

PROJECT RESULT PHASE

Date	28 June 2025
Team ID	LTVIP2025TMID20832
Project Name	Cafeteria Menu Display Using ServiceNow
Maximum Marks	10 Marks
Team Member	Veeranki Gagan Deep
Team Size	2
Team Leader	Veeriseti Vinod Kumar

Cafeteria Menu Display Using ServiceNow

The Cafeteria Menu Display Portal will enhance the management, publication, and accessibility of daily and weekly cafeteria menus across an organization. Administrators will be able to create, update, and publish menus efficiently, ensuring employees have real-time access to meal options. The portal will streamline the approval process for new menus, automate menu scheduling, and maintain a historical record for future reference. Employees can easily view upcoming meals, dietary options, and special offerings, improving cafeteria engagement and meal planning. By centralizing menu management, the platform will reduce manual effort, minimize errors, and enhance the overall dining experience for employees.

Milestone-1: Creation of Studio

Milestone-2: Creation of Table

Milestone-3: Creation of Service Catalog

Milestone-4: Creation of Report **Milestone-**

5:Creating UI Actions

Milestone-6: Testing

Step1:Testing Service Catalog

Step2:Testing UI Actions

Milestone-7: Conclusion

MILESTONE-1 :

Creation of Studio

1. Open service now.
2. Click on All >> search for studio
3. Click on create new
4. Fill in the details as
5. Name : Cafeteria Menu Display
6. Click on create
7. Click on continue
8. And then again create
9. Click on start



MILESTONE-2 :

Creation of Table

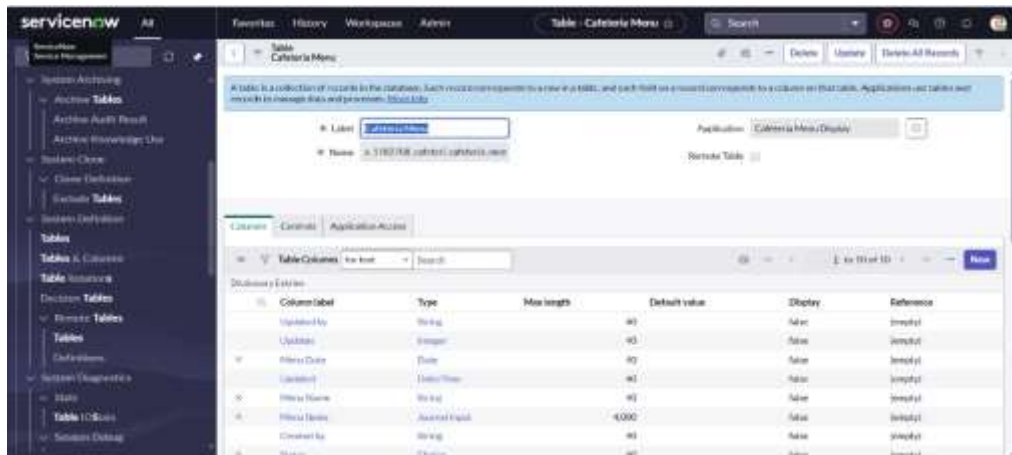
1. Open System definition >> tables

2. Click on new

2. Fill in the details

Name : Cafeteria Menu Display

Fields : Menu Name, Menu Date, Menu Items, Status



MILESTONE-3 :

Creation of Service Catalog :

