

# Install FortiClient VPN on Windows

**NOTE:** Before following this guide, if another version of Forticlient is **already installed** in your laptop, **you must uninstall the previous one, reboot the device** and then proceed with the Forticlient installation described below.

1. Please download the FortiClient Installer from here:

Download FortiClient x64 installer

Download FortiClient ARM64 installer

2. For the activation of MFA, you have to download and install Cisco Duo Mobile app on your smartphone.

You can download it:

- **Android** - from Google Play Store, search for **DUO Mobile**  
(<https://play.google.com/store/apps/details?id=com.duosecurity.duomobile>)
- **iOS** - from App Store, search for **DUO Mobile**  
(<https://apps.apple.com/it/app/duo-mobile/id422663827>)

If Cisco Duo App is not available on the store for download, please ensure that you have updated your mobile device to the last operating system version, in order to support the latest app release.

3. Please check if you already have a previous version of FortiClient installed on your PC. In this case please proceed to uninstall it and perform a reboot at its end, otherwise go directly to the point number 3.

Programs and Features

Control Panel > All Control Panel Items > Programs and Features

Control Panel Home

Uninstall or change a program

To uninstall a program, select it from the list and then click Uninstall, Change, or Repair.


Organize

Name	Publisher	Installed On	Size	Version
Adobe Acrobat DC (64-bit)	Adobe	13/01/2022	501 MB	21.011.20039
Adobe Genuine Service	Adobe Inc.	24/01/2022		7.6.0.52
Asmedia USB Host Controller Driver	Asmedia Technology	05/08/2020	9,07 MB	1.16.61.1
Cisco Stealthwatch v7.1.2	Cisco	24/01/2022		7.1.2
Cisco Webex Meetings	Cisco Webex LLC	11/03/2022	296 MB	42.2.4
Dell Command   Update for Windows Universal	Dell Inc.	24/01/2022	12,1 MB	4.4.0
Dell Power Manager Service	Dell Inc.	24/01/2022	5,30 MB	3.10.0
Dell SupportAssist	Dell Inc.	22/11/2021	237 MB	3.10.4.18
Dell SupportAssist OS Recovery Plugin for Dell Update	Dell Inc.	24/01/2022	63,5 MB	5.4.1.14954
Dell SupportAssist Remediation	Dell Inc.	11/02/2022	88,9 MB	5.5.1.16141
FortiClient VPN	Fortinet Technologies Inc.	11/03/2022	256 MB	7.0.3.0193
glogg		24/01/2022		v1.14-x86_64
GNU Privacy Guard	The GnuPG Project	24/01/2022		2.2.19
Goodix Fingerprint Driver	Goodix, Inc.	20/05/2021	1,69 MB	2.1.31.900
Google Chrome	Google LLC	08/03/2022		99.0.4844.51
Google Drive	Google LLC	27/01/2022		55.0.3.0
GoTo Opener	LogMeIn, Inc.	17/04/2020	336 KB	1.0.533

4. Open the installer and follow the instructions below:

User Account Control

Do you want to allow this app to make changes to your device?

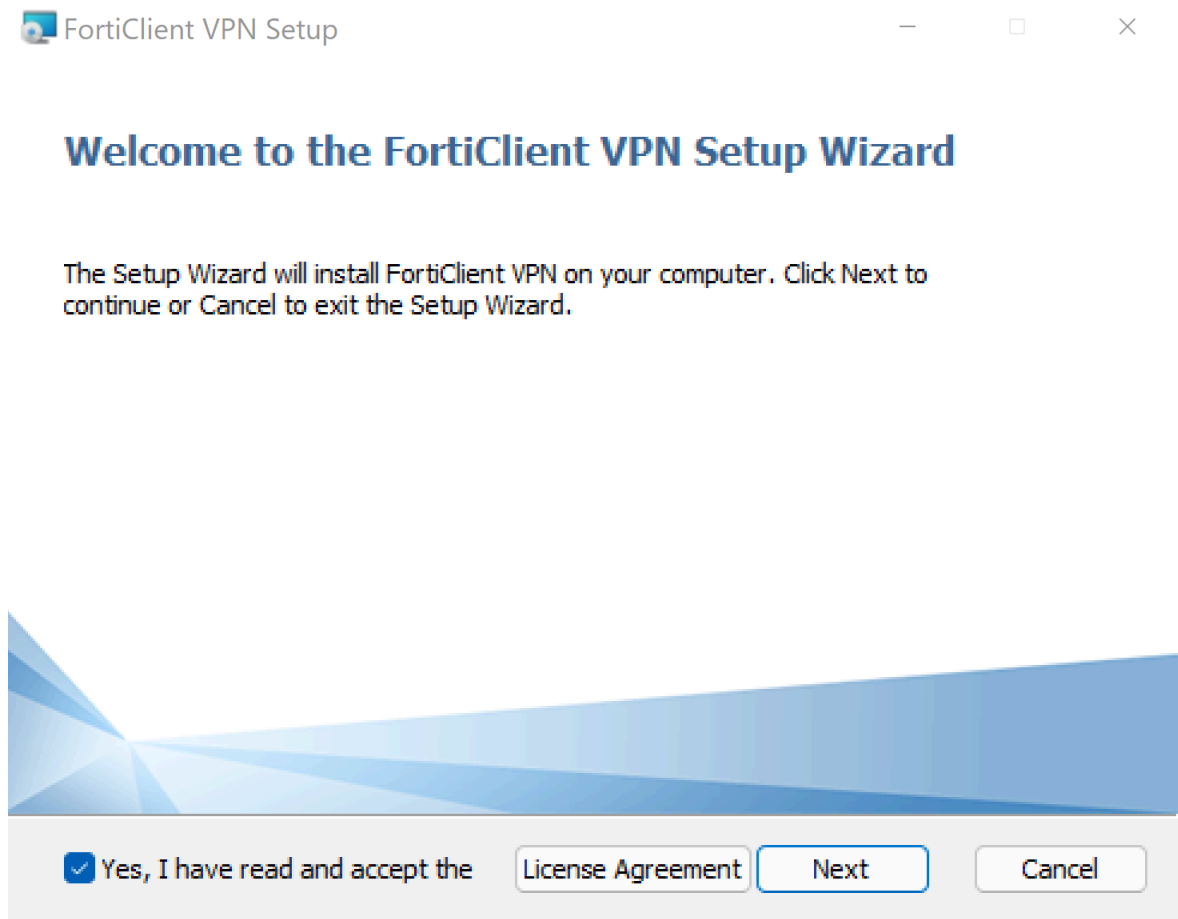
 FortiClient Installer

Verified publisher: Fortinet Technologies (Canada) ULC  
File origin: Hard drive on this computer

