

Master's Programme in Data Science

Automating Information Extraction from Non-Standard Financial Reports Using Large Language Models

Enhancing Efficiency through Format-Aware Extraction with Large Language
Models

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Abstract

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Nyckelord Nyckelord på svenska, temperatur

Preface

Thanks notes

Otaniemi, 31 August 2024

Eddie E. Engineer

Contents

Abstract	3
Abstract (in Finnish)	4
Abstract (in Swedish)	5
Preface	6
Contents	7
1 Introduction	10
1.1 Structure of the thesis	10
1.2 Background of the Field of Study	10
1.3 General Objective	10
1.4 Research Question and Sub-Problems	11
1.5 Scope and Constraints	11
2 Concepts and State of the Art	12
2.1 Large Language Model (LLM)s	12
2.2 Generative Pre-trained Transformer (GPT)	12
2.3 GPT-4	12
2.4 GPT-4V	13
2.5 LLMs for Document AI	13
2.6 Question answering with Retrieval Augmented Generation (RAG)	13
2.7 Issues with LLMs for Document AI	14
2.7.1 Hallucinations	14
2.7.2 Interpretability and Explainability	15
3 Financial Reports Dataset	16
4 Strategies for information extraction from financial reports	17
4.1 System Specifications	17
4.2 Experiments definition	17
4.2.1 Indicators of interest	17
4.3 Extracted data schema	18
4.4 Evaluation Criteria	19
4.4.1 Precision and Recall	19
4.4.2 Mean Absolute Percentage Error (MAPE)	19
4.4.3 Error Types Analysis	20
4.5 Common processing steps	20
4.5.1 Pre-processing: finding pages of interest	20
4.5.2 Post-processing: consolidating information from different pages	21
4.6 Text-only approach with LLMs	22
4.7 Image-only approach with LLMs	22

4.8	Multimodal LLMs to extract information from images and text . . .	23
5	Results	24
5.1	Limitations of the dataset	24
5.2	Limitations of the data extraction systems	24
6	Conclusions	25
	References	26
A	Contents of an appendix	28

DL Deep Learning	15
NLP Natural Language Processing	11
PDF Portable Document Format	12
OCR Optical Character Recognition	12
LLM Large Language Model	7
GPT Generative Pre-trained Transformer	7
BERT Bidirectional Encoder Representations from Transformers	10
KPI Key Performance Indicator	12
RAG Retrieval Augmented Generation	7
ESG Environmental, Social, and Governance	17
GHG Greenhouse Gas	17
JSON JavaScript Object Notation	18
MAPE Mean Absolute Percentage Error	7

1 Introduction

1.1 Structure of the thesis

The thesis is composed by a comprehensive comparison of methods for extracting information from financial reports, with a focus on non-standard reports. The thesis is structured as follows:

1. Introduction (Context, Problem Definition, Objectives)
2. Literature review (Concepts, State of the Art)
3. Methodology (Dataset, Detail how experiments were conducted)
4. Results (Present the results of the experiments)
5. Conclusion (Interpretation of results, implications, limitations)
6. References

1.2 Background of the Field of Study

The field of data extraction from financial reports has evolved significantly with advancements in text processing and machine learning technologies. Historically, this task involved manual data entry or rule-based systems that were labor-intensive and prone to errors. The emergence of LLMs, such as GPT and Bidirectional Encoder Representations from Transformers (BERT), has revolutionized this domain. These models have the ability to understand and extract complex financial information from unstructured data, thereby increasing accuracy and efficiency. Recent studies have demonstrated the potential of LLMs in automating financial data extraction, highlighting improvements in processing time and data accuracy over traditional methods.

1.3 General Objective

This study aims to extend the current capabilities of data extraction systems by incorporating advanced LLMs and exploring novel methodologies in the field. The primary goals include: elaborating a comprehensive comparison of methods for extracting information from financial reports, with a focus on non-standard reports,

enhancing the precision and efficiency of data extraction from financial reports, developing a scalable system capable of processing large volumes of data, and comparing the effectiveness of various LLMs and extraction techniques. By achieving these goals, the study seeks to contribute to the broader understanding of automated data extraction and its application in financial analysis.