Navigate to All >> service catalog

1. Under Catalog Definitions open maintain items

2. Click on new

3. Fill in the details

Name : Submit new cafeteria menu

Catalog : Service catalog

Category : cafeteria services

5. Click on save

6. And Scroll down and create new variables under variables

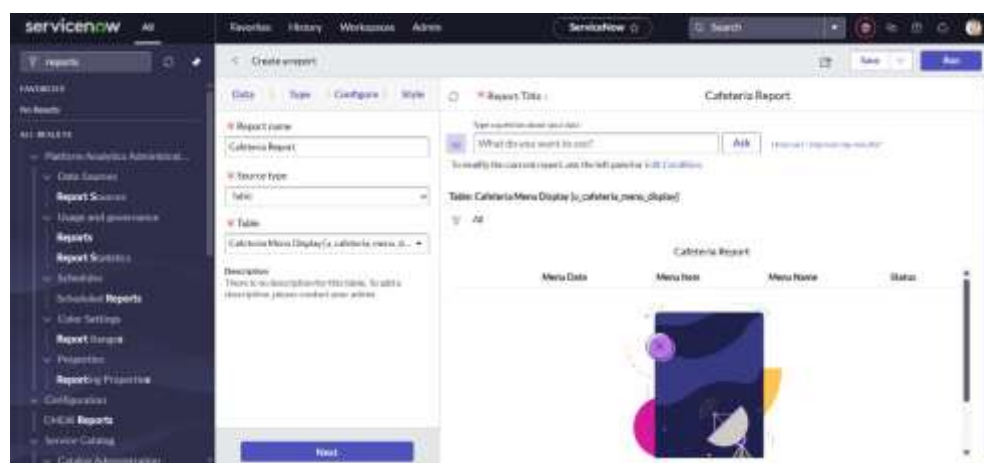
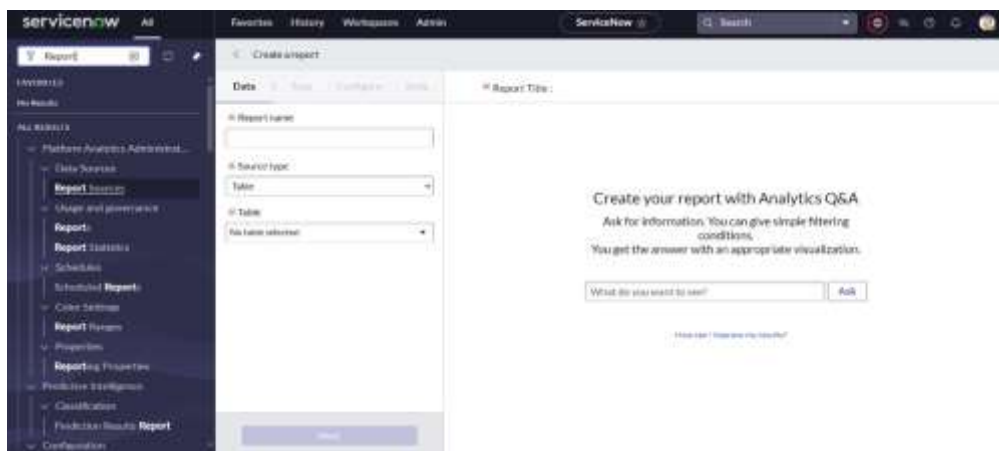
Menu name : single line text

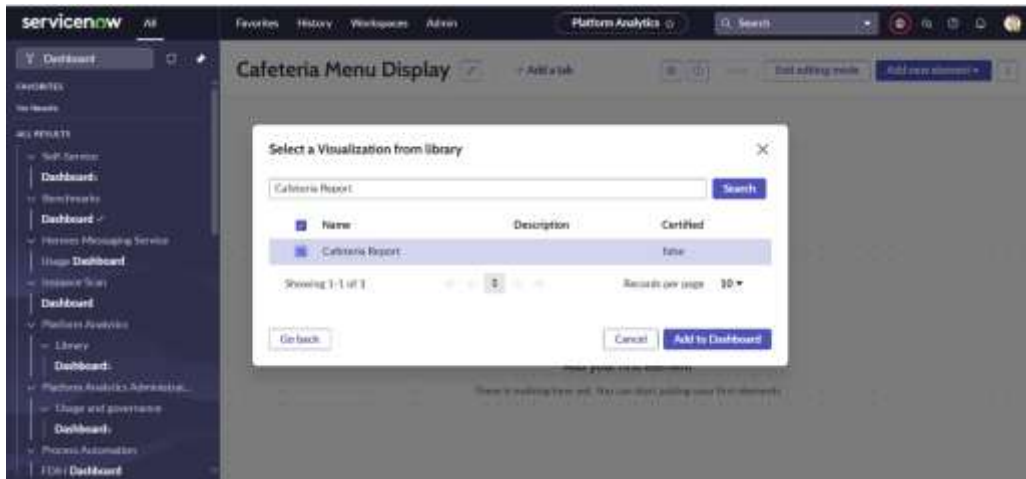
Menu date : date

Menu items : Multiline text

7. Click on update

2. Click on new
3. Click on Create New
4. Report Name : Cafeteria Report , Source Type : Table , Table : Cafeteria menu
5. Type : List
6. Group By : Menu date , Columns : Menu date, menu items, menu name
7. Click on save
8. Then Click on add to dashboard
9. Click on add





MILESTONE-5 :

Creating UI Actions

1. Navigate to System Definition >> UI action
2. Click on New
3. Fill in the details ;

Name : Mark As Repaired

Table : Asset Inventory

Action name : mark_as_repaired

Condition : current.status != 'Published'

