PROJECT RESULT PHASE

Date	**28 June 2025**
Team ID	**LTVIP2025TMID20832**
Project Name	**Cafeteria Menu Display Using ServiceNow**
Maximum Marks	**10 Marks**
Team Member	**Veeranki Gagan Deep**
Team Size	**2**
Team Leader	**Veerisetti Vinod Kumar**

Cafeteria Menu Display Using ServiceNow

The Cafeteria Menu Display Portal will enhance the management, publication, and accessibility of daily and weekly cafeteria menus across an organization. Administrators will be able to create, update, and publish menus efficiently, ensuring employees have real-time access to meal options. The portal will streamline the approval process for new menus, automate menu scheduling, and maintain a historical record for future reference. Employees can easily view upcoming meals, dietary options, and special offerings, improving cafeteria engagement and meal planning. By centralizing menu management, the platform will reduce manual effort, minimize errors, and enhance the overall dining experience for employees.

Milestone-1: Creation of Studio

Milestone-2: Creation of Table

Milestone-3: Creation of Service Catalog

Milestone-4: Creation of Report **Milestone-5:**Creating UI Actions

Milestone-6: Testing

Step1:Testing Service Catalog

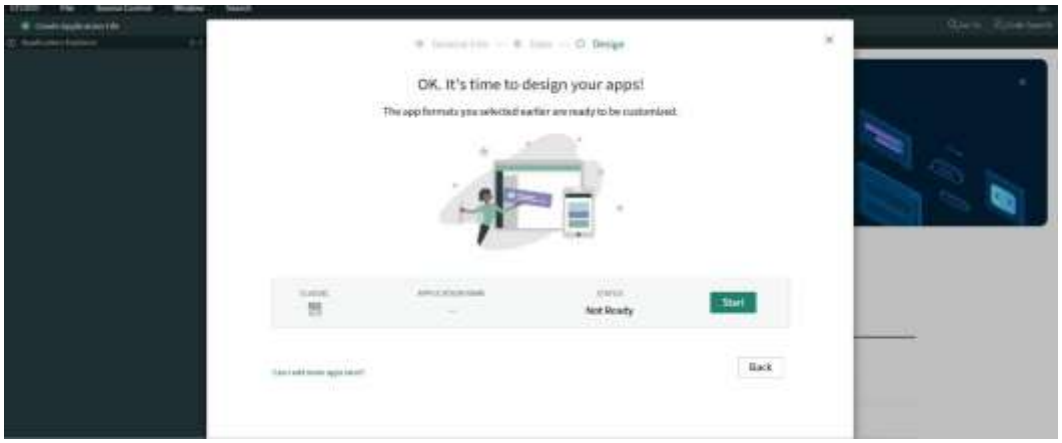
Step2:Testing UI Actions

Milestone-7: Conclusion

MILESTONE-1 :

Creation of Studio

1. Open service now.
2. Click on All >> search for studio
3. Click on create new
4. Fill in the details as
5. Name : Cafeteria Menu Display
6. Click on create
7. Click on continue
8. And then again create
9. Click on start



MILESTONE-2 :

Creation of Table

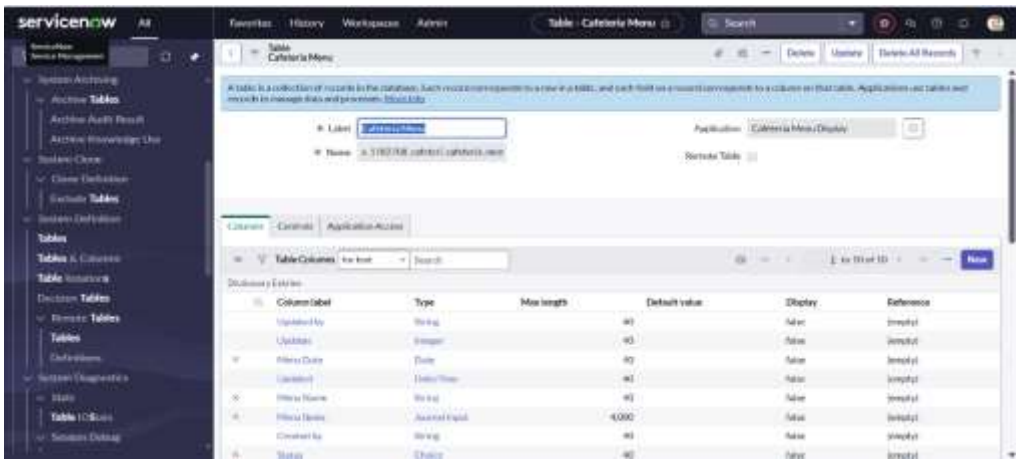
1. Open System definition >> tables

2.Click on new

2.Fill in the details

Name : Cafeteria Menu Display

Fields : Menu Name, Menu Date , Menu Items , Status



MILESTONE-3 :

