- Difficulty estimating costs and benefits

#### 2.3. Risk assessment

#### Risk:

• is the possibility that human actions or events lead to consequences that have an impact on what humans value

#### Many processes regard risk:

- · Risk assessment
  - a process of collating observations and perceptions of the world that can be justified by logical reasoning or comparisons with actual outcomes
- · Risk management
  - the process of developing and evaluating options to address the risks in a manner that is agreeable to people whose values may be impacted
- Risk governance
  - set of ongoing processes and principles that aims to ensure an awareness and education of the risks faced when certain actions occur, and to inspire a sense of responsibility

#### Risk assessment:

- has to use analytic and structured processes to capture the potential for desirable and undesirable events, and a measure of the likely outcomes and impact
- it involves reviewing information collected as part of the risk (and concern) assessments
- this information forms the basis of decisions leading

#### It's important for many reasons:

- Identification and, if possible, estimation of hazard
- Assessment of exposure and/or vulnerability
- Estimation of risk combining the likelihood and severity (impact)
- Handle all cases inside the cyberspace
- · Number of global standards aiming to formalize that

#### 2.4. Governance structure terms

- Standards
  - Mandatory requirements regarding processes, actions and configurations that are designed to satisfy Control Objectives
- Control Objectives
  - Targets or conditions to be met

#### • Policies

- High-level statements of management intent from an organization's executive leadership that are designed to influence decisions and guide the organization to achieve the desired outcomes
- ▶ Policies are enforced by standards and further implemented by procedures

#### • Procedures

- Documented set of steps necessary to perform a specific task or process in conformance with an applicable standard
- There help address the question of how the organization actually operationalizes a policy, standard or control

#### • Guidelines

- Recommended practices that are based on industry-recognized secure practices
- We apply the guidelines where we cannot apply the standard

### 2.5. Standards and Best Practices documents

A number of organizations, based on wide professional input, have developed best practices types of documents as well as standards for implementing and evaluating cybersecurity (just to quote here)

- National Institute of Standards and Technology (NIST)
- International Organization for Standardization (ISO)
- International Electrotechnical Commission (IEC)
- International Telecommunication Union Telecommunication Standardization Sector (ITU-T)
- Internet Society (ISOC)
- Internet Engineering Task Force (IETF)
- International Society of Automation (ISA)
- Information Security Forum (ISF)
- Control Objectives for Information and Related Technology (COBIT) for information security issued by Information Systems Audit and Control Association (ISACA)
- Center for Internet Security (CIS)

### 2.6. Standard of Good Practice (SOGP)

A security policy:

- is a set of rules and practices that specify or regulate how a system or organization provides security services to protect sensitive and critical system resources
- it includes associated responsibilities, security principles followed by all relevant individuals
- it applies to all employees
- has many different types (e.g., access control, network security, etc.)

#### SOGP:

- is issued by the Information Security Forum (ISF). The goal of the ISF is the development of best practice methodologies, processes, and solutions
- is a business-focused comprehensive guide to identifying and managing information security risks

- is based on research projects and input from ISF members as well as analysis of the leading standards on cybersecurity
- is of particular interest to business manager or chief information security officers
- has several categories broken down into several topics, consistent with the structure of the standards
- has 3 main activities:
  - planning for cybersecurity
  - managing the cybersecurity function
  - security assessment

### 2.7. ISO/IEC 27000

The ISO and IEC have developed a growing family of standards in the ISO/IEC 27000 series that deal with ISMS - Information Security Management System.