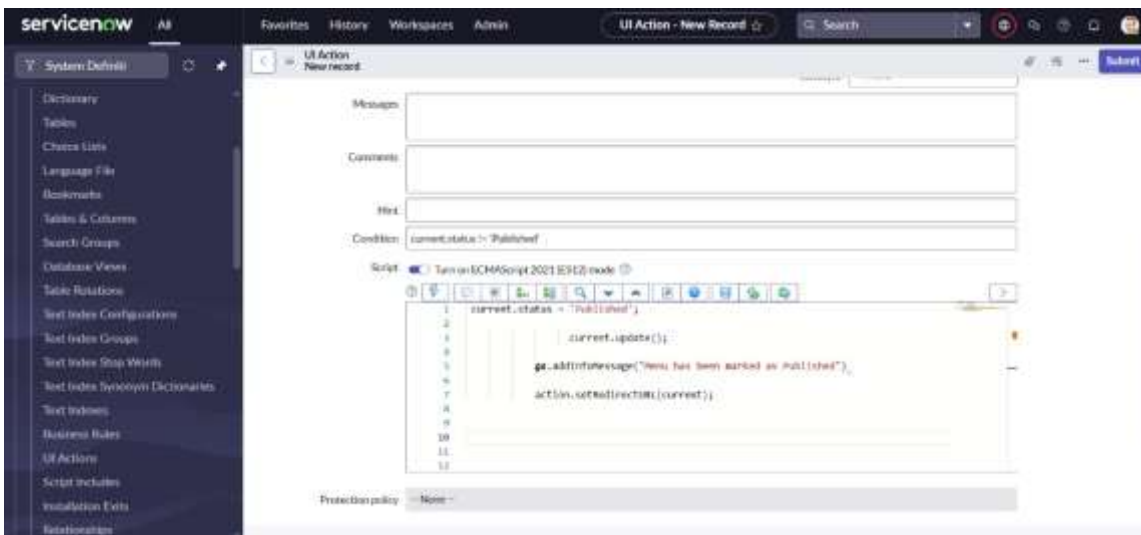
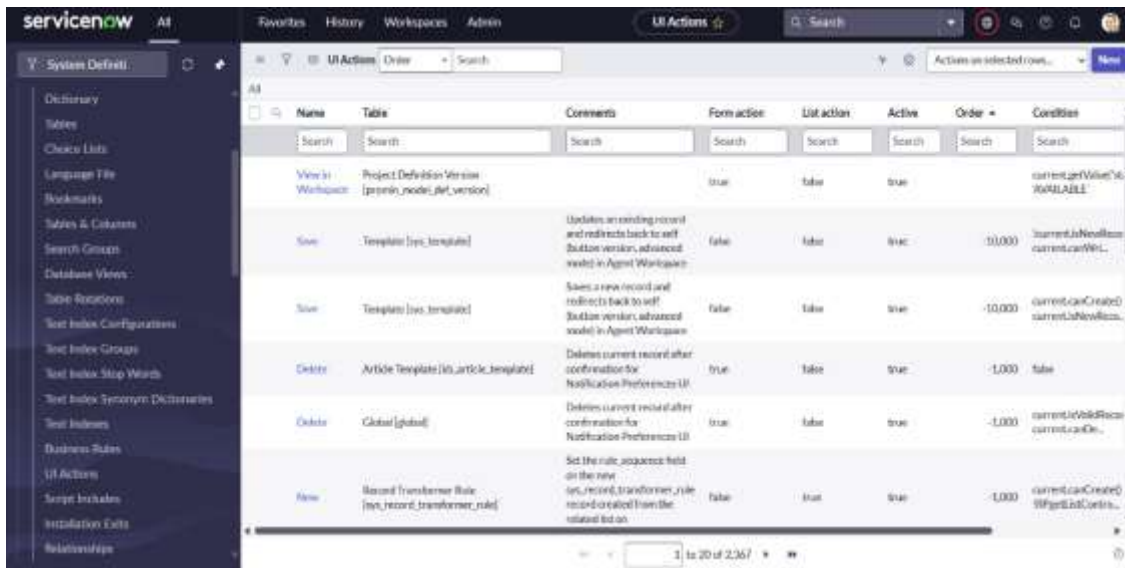
Script : current.status = 'Published';

current.update();

gs.addInfoMessage("Menu has been marked as Published")

action.setRedirectURL(current);

4. Check the form button box
5. Click on save



MILESTONE-6 :