Creation of Service Catalog :

Navigate to All >> service catalog

1.Under Catalog Definitions open maintain items

2.Click on new

3.Fill in the details

Name : Submit new cafeteria menu

Catalog : Service catalog

Category : cafeteria services

5.Click on save

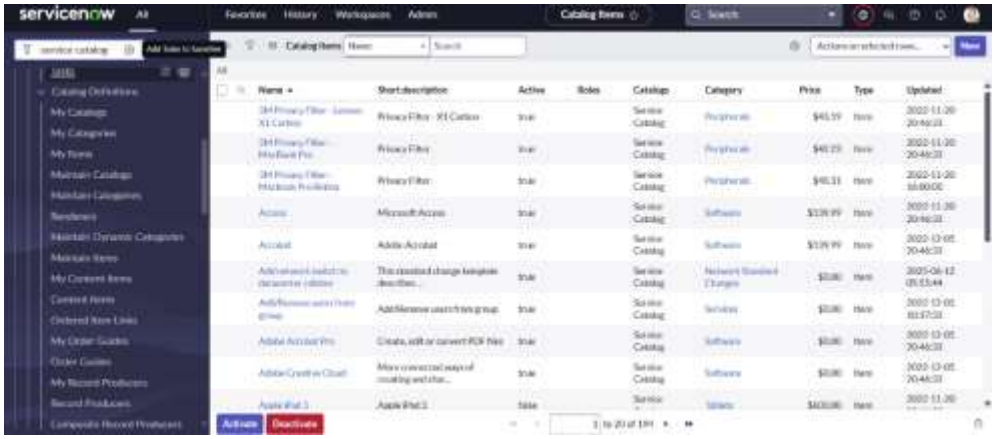
6.And Scroll down and create new variables under variables

