

**Gael Zarco**  
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**702-426-8371**

**Summary:** Highly motivated and result-driven Software Engineer with experience in full-stack development, cloud technologies, and IT support. Eager to contribute to a dynamic team and further develop technical skills as a Software Engineer through internship/part-time opportunities.

## **SKILLS**

JavaScript, Rust, C++, Python, PHP, HTML, CSS, React.js, Node.js, REST APIs, SQL, MongoDB, AWS, Azure, Docker, Git, Linux, Debugging, Networking, Full-Stack Development

## **WORK EXPERIENCE**

### **Web Developer | 702 Pros, Las Vegas, NV | Jul 2024 - Dec 2024**

- Developed and maintained full-stack web applications using HTML, CSS, JavaScript, PHP, and full-stack frameworks, resulting in a 90% reduction in plugin dependencies and a 50% increase in website performance.
- Automated key services, reducing manual tasks by 50%, and streamlined DNS and email migrations, minimizing downtime by 15%.
- Resolved high-priority support tickets, ensuring timely and effective solutions for clients.

### **IT Technician | Team Tech Solutions, Las Vegas, NV | Jul 2023 - Jul 2024**

- Installed and configured network and IT equipment in medical facilities, reducing setup time by 20%.
- Provided technical support within Service Level Agreement (SLA) requirements, achieving a 99% customer satisfaction rate.
- Managed CRM tools and administered Active Directory, Office 365, and Exchange processes via Azure, improving ticket resolution speed by 30%.

### **Software Engineer Intern | Productos-AI, Remote | May 2023 - Jul 2023**

- Debugged and optimized AWS integrations, improving response time by 20%.
- Enhanced authentication security using React.js, strengthening system protection against vulnerabilities.
- Collaborated effectively in an Agile team environment, contributing to sprint planning and execution.

## **EDUCATION**

**College of Southern Nevada** | Las Vegas, NV | December 2027  
Bachelor of Science in Computer Science

**University of Nevada, Las Vegas** | Las Vegas, NV | Jul 2022  
Software Development Bootcamp