

Master Document – WebEx BOT

- 1) Follow the instructions mentioned in document to create a WebEx BOT.
WebEx Bot - Creation.pdf
- 2) Follow the instructions mentioned in document to create a WebHook
WebHook - Creation.pdf
- 3) Follow the instructions mentioned in document to create a Guest User Account
Guest Issuer – Creation.pdf
- 4) Follow the instructions to install MongoDB Database & creating required collections.
WebEx Bot Database Set.Up.pdf
- 5) Install java (jdk1.8) ,tomcat v8 and eclipse
- 6) Export Webexbot source code from the following GIT location & import it in your Eclipse.
<https://github.com/gagoyal01/WebExBOT>
- 7) Change DBNAME, USERNAME and PASSWORD property values in mongo.local.properties file.
- 8) Run maven build [clean package]
- 9) Open server.xml and add context inside host element <host> </host>

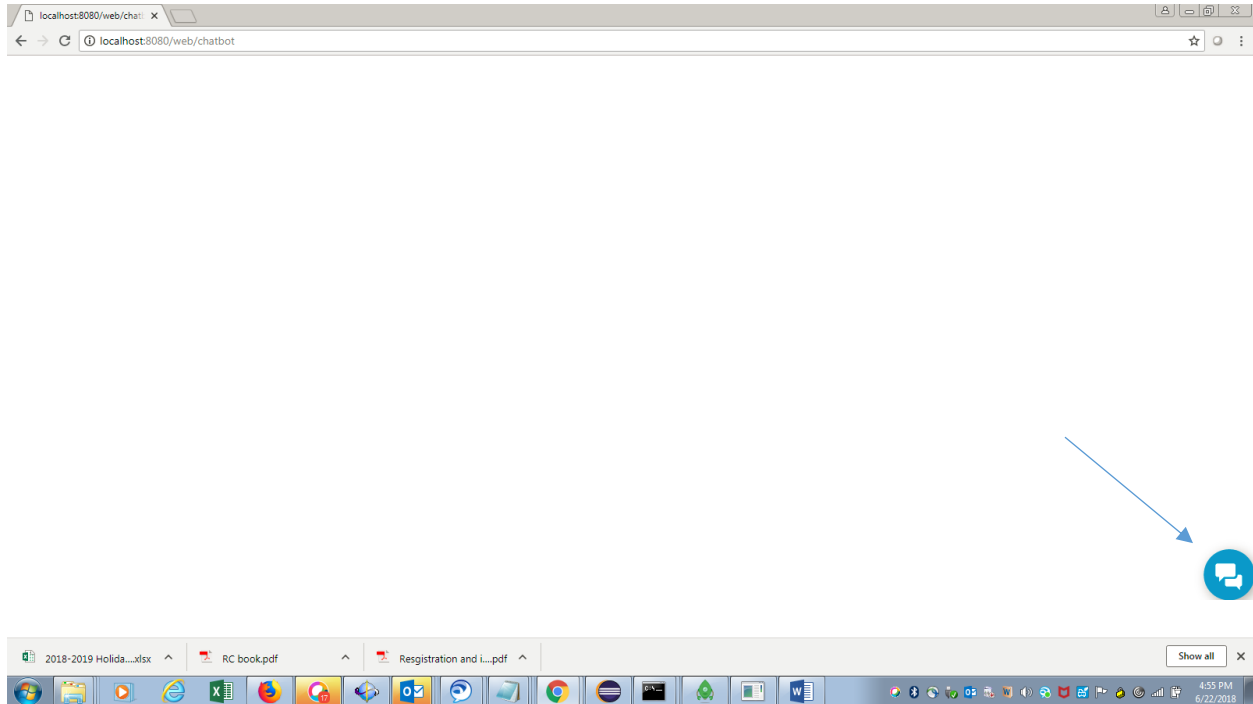
```
<Context docBase="C:\Users\XXXX\git\WebExCbot\target\WebExBot" path="/web"
reloadable="true" workDir="C:\XXXX\XXX\git\WebExCbot\work"/>
```
- 10) Open tomcat-users.xml and add user inside tomcat-users element

```
<tomcat-users><role rolename="tomcat"/>
<role rolename="role1"/>
<user username="admin" password="" roles="user"/>
</tomcat-users>
```