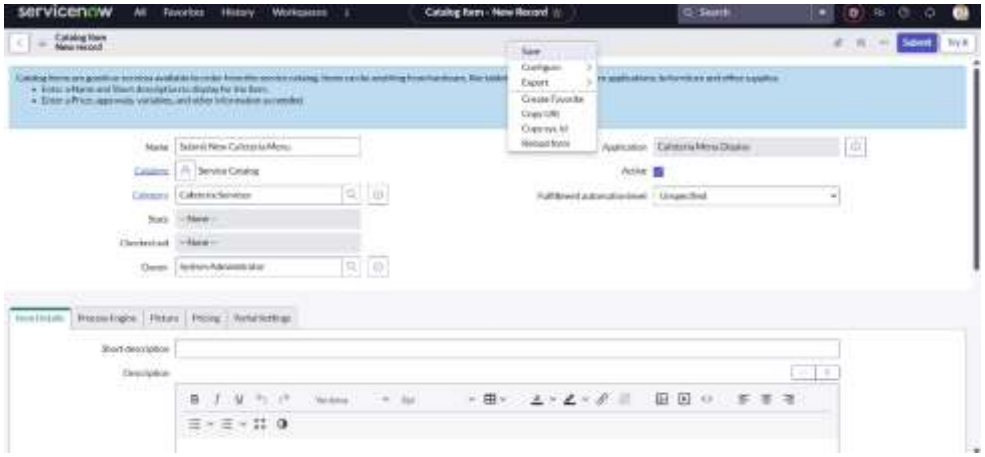
Menu name : single line text

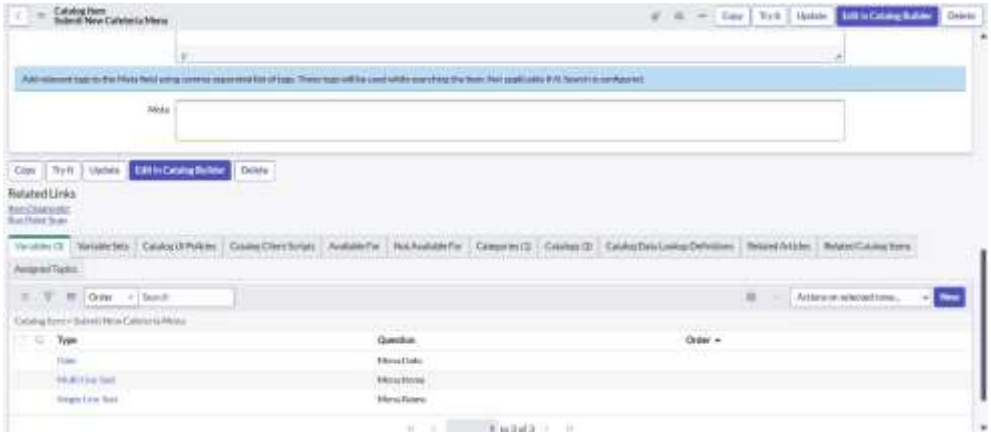
Menu date : date

Menu items : Multiline text

7.Click on update







MILESTONE-4 :

Creation of Report :

1.Navigate to All >> Reports

2.Click on new

3.Click on Create New

4.Report Name : Cafeteria Report , Source Type : Table , Table : Cafeteria menu

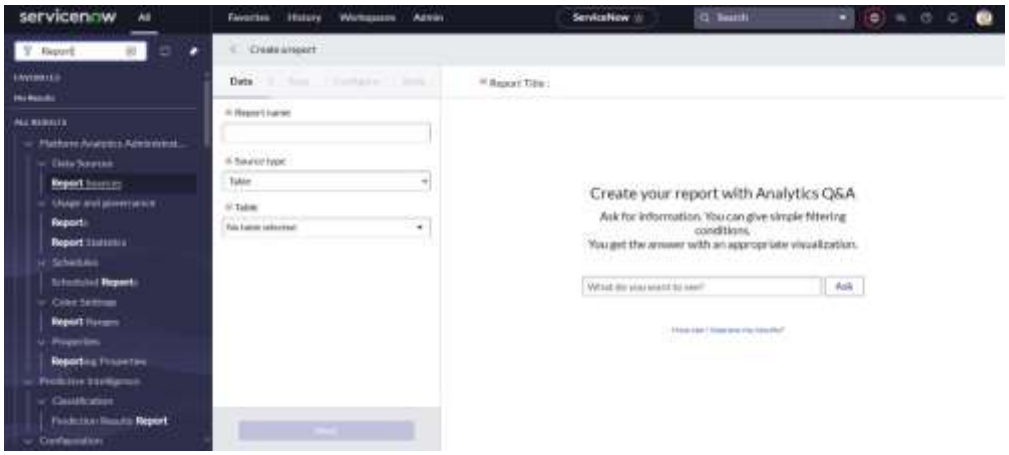
5.Type : List

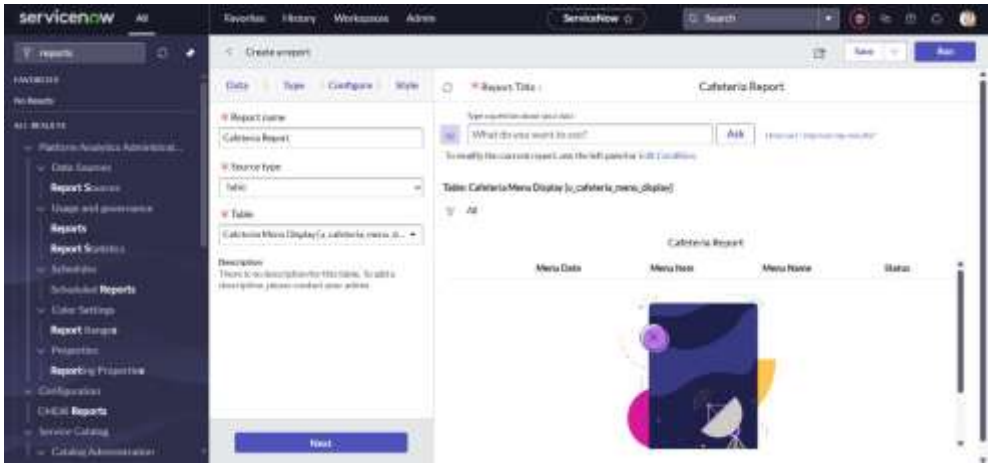
6.Group By : Menu date , Columns : Menu date,menu items,menu name

