

I. Import the dataset and do usual exploratory analysis steps like checking the structure & characteristics of the dataset:

A. Data type of all columns in the “customers” table.

Ans A .

```
Query :select column_name,data_type
from steady-burner-403317.store.INFORMATION_SCHEMA.COLUMNS
where table_name='customers';
```

Query results

JOB INFORMATION	RESULTS	CHART	PREVIEW	JSON
Row	column_name	data_type		
1	customer_id	STRING		
2	customer_unique_id	STRING		
3	customer_zip_code_prefix	INT64		
4	customer_city	STRING		
5	customer_state	STRING		

Insights : There are four string type data types and One integer

B. Get the time range between which the orders were placed.

Ans

```
select min(order_purchase_timestamp) as first_order,max(order_purchase_timestamp) as
last_order
from `store.orders`
```

JOB INFORMATION	RESULTS	CHART	PREVIEW	JSON
Row	first_order	last_order		
1	2016-09-04 21:15:19 UTC	2018-10-17 17:30:18 UTC		

Insights : first order was placed in 2016 and last order was in 2018

C.Count the Cities & States of customers who ordered during the given period.

Ans :

```
select count(distinct customer_city) as city_count, count(distinct customer_state) as
state_count
from `store.customers` c
join `store.orders` o
on o.customer_id=c.customer_id
```

Query results

JOB INFORMATION		RESULTS	CHART	PREVIEW
Row	city_count	state_count		
1	4119	27		

Insights : total cities are 4119 and 27 states

2. In-depth Exploration:

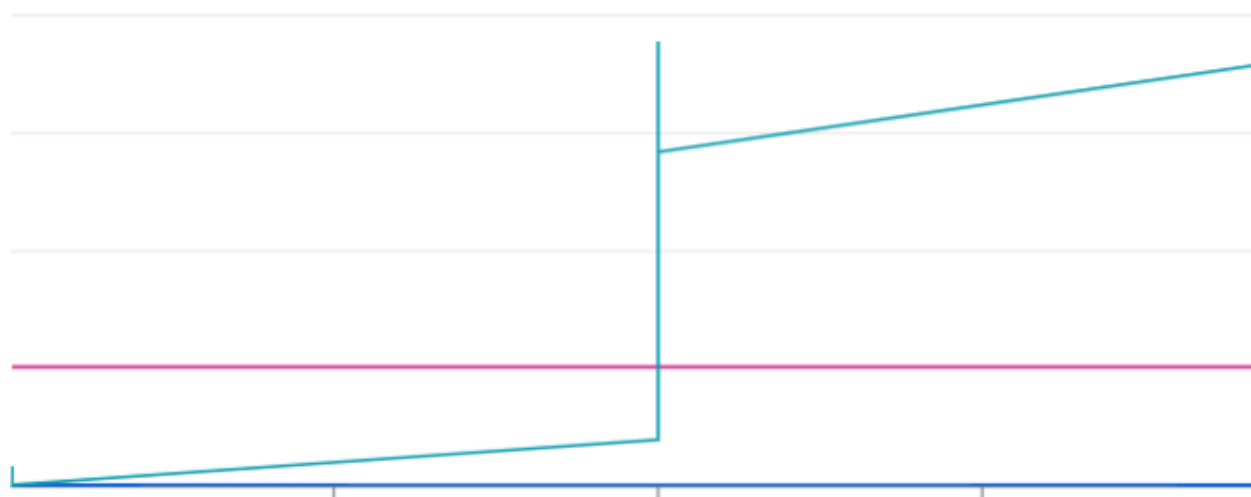
A. Is there a growing trend in the no. of orders placed over the past years?

Ans

```
select
extract(year from order_purchase_timestamp) as year,
extract(month from order_purchase_timestamp) as month,
count(1) as num_orders
from `store.orders`
group by year, month
order by year, month
```

JOB INFORMATION		RESULTS	CHART	PREVIEW	JSON
Row	year ▼	month ▼	num_orders ▼		
1	2016	9	4		
2	2016	10	324		
3	2016	12	1		
4	2017	1	800		
5	2017	2	1780		
6	2017	3	2682		
7	2017	4	2404		
8	2017	5	3700		
9	2017	6	3245		
10	2017	7	4026		
11	2017	8	4331		