- Information security management system (ISMS) consists of the policies, procedures, guidelines with the scope of protecting its information assets
- Systematic approach for establishing, implementing, operating, monitoring, reviewing, maintaining and improving an organization's information security to achieve business objectives
- Based upon a risk assessment and the organization's risk acceptance levels designed to effectively treat and manage risks

ISO 27000 suite has principles which contribute to the successful implementation of an ISMS:

- · raising awareness
- · assigning responsibilities
- · incorporating security
- · ensuring a comprehensive approach
- preventing and detecting

It is composed by 4 categories:

- · Overview and vocabulary
- Requirements
- Guidelines
- Sector-specific guidelines

#### 2.8. ISO/IEC 27001

ISO 27001 is a management standard initially designed for the certification of organizations. It's composed by:

- Certification Audit
- Qualified individuals to develop and maintain an ISMS
- Obtaining certifications (third-party assessments) to enhance the value
- It can be mapped easily to meet ISF SOGP

#### 2.9. ISO/IEC 27002

It provides the broadest treatment of ISMS topics in the ISO 27000 series and allows for selection of controls for ISMS.

- Allows to choose the controls needed to satisfy ISMS requirements
- Grants specific security controls to protect confidentiality, integrity and availability of information
- Uses a checklist of topics to map ISF SOGP correctly

#### 2.10. IEC 62443

IEC 62443 deals with security of the industrial control system, popularly known as the Industrial Automation and Control System (IACS)

• It ensures that a product supplier, integrator or an asset owner follows an efficient method for secured process with a key aspect on safety of the personnel

It's divided into four *parts*:

- General: basic terminologies and concepts
- Policies: required to implement a cybersec system
- System: describes security requirements for systems
- Component: same but for components

Different from normal IT systems given they are rarely patched or changed, but time dependency here is critical, less awareness overall.

It defines also some roles:

- product supplier
  - responsible for development and testing of the control system, embedded device and host device
- system integrator
  - responsible for the integration and starting up, with conformance to specific security levels
- · asset owner
  - responsible for operational and maintenance capabilities

Let's list some *concepts*:

- · Defense in depth
  - ► Layered security mechanism that enhances security of the whole system
  - ► Layers to be found here: data, application, host, internal network, perimeter, physical, policies
  - ▶ If one layer gets affected, the others will work anyway
- Security zones
  - ▶ Physical or logical groupings of assets that share common security requirements
  - E.g. demilitarized zone

- Conduits
  - Special type of security zone that groups communications that can be logically organized into information flows within and also external to a zone
  - ▶ They control access to the zone

### Finally, its security levels:

- It focuses on the zones, making decisions on the use of countermeasures and can be applied to Defense in Depth
- Different ones to list:
  - ► SL1 = Prevents eavesdropping
  - ► SL2 = Prevents unauthorized disclosure
  - ► SL3 = Prevents information to an entity searching for it using sophisticated means moderate resources
  - ► SL4 = Prevents unauthorized disclosure of information with extended resources

### And also maturity levels:

- They define the benchmarks
- They are required to identify the maturity level associated with the implementation of each requirement
- Different ones to list:
  - ► ML1 = Initial
  - ► ML2 = Managed
  - ► ML3 = Defined
  - ► ML4 = Improved

## 3. M1.2 - Basic concepts

### 3.1. NIST Cybersecurity Framework

NIST is a U.S. federal agency that deals with measurement science, standards, and technology

- Their publications have a worldwide impact and bring an excellent resource on the field, providing prescriptive standards, tutorials and surveys defining for each countermeasures to act against threats
- The NIST Computer Security Resource Center (CSRC) is the source of a vast collection of documents that are widely used in the industry
- In response to the growing number of cyber intrusions at U.S. federal agencies, directed the NIST to work with stakeholders to develop a voluntary framework for reducing cyber risks to critical infrastructure
- The framework is a collection of best practices that improve efficiency and protect components, used for nongovernment organizations, with the clear goal of continuous improvement while managing supply chain risk

Composed by three *parts*:

- Core: cybersecurity activities, desired outcomes, and applicable references
- Implementation tiers: Provide context on how an organization views cybersecurity risk
- Profiles: Represents the outcomes based on business needs, categories and subcategories

An organization can use the csf core, profiles, and tiers with the supplementary resources to understand, assess, prioritize, and communicate cybersecurity risks:

- Understand and assess gaps of the organization
- Prioritize actions for managing risks
- Communicate with a clear language inside/outside the organization the risks

Composed by six *key functions*, each divided into specific categories and subcategories, each with sections, practices and standards:

- Govern
- Identify
- Protect
- Detect
- Respond
- Recover

Composed by tiers, which define the priority and the level of commitment:

- Tier 1: Partial
- Tier 2: Risk informed
- Tier 3: Repeatable
- Tier 4: Adaptive

Composed by *profiles*, selection of categories and subcategories which define a target profile and enable management, needing for maintenance and guidelines with concrete descriptions.