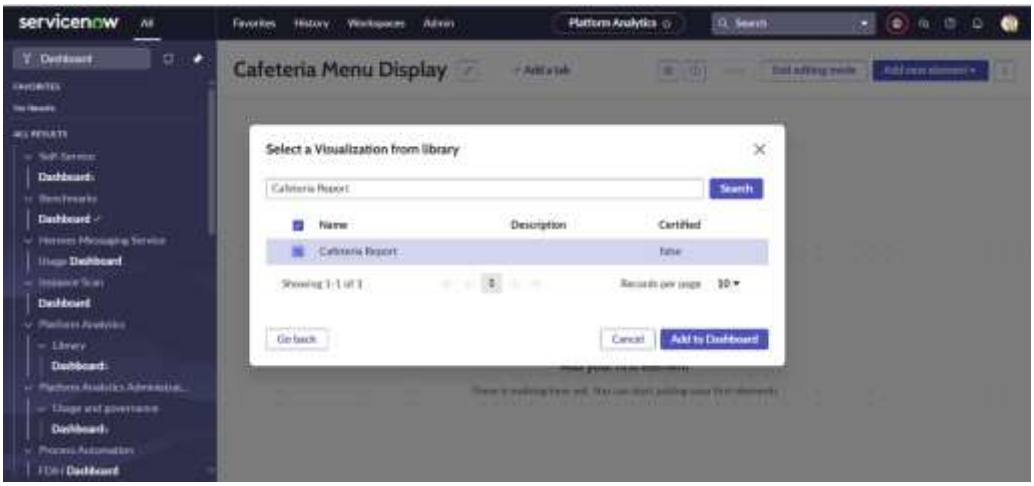
7.Click on save

8.Then Click on add to dashboard

9.Click on add







MILESTONE-5 :

Creating UI Actions

1. Navigate to System Definition >> UI action
2. Click on New
3. Fill in the details ;

   Name : Mark As Repaired

   Table : Asset Inventory

   Action name : mark_as_repaired

   Condition : current.status != 'Published''

Script : current.status = 'Published';

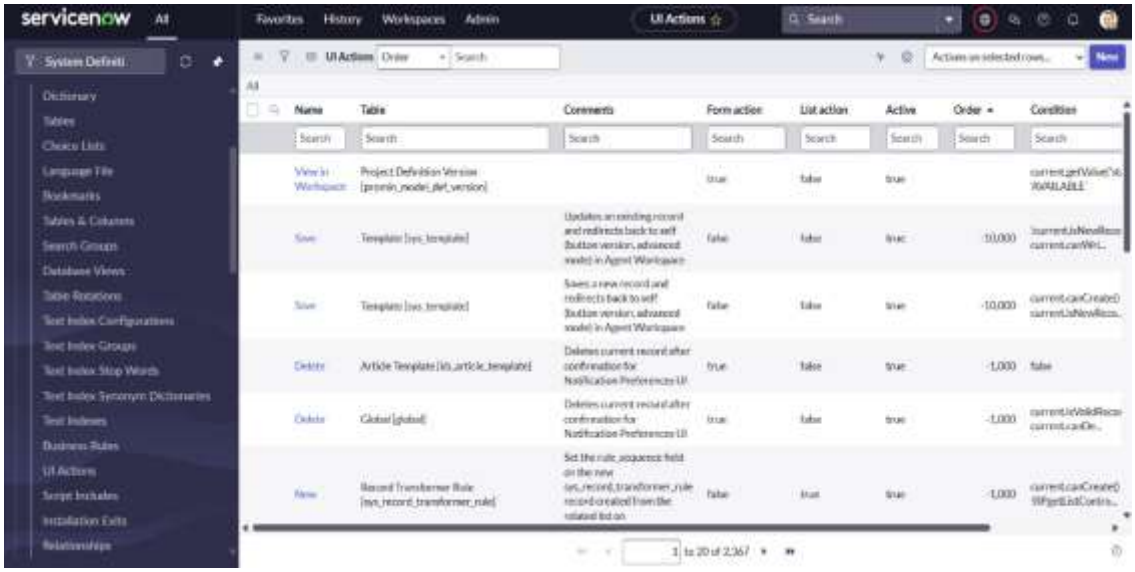
current.update();