year, month, num_orders by year

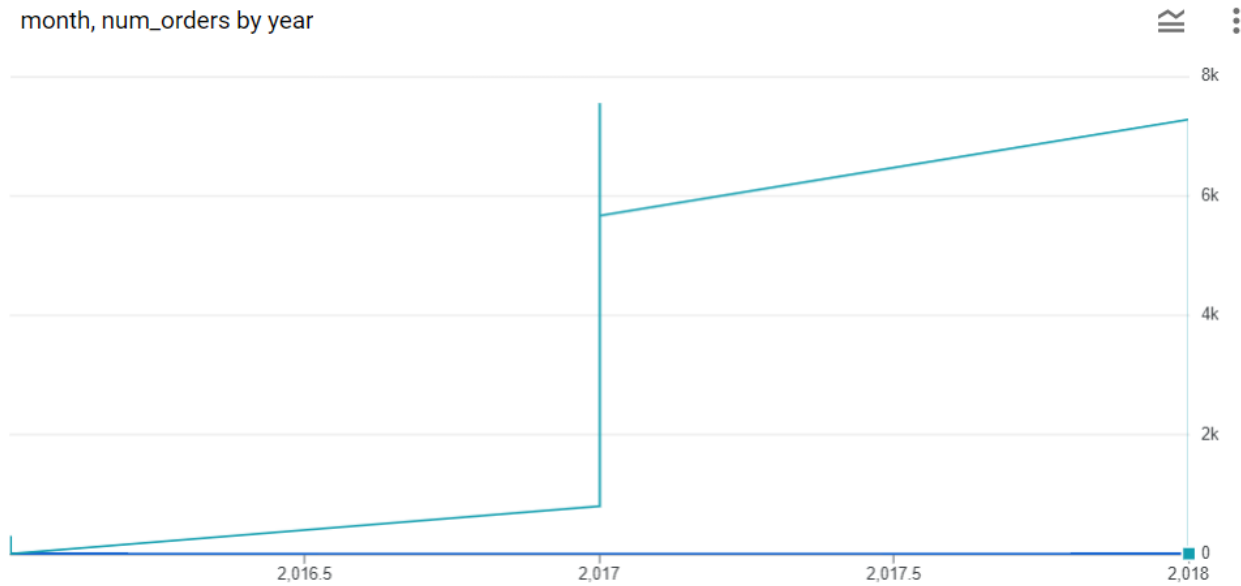


Insights: number on orders on 2016 month september is 4 and 2017 is last with orders 4331

B.Can we see some kind of monthly seasonality in terms of the no. of orders being placed?

Ans

month, num_orders by year



c. During what time of the day, do the Brazilian customers mostly place their orders? (Dawn, Morning, Afternoon or Night)

- 0-6 hrs : Dawn
- 7-12 hrs : Mornings
- 13-18 hrs : Afternoon
- 19-23 hrs : Night

Ans

```
select
case
when extract(hour from order_purchase_timestamp) between 0 and 6 then 'dawn'
when extract(hour from order_purchase_timestamp) between 7 and 12 then 'morning'
when extract(hour from order_purchase_timestamp) between 13 and 18 then 'afternoon'
when extract(hour from order_purchase_timestamp) between 19 and 23 then 'night'
end as day_time,
count(order_id) as cnt_orders
from `store.orders`
group by 1
order by 1
```

JOB INFORMATION		RESULTS	CHART	PREVIEW
Row	day_time	cnt_orders		
1	afternoon	38135		
2	dawn	5242		
3	morning	27733		
4	night	28331		

Insights : we have known the total orders placed in afternoon ,dawn,morning and night

3.Evolution of E-commerce orders in the Brazil region:

A. Get the month on month no. of orders placed in each state.

```
Ans select customer_state,extract(month from order_purchase_timestamp) as
month,count(order_id)
from `store.customers` c
join `store.orders` o
on o.customer_id=c.customer_id
group by 1,2
order by month
```

Query results					
JOB INFORMATION		RESULTS	CHART	PREVIEW	JSON
Row	customer_state	month	f0_		
1	RN	1	51		
2	SP	1	3351		
3	MG	1	971		
4	BA	1	264		
5	RJ	1	990		
6	RS	1	427		
7	MA	1	66		
8	CE	1	99		
9	PA	1	82		
10	PB	1	33		
11	SC	1	345		
12	PR	1	443		
13	PI	1	55		
14	GO	1	164		
15	MS	1	71		

Insights: each month the number orders palced

B. How are the customers distributed across all the states?

Ans

```
select customer_state,count(customer_id) as total_customers
from `store.customers`
group by 1
order by 1
```

Query results

JOB INFORMATION		RESULTS	CHART	PREVIEW
Row	customer_state	total_customers		
1	AC	81		
2	AL	413		
3	AM	148		
4	AP	68		
5	BA	3380		
6	CE	1336		
7	DF	2140		
8	ES	2033		
9	GO	2020		
10	MA	747		

Insights : Customers distributed across states

4.Impact on Economy: Analyze the money movement by e-commerce by looking at order prices, freight and others.

A. Get the % increase in the cost of orders from year 2017 to 2018 (*include months between Jan to Aug only*).

You can use the “payment_value” column in the payments table to get the cost of orders.

```

with final as(
  Select extract(year from order_purchase_timestamp) as yr
  ,sum(payment_value) as total
  from `store.orders` o
  join `store.payments` p
  on o.order_id=p.order_id
  where order_purchase_timestamp between '2017-01-01' and '2017-08-31'
  or order_purchase_timestamp between '2018-01-01' and '2018-08-31'
  group by 1
)

Select *,100*(lead(total)over(order by yr) - total)/total as perc_yoy
from final

```

Query results

JOB INFORMATION		RESULTS	CHART	PREVIEW	JSON
Row	yr	total	perc_yoy		
1	2017	3645107.269999...	138.5298787105...		
2	2018	8694669.949999...	null		