1.4 Research Question and Sub-Problems

The primary research question of this study focuses on: “What are the best strategies for using LLMs for more accurate and efficient extraction of financial data from unstructured reports?”. Sub-problems in this line of inquiry include: identifying the most effective LLM architectures for financial data recognition, developing methodologies for context-aware data extraction, enhancing the system’s ability to handle diverse report formats, and evaluating the impact of training data quality and volume on model performance. These sub-problems are essential for understanding the intricacies of applying LLMs to financial data extraction and for developing a comprehensive solution.

1.5 Scope and Constraints

The scope of this study is limited to the extraction of financial data from English-language reports, focusing on publicly available annual and quarterly financial statements. Key constraints include the variability in report formats, the complexity of financial terminology, and the inherent limitations of current LLM technologies in understanding domain-specific contexts. The study primarily revolves around the use of GPT and BERT models, considering their widespread adoption and state-of-the-art performance in text processing tasks. Main concepts involved include Natural Language Processing (NLP), machine learning, data extraction, and financial analysis, with a particular emphasis on the adaptation and optimization of LLMs for specialized data extraction tasks.

2 Concepts and State of the Art

Ever since Portable Document Format (PDF)s were created by Adobe in 1993, they have been used to store and share information. These document standard quickly became a way of companies reporting their financial information for the public as well as Key Performance Indicator (KPI)s and other important information internally. This has led to a large amount of information being stored in PDFs, which has led to a need to extract information from these files. A series of professions have arisen from this need, such as data entry, data extraction, and data analysis. The extraction of information from PDFs has been a manual process for most of the tasks until recent years, when Optical Character Recognition (OCR) and NLP technologies have been developed to automate processes involving processing PDFs.

The procedure of extracting information from a document — recently referred to as “Document AI” [1] — is a complex problem due to the diverse nature of data that PDFs allow to store. Such problem often involves cross-modal interactions where information is represented in both text and visual form. This is particularly true for financial reports, where information is presented in text, tables, charts, and infographics. The problem is further complicated by the fact that financial reports are often not standardized, and the information is presented in diverse range of formats.

2.1 LLMs

Large Language Models (LLMs) are a class of artificial intelligence models that have been designed to understand, generate, and interact with human language at a large scale. These models are trained on vast amounts of text data, allowing them to learn language patterns, grammar, context, and even domain-specific knowledge. As a result, LLMs can perform a wide range of language-related tasks, such as translation, summarization, question answering, and more, with remarkable proficiency. The development and evolution of LLMs have been instrumental in advancing the field of natural language processing (NLP), enabling more natural and effective human-computer interactions. The capabilities of LLMs have found applications in various sectors, including but not limited to customer service, content creation, and, notably, in extracting and analyzing information from documents in the field known as Document AI [?].

2.2 GPT

2.3 GPT-4

GPT-4 — the fourth GPT release by OpenAI, brought a significant leap in the capabilities of LLMs when compared to its predecessor GPT-3. This model builds upon the architecture and training methodologies of its predecessors, incorporating lessons learned and innovations to achieve unprecedented performance across a broad spectrum of language tasks. GPT-4 is characterized by its deep learning architecture, which allows it to generate human-like text, comprehend complex instructions, and

provide accurate information and analysis based on the context provided to it. Its training involved feeding the model with diverse and extensive datasets, enabling it to grasp nuances across different languages, cultures, and domains. GPT-4's versatility and adaptability have made it a valuable tool in numerous applications, from creative writing assistance to sophisticated data analysis and interpretation in academic research [2].

2.4 GPT-4V

GPT-4 Vision represents an extension of the capabilities of traditional LLMs into the realm of visual understanding and analysis. By integrating vision-based artificial intelligence technologies with the language processing prowess of GPT-4, this model can interpret and analyze images, diagrams, and visual data in conjunction with textual information. This multimodal approach enables GPT-4 Vision to perform tasks that require an understanding of both visual and textual content, such as extracting data from charts and graphs in financial reports, identifying key information in documents with complex layouts, and answering questions that depend on visual cues. The development of GPT-4 Vision is a testament to the ongoing advancements in AI, highlighting the move towards more integrated and comprehensive models that can navigate the complexities of human communication and information processing [3].