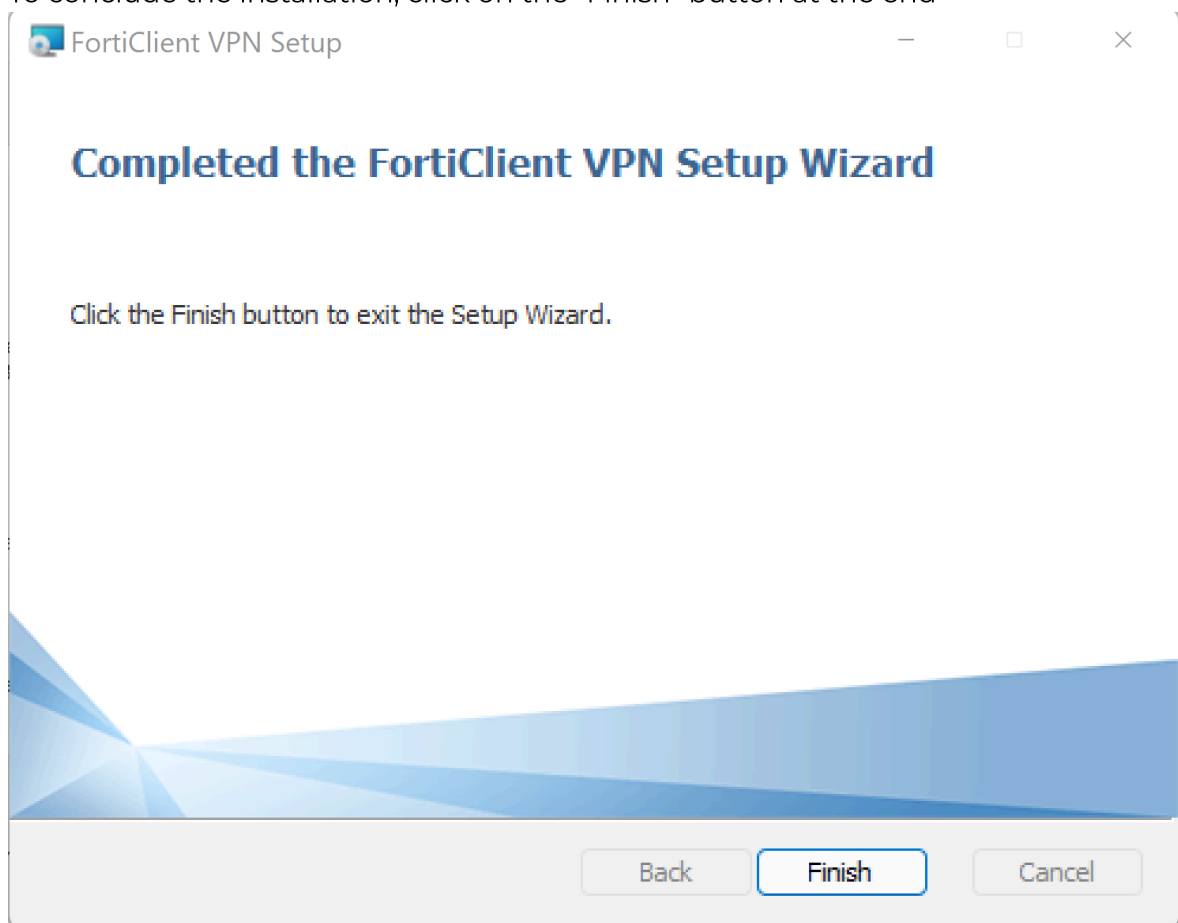
[Show more details](#)

Yes No

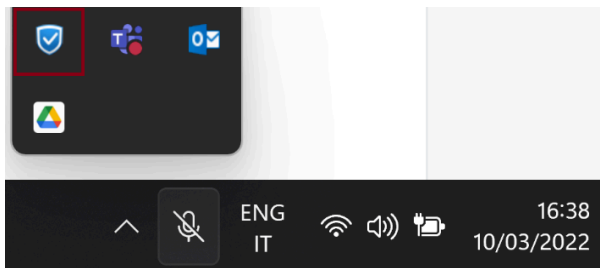
5. Click on "YES" and proceed through all the installation steps, clicking "Next" on every window and then on "Install">



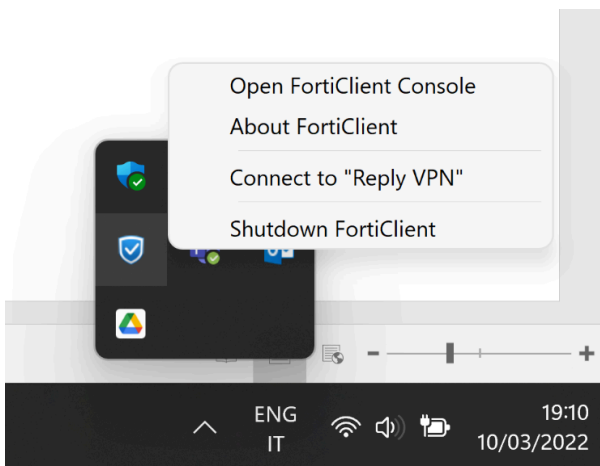
6. To conclude the installation, click on the "Finish" button at the end>