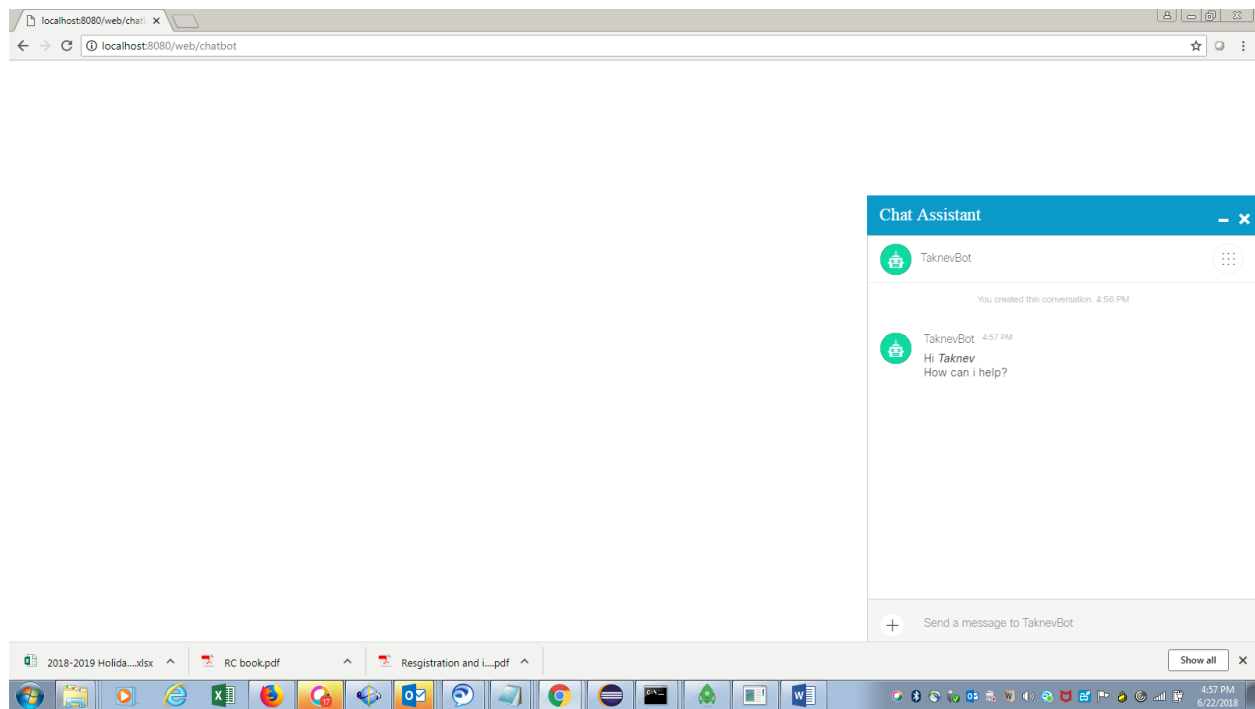
11) Start your tomcat server and hit http://localhost:8080/Your_ContextName/chatbot