Some important documents of NIST to quote:

- NIST SP 800-53, Security and Privacy Controls for Federal Information Systems and Organizations (this in particular, quoted by many slides sets)
- FIPS 200, Minimum Security Requirements for Federal Information and Information Systems (2006)
- NIST SP 800-12, Introduction to Information Security, (2017)
- NIST SP 800-55, Performance Measurement Guide for Information Security (2008)
- SP 800-100, Information Security Handbook: A Guide for Managers (2006)

#### 3.2. MITRE Att&ck

The MITRE Corporation is a private, not-for-profit company to provide engineering and technical guidance for the federal government and works in the public interest across all safety and cybersecurity fields

MITRE started ATT&CK in 2013 to document common tactics, techniques, and procedures (TTPs) that advanced persistent threats use against Windows enterprise networks.

- This is an open framework for implementing cybersecurity detection and response programs
- It's available free of charge and includes a global knowledge base of adversarial tactics, techniques, and procedures (TTPs) based on real-world observations
- ATT&CK mimics the behaviour of real-life attackers, helping IT, security, and compliance organizations efficiently identify security gaps, evaluate risks, and eliminate vulnerabilities
  - ► Common taxonomy = same language
  - Database = tracking of activities and threat actors
- ATT&CK is largely a knowledge base of adversarial techniques, which focus isn't on the tools and malware but on how they interact, organizing a collection of tactics to efficiently detect and isolate threats
  - ► Tactics = Why to perform an action & what the adversary is trying to do
  - ► Techniques = How adversaries achieve their actions

This framework to address four main issues:

- Adversary behaviours: adversary tactics allowing to develop analytics
- Lifecycle models that didn't fit inside existing adversary lifecycle
- Applicability to real environments looking at observed incidents
- Common taxonomy across different types of adversary groups

We can even make a MITRE Att&ck Decomposition in case of enterprises:

- PRE-ATT&CK framework focusses on the preceding preparation phases. Preventing an attack is much cheaper
- A whole matrix is available, describing tactics and procedure examples

### 3.3. National Framework for Cybersecurity

The National Framework for Cybersecurity and Data Protection ("Framework") represents a tool for measuring an organization's security posture in terms of maturity and completion of activities aimed at reducing cyber risk.

- This is in use in Italy, complying with the GDPR and taking up elements from NIST Framework
- Some key principles:
  - ▶ Core
  - Controls
  - ► Informative references
  - Priorities levels
  - Maturity levels
  - Contextualization
  - ▶ Prototype of contextualization
- The following is for the framework methodology:
  - ▶ Phase 1 Contextualization
    - Contextualizing the Framework to the reality of interest, achieving a Target Profile and desired reference to carry out assessments
  - ► Phase 2 Measurement
    - In this second phase, the organization's current cyber security posture is identified, done through interviews with relevant individuals
  - ▶ Phase 3 Evaluation
    - The results of the measurement phase are evaluated according to several possible scopes. This
      operation allows to calculate, starting from the values of coverage and maturity of each subcategory, metrics of interest for the scope itself

The output of the evaluation phase, and therefore the result of the entire assessment, is expressed through the metrics defined in the Framework, aggregated according to different criteria and projected onto different *scopes*, interpreting assessment results:

- Scope framework = assess how far current posture is set by Target Profile
- Risk management scope = how consistent the posture is with risk mitigation
- Compliance scope = aligne cybersec requirements to organization scopes