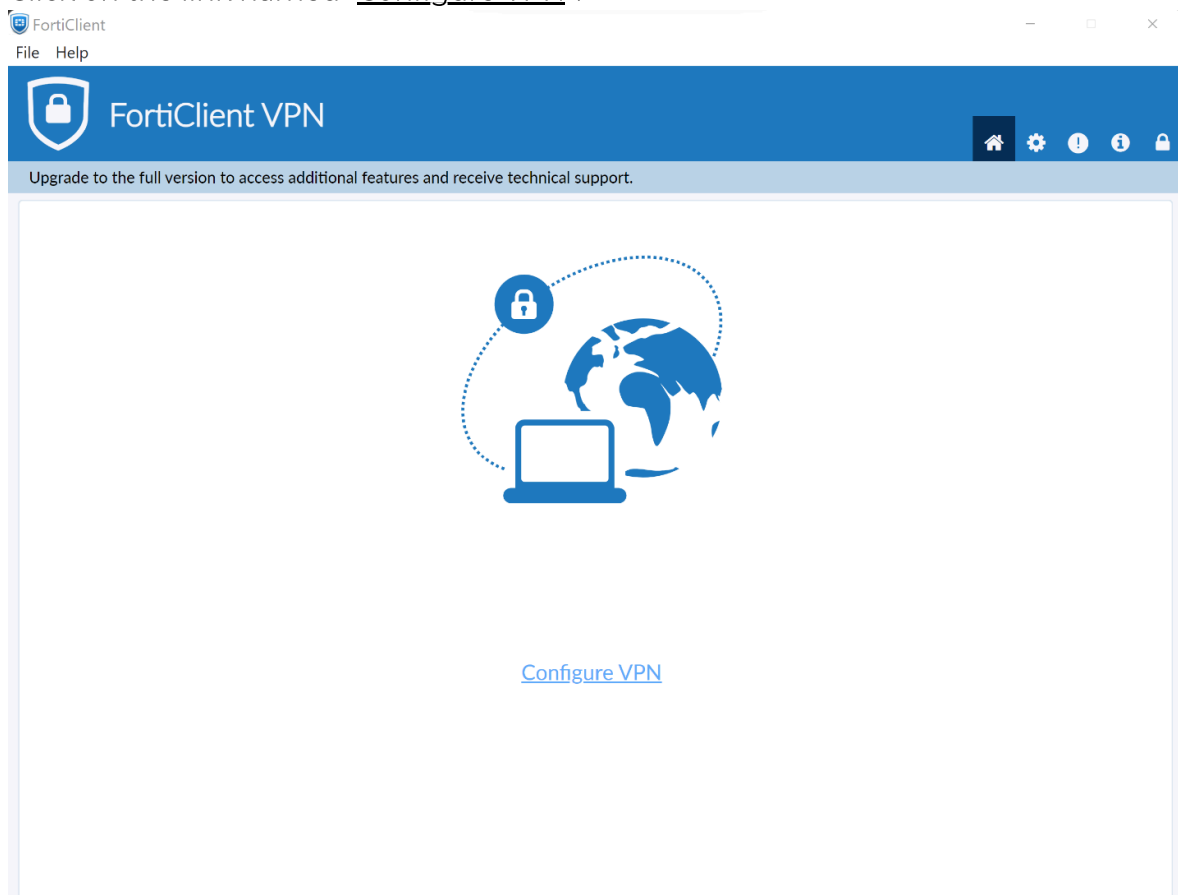
7. Once the installation is complete, the blue client icon will be shown in the Windows taskbar (see red square):



8. Once the client is installed, open it by right-clicking the icon in the taskbar and by selecting "Open FortiClient Console":



9. Click on the link named "Configure VPN":

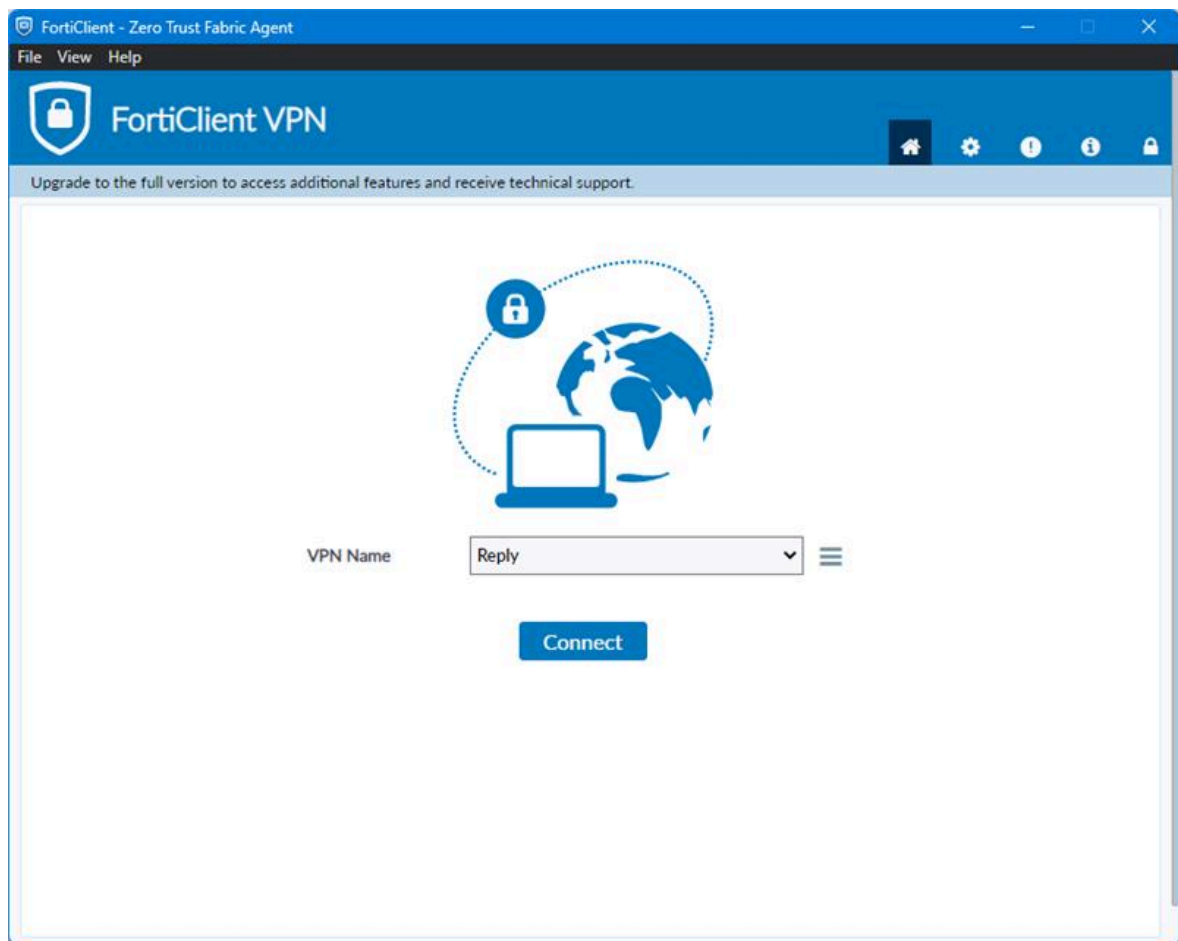


10. Fill out the fields as shown below and confirm by clicking "**Save**" and then "**Close**":
- o VPN: **SSL-VPN**
  - o Connection Name: **Reply**
  - o Description: **Reply**

- Remote Gateway:
  - For Brazil: **vpngate.replybrasil.com.br**
  - For Italy: **cloudgate.reply.it**
  - For UK/BE/FR/LU/NL: **vpngate.replyltd.co.uk**
  - For Germany: **vpngate.reply.de**
  - For US: **vpngate.replyinc.com**
- Authentication: tick the checkbox "**Enable Single Sign On (SSO) for VPN Tunnel**"

The screenshot shows the FortiClient VPN application window. The title bar says 'FortiClient'. Below it is a menu bar with 'File' and 'Help'. The main header is blue with the FortiClient VPN logo and a notification bar that says 'Upgrade to the full version to access additional features and receive technical support.' The main content area is titled 'New VPN Connection'. It has three tabs: 'SSL-VPN' (selected), 'IPsec VPN', and 'XML'. Below the tabs are four input fields: 'Connection Name' with 'Reply', 'Description' with 'Reply', and 'Remote Gateway' with 'cloudgate.reply.it'. There is a '+Add Remote Gateway' button below the Remote Gateway field. Below that are three checkboxes: 'Customize port' (unchecked) with a value of '443', 'Enable Single Sign On (SSO) for VPN Tunnel' (checked), and 'Use external browser as user-agent for saml user authentication' (unchecked). At the bottom are two buttons: 'Cancel' and 'Save'.