2.5 LLMs for Document AI

LLMs have become a popular strategy in the field of Document AI, transforming how information is extracted, processed, and analyzed from documents. In the context of Document AI, LLMs are utilized to understand the content within documents, ranging from simple text to complex structures like tables and charts, and the relationships between different pieces of information. These models leverage their extensive training on diverse datasets to adapt to the specific challenges posed by document analysis, such as varying formats, layouts, and the integration of multimodal data. Through techniques such as transfer learning and fine-tuning, LLMs can be specialized to perform tasks including but not limited to information extraction, document summarization, and semantic search within documents. Their ability to process and analyze documents at scale significantly reduces the time and effort required for data entry, extraction, and analysis, enabling more efficient and accurate handling of document-based information [?].

2.6 Question answering with RAG

RAG represents a novel approach in leveraging LLMs for the task of question answering. RAG combines the generative capabilities of models like GPT with retrieval-based methods, which search a large corpus of documents to find relevant information that can aid in generating accurate and informative answers. This technique involves two main components: a retriever, which identifies relevant documents or passages given a query, and a generator, which synthesizes the retrieved information into a coherent

response. By integrating these two processes, RAG is able to produce answers that are not only contextually relevant but also enriched with details and insights drawn from a wide range of sources. This method has shown significant promise in improving the accuracy and depth of responses provided by AI systems in question answering applications, particularly in domains where detailed and specific knowledge is required, such as academic research and technical support [?].

2.7 Issues with LLMs for Document AI

2.7.1 Hallucinations

Despite their many advantages, LLMs have known limitations when applied to Document AI tasks. One issue that is introduced with the generative nature of these models is the potential for generating incorrect or misleading information, especially when the input data is ambiguous or incomplete. These mistakes — oftentimes referred to as hallucinations — occur when the generative model create plausible and convincing responses that are incorrect. Although, it is possible to identify and mitigate these so-called hallucinations, studies have shown via learning theory that these mistakes are inherent to the generative nature of LLMs and cannot be completely extinguished [4]. The fact that these mistakes are realistic increases the difficulty of detecting them and bring uncertainty about the reliability of the information provided by the model in a productive environment. Comprehensive studies have been conducted to understand the causes of hallucinations and found that these come from a variety of reasons including noisy data, poor parametric choices, incorrect attention mechanism, improper training procedure, among others. There are two distinct categories of hallucinations identified in the literature: intrinsic hallucination and extrinsic hallucination and they require different strategies to be mitigated [5]. Consider that we have the following source data used as input to an LLM model:

The company reported revenues of \$1 million in Q1 2022, and \$2 million in Q2 2022.

- **Intrinsic hallucination:** This type of hallucination occurs when the model generates information that contradicts the input data. A case of intrinsic hallucination would be if the model generated the following output:

The company reported revenues of \$1 million in Q1 2022, and \$3 million in Q2 2022.

Here, the model has generated information that is inconsistent with the input data since the revenue reported in Q2 2022 is incorrect according to the source data. This type of hallucination can be particularly problematic in document analysis and is the one that this study dives the most into.

- **Extrinsic hallucination:** Extrinsic hallucination occurs when the model generates incorrect information that is not present in the input data but is plausible given the context. For example, if the model generated the following output:

The company is projected to report revenues of \$3 million in Q3 2022.

This information is not present in the input data and cannot be inferred from the given context, therefore it is classified as an extrinsic hallucination.

There are several techniques that aim in mitigating these issues, such as using retrieval-based methods [6], fine-tuning a model on a specific domain [7] or by retrying the generation process multiple times while validating the output against a defined model such as the tools *LangChain* [8] and *instructor* [9] propose. In this study, we show applications of how using defined models with *pydantic* [10] and *instructor* can help in mitigating hallucinations in the context of document data extraction.

2.7.2 Interpretability and Explainability

Ever since Deep Learning (DL) models gained popularity in productive environments, many concerns have been raised regarding the interpretability and explainability of these models, particularly in high-stakes applications such as healthcare, finance, and law where accountability and transparency are crucial. As already demonstrated in several studies, DL models are often treated as black boxes, because of the complex and non-linear nature of their architectures, making it difficult to understand how they arrive at their decisions and generate their outputs [11, 12]. LLMs are no exception to this, as their complex attention mechanisms and deep learning architectures make it challenging to interpret the reasoning behind their predictions and the information they generate.

