



23K

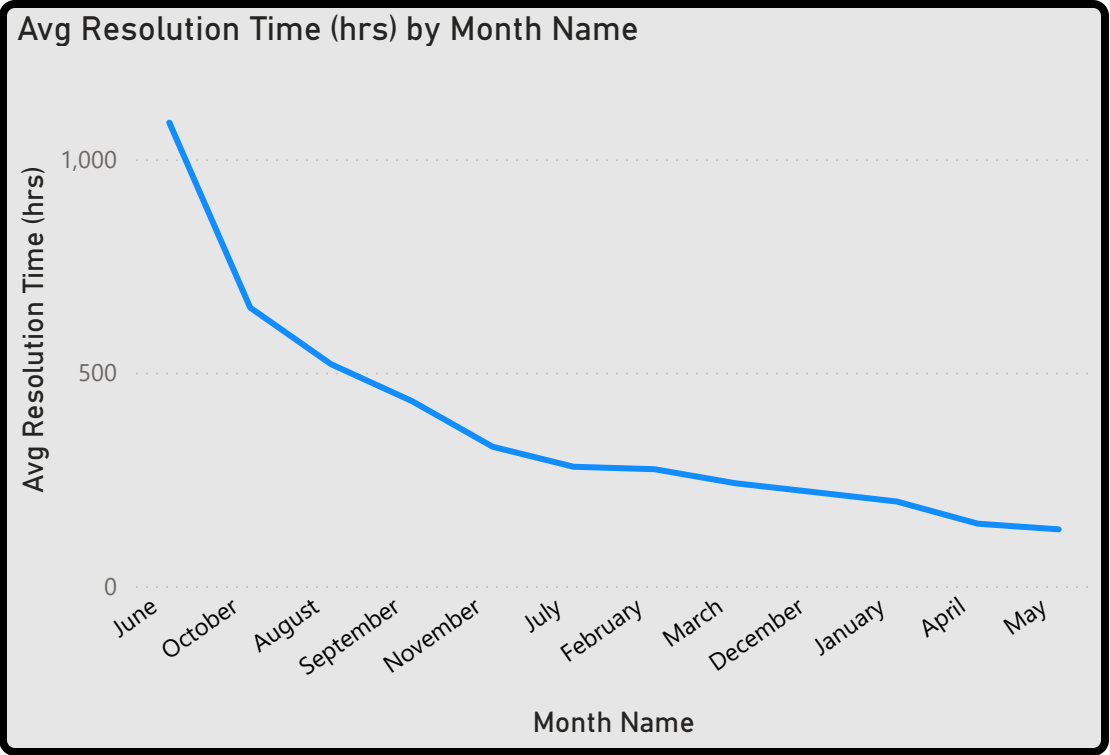
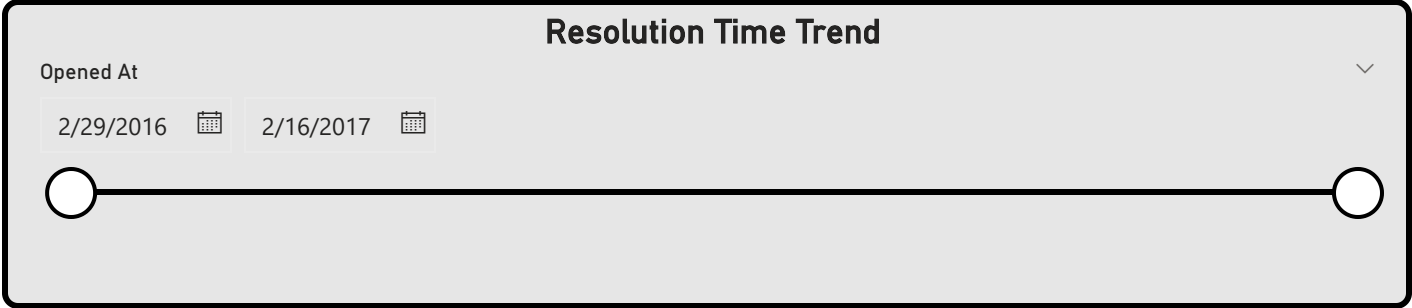
Total Incidents

178.17

Avg Resolution Time (hrs)

0.00

SLA Breach %



Incident Details					
number	Opened At	Resolved At	Priority	Sum of Resolution Time (hrs)	SLA Breached
INC0000045	29 Feb 2016 01:16:00	29 Feb 2016 11:29:00	3 - Moderate	10.22	False
INC0000047	29 Feb 2016 04:40:00	1 Mar 2016 09:52:00	3 - Moderate	29.20	False
INC0000057	29 Feb 2016 06:10:00	1 Mar 2016 02:55:00	3 - Moderate	20.75	False
INC0000060	29 Feb 2016 06:38:00	2 Mar 2016 12:06:00	3 - Moderate	53.47	False
INC0000062	29 Feb 2016 06:58:00	29 Feb 2016 15:51:00	3 - Moderate	8.88	False
INC0000063	29 Feb 2016 07:08:00	29 Feb 2016 16:01:00	3 - Moderate	8.88	False
INC0000064	29 Feb 2016 07:10:00	3 Mar 2016 16:00:00	3 - Moderate	80.83	False
INC0000065	29 Feb 2016 07:38:00	2 Mar 2016 15:21:00	3 - Moderate	55.72	False
INC0000066	29 Feb 2016 08:03:00	2 Mar 2016 14:37:00	3 - Moderate	54.57	False
INC0000067	29 Feb 2016 08:03:00	2 Mar 2016 11:11:00	3 - Moderate	51.13	False
INC0000070	29 Feb 2016 08:11:00	8 Mar 2016 09:55:00	3 - Moderate	193.73	False
Total				4,162,445.17	