11. During the first login to Reply VPN, Cisco Duo app will prompt you to enroll your mobile device.
- When you try to login on the FortiClient VPN from your laptop, click on the "Connect" button:

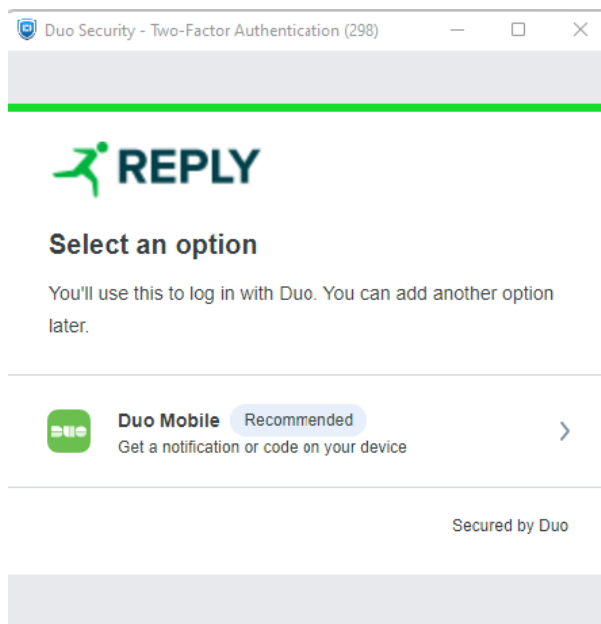


12. Enter your Reply credential and click on "Login":

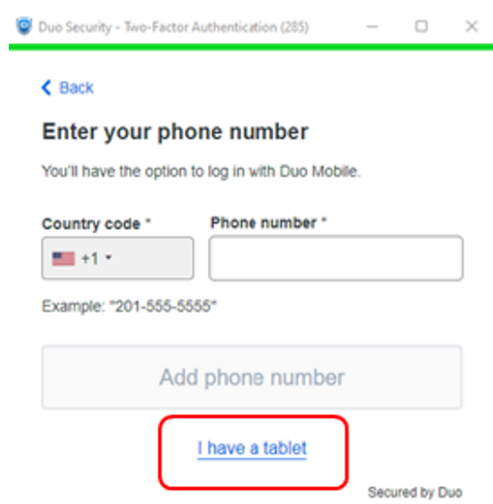


13. If you already enrolled your mobile device, please skip to step **28**, otherwise proceed to the next step.

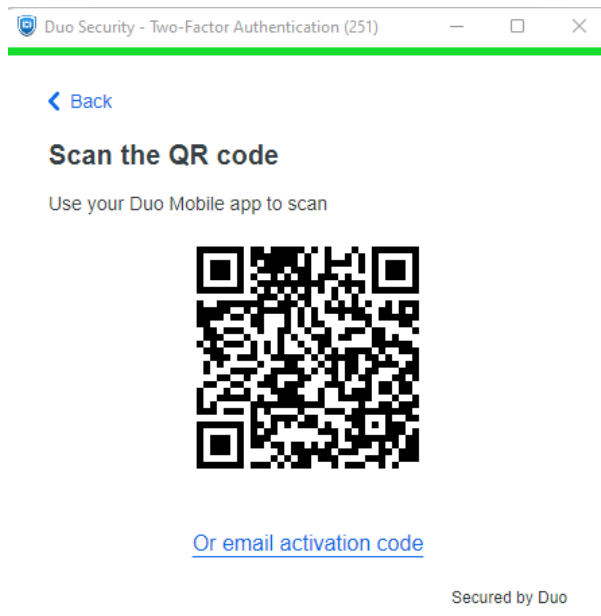
14. Click on "Next" until second authentication system is requested, then select "DUO Mobile":



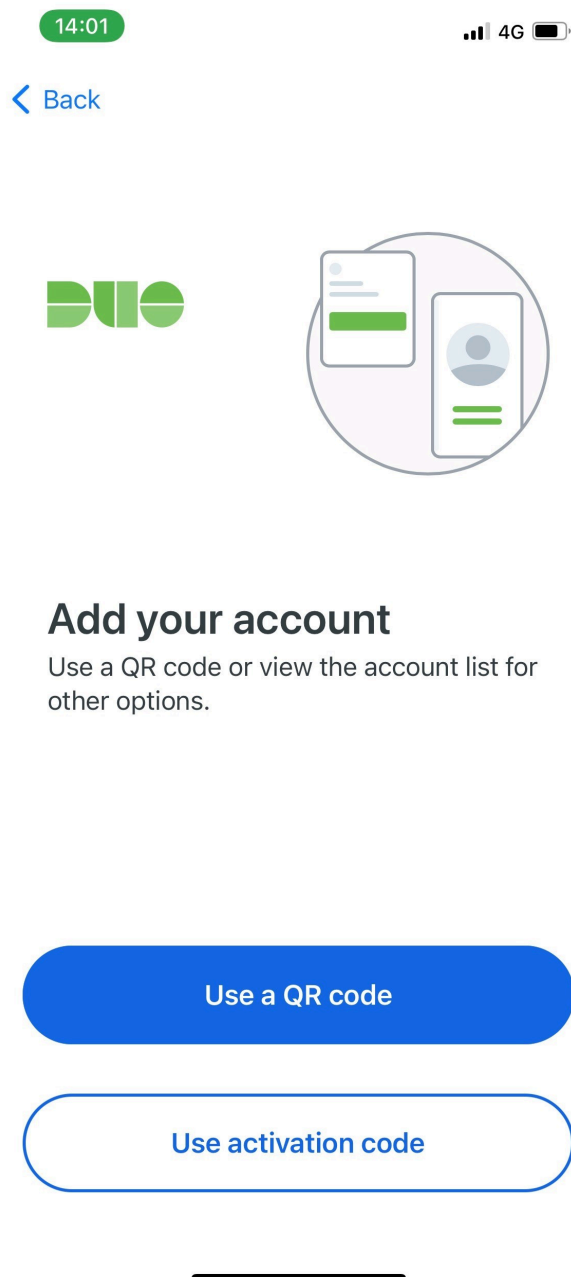
15. Select the Tablet Mode by clicking the option "I have a tablet"