#### **3.4. OWASP**

Open Web Application Security Project® (OWASP) is a nonprofit foundation that works to improve the security of software, being a source for devs and technologies to secure the web. Some documents to list here:

- OWASP Top 10
  - Standard awareness document for developers and web application security, representing broad consensus about most critical security risks to web apps
  - Risks are ranked based on frequency, severity and impact

- OWASP Cheat Sheet
  - Created to provide a set of simple good practice guides for application developers and defenders to follow
- OWASP Mobile Top 10
  - Consists of the most critical security risks to mobile applications. It represents a broad consensus about the most critical security risks to mobile applications
- OWASP Mobile Application Security (MAS)
  - It provides a security standard for mobile apps (OWASP MASVS) and a comprehensive testing guide (OWASP MASTG)
  - It covers the processes, techniques, and tools used during a mobile app security test, as well as an exhaustive set of test cases that enables testers to deliver consistent and complete results
  - ► There is a checklist OWASP Mobile Application Security Checklist containing links to the MASTG test case for each MASVS requirement, see if they are compliant
- OWASP Risk Rating Methodology
  - ► Attackers can take a variety of routes through your application to cause damage
  - Procedure of following a path of several steps for the classification of threats: identifying, estimating, determining, deciding and customizing

### 3.5. Cybersecurity Management Process

- An essential characteristic of cybersecurity provision is that it is not a single end that is attained but an ongoing process
- The goal of effective cybersecurity is constantly receding as management makes an effort to keep up with changes in the cyberspace ecosystem
- Two cyclic processes working at an executive level (organizational) and at a business level (infrastructural)

## 4. M2.1 - Planning for Cybersecurity

- 4.1. Security governance
- 4.1.1. Principles
- 4.1.2. Outcomes
- 4.1.3. Components
- 4.2. Strategic planning
- 4.3. Organizational structure
- 4.4. Security report
- 4.5. Security roles, policies and approaches
- 4.6. Risk assessment
- 4.7. Asset identification
- 4.8. Threat types and identification
- 4.9. Control identification
- 4.10. Vulnerability identification
- 4.11. Vulnerability classification
- 4.12. Risk assessment approaches
- 4.13. Factor Analysis of Information Risk (FAIR)
- 4.14. Impact assessment
- 4.15. Risk evaluation and treatment

## 5. M2.2 - Planning for Cybersecurity

### 5.1. Threat modelling

A strategic process aimed at considering possible attack scenarios and vulnerabilities within a proposed or existing application environment for the purpose of clearly identifying risk and impact level.

- Think and find security issues
- Understand security requirements
- Develop and delivery better products
- Four step process
  - What are you building
  - ▶ What can go wrong
  - What should you do if things go wrong
  - ▶ Was analysis a good job
- Useful to create diagrams, giving an overview and identifying trust boundaries and Data Flow Diagrams (DFD)
  - made of data, processes, external entities, data store and trust boundaries themselves

### 5.2. STRIDE (Threat Modelling)

STRIDE is a threat classification system developed by Microsof that is a useful way of categorizing attacks that arise from deliberate actions. This allows to see how different threats affect each other using previous tools.

- Spoofing identity
  - Illegally accessing authentication information
  - Area of authentication
- Tampering with data
  - Involves the malicious modification of data and unauthorised changes
  - Area of integrity
- · Repudiation
  - Deny performing a malicious action
  - Area of non-repudiation (users who deny performing an action)
- Information disclosure
  - ► Threats that involve the exposure of information to individuals who are not supposed to have access to it
  - Area of confidentiality
- Denial of Service (DoS)
  - Attacks that deny service to valid users
  - ► Area of availability

- Elevation of privilege
  - An unprivileged user gains privileged access and has sufficient access to compromise or destroy the entire system
  - ► Area of authorization

### 5.3. DREAD (Risk Classification)

DREAD is part of a system for risk-assessing computer security threats that was formerly used at Microsoft. Its categories are:

- · Damage Potential
- Reproducibility
- Exploitability
- Affected users
- Discoverability