a) Enter username, password and click on sign in

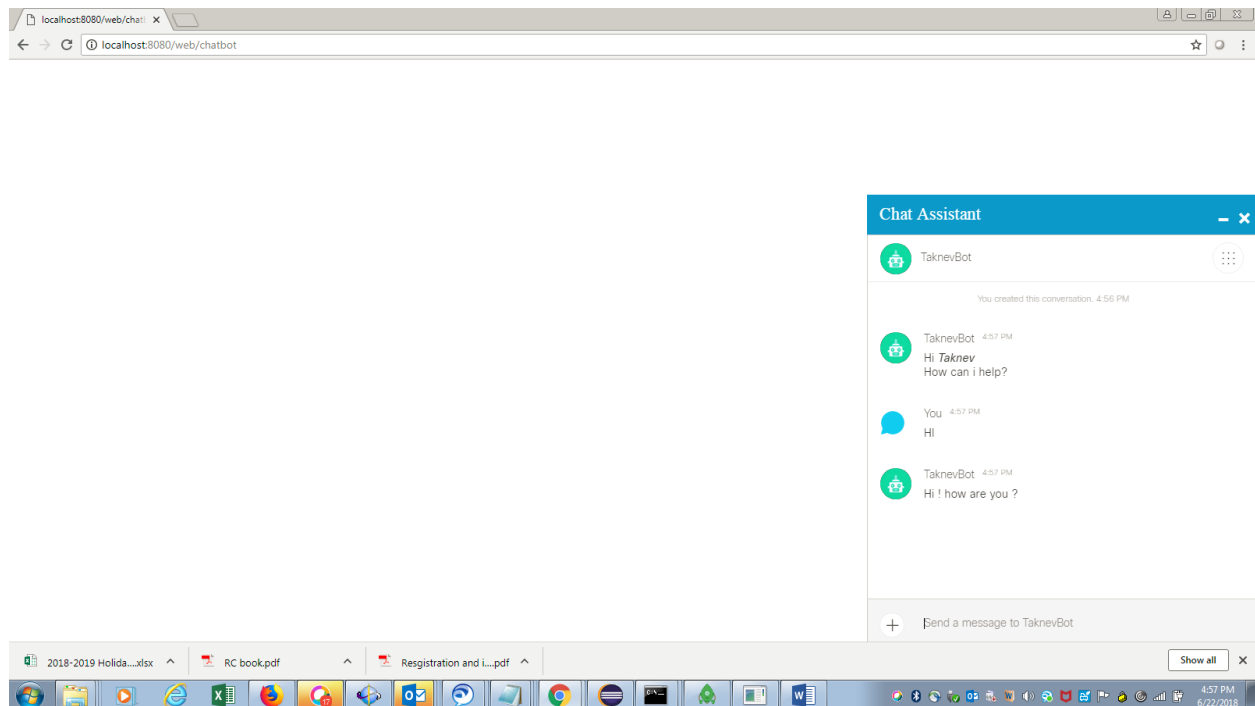
b) Click on chat icon present at the bottom right corner



