

# Gael Zarco

Las Vegas, NV | Bi-Lingual (English & Spanish) | [gaelxarco@icloud.com](mailto:gaelxarco@icloud.com) | 702-426-8371 | [LinkedIn](#)

## Objective

Full-time university student seeking part-time role. Fluent in both English and Spanish with prior experience in guest-facing roles, food and drink, IT, and software development.

## Work Experience

### Barista

Aspire Coffee House

February 2025 – August 2025

Las Vegas, NV

- Prepared espresso, matcha, and alcohol based drinks while maintaining speed, consistency, and quality standards during peak hours.
- Demonstrated welcoming customer service while managing POS orders, cash handling, and drink customization to meet individual guest preferences.

### Server

Red Lobster

January 2023 – July 2024

Las Vegas, NV

- Delivered friendly, efficient table service during high-volume shifts while maintaining order accuracy and communication with guests.
- Handled POS transactions and cash; supported takeout and dine-in simultaneously in a fast-paced environment.
- Coordinated with kitchen to meet special requests and to ensure quality, timely food delivery.

### Server Assistant

Juan's Flaming Fajitas & Cantina

March 2022 – January 2023

Las Vegas, NV

- Anticipated guest needs (refills, napkins, straws, etc.), maintaining clean, organized, and customer-ready sections throughout service.
- Worked closely with staff to run food, reset tables, manage large parties, and support smooth service flow during high-traffic shifts.

## Additional Experience (Transferable)

### Web Developer

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July 2024 – December 2024

Las Vegas, NV

- Developed and maintained full-stack web applications using HTML, CSS, JavaScript, and PHP, reducing inefficient workflows for new projects by 80%.
- Resolved high-priority support tasks such as DNS and Apache/Linux server migrations while effectively minimizing downtime and ensuring consistent communication between team and clients.

### IT Support Technician

Team Tech Solutions

July 2023 – July 2024

Las Vegas, NV

- Delivered clear communication with non-technical clients ensuring concise and effective explanations.
- Resolved high-priority client tickets with a 99% satisfaction rate under a high-pressure work environment.

## Education

University of Nevada, Las Vegas | Bachelor of Science in Computer Science

June 2024 – December 2028

University of Nevada, Las Vegas | Software Development Certificate

August 2021 – June 2022

## Skills

- Certifications: Food Handler's Card, Alcohol Awareness Card, Driver's License
- Languages: English, Spanish
- Hospitality: Guest Service, Order Accuracy, POS & Cash Handling, Food Running/Expo, Sanitation, Opening/Closing Checklists, Teamwork, Multitasking
- Transferable: Working Under Pressure, Process Improvement, Clear Communication, Attention to Detail