Evaluation of the threats that will be subject to security analysis, carried out the following methodology through:

- a rating defined on ten levels and applied to five risk categories
- levels are grouped into three categories, corresponding respectively to a High (8-10), Medium (4-8), and Low (0-4) risk levels
- this is a qualitative risk assessment

<u>Mitigation</u> is the point of threat modelling:

- Address each threat
- Redesign/Apply standard/Use software/Invent mitigations
- Accept vulnerability
- Address each threat

A model then needs to be checked (completely/accurately/covered/enumerating) and updating the diagram accordingly.

### 5.4. OCTAVE (Risk Management)

OCTAVE (Operationally, Critical, Threat, Asset, and Vulnerability Evaluation) is an approach to identify, assess, and manage risks to IT assets.

- This process identifies the critical components of information security and the threats that could affect their confidentiality, integrity, and availability
- This helps understand what information is at risk and design a protection strategy to reduce or eliminate the risks to IT assets
- Define essential components for a context-driven, self-directed information security risk evaluation

There aree three main methods:

- 1. The original OCTAVE method, (forms the basis for the OCTAVE body of knowledge)
  - Was designed for larger organizations with 300 or more users
  - The method was also designed to allow for tailoring by organizations adopting it

- Made up of three phases:
  - ▶ Phase 1: Identify important information-related assets
  - ▶ Phase 2: Integrate threat analysis and inform mitigation decisions
  - ▶ Phase 2: Perform risk identification and develop risk mitigation

#### 2. OCTAVE-S

- For smaller organizations of about 100 users or less
- Performed by an analysis team that has extensive knowledge of the organization and made up of three phases similar to the previous one
- Does not rely on formal knowledge conducting workshops to gather information because it is assumed that the analysis team has working knowledge

### 3. OCTAVE-Allegro

- A streamlined approach for information security assessment and assurance
- This approach differs from previous OCTAVE approaches by focusing primarily on information assets and how are they used/stored/transported/processes, using workshops and questionnaries
- Well suited for use by individuals who want to perform risk assessment without extensive organizational involvement, expertise, or input

### 5.5. Security management

The security management function entails establishing, implementing, and monitoring an information security program, under the direction of a senior responsible person.

- It involves multiple levels of management
  - Chief Information Security Officer (CISO)
    - Has overall responsibility for the enterprise information security program
    - Should designate and individual or a group to mintor and reflect changes on all organization environment, signaling violations with reporting mechanisms
    - The relation between executive management and the information security program, communicating and coordinating closely
    - Different roles and key security program areas:
      - Security and capital planning
        - ▶ This process enables to CISO to oversee all security prjects throughout the organization
        - It involves three steps:
          - Identify
          - Analyze
          - Select
        - · Also, the cost planning is applyied and identified between different categories
      - · Awareness and training
      - · Information security governance
      - System development life cycle

- Security products and services acquisition
- Risk and configuration management
- Contingency planning
- Performance measures
- Information Security Manager (ISM)
  - ► Has responsibility for the management of information security efforts

NIST SP 800-18 "Guide for Developing Security Pans for Federal Information Systems", indicates that the purpose of a system security plan is to provide an overview of the security requirements of the system.

- The system security plan also delineates responsibilities and expected behaviour
- The system security plan is basically documentation of the structured process for a system
- It recommends that each information system in an organization have a separate plan document with different elements, basically categorizing everything

## 6. M3.1 - Cybersecurity Operations and Management

### 6.1. Human Resource Security

- Includes hiring, training, monitoring and handling employees
- Not only a technical challenge, also employees have to be aware of incidents and problems
- · Harmful behaviors can occur, being both malicious and non-malicious

### 6.2. Hiring process

- ISO 27002 specifies "the hiring process ensures employees and contractors understand their responsibilities, suitable for their roles"
- They should be fully capable of perform the intended job, without making unfounded claims and avoiding "negligent hiring"
- Ask applicants as much detail as possible and in case get even criminal/credit record check, according to the country's law
- Employees should agree and sign the terms and conditions of contracts, including non-disclosure agreement and ensuring assets are confidential, agreeing to respect both the policy and confidentiality