The lack of interpretability and explainability can be a significant barrier to the adoption of LLMs in critical applications, as it not only raises concerns about the reliability, trustworthiness, and ethical implications of the decisions made by these models, but also increases complexity when debugging and improving the models. The uncertainty involving LLMs outputs poses a challenge for users who need to understand what kinds of inputs lead to incorrect outputs. This is particularly important in the context of this study as the information extracted from financial reports is used to make critical business decisions, and the reliability and accuracy of the extracted data are paramount. For these reasons, we investigate nuances on the documents that lead to erroneous predictions so that they can be avoided in the future.

3 Financial Reports Dataset

Dataset used to benchmark different methods.

4 Strategies for information extraction from financial reports

Different strategies for extracting information from financial reports have been implemented in order to compare their effectiveness across diverse report formats and content types. The study brings a strategy that is focused solely on text information, an image-analysis approach that extracts information from images contained in the reports, and a multimodal approach that combines image and text information to validate extracted data from more than one source of truth. For these different experiments, we consider that the core engine changes, but we maintain the same pre-processing steps across them to ensure that the comparison only takes into account the core feature of extracting data from a given input.

4.1 System Specifications

The experiments proposed in this study were conducted on a machine with the following specifications:

- **CPU:** AMD Ryzen 7 3700X 16 threads at 3.600 GHz
- **Memory:** 32GB at 3200 MHz
- **Operating System:** Linux Manjaro 6.1.55-1
- **Python:** 3.11.5

4.2 Experiments definition

For the sake of setting up an **OCR** challenge that that is relevant to business cases and provides the opportunity to compare different strategies for extracting information from financial reports, we establish a simple set of indicators of interest, a desired schema for the extracted data, and a set of metrics to evaluate the performance of the different strategies.

4.2.1 Indicators of interest

Given Datia's strong presence in the Environmental, Social, and Governance (**ESG**) domain, we have chosen to focus on a set of **ESG** indicators that are commonly reported in financial statements. Therefore, this challenge focuses on correctly extracting values for the following indicators:

- **Greenhouse Gas (**GHG**) Scope 1 emissions:** The total amount of **GHG** emissions directly produced by a company.
- ****GHG** Scope 2 emissions:** The total amount of **GHG** emissions indirectly produced by a company.

- **Location-based:** Emissions calculated based on the location of the company's operations.
- **Market-based:** Emissions calculated based on the market where the company sells its products.
- **Undefined:** Emissions that are not clearly defined as location-based or market-based.
- **GHG Scope 3 emissions:** The total amount of GHG emissions produced by in the value chain of a company.
- **Reported unit:** The unit of measurement used for the emissions.

These are crucial indicators for assessing a company's environmental impact and sustainability practices, and they are often reported in financial statements as part of the company's ESG disclosures. It's also important to be able to extract the unit of measurement used for the emissions, because different companies may report their emissions in different units, such as metric tons of CO₂ equivalent, kilograms of CO₂, or other units.

4.3 Extracted data schema

The extracted data from the financial reports should follow a specific schema to ensure consistency and comparability across different strategies. Since most of the strategies are LLM-based, defining a schema adds complexity to the system, as hallucination could lead to correct data being extracted but in the wrong format. For these reasons, we define a schema that is simple and straightforward, focusing on the key indicators of interest and their values for each year reported. Here is an example of the JavaScript Object Notation (JSON) schema for the extracted data:

```
{
  "metrics": {
    "2022": {
      "scope_1": 88200000.0,
      "scope_2": {
        "location_based": null,
        "market_based": null,
        "undefined": 200000.0
      },
      "scope_3": 38800000.0
    },
    "2023": {
      "scope_1": 75100000.0,
      "scope_2": {
        "location_based": null,
        "market_based": null,

```

```

        "undefined": 2000000.0
    },
    "scope_3": 366000000.0
}
},
"extracted_pages": [1, 4, 10],
"reported_unit": "million_metric_tonnes",
}

```

This schema guarantees that the extracted data can be processed by the system and also be represented in the same unit of measurement, ensuring that the comparison between the different strategies is fair and accurate. The `extracted_pages` field is used to store the page numbers from which the data was extracted, allowing for traceability and validation of the extracted information.