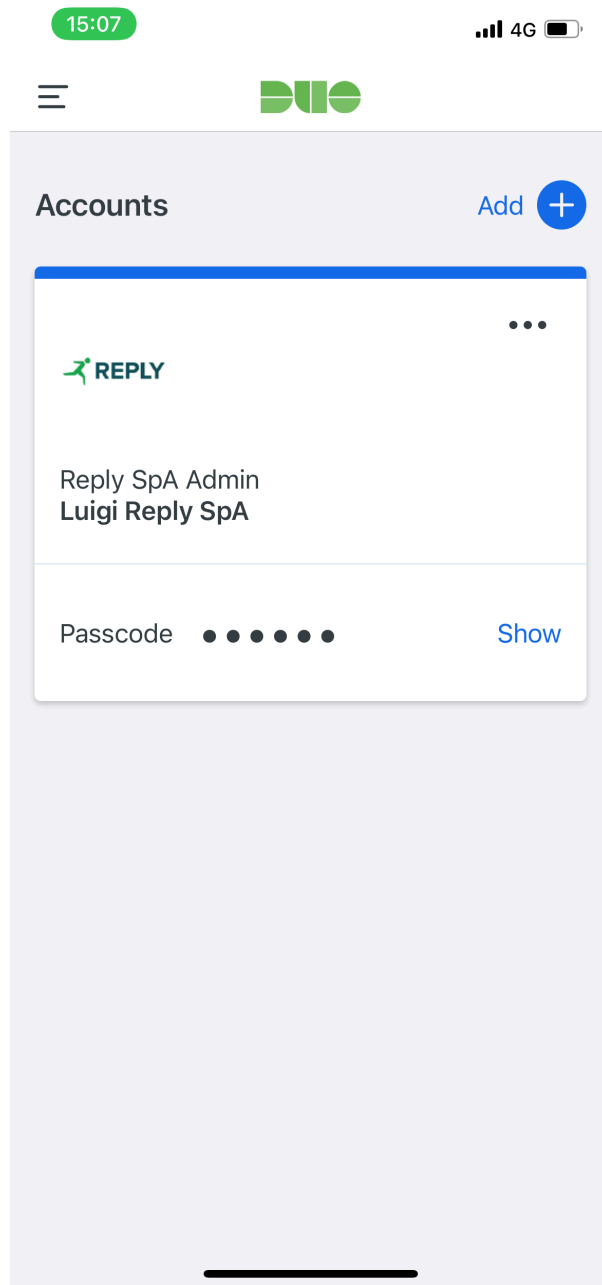
16. Click on "Next" when requested to download the DUO Mobile app.  
You will be prompted to scan a QR Code with your smartphone to conclude the enrollment:



17. Open the Cisco DUO mobile app, click on "Use a QR code" button if it is your first enrollment on Cisco DUO app or click on the "Add" or "+" button in the up-right corner to add a new configuration.

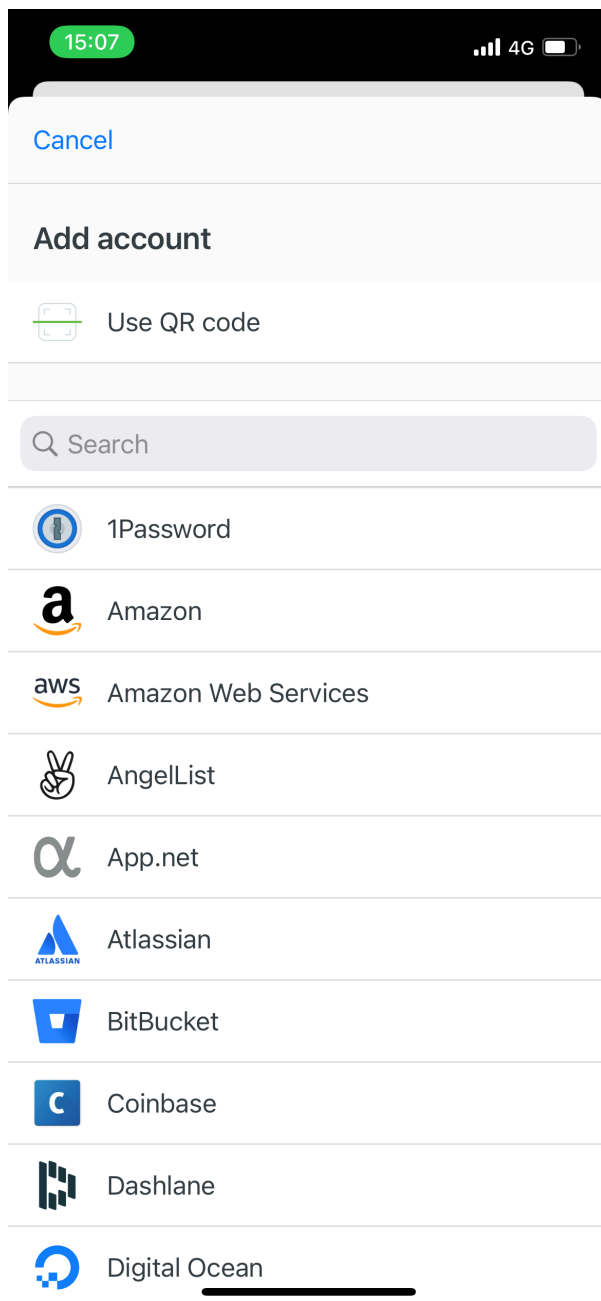




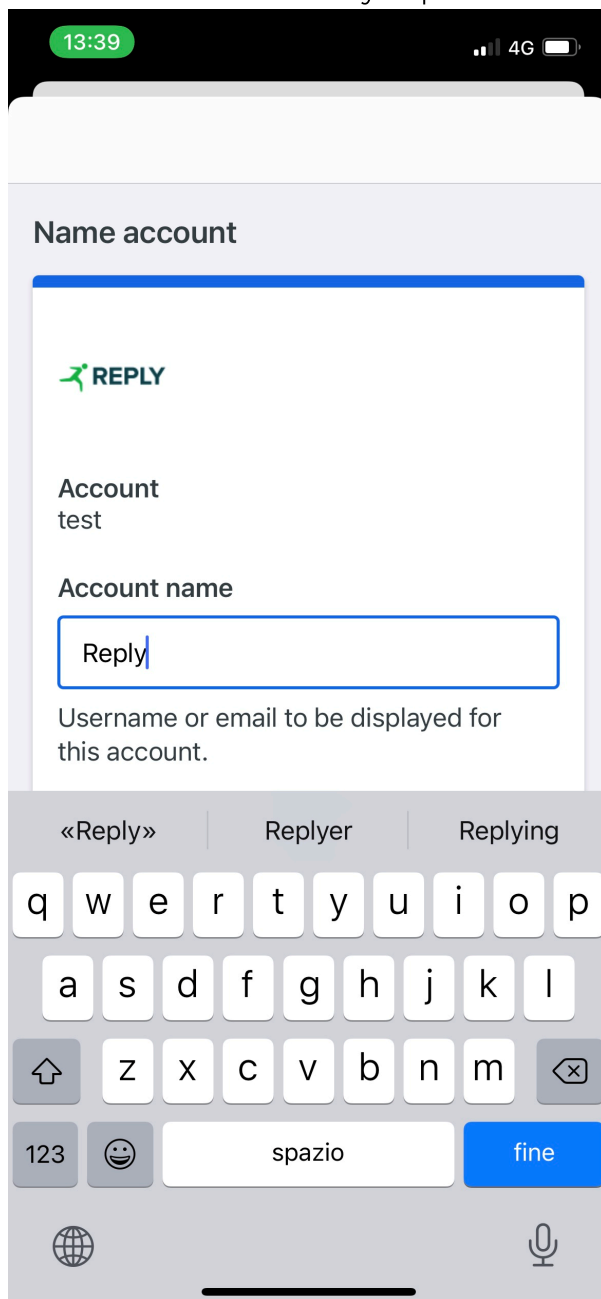


18. If you selected the “Add” or “+” button, now choose **"Use QR Code"** to activate the camera.


Then, for any case, proceed to scan the QR Code displayed on your laptop:



