

# Refund Policy for Overseas.ai

This Refund Policy governs eligibility and procedures for refunds on **Overseas.ai** (“Platform”). By making a payment on Overseas.ai, you agree to the terms outlined below. Please review this policy carefully.

## **1. Refund Eligibility**

If you purchase an application plan allowing you to apply for up to 10 jobs and are rejected from all 10 applications, you may be eligible for a 100% refund of the application plan payment, provided:

Each job application aligns with your profile and qualifications.

You satisfy the job criteria set by the employer for each position.

## **2. Non-Refundable Payments**

**2.1 Other Services:** Payments for additional services available on Overseas.ai, beyond job application plans and specific job-related service charges, are final and non-refundable.

**2.2 General Job Application Fees:** Fees for submitting individual applications outside an application plan are also non-refundable unless otherwise stated in writing.

## **3. Conditions for Refund**

Only applications meeting both candidate profile relevance and job criteria eligibility qualify for refunds under the application plan refund policy.

**4. Application Plan Refund Request:** After you receive rejection notifications for all 10 applications under the application plan, contact Support at [support@overseas.ai](mailto:support@overseas.ai) with your account details and job application reference numbers.

## **5. Refund Processing Time**

Refunds for eligible claims will be processed within 15 business days after Overseas.ai confirms eligibility. Refunds will be issued to the original payment method.

## **6. Disputes and Appeals**

If your refund request is denied and you wish to appeal, you may reach out to support@overseas.ai with the details of your case. Overseas.ai will review the appeal and respond within 10 business days.

## **7. Changes to Refund Policy**

Overseas.ai reserves the right to amend this Refund Policy at any time. Any changes will be posted on the Platform and take effect immediately upon posting.

## **8. Contact Information**

For further information, please contact:

Email: support@overseas.ai

Phone: 9907591478

Address: CA 191, CA Block, Sector 1, Saltlake, Kolkata, West Bengal 700064

By purchasing services on Overseas.ai, you acknowledge and agree to this Refund Policy.  
Thank you for using our platform.