

CLOUD COMPUTING TUTORIALS – SESSION 1

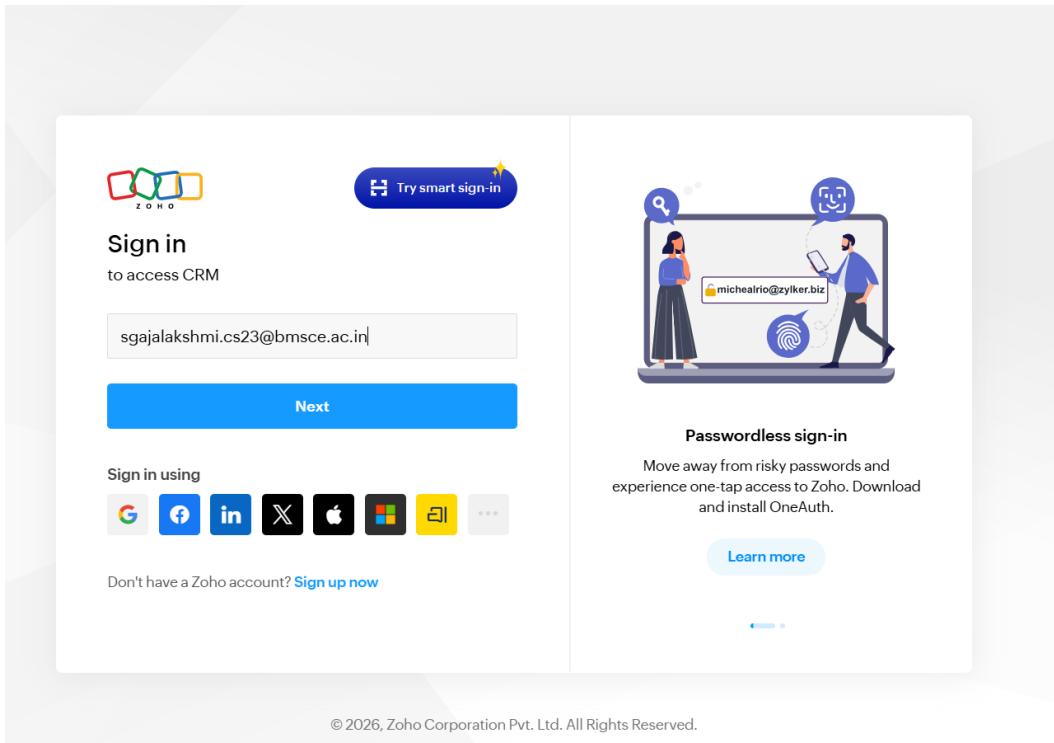


Figure 1: Zoho CRM Login Page

This screenshot shows the Zoho CRM sign-in page. The user enters their registered email ID to access the CRM system. The page also provides options for passwordless sign-in, third-party authentication (Google, Facebook, LinkedIn, etc.), and account creation. This demonstrates secure authentication mechanisms used in cloud-based CRM applications.

The screenshot shows the Zoho CRM Home dashboard. On the left is a dark sidebar with navigation links: Home, Reports, Modules (Search, Leads, Contacts, Accounts, Deals, Tasks, Meetings, Calls, Campaigns, Documents, Visits, Projects), and a user profile icon. The main area has a header "Welcome S GAJA LAKSHMI" and a search bar. It's divided into several sections: "My Open Tasks" (list of tasks like "Register for upcoming CRM Webinars", "Refer CRM Videos", etc.), "My Meetings" (list of meetings like "Demo", "Webinar", "TradeShow", etc.), "Today's Leads" (empty section), and "My Deals Closing This Month" (empty section). A footer bar at the bottom includes a "Feedback on New UI" link and various help icons.

Figure 2: Zoho CRM Home Dashboard

This image displays the Zoho CRM Home dashboard after successful login. It provides an overview of open tasks, meetings, leads, and deals. The dashboard acts as a centralized cloud interface where users can monitor activities, manage schedules, and track customer interactions in real-time.

The screenshot shows the Zoho CRM Leads module. The sidebar is identical to Figure 2. The main area has a header "Leads" and a search bar. It features a "Filter Leads by" sidebar with sections for "System Defined Fil..." (Touched Records, Untouched Records, Record Action, Related Records Action, Latest Email Status, Activities, Campaigns) and "Filter By Fields" (Address, Address - City, Address - Country / Region, Address - Flat). The main table lists 10 lead records with columns: Lead Name, Company, Email, Phone, and a checkbox. The table rows show sample data like Christopher Maclead, Rangoni Of Florence, and Michael Ruta. A footer bar at the bottom includes a "Feedback on New UI" link and various help icons.