4.4 Evaluation Criteria

To thoroughly assess the performance of the proposed systems for extracting indicators from financial reports, a combination of quantitative and qualitative metrics is employed. These metrics are designed to measure both the accuracy of the extracted data and the robustness of the extraction process against various types of errors. Here, we delineate the key metrics and evaluation criteria used.

4.4.1 Precision and Recall

Precision and Recall are critical metrics for evaluating the effectiveness of the data extraction system:

- **Precision** assesses the proportion of data points extracted by the model that are correct and relevant. A high precision rate indicates fewer instances of fabricated metrics and irrelevant data extraction.

$$\text{Precision} = \frac{\text{True Positives}}{\text{True Positives} + \text{False Positives}} \quad (1)$$

- **Recall** measures the system's ability to retrieve all relevant data points from the document. High recall is essential to ensure no significant data is missed.

$$\text{Recall} = \frac{\text{True Positives}}{\text{True Positives} + \text{False Negatives}} \quad (2)$$

4.4.2 MAPE

For numerical errors, the **MAPE** is used to quantify the accuracy of the extracted values. This metric calculates the average percentage difference between the extracted values and the ground truth values, providing insights into the model's performance

in capturing the correct numerical data while accounting for scale and magnitude differences.

$$\text{MAPE} = \frac{1}{n} \sum_{i=1}^n \left| \frac{y_i - \hat{y}_i}{y_i} \right| \times 100 \quad (3)$$

4.4.3 Error Types Analysis

In addition to quantitative metrics, an error analysis is conducted to identify the types of errors made by the system during the extraction process.

- **Missing Data:** Indicates data that should have been extracted but was not. This error impacts the recall metric.
- **Incorrect Values:** Reflects errors in the value of the data extracted. These are numerical errors that impact the MAPE metric.
- **Fabricated Metrics:** Metrics that are not present in the document but appear in the extracted output — also referred to as extrinsic hallucination. This error impacts precision.

4.5 Common processing steps

For all of the experiments, the system receives a [PDF](#) as input and common pre and post-processing steps are applied to the data to ensure that the system is able to extract the information from the reports.

4.5.1 Pre-processing: finding pages of interest

A common pre-processing step is to find the pages of interest — those that might contain the information that we are looking for — in the [PDF](#) document.

```
def extract_data_from_pdf(pdf_file: str):  
    # Load the PDF file  
    doc = fitz.open(pdf_file)  
  
    for page in doc:  
        # extract text from page  
        text = page.get_text("text")  
  
        # function that will look for matches  
        # for the indicators of interest  
        matches = search_for_keywords(text)  
  
        # this page does not contain  
        # any relevant information
```

```

if matches is None:
    return

```

```

# Then different strategies follow...

```

This pre-processing step is used to iterate over the pages in the [PDF](#) document and find the pages of interest so that the core engine is only applied to these pages. This is an important step to reduce the processing time and to avoid unnecessary processing of pages that do not contain relevant information, however it is also crucial to make sure that no false negatives are generated, as this could lead to missing pages of interest.

4.5.2 Post-processing: consolidating information from different pages

In an ideal world, all the information that we are looking for would be contained in one and only one page of the [PDF](#) document and our system would be able to find the page, extract and return. However, this is not the case in practice, as different companies choose different designs to display their information and sometimes the indicators are spread across different pages, or even repeated in different sections of the report. Since our system needs to be able to resolve conflicts in the scenario of having multiple pages with the same information (potentially with different values due to different local regulations, units, and so forth), a strategy for consolidating the information is needed. After testing out different strategies like frequency bags, picking the output with most found values, and [LLMs](#), we have decided to stick with the [LLM](#)-approach by using [GPT-4](#) model, to consolidate the information from different pages. Here is a demonstration of how this can be done:

```

def consolidate_data(data: list[str]) -> str:
    """
    Consolidate data from different pages

    Args:
        data: List of JSON strings containing the data
              extracted from different pages

    Returns:
        consolidated_data: Unique JSON string containing
                           the consolidated data
    """
    # Send request with data and instructions to GPT4
    consolidated_data = openai.chat.completions.create(
        model="gpt-4-turbo-preview",
        response_format={"type": "json"},
        messages=[
            {
                "role": "system",