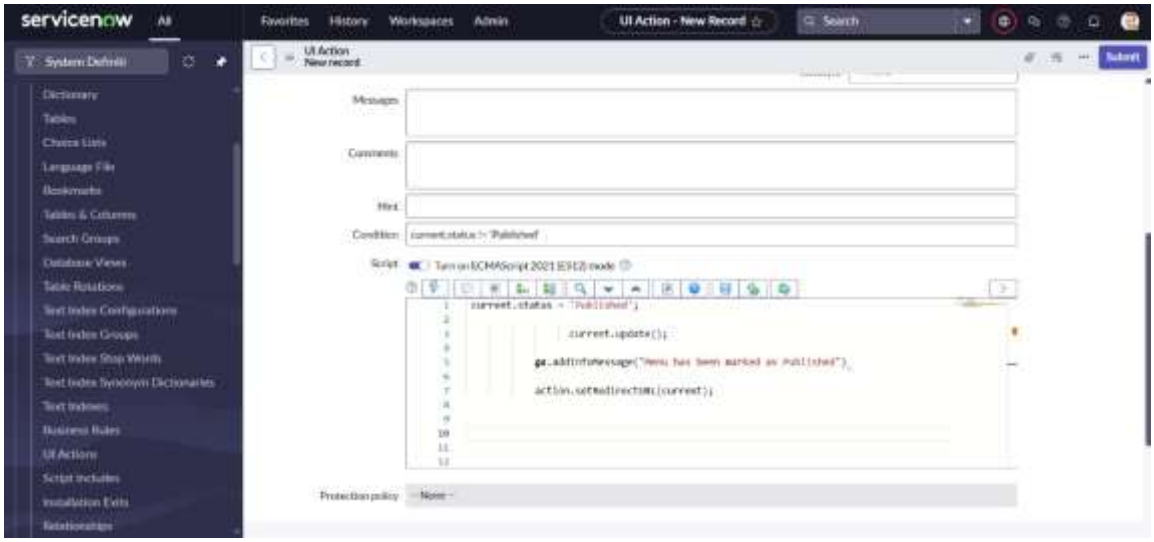
   gs.addInfoMessage("Menu has been marked as Published")

   action.setRedirectURL(current);

