

Gabriel Contreras

Senior Systems Engineer
specialist in Devops, Infrastructure & Observability
Azure Aws Gcp

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RECENT EXPERIENCE

Platform Engineer – Kafka, ELK & K8s EPAM Systems | Sep 2024 – Jul 2025

Managed, optimized, and secured Kafka and ELK (Elasticsearch, Logstash, Kibana) platforms in cloud and Kubernetes environments. Performed proactive monitoring, performance tuning, and capacity planning. Executed version upgrades and automated infrastructure using IaC tools like Terraform, Jenkins, Ansible, Helm. Implemented RBAC, encryption, and audit compliance. Developed self-service capabilities for Kafka (topics, schemas, connectors) and supported developer onboarding. Handled incident response via PagerDuty and automated alert resolution. Collaborated with Confluent and Elastic support on critical issues. Improved platform reliability, reduced manual effort through scripting, and maintained up-to-date technical documentation.

DevOps Engineer – Microsoft Azure & Azure DevOps INTEIA | Nov 2023 – Sep 2024

Led the adoption of DevSecOps across multiple projects, ensuring secure development practices and fully automated CI/CD pipelines. Integrated static code analysis, OWASP security checks, and vulnerability scanning, along with automated build, artifact publishing, and deployment to development, QA, and production environments. Ensured site reliability, enabled autonomous monitoring, and accelerated bug resolution with agility and consistency.

Backend Developer & Infrastructure Consultant ITS Colombia | Apr 2022 – Nov 2023

Designed, developed, and implemented scalable, automated software solutions that directly benefited over 50,000 active users in the education sector. Automated key business processes and optimized system performance. Delivered continuous value through rigorous Scrum practices, significantly improving user experience and operational efficiency across educational platforms.

EDUCATION

National Open and Distance University

Systems Engineer

Jan 2016 - Dec 2022

CT Andres M Diaz Non-Commissioned Officer School

Technologist in Aerospace Resource Management (Internship)

Jan 2019 - Dec 2020

National Apprenticeship Service

Software Development Technologist

Jan 2016 - Dec 2018

National Open and Distance University

Cisco CCNA Routing & Switching Diploma

Jun 2022 - Dec 2022

Microsoft Azure | Nov 2024

Azure Administrator Associate(AZ 104)

SKILLS

Hard Skills

- Kafka / ELK / Helm
- Scrum/ Kanban / Agile
- Netlify/ Vercel / Render
- PHP / JavaScript/ Typescript
- Docker / Kubernetes /Podman
- Ansible / Azure Cli /Aws Cli
- Github Actions / Jenkins
- Terraform/ Pulumi / ARM
- React JS / Angular /
- Nest Js / Express / Node JS
- Laravel / Symfony
- Bootstrap / Tailwind CSS
- MongoDB / Redis / CosmosDB
- MySQL / PostgreSQL /Aurora
- Sequelize/ Prisma/ Eloquent
- Window / Linux / Mac OS
- Azure / Aws / Gcp
- Azure Devops / Gitlab /Github

Soft Skills

- Problem Solving
- Active Listening
- Persistence
- Flexibility
- Assertive Communication
- Customer Service Orientation
- Time Management
- Emotional Intelligence
- Teamwork
- Curiosity
- Conflict Resolution

ACHIEVEMENTS

Increase development team productivity by 40% through the automation of repetitive tasks (CI/CD)

Reduce operational costs by up to 60% through the implementation of serverless solutions and best resources management practices

Perform the automation of the migrations of multiple applications using Ansible,Terraform and Kubernetes

Automated 30% of platform processes, converting it into self-service tasks or tickets

LANGUAGES

Spanish: Native

English : B2 Intermediate