### 6.3. During and after employment

- Each job should have specific cybersec tasks associated
- Employers and contractors should be aware of responsibilities, policy and training programs
- Several principles for personnel security:
  - ▶ Least privilege
  - Separation of duties
  - Mandatory vacations
  - Limited reliance on key employees
  - Dual operator policy
- During the termination of employment phase, organization's interests should be protected and all data/accounts/codes/assets regarding specific individuals will be removed

### 6.4. Security awareness

- Having a good security awareness and appropriate security training is as important as any other security countermeasure or control
- Activities that explain and promote security should develop into secure practices according to the specific role, accompanying good education/certification
- All employees have security responsibilities which the awareness program should constantly push, being focused on all people and categories
- A good program should include all aspects (e.g., communication, responsibility, help, security culture)

- According to ENISA we should have:
  - ► Plan/Assess/Design
  - ► Execute/Manage
  - ► Evaluate/Adjust
- Good communication materials should be available:
  - both in-house
  - and externally obtained
- Good education/certification programs should be also available, considering specialized training
- Role-based training also should encompass:
  - Manage
  - ▶ Design
  - ▶ Implement
  - Evaluate

### 6.5. Hardware management

- Hardware = any physical asset used to support corporate information or systems, including the software embedded within them and the operating systems
- Hardware Asset Management (HAM) deals specifically with hardware portion of IT assets, managing the physical components
- Its lifecycle is composed by:
  - ► Planning
  - Acquiring
  - Deploying
  - ► Managing
  - Disposing
- Destruction is important to handle data safely

### 6.6. Office equipment

- Every hardware inside an office, containing sensitive information processed by or stored inside of it
- Could be also multifunction devices (MFD)
- Each contains some processing power and each is an asset to protect opportunities for threat and protection
- Could be exposed to several threats:
  - Network services
  - Information disclosure
  - DoS attacks
  - Physical security

- ► OS security
- They can have a checklist containing organization measures

### 6.7. Equipment disposal

- SOGP recommends sensitive information should be securely destroyed
- Three main actions:
  - ► Clear = sanitize storage locations
  - ► Purge = apply logical/physical techniques to destroy encryption key on devices
  - ► Destroy = renders target data recovery infeasible

### 6.8. Industrial Control System (ICS) security

- Used in control industrial processes, including Supervisory Control and Data Acquisition (SCADA)
- Consists of a combination of control components used to achieve industrial objectives
  - ► HMI Human-Machine Interface
  - Remote diagnostics and maintenance
  - Sensors
  - Actuators
  - Control
- They are distributed in insecure locations, often with microcontrollers with limited processing power
- There could be several threats:
  - ▶ Blocked/delayed flow of information
  - Unauthorized changes to instructions
  - ► Inaccurate information
  - ICS software or settings modified
  - Interference with operation of equipment protection systems, safety systems and system settings

### 6.9. Mobile device security

- Mobile device = Portable computing and communications device
- Prior to the use of smartphones, user devices were clearly confined over defined perimeters
- Now devices are constantly connected and there's always the need for more
- Each has a full stack, from hardware/firmware/mobile OS/application, being an entire ecosystem
- Millions of apps are available and each should conform to the organization security requirements; some examples
  - ▶ Rooting/Jailbreaking
  - Sideloading
- Many vulnerabilities to list, given they are outside of the corporate perimeter

- *Bring Your Own Device (BYOD)* many organizations find convenient to have such a policy, inspecting devices and their features
  - configuring devices in such a way it's possible to access, protect and wipe data from them safely, even remotely