Testing

Step1: Testing Service Catalog

1. Open service catalog
2. Click on try it
3. Fill in the menu item , menu name and menu date details
4. And then click on order now

servicenow All Favorites History Workspaces Catalog Item - Submit New Cafeteria Menu

Service Catalog

Open Records
Requests
Items
Tools

Catalog Definitions
My Catalogs
My Categories
My Items
Maintain Catalogs
Maintain Categories
Reviewers
Maintain Dynamic Categories
Maintain Items
My Content Items
Content Items
Ordered Item Links
My Order Guides
Order Guides
My Recent Products

Catalog Item - Submit New Cafeteria Menu

Submit New Cafeteria Menu

Copy Try It Update Edit in Catalog Builder Delete

Catalog items are goods or services available to order from the service catalog. Items can be anything from hardware, like tablets and phones, to software applications, to furniture and office supplies.

- Enter a Name and Short description to display for the item.
- Enter a Price, approvals, variables, and other information as needed.

Name: Application: Cafeteria Menu Display

Catalog: Service Catalog Active: ☒

Category: Cafeteria services Fulfillment automation level: Unspecified

State: Checked out: Owner: System Administrator

Item Details Process Engine Picture Pricing Portal Settings

Short description:

Description:

servicenow All Favorites History Workspaces Admin Submit New Cafeteria Menu

Service Catalog

Catalogs
Catalog
Open Records
Requests
Items
Tools

Catalog Definitions
My Catalogs
My Categories
My Items
Maintain Catalogs
Maintain Categories
Reviewers
Maintain Dynamic Categories
Maintain Items
My Content Items
Content Items
Ordered Item Links
My Order Guides

Cafeteria services - Submit New Cafeteria Menu

Search catalog

Menu Name:

Menu Items:

Menu Date:

Order Review
Quantity:
Delivery time: 2 Days
[Order Now](#)
[Add to Cart](#)
Shopping Cart
Empty

servicenow All Favorites History Workspaces Admin Order Status: REQ0010001

Service Catalog

Catalogs
Catalog
Open Records
Requests
Items
Tools

Catalog Definitions
My Catalogs
My Categories
My Items
Maintain Catalogs
Maintain Categories
Reviewers
Maintain Dynamic Categories
Maintain Items
My Content Items
Content Items
Ordered Item Links
My Order Guides

Order Status: [Back to Catalog](#) [Continue Shopping](#) [Home](#)

Thank you, your request has been submitted.

Order Placed: 2025-06-27 05:33:44
Request Number: REQ0010001
Estimated Delivery Date of Complete Order: 2025-06-29

Description	Delivery Date	Stage	Price (us)	Quantity	Total
	2025-06-29	*		1	
					Total

[Back to Catalog](#) [Continue Shopping](#) [Home](#)

Step 2: UI Actions

1. Navigate to cafeteria menu table
2. Click on new
3. Fill in the details of menu items, menu date , menu name
4. And click on mark as published

This screenshot shows the 'Cafeteria Menu Display - Create' form in ServiceNow. The form is titled 'Cafeteria Menu Display - Create Created' and includes a search bar. The left sidebar shows the 'Cafeteria Menu Display' table. The main form area contains fields for 'Menu Name' (with a dropdown menu), 'Menu Date' (with a date picker), and 'Menu Item' (with a dropdown menu). There are also 'Submit' and 'Mark As Published' buttons.

This screenshot shows the 'Cafeteria Menu Display - Created' form in ServiceNow. The form is titled 'Cafeteria Menu Display - Created 2025-06-27 07:22:12'. The left sidebar shows the 'Cafeteria Menu Display' table. The main form area contains fields for 'Menu Name' (with a dropdown menu), 'Menu Date' (with a date picker), and 'Menu Item' (with a dropdown menu). There are also 'Update' and 'Delete' buttons.

CONCLUSION :

The Cafeteria Menu Display Portal provides a comprehensive solution for managing, publishing, and optimizing cafeteria menus with ease and efficiency. By leveraging automation and real-time updates, the platform ensures accurate meal scheduling, reduces administrative workload, and enhances employee engagement. Automated workflows for menu approval, publication, and reporting enable organizations to streamline cafeteria operations, minimize errors, and improve the dining experience. This project showcases the power of ServiceNow's capabilities in integrating menu management, automation, and reporting tools to create a seamless food service system. By enhancing menu accessibility

and operational efficiency, the platform helps organizations improve meal planning, reduce waste, and boost overall satisfaction.