

# **The Open Group Examinations: How to Register to take an Exam with Pearson VUE**

**March 2021**



# Contents

- » How to register for an exam in a test center
- » How to register for an OnVUE (online) exam
- » OnVUE exams: what you need to know
- » Contacting Pearson VUE Customer Service
- » ESL examinations
- » Test accommodations

## Note

*Please note that the screens presented may vary from those captured here as Pearson VUE adjusts the registration system from time to time, the main workflow however should remain the same.*

# How to register for an exam in a test center

## Starting Point

You may start from either:

- » The Pearson VUE website:
  - <http://pearsonvue.com/theopengroup>

OR

- » The Open Group website:
  - <http://www.opengroup.org>

# Starting from the Pearson VUE website

The screenshot shows the Pearson VUE website with a navigation bar at the top. The main content area displays information about The Open Group Professional Certifications, including a brief description, a section on preparation, and links for scheduling and after-the-exam instructions. To the right, there is a sidebar for The Open Group, which includes a login button and links for finding a test center, viewing exams, getting help, and test accommodations. A "Related Links" section lists the Open Group website and what to expect in a Pearson VUE test center. At the bottom, there is a "Connect with The Open Group" section with social media icons.

Pearson | VUE

Contact Us Global US English •

Home For test takers For test owners Become a test center About Pearson VUE

Home > Test taker home > The Open Group

## The Open Group Professional Certifications

The Open Group is a global consortium that enables the achievement of business objectives through IT standards. With more than 500 member organizations, The Open Group is leading the development of open, vendor-neutral IT standards and certifications.

For IT professionals, The Open Group Certifications are a globally recognized, credible, and portable validation that you have the knowledge, skills, and expertise to get the job done. It's the most reliable guide for selecting qualified professionals for critical roles, as well as a clear path for professional development and advancement. Learn more about each of our [professional certifications](#).

Examinations are available for individuals to demonstrate their knowledge and understanding of the following Open Group Standards: [IT4IT™ Reference Architecture](#), [TOGAF® Standard](#), [ArchiMate® Specification](#), [Open FAIR™ Body of Knowledge](#).

### Preparation is the key to success

The Open Group recommends training and/or the use of appropriate study guides and practice tests to prepare for the examination. Training is available from The Open Group Accredited Training Course Provider organizations. Our [certification preparation](#) page provides information on finding the training course, study guide, or practice test you need to succeed.

### Schedule An Exam

Appointments may be made in advance or on the day you wish to test, subject to availability. [Login](#) to create or access your Open Group account and register for an exam.

### After the Exam

Upon completion of your exam, your results will be sent to The Open Group who will send you an email within 6 business days with instructions for how to complete the certification process in order to get certified.

THE *Open* GROUP

To schedule, reschedule or cancel an exam:

[Login](#)

[Find a test center](#)

[View exams](#)

[Need help? Contact customer service](#)

[Test accommodations](#)

Related Links

> The Open Group website

> What to expect in a Pearson VUE test center

Connect with The Open Group

# Starting from The Open Group website

The screenshot shows a web browser window for 'The Open Group' at [opengroup.org](http://opengroup.org). The top navigation bar includes links for 'About Us', 'Certifications' (which is highlighted with a red box and labeled '1'), 'Events', 'Membership', 'Forums', 'Library', and a 'Log In' button. Below the navigation, there are two main columns of links.

**Certifications Overview:**

- Open Badges
- Professional Certification - Knowledge Based
  - IT4IT™ Certification
  - DPBoK™ Certification
  - ArchiMate® Certification
  - TOGAF® Certification
  - Open FAIR™ Certification
  - Prepare For Certification
  - Online Proctored Exams
  - Take an exam** (highlighted with a red box and labeled '2')
  - Complete your Certification
  - Certification Credentials
  - Frequently Asked Questions
- Professional Certifications - Experience Based
  - Prepare for Certification
  - Certified Architect (Open CA)

**Certification / Accreditation Registers:**

- Directories of Certified People
- Certified Tool Registers
- Certified Product Registers
- Certified