## 7. M3.2 - Cybersecurity Operations and Management

### 7.1. System access and its functions

- Capability that restricts access to business applications, denying or limiting access to specific users
- Functions:
  - Authentication
    - Verifying the identity of user
  - Authorization
    - Granting of access by a security administrator, based on a security policy
  - Access control
    - Granting or denying specifying access requests
- Functions to establish rules and privileges and moderate access to an object in the system
- Each user has to be authorized properly, defining access privileges

### 7.2. Authentication factors and means

- · Simplest way to access, including an identification and verification step
- Authentication factors are methods
  - ► The user has (possession factor) tokens/smart cards/wireless tags
  - ► The user knows (knowledge factor) passwords/PINs/tokens
  - ► The user is or does (inherence factor) biometrics

#### 7.3. Authenticators

- Means used to confirm a user/process/device
- Can be:
  - Multi-factor: use of one or more authentication means
  - Password-based: use of an ID and a password

### 7.4. Vulnerability of a password

- Instead of using a file retrieved by ID, to avoid storing password one can use a one-way hash function of the password
- · Different kinds of attacks exist
  - Dictionary attacks
  - ► Specific account
  - Popular password
  - Password guessing
  - Hijacking
  - Monitoring/Exploiting
- Rely on hardware/SSO/password managers to avoid problems
- Select password not too short or easy to guess, eliminating guessable passwords

### 7.5. Hashed password and salt

- · Combine the password with a fixed length salt value using an hashing algorithm
- In verification, the ID is used to see if result matches, therefore password is accepted
- Salt usage
  - prevents duplicate password
  - increases difficulty for attacks
  - nearly impossible to use same password for more systems
  - ► is non-deterministic

### 7.6. Password cracking

- Process of recovering secret password stored in a system
- Many approaches like developing a dictionary to crack all words or precomputing hash values

#### 7.7. Password file access control

- · Deny the attacker access to the password file
- Allowing it only for a privileged user
- File can become readable or physical security might be a problem, to use a policy to force users selecting passwords difficult to guess

#### 7.8. Possession-based authentication

- Object the user possess for user authentications = hardware tokens
- *Memory cards*: have an electronic memory, store but do not process data, used for physical access alone
  - May require specific requirements and can be lost
- *Smart tokens*: have some specific physical characteristics, user interface, electronic interface and authentication protocol
  - ► Have a smart card, a microprocessor and a processing circuit
- *Electronic identity cards*: also called eID, they provide stronger proofs of identity, given thy are verified by a government
- One-Time Password (OTP) device: it generates one time passwords, using a seed embedded

#### 7.9. Biometric authentication

- Based on the specific individual characteristics
- Technically complex and expensive
- Nature and requirements should be considered, being universal, distinct, permanent and collectable
- Should meet some criteria:
  - Performance and accuracy
  - Difficulty of circumventing
  - Acceptability by users

### 7.10. Access control

• Gaining the ability to communicate or interact with a system. In other words, the process of granting or denying specific requests, via specific services and mechanisms

- ACCESS CONTROL = AUTHENTICATION + AUTHORISATION
- Has different inputs
  - ▶ Who issued the request
  - What is requires
  - What rules apply
- *System access* deals with moderating access to system objects via authentication (establishing user identity) and authorisation (defining user privileges)

### 7.11. Access control elements

- Subject
  - Entity capable of accessing objects
  - Typically considered accountable for their actions
  - Can be creators of resources, groups of users or every user possible to access
- Object
  - ► Resource which access is controlled and used to contain and/or receive information
- Access rights
  - ▶ The ways in which a subject can access an object

### 7.12. Access control policies

- · Dictates what types of access are permitted
- Different categories exist:
  - ▶ Discretionary access control (DAC)
    - Based on requestor identity and on access rules, granting specific permissions
  - Mandatory access control (MAC)
    - Comparison between security labels (sensitiveness of resources) with security clearances (which resources to access)
    - Has to be mandatory, so not to enable user wishes
  - ▶ Role-based access control (RBAC)
    - Access control based on user roles
    - Role permissions can be inherited through an hierarchy
    - Can apply to a single or several individuals
  - ► Attribute-based access control (ABAC)
    - Access control based on attributes associated with and about subjects and objects, combining attributes under which an access takes place