```

```

        "content": ""Consolidate the following data
                    into only one JSON string...""",
    },
    {"role": "user", "content": data},
]
)
return consolidated_data

```

This is a simple example of how the [GPT-4](#) model can be used to consolidate information from different pages of the [PDF](#) document and can definitely be improved by adding more context and validation steps, such as checking for inconsistencies in the data, before returning the consolidated information.

4.6 Text-only approach with [LLMs](#)

In this experiment, we use the [GPT-4](#) architecture, more specifically *gpt-4-0125-preview* released in December 2023, to extract information from the text contained in the financial reports without considering any images or visual data. Evidently, this approach is limited to the information that is present in the text and does not take into account any charts or important visual cues that the report might contain, thus it is expected that this system may fail for cases where the indicator are presented in a visual form.

4.7 Image-only approach with [LLMs](#)

In this experiment, we use the [GPT-4](#) Vision model to extract information from the images contained in the financial reports without considering any text data. Since OpenAI's visual model is highly accurate in extracting information from images, this approach is expected to have an overall performance superior to the text-only approach because it will be able to generalize the information from images but it is also expected to have an increased proclivity to hallucinations, as the model is not able to validate the information extracted from the images with the text data.

For this experiment, after the preprocessing step, for each of the pages of interest, the system applies the following image-processing transforms:

- **DPI:** The image is set to 300 DPI to ensure that the model can extract the information with high quality. This setting has shown to be one of the optimal settings for [OCR](#) tasks [13].
- **Grayscale:** The image is converted to grayscale to reduce the amount of information that the model needs to process.
- **Downscaling:** The image is downscaled such that they fit OpenAI's [GPT-4](#) Vision criteria:

...images are first scaled to fit within a 2048 x 2048 square, maintaining their aspect ratio. Then, they are scaled such that the shortest side of the image is 768px long [14].

- Compression: The image is compressed to a 90% quality to significantly reduce the size of the image while keeping sufficient quality for image analysis.

These transforms have the goal of reducing the amount of information that the model needs to process, while maintaining the quality of the information extracted from the images. This is important not only for model performance, but also to keep the number of tokens processed lower, reducing the cost of the operation.

The system sends a request to OpenAI's [GPT-4](#) Vision model with the pre-processed image and the instructions where the model is asked to extract the key indicators from the image into a predefined JSON schema. This is necessary and important because not only does the model need to be able to extract the information from the images, but it also needs to produce the information in a format that can be parsed by the system, otherwise it might raise unexpected errors on the client side.

4.8 Multimodal [LLMs](#) to extract information from images and text

In this experiment, we use a multimodal approach to extract information from the financial reports, leveraging information from both the textual and visual domains. This approach combines the strengths of the text-only and image-only methods, allowing the system to validate the information extracted from the images with the text data and vice versa.

The system follows the same pre-processing steps as the image-only approach before [4.7](#) sending the image and instructions to the [GPT-4](#) Vision model. The difference for this experiment is that the system also extracts the text from the page and creates a set of all the numbers mentioned in the page, which will be used to validate if the information given by the model is consistent with the text data or if it is an extrinsic hallucination.

In order to mitigate intrinsic and extrinsic hallucinations, we implement a simple lookup method that will search for the closest value in the text data to the one extracted from the image that is within a threshold limit so that the values that are within the threshold are considered valids and are readjusted while the ones that are not are considered hallucinations and are discarded.

This system is expected to have the best performance among the three approaches, as it is able to validate the information extracted from the images with the text data and vice versa, however it is also expected to have the highest processing time due to the increased complexity of the system.

5 Results

5.1 Limitations of the dataset

5.2 Limitations of the data extraction systems

Explain what are the observed limitations

6 Conclusions

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A Contents of an appendix