

## Trainer Profile – Srinivasa

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### Profile

- 14 Years of experience in Mainframe/ SAP/ I-Series/ Windows/ Unix Scheduling, Control-M Administration, Automation, Batch monitoring, Console Operations, Batch/DR Support, change administration, Service Delivery, Team management, Client engagement, Corporate Training

### Educational Qualifications

- Bachelor of Technology in Electrical and Electronics Engineering from S.V.University College of Engineering, Tirupati (1996-2000)
- Master of Technology in Instrumentation & Control Systems from S.V.University College of Engineering, Tirupati (2000-2002)
- Diploma in Export Management from NIEM, Chennai

### Skillset

- Administration : Control-M GUI on Windows
- Scheduling tools : TWSz(OPC), TWS-GUI, CA-7, ZEKE, Jobtrac, ESP, ROBOT, IBM Basic, TACL, Control-M (GUI and Mainframe), Opcon, SM36/SM37 SAP Scheduler
- Batch monitoring tool : ESP, ZEKE,ROBOT,IBM Basic, OPC, Jobtrac, TWS-JSC, Netbatch, SAP, Opcon, Control-m
- Programming languages : COBOL, JCL, C
- Query language : SQL
- Database : DB2,IMS DB
- Access methods : VSAM
- OLTP : CICS
- Operating systems : MVS/OS390, ZO/S, VM/VSE, Windows, Unix
- Tools :JES2,TSO/ISPF,HMC, Omegamon, Infopac, VPS,SMP/E, XCOM, RMDS, Infoman, Flasher, AVRS, ISPF, SDFII, IBM Debugger, File Manager, EDGE, QMF, SDSF, FILE-AID, JHS, Sysview, CA-Insight,SAP BODS

- Ticket Tracking tools : EARS, Clear Quest, Remedy, i-Tracker, CA Service Desk
- Configuration management tool : Changeman, ENDEVOR, PANAPT
- Administration (Trainings) : Web sphere MQ, ZO/S, IMS DBA

## Professional Summary

- Working as Corporate trainer from 2009
- Working as Technical Consultant from Dec 2004
- Worked as a lecturer from July 2002 to June 2004

## Key Skills

- Service Delivery and Team Management
- Client Engagement
- Corporate Trainer
- Automation
- Control-M Administration
- Scheduling of jobs in Mainframe/ i-Series/SAP/Unix/Windows
- Batch monitoring
- Console operations
- Production Support
- Change management

## Roles & Responsibilities

- Corporate Trainer
  - Trained 6 members on Zeke scheduling tool in 2011
  - Trained 6 members on Control-M scheduling tool in 2011
  - Trained 6 members on Jobtrac scheduling tool in 2011
  - Trained 6 members on TWS scheduling tool in 2011
  - Trained 6 members on CA-7 scheduling tool in 2011
  - Trained 6 members on ROBOT scheduling tool in 2011
  - Trained 6 members on IBM Basic/Advanced scheduling tool in 2011
  - Trained 2 members on Zeke/ Control-M/ Jobtrac/ TWS/ IBM BASIC/ IBM advanced scheduling tool in 2010
  - Trained 6 members on ROBOT scheduling tool in 2011
  - Trained 6 member India team on control-m administration in 2012
  - Trained 2 US members on control-m administration in 2013
  - Trained 4 members on CA-7 scheduling tool in 2014
  - Trained 11 members on TWS scheduling tool in 2014
  - Trained 9 members on Control-M scheduling tool in 2015
  - Trained 14 members on TWS scheduling tool in 2016
  - Trained 12 members on Jobtrac scheduling tool in 2016

- Scheduling of Mainframe/ i-Series using CA-7, ZEKE, ROBOT, IBM Basic, TWS-OPC, TWS-JSC, Jobtrac, ESP, Control-M, TACL, Opcon
  - Scheduling the Jobs in Mainframe using ZEKE, TWS-OPC, Control-M, Jobtrac, ESP, CA-7 and TWS-JSC
  - Scheduling the jobs in i-Series (AS400) using Robot and IBM Basic
  - Scheduling the Jobs in Opcon for Unisys, TACL, NETBATCH, TWS-JSC for Tandem, TWS-TWS for SAP, UNIX and open systems
  - Calendar Maintenance
  - Forecasting the job runs
  - Participation in DR activities
  - Promotion of code/Packages using Endeavor (Mainframe), Implementer (AS400), TACL (Tandem)
- Console Operations, Batch monitoring.
  - Monitoring the consoles and escalating it to the support and get it fixed
  - Monitoring the Performance tools
  - Execution of Checklists
  - Performing Weekly and Monthly IPL
  - System health check.
  - Disaster Recovery
  - Rerunning the jobs as per the requests
- Control-M GUI and PANAPT Administration
  - Installation of Control-M (Server, Agents, EM, Control Modules)
  - Control-M Maintenance (Upgrades/Service pack installations)
  - Troubleshooting the issues
  - Control-M Security setup
  - Intercept/Event rules setup
  - Nodes/Account/owner security setup
  - Knowledge on Control-M Gateway/GCS/GAS/GUI Server/BIM/Forecast etc.
  - System Parameter Maintenance
  - Forecasting the job runs
  - PANAPT Version control tool administration
- Batch Support Functions Handled.
  - Resolving the Abends (both batch and online);
  - Assisting UAT personnel in determining how to test specific situations.
  - Correct environmental errors in batch cycles. I.e. space problems, missing modules, JCL errors, etc.
  - Space management. This includes library compression, reallocation, VSAM file maintenance, and flat file re-allocation