4. Check the form button box

5.Click on save



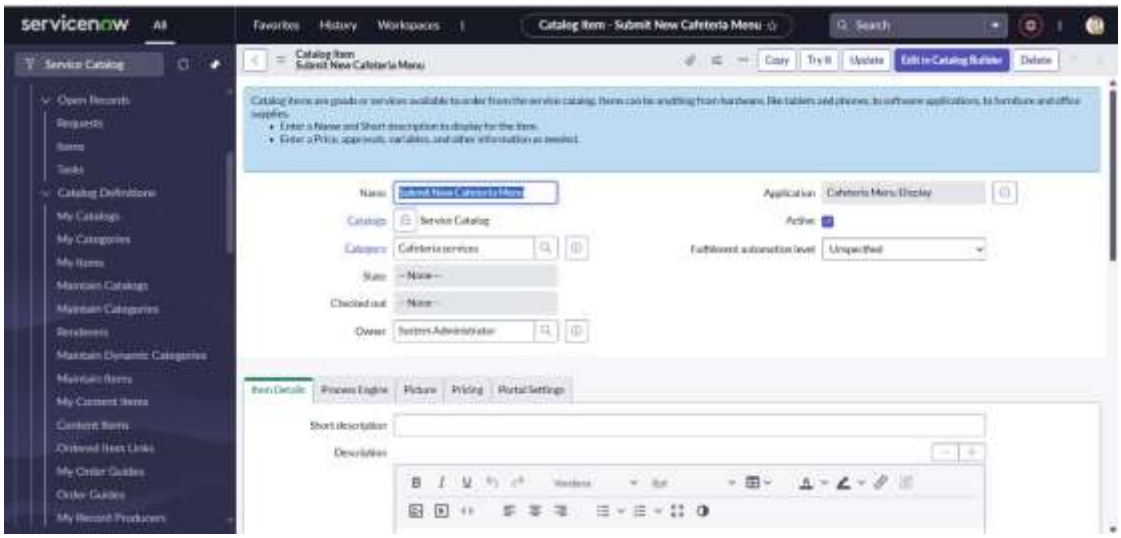


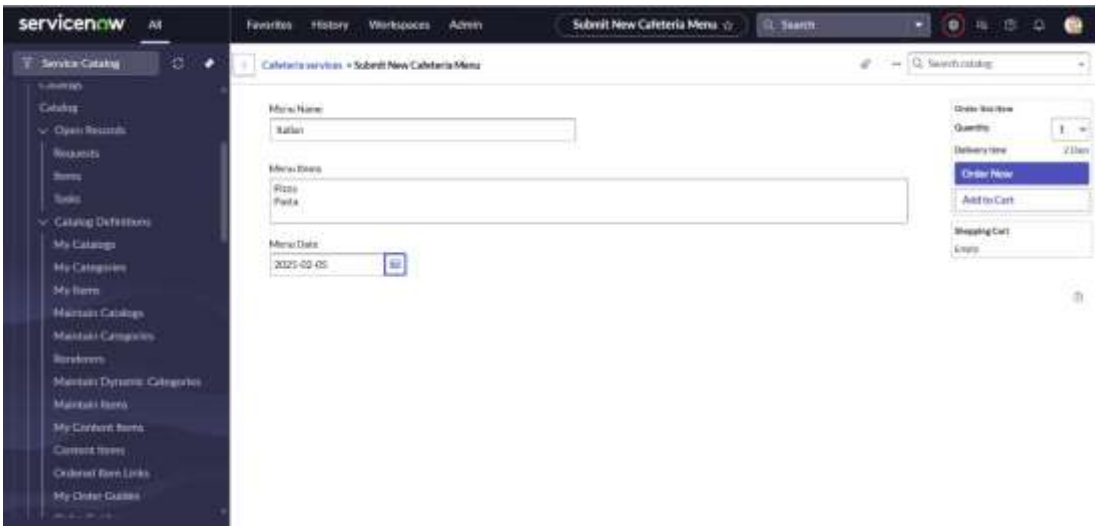
MILESTONE-6 :

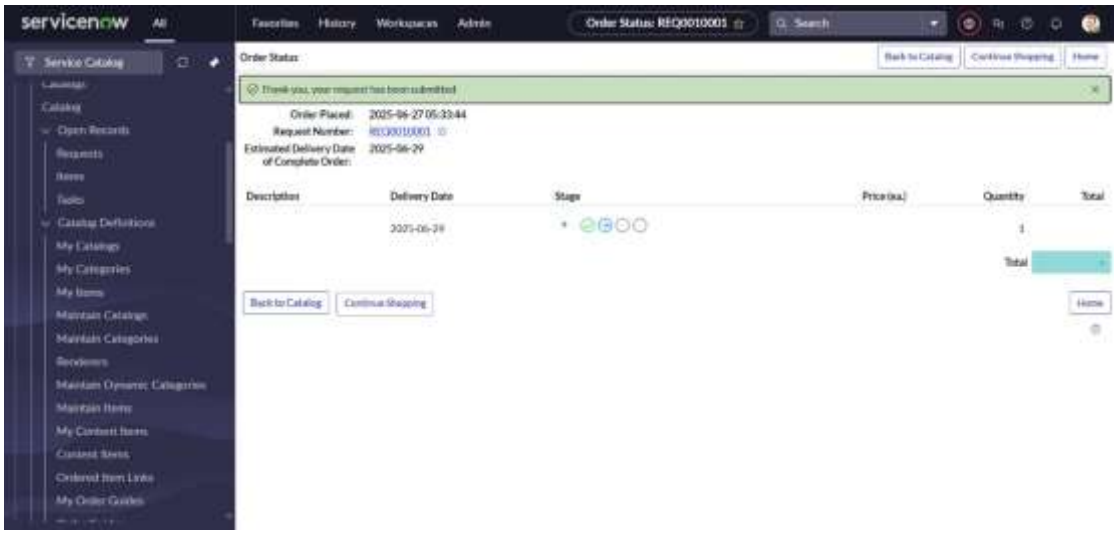
Testing

Step1: Testing Service Catalog

1. Open service catalog
2. Click on try it
3. Fill in the menu item , menu name and menu date details
4. And then click on order now