#### 7.13. Access control structures

- Access matrix = using access control lists (ACLs) or capability tickets
- Governed by a set of rules granting the subject access

### 7.14. Customer access

- Each customer needs to be uniquely approved and identified, both individual and in groups, responding to organization's business requirements
- Each one should be aware and trained
- Balance between customer satisfaction and meeting security requirements
- Subject to the same types of technical controls, defining access privileges and selecting an appropriate authentication procedure

## 8. M3.3 - Cybersecurity Operations and Management

### 8.1. Computer Security Incident Response Team (CSIRT)

- Responsible for rapidly detecting incidents
- Minimizing loss and destruction
- · Mitigating the weaknesses that were exploited
- Restoring computing services
- Calculates the added value to invest in safety resources
- In small organizations can be the security team, in large ones they are two separate entities

### 8.2. Security Incidents

- Any action that threatens one or more of the classic security services
- Unauthorized access or modification
- Procedures to manage them
  - Sorting, detecting, identifying, documenting

### 8.3. Managing, detecting and responding to incidents

- Should be detected and reported
  - ► Manually (reports)
  - ► Automatically (with integrity/log tools)
- Triage
  - find the single point of contact for services and request additional information to categorize the incident and notify parts of the enterprise
- Documentation to respond to them
  - ► Detail/Describe/Identify categories, personnel, circumstances
  - ► Should immediately follow a response to the incidents
    - What
    - How
    - Details
    - Impact
  - ► Allows for reviewing the risk assessment and strengthening controls
- Once an incident is opened, has to go through a number of states until no further action is required and is considered closed

Security controls are in place throughout:

- Hardware
- Software
- Firmware

### 8.4. Malware and protection

- · Program inserted into others compromising confidentiality, integrity, availability
- Many types and should be protected against them as much as possible
  - Clickless
  - ► Fileless
  - Adwares
  - Worms/Viruses, etc.
- Businesses are experiencing more and more
- · Practical steps to take, avoiding attack and defending against different attack surfaces
- Protection software to use to protect against them, automating actions as much as possible, verifying all defenses and collecting results from all points of attack
  - Scanning
  - Monitoring
  - Identifying
  - Disinfecting
- · Software has to be accompanied by other measures like whitelist, firewalls and virtualization

#### 8.5. Intrusion Detection

- The sooner the intrusion is detected, the less damage can be done
- When an intrusion happens, confidentiality is lost on all levels and collecting informations can help assessing risks and other means of security
- No exact distinction between an attack and normal use of resource: some overlap might happen
- · Identification between legitimate and new user
- Approaches
  - *Misuse detection*: take the strange behaviour and consider it as normal attack, via usage of patterns and signatures. It cannot detect novel/unknown attacks
  - *Anomaly detection*: detect activities different from normal behavior and be able to detect previously unknown attacks, having a trade-off between false positives and false negatives
- Intrusion Detection System
  - ▶ Sensors: collecting data and inputs
  - ► Analyzers: receive data from sensors and support evidence
  - User interface: give user output
- Techniques
  - Host-based
    - Layer of security to detect intrusions, events and send alerts
    - Detect thresholds and profiles

- Network-based
  - Monitor the traffic on the networks and see if packets match signatures
  - Can use sensors to gather data and feed information
  - It can see data inside the network but also outside of firewalls

#### 8.6. Data Loss Prevention

- Information leakage can happen in an untrusted environment
- Monitor, and protect data in use and data at rest through deep content inspection
- Often includes unencrypted content
- Sensitive data should be precisely identified in an enterprise via different means
  - rule-based/fingerprinting/exact-partial file matching
- Data states
  - ► Data at rest = big risk with info stored throughout the enterprise
  - ► Data in motion = data transmitted over enterprise networks, subject to active/passive monitoring of information across enterprise networks
  - Data in use = part of media and saved physically somewhere, controlling the movement in enduser systems