B.Calculate the Total & Average value of order price for each state.

```

select customer_state,round(sum(price)) as Total,round(avg(price)) as Average
from `store.customers` c
inner join `store.orders` o
on c.customer_id=o.customer_id
inner join `store.order_items` ot
on o.order_id=ot.order_id
group by 1

```

Query results

JOB INFORMATION		RESULTS	CHART	PREVIEW	JSON	E
Row	customer_state	Total	Average			
1	MT	156454.0	148.0			
2	MA	119648.0	145.0			
3	AL	80315.0	181.0			
4	SP	5202955.0	110.0			
5	MG	1585308.0	121.0			
6	PE	262788.0	146.0			
7	RJ	1824093.0	125.0			
8	DF	302604.0	126.0			
9	RS	750304.0	120.0			
10	SE	58921.0	153.0			

Insights average and total order price of each state

C. Calculate the Total & Average value of order freight for each state.

Ans

```
select customer_state, round(sum(freight_value)) as
Total, round(avg(freight_value)) as Average
from `store.customers` c
inner join `store.orders` o
on c.customer_id=o.customer_id
inner join `store.order_items` ot
on o.order_id=ot.order_id
group by 1
order by 1
```


Query results

JOB INFORMATION		RESULTS	CHART	PREVIEW	JSON	EXECU
Row	customer_state ▼	Total ▼	Average ▼			
1	AC	3687.0	40.0			
2	AL	15915.0	36.0			
3	AM	5479.0	33.0			
4	AP	2789.0	34.0			
5	BA	100157.0	26.0			
6	CE	48352.0	33.0			
7	DF	50625.0	21.0			
8	ES	49765.0	22.0			
9	GO	53115.0	23.0			
10	MA	31524.0	38.0			

Insights : average and total of freight value

5. Analysis based on sales, freight and delivery time.

A .Find the no. of days taken to deliver each order from the order's purchase date as delivery time.

Also, calculate the difference (in days) between the estimated & actual delivery date of an order.

Do this in a single query.

B.Find out the top 5 states with the highest & lowest average freight value

```
(SELECT customer_state, ROUND(AVG(freight_value),2) AS
```

```
Highest_Avg_freight_value
```

```
FROM `store.orders` AS o INNER JOIN `store.customers` AS c
```

```
ON o.customer_id = c.customer_id INNER JOIN `store.order_items` AS ord
```

```
ON o.order_id = ord.order_id
```

```
GROUP BY customer_state
```

```
ORDER BY Highest_Avg_freight_value desc
```

```
LIMIT 5)
```

```
(SELECT customer_state, ROUND(AVG(freight_value),2) AS Lowest_Avg_freight_value
```

```
FROM `store.orders` AS o INNER JOIN `store.customers` AS c
```

```
ON o.customer_id = c.customer_id INNER JOIN `store.order_items` AS ord
```

```
ON o.order_id = ord.order_id
```

```
GROUP BY customer_state
```

```
ORDER BY Lowest_Avg_freight_value asc
```

```
LIMIT 5)
```

Query results

JOB INFORMATION		RESULTS	CHART	PREVIEW
Row	customer_state ▼	Highest_Avg_freight		
1	RR	42.98		
2	PB	42.72		
3	RO	41.07		
4	AC	40.07		
5	PI	39.15		

Query results

JOB INFORMATION		RESULTS	CHART	PREVIEW
Row	customer_state ▼	Lowest_Avg_freight		
1	SP	15.15		
2	PR	20.53		
3	MG	20.63		
4	RJ	20.96		
5	DF	21.04		

Insights : obtained average of freight of 5 highest and lowest states

6. Analysis based on the payments:

A. Find the month on month no. of orders placed using different payment types.

Ans

```
select payment_type, extract(month from order_purchase_timestamp) as
month, count(p.order_id) as total_orders
from `store.payments` p
join `store.orders` o
on o.order_id=p.order_id
group by 1,2
order by month
```

Query results

JOB INFORMATION		RESULTS	CHART	PREVIEW	JSON	EXEC
Row	payment_type	month	total_orders			
1	voucher	1	477			
2	credit_card	1	6103			
3	debit_card	1	118			
4	UPI	1	1715			
5	credit_card	2	6609			
6	voucher	2	424			
7	UPI	2	1723			
8	debit_card	2	82			
9	voucher	3	591			
10	credit_card	3	7707			
11	UPI	3	1942			

Insights : No of orders placed during months by payment type

B. Find the no. of orders placed on the basis of the payment installments that have been paid.

```
ANS select payment_installments as installments,
      count(order_id)
```

```
from `store.payments`  
group by 1  
order by count(order_id) desc
```

Query results

JOB INFORMATION		RESULTS	CHAI
Row	installments ▼	f0_ ▼	
1	1	52546	
2	2	12413	
3	3	10461	
4	4	7098	
5	10	5328	
6	5	5239	
7	8	4268	
8	6	3920	
9	7	1626	
10	9	644	