19. Insert the account name you prefer and conclude the configuration:



**Name account**

 **REPLY**

**Account**  
test

**Account name**

Reply

Username or email to be displayed for this account.

«Reply»    Replyer    Replying

q w e r t y u i o p

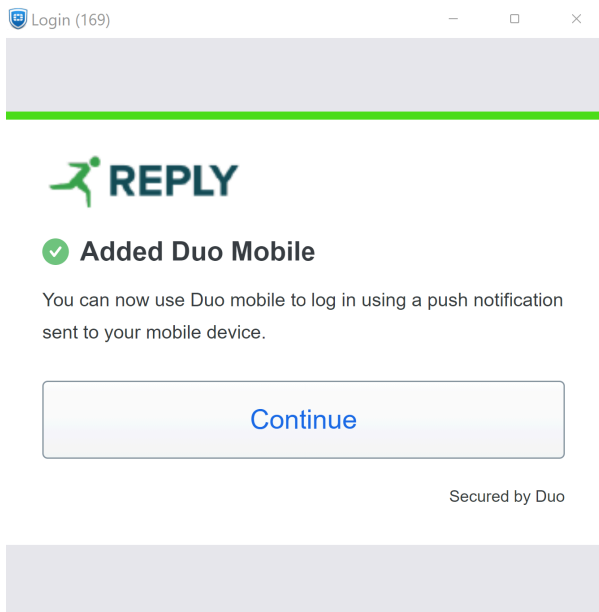
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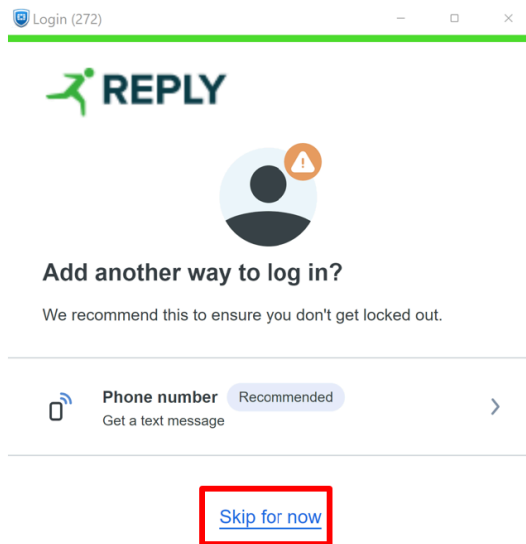
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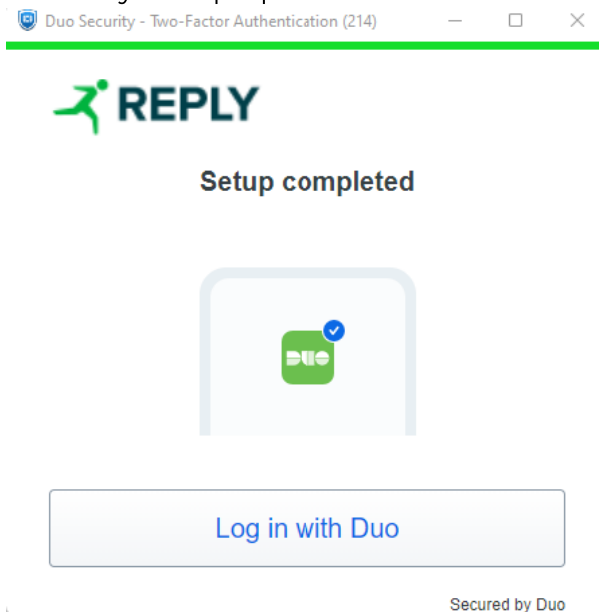
20. After you successfully scanned the barcode with the smartphone, the "Continue" button becomes clickable on the FortiClient on your laptop:



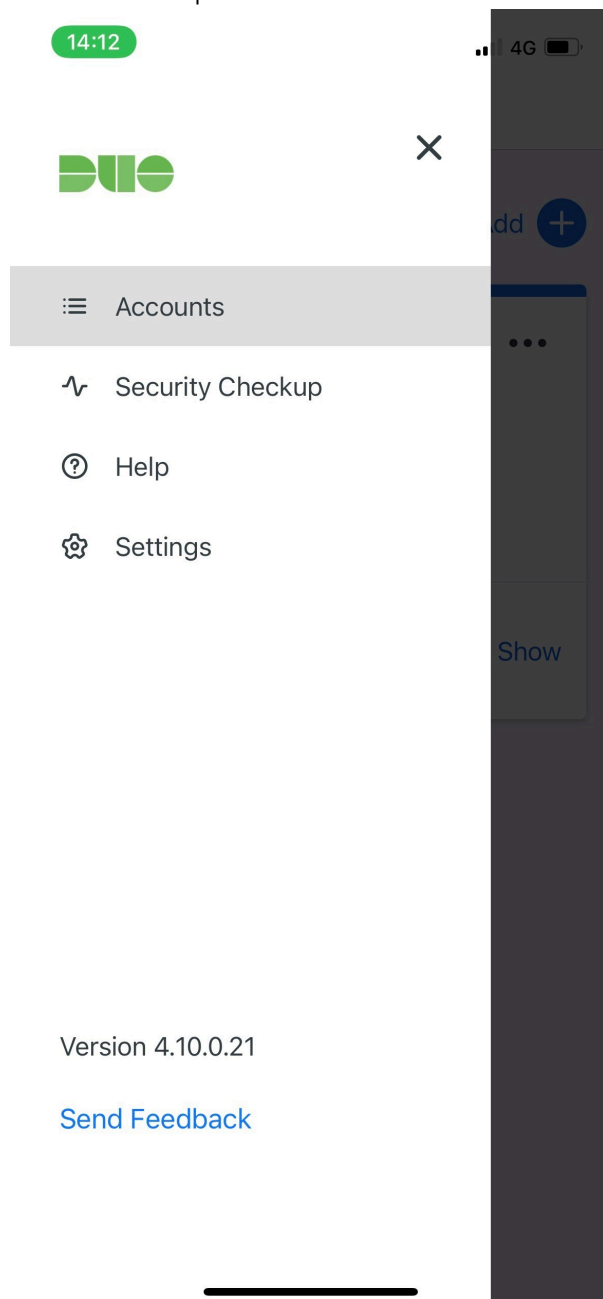
21. Click on "Skip for now" to conclude the enrollment:



22. After this step, you will be able to see the "Setup completed" label in the FortiClient VPN on your laptop.

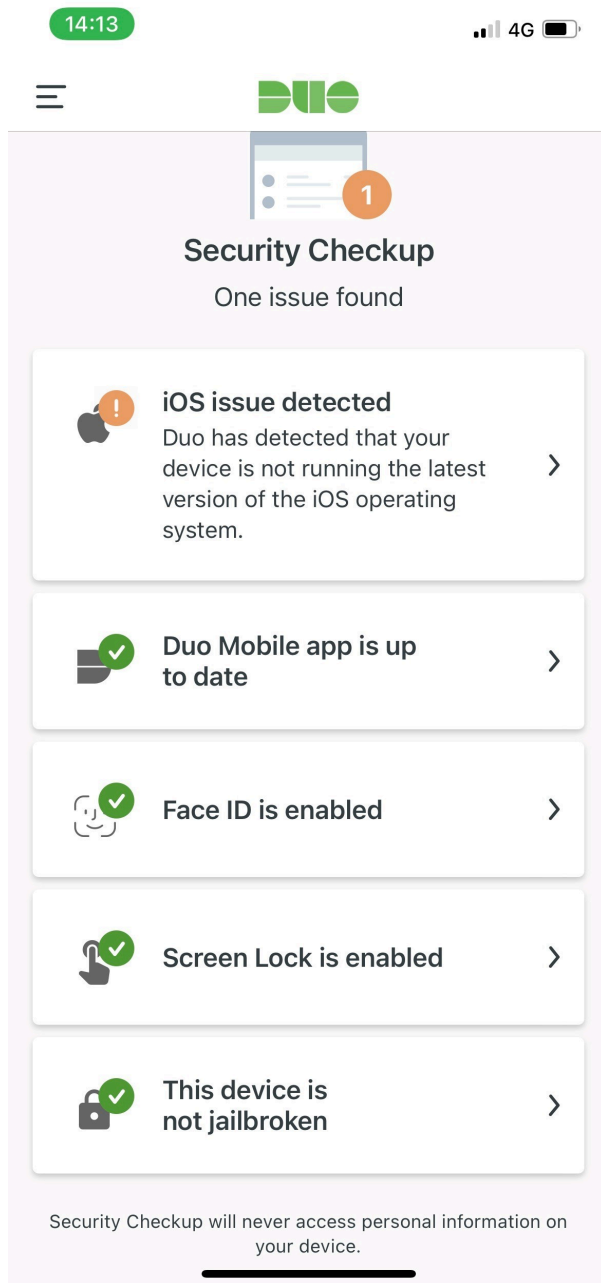


23. Finally, please check your smartphone is properly configured, by clicking on the icon in the top-left corner and select the "Security Checkup" menu:



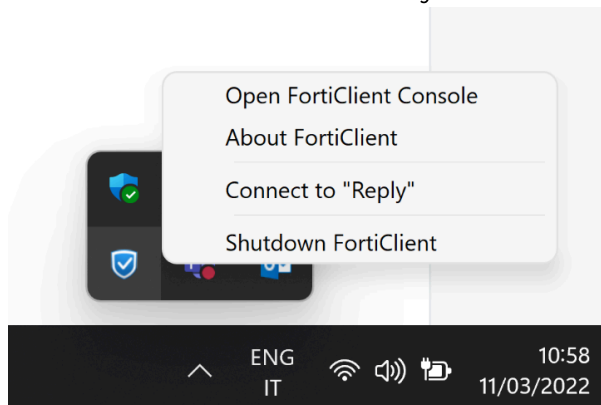
24. On this screen you are able to verify any relevant security weakness detected on your mobile devices.

Please follow the instructions on all detected warning, to improve your device (and app) security:

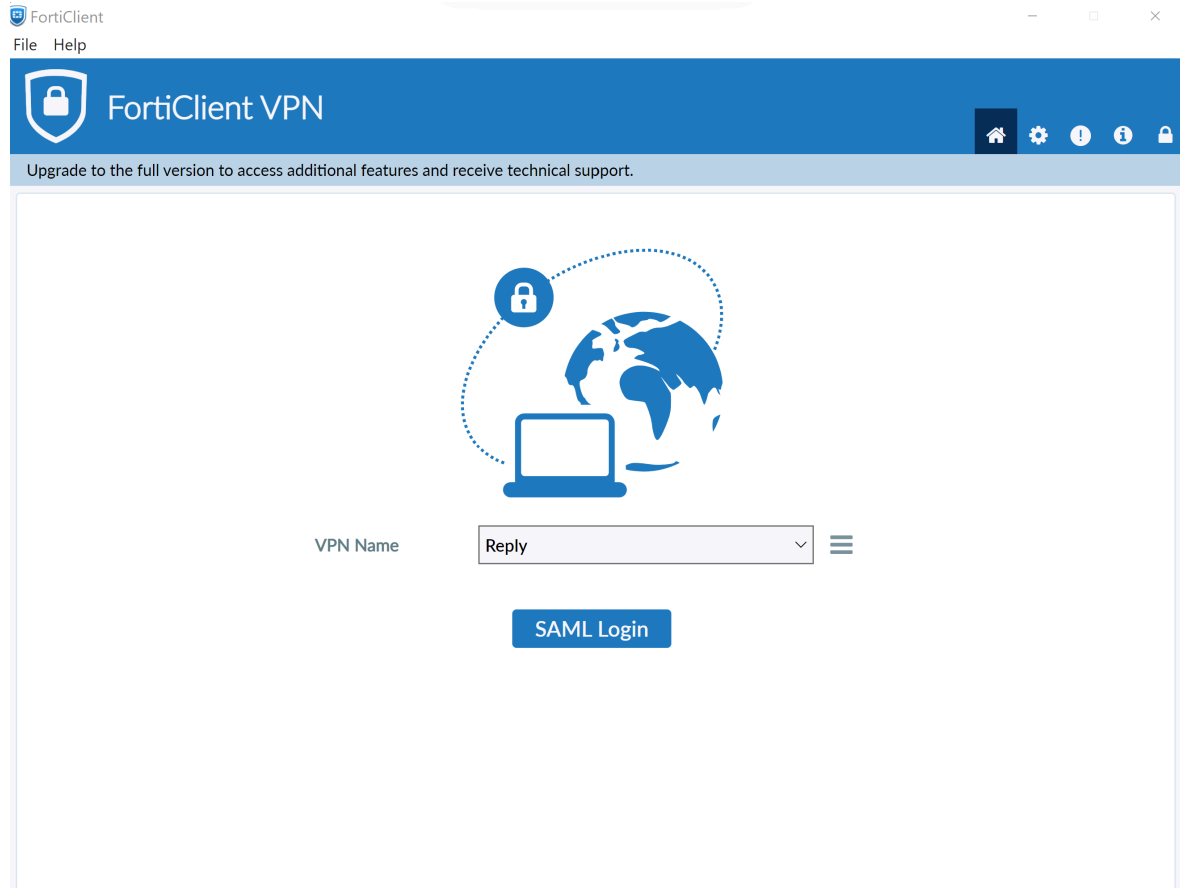


25. **✓ Your device is ready to approve Duo push authentication requests.**

26. After the enrollment on your device, in order to perform a login on Reply VPN, it is sufficient to right-click the taskbar icon, then click on **"Connect to Reply"** or click on the FortiClient shortcut in your Windows Bar::



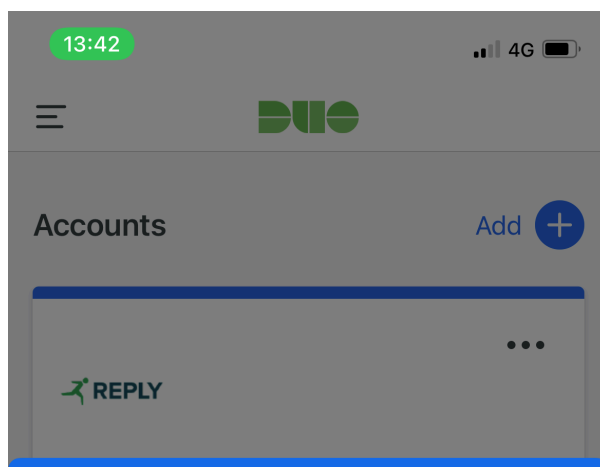
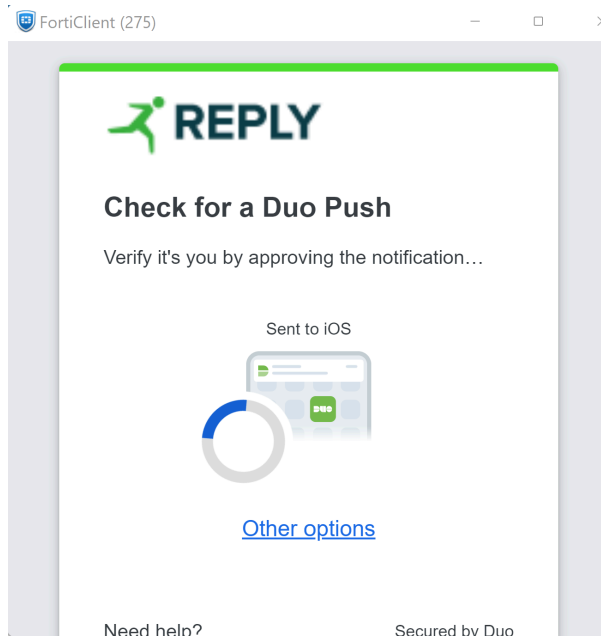
27. Click on the "**SAML Login**" button:



28. On the new page, insert your Reply username and password, if requested, and click "**Log in**":



29. You will receive on your mobile device the second authentication method you choose (e.g. push notification). After the approval of the notification on Cisco Duo app **on your mobile device**, you will be able to access the Reply VPN:



Are you logging in to **Reply VPNSSL Test?**

📍 57, IT

🕒 13:42

👤 mfatest02



Deny

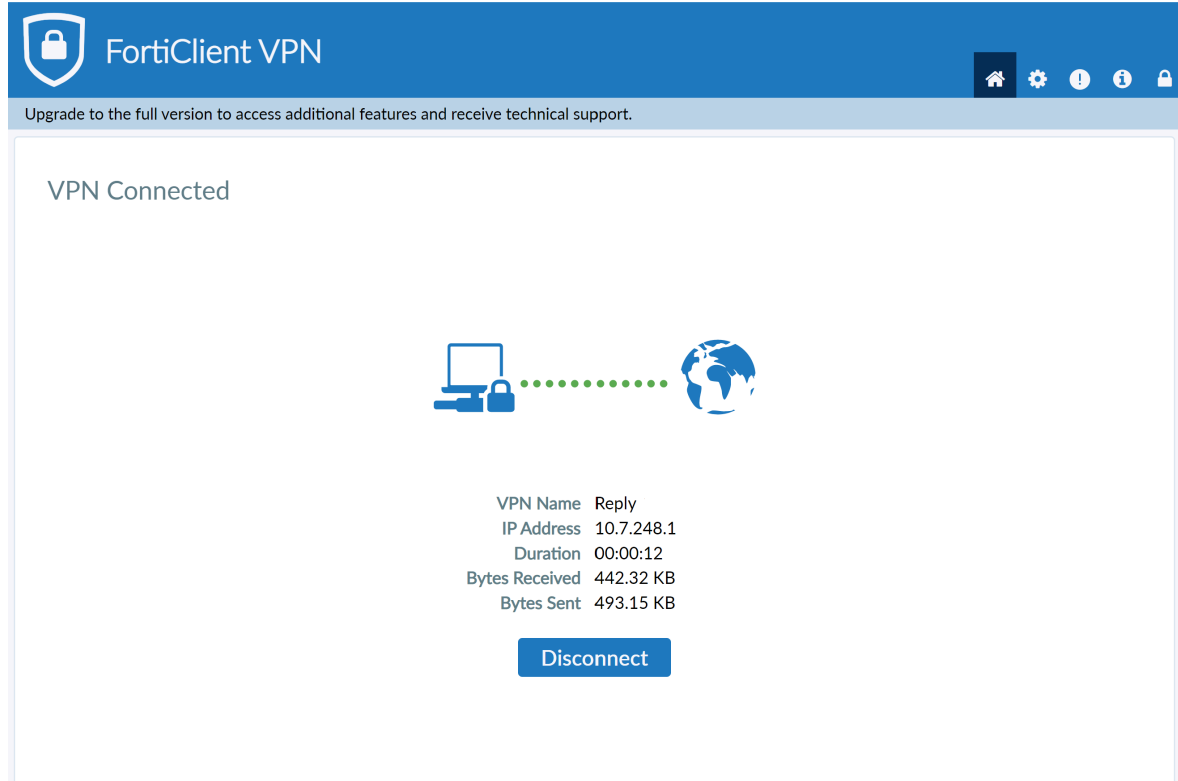


Approve



## 30. ✓ You are now connected to Replynet!

File Help



Still need help? Open a Ticket!