Figure 3: Leads Module

This screenshot represents the Leads module in Zoho CRM. It shows a list of potential customers with details such as lead name, company, email, and phone number. Users can filter, sort, and create new leads. This module demonstrates how cloud computing enables centralized data storage and easy access to customer information.

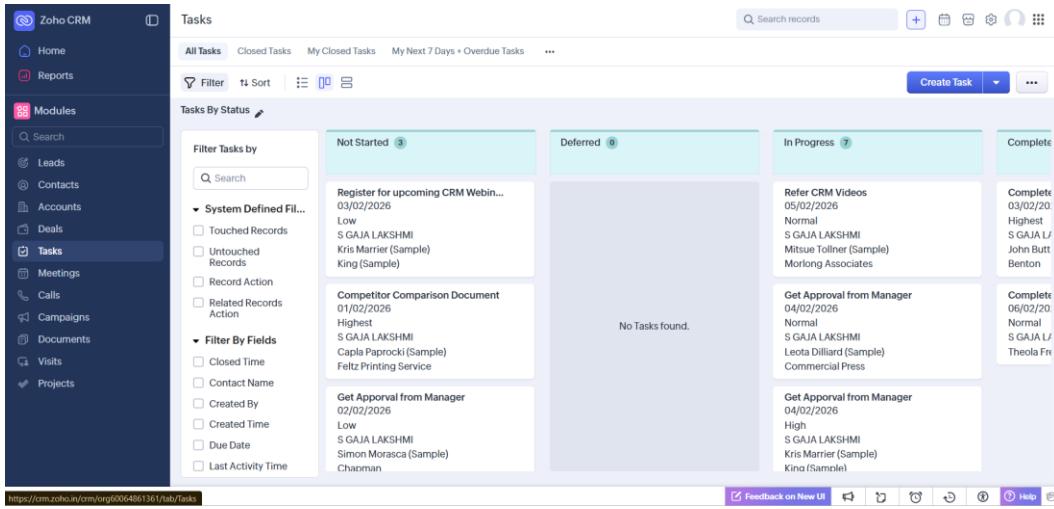


Figure 4: Tasks Module

This image shows the Tasks module, where activities are categorized by status such as Not Started, In Progress, Deferred, and Completed. Users can create and manage tasks efficiently. This reflects how cloud platforms improve productivity through task management and collaboration tools.

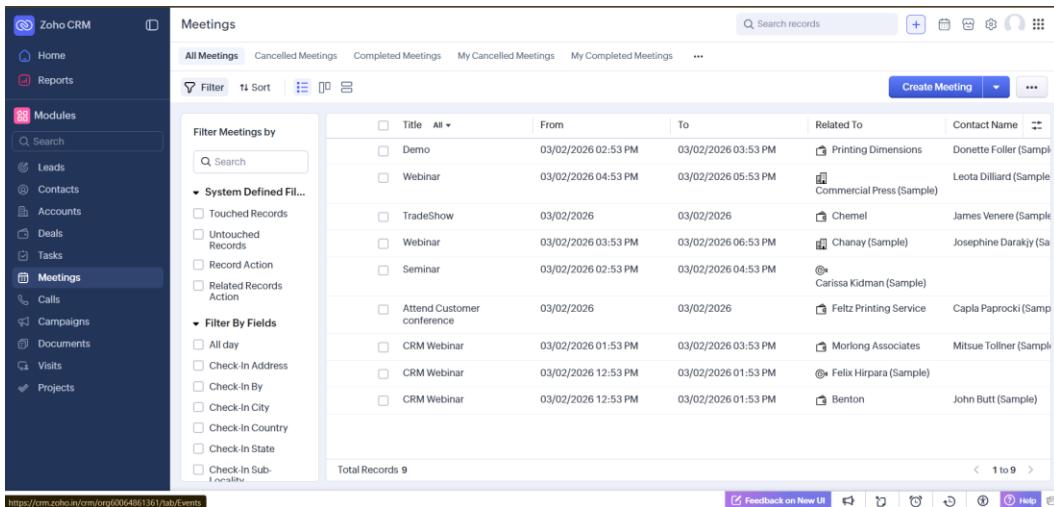


Figure 5: Meetings Module

This screenshot presents the Meetings module in Zoho CRM. It lists scheduled meetings with details such as title, time, related records, and contact names. Cloud-based scheduling ensures synchronized access to meeting information across devices and users.