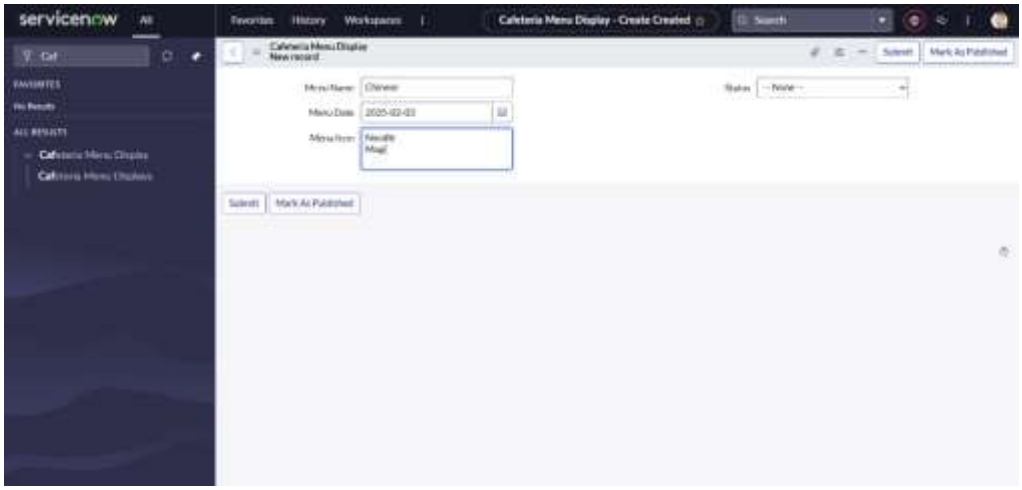


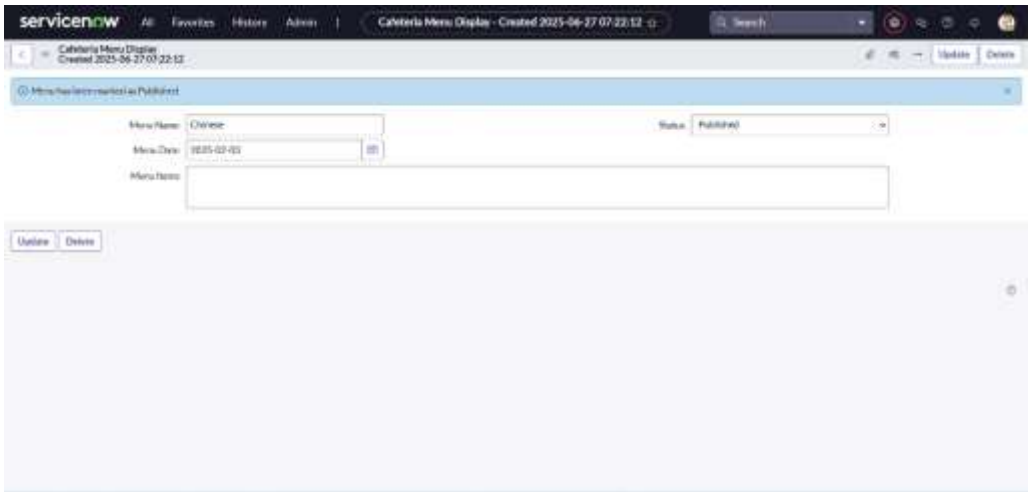




Step 2: UI Actions

1. Navigate to cafeteria menu table
2. Click on new
3. Fill in the details of menu items, menu date , menu name
4. And click on mark as published





CONCLUSION :

The Cafeteria Menu Display Portal provides a comprehensive solution for managing, publishing, and optimizing cafeteria menus with ease and efficiency. By leveraging automation and real-time updates, the platform ensures accurate meal scheduling, reduces administrative workload, and enhances employee engagement. Automated workflows for menu approval, publication, and reporting enable organizations to streamline cafeteria operations, minimize errors, and improve the dining experience. This project showcases the power of ServiceNow's capabilities in integrating menu management, automation, and reporting tools to create a seamless food service system. By enhancing menu accessibility

and operational efficiency, the platform helps organizations improve meal planning, reduce waste, and boost overall satisfaction.