# Alex Joseph

## Quality Analyst & Testing Engineer

- +12345678
- abc@gmail.com
- California,US

## SUMMARY

Software Testing & Implementation Engineer possessing hands on experiance of leading automated as well as manual testing in the cards & payments industry. Possesses in depth experiance of conducting effecive requirement gathering by understanding the business logic prior to test case writing to deliver results that save the cliesnts millions of dollars. Adept at designing automaiton frameworks from scratch, devloping automation scripts in a continuous integration environment & conducting manual testing including UAT, functional testing & regression testing. Highly skilled at liaising & coordinating with multiple stakeholders to accurately conduct project scoping & deliver them within the set deadlines.

## KEY SKILLS

- Automation Testing
- Manual Testing
- Requirement Gathering
- Data Driven Framework
- Hybrid Framework
- Continuous Integration
- UAT Testing
- Functional & Regression Testing
- Version Control
- Automation
- Test Reporting
- Test Preparation & Review
- Test Execution
- Project Scoping

## TECHNICAL SKILLS

- **Automaiton Tool:** Selenium WebDriver, IDE and Grid
- **Continuous Integration:** Jenkins, GitHub & Maven
- **Test Management Tool:** JIRA

## PROFESSIONAL EXPERIANCE

### Build In Technologies

### Test Engineer-Tools & Operations

📅 Jun'15 - Present

*A global IT, consulting & outsourcing company with 170,000+workforce serving clients in 175+ cities across 6 continents.*

*Technologies: Selenium Web Driver, TestNG*

*Requirement Gathering*

- **Leading** the **requirement gathering process** with business leaders & clients to understane functional requirements
- Conducting **kick-off meetings** & reviews to gather all requirements from the custome for testing, as a project Manager
- **Selecting** test cases, sharing with customer for review & **documenting** them in RTM to map requirement with test case
- **Liaising** with multiple stakeholders ( including senior business leaders) for UAT/end to end tests & release QA Projects
  - UAT/**end to end tests;** Client Team, Product Lead, Release Team, Platform Consultant, Network Engineer, etc.
  - Release **QA projects:** Senior Business, Regional & Senior QA Leads, Customer Delivery TAMs, Product SMEs, etc.

**Test Cases-Preparation, Review & Execution**

- **Writing** positive & negatiive test case to validate the system under different conditions & mapping to spectific test data
- Reviewing test case matrix with the client to obtain final signoff & **developing automation modules f**or qualifying cases

**Test Scripts-Design & Execution ( Selenium Web Driver)**

- **Developing scripts** using java & Eclipse IDE on POM pattern under Data Driven Framework & implementing using TestNG
- Employing pom.xml to configure dependencies for building testing & running code & jenkins for continuous integration

**Test & Defect Reporting**

- **Manual Testing:** Designing the test Matrix & documenting the test case status & logging issues/notes against it in Excel
- **Automatic Testing:** Employing' Extent Report'( 3rd Party API), Selenium & TestNG to record all results, screenshots etc.
- Playing pivotal role in detectin & reporting critical defects to facilittate effective troubleshooting & crises aversion

**Functional & Regression Testing**

- Conducting **pre-release testing** for functional validation on performance of new functions introduced in Master Card system
- Rolling out the function to member testing facility to enable issuers/acquirers to execute Regression & UAT

**Manual Testing - UAT**

- Playing role of a **Manual Tester** to execute UAT runs prior to PROD deplolyment for using emulators/MasterCard simulators

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### Build In Technologies

### Implementation Engineer-Customer Testing          Jersey CIty, US

📅 Dec'15 - Present

*Technologies: MasterCard Simulators, Pre-edit, MHE & Mainframes*