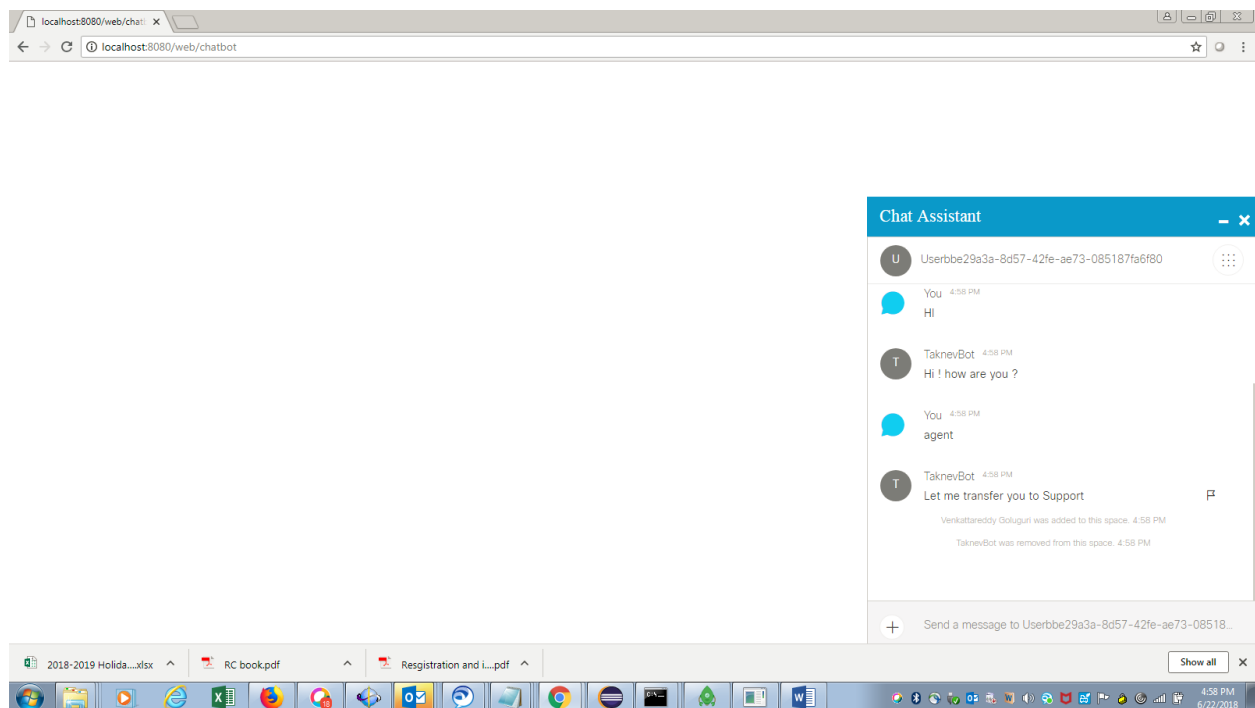
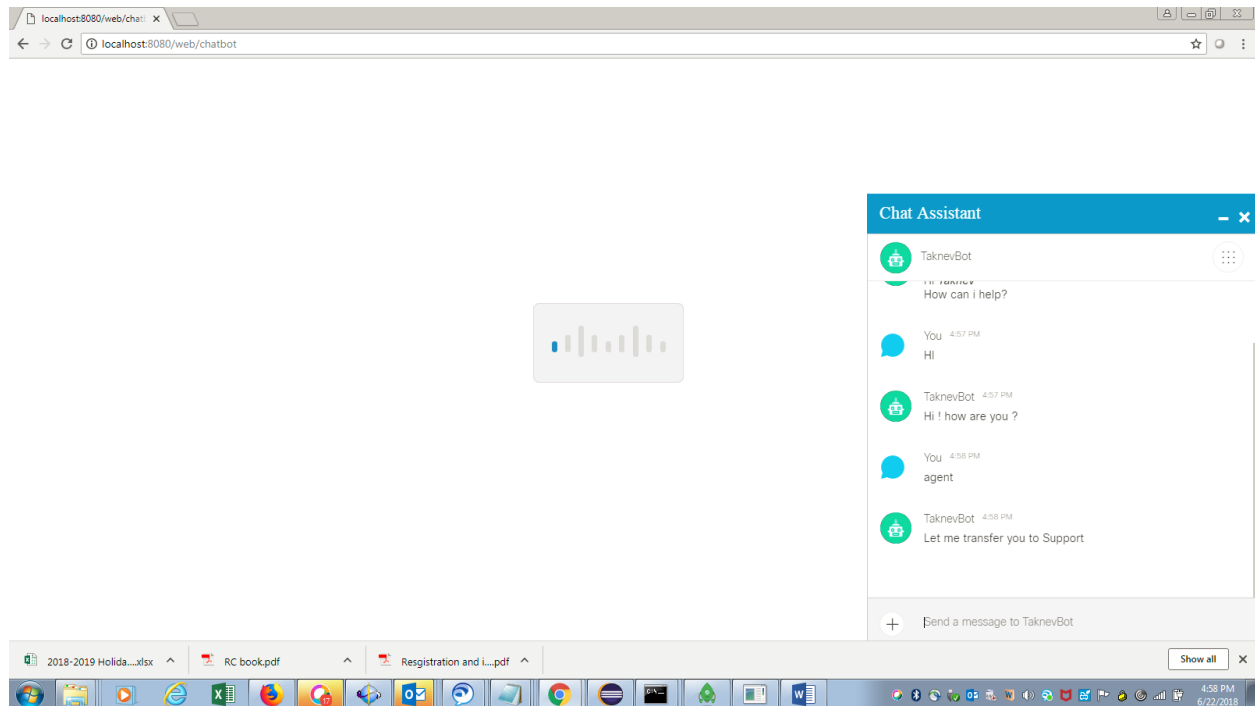
We can see welcome message as mentioned in below screenshot.



c) Type 'Hi' then you will get response from bot



d) If you want to connect support agent, type agent then bot will be removed and agent will be added.



Add-on features:

1. Drag the chat assistant anywhere in the application

2. Minimize the chat by clicking on '-' icon.
3. Close the chat by clicking on 'X' icon.