

Gael Zarco

Las Vegas, NV | Bi-Lingual (English & Spanish) | gaelxarco@icloud.com | [702-426-8371](tel:702-426-8371) | [LinkedIn](#)

Objective

Full-time university student seeking part-time role. Fluent in both English and Spanish with prior experience in guest-facing roles, IT, and software development.

Work Experience

Server January 2023 – July 2023
Red Lobster Las Vegas, NV

- Delivered friendly, efficient table service during high-volume shifts while maintaining order accuracy and communication with guests.
- Handled POS transactions and cash; supported takeout and dine-in simultaneously.
- Coordinated with kitchen to meet special requests and to ensure quality, timely food delivery.

Server Assistant March 2022 – January 2023
Juan’s Flaming Fajitas & Cantina Las Vegas, NV

- Supported servers with food running, expo, and table resets to improve dining experience and reduce guest wait times.
- Anticipated guest needs (refills, pre-bussing), keeping sections clean and guest-ready.
- Communicated with hosts and BOH to manage large parties and high guest traffic smoothly.

Busser / Server Assistant January 2020 – March 2022
Fire Rock Steakhouse Las Vegas, NV

- Maintained dining room cleanliness and sanitation; restocked stations to keep service flowing.
- Assisted servers during rushes to sustain consistent, timely guest experiences.
- Followed food-safety and cleaning checklists for opening/closing.

Additional Experience (Transferable)

IT Support Technician July 2023 – May 2024
Team Tech Solutions Las Vegas, NV

- Resolved time-sensitive issues for clients with a 99% satisfaction rate under a high-pressure work environment.
- Clear communication with non-technical clients ensuring guest-friendly explanations.

Web Developer July 2024 – December 2024
702 Pros Las Vegas, NV

- Reduced inefficient work processes and development initiatives by 80%, speeding up client and business workflows.
- Collaborated in a cross-functional work environment with a focus on strong teamwork and communication.

Education

College of Southern Nevada May 2024 – Present
Computer Science (B.S.) In Progress

University of Nevada, Las Vegas August 2021 – June 2022
Software Development Bootcamp Completed

Skills

- Certifications: Food Handler’s Card, Alcohol Awareness Card, Driver’s License
- Languages: English & Spanish
- Hospitality: Guest Service, Order Accuracy, POS & Cash Handling, Food Running/Expo, Sanitation, Opening/Closing Checklists, Teamwork, Multitasking
- Transferable: Working Under Pressure, Process Improvement, Clear Communication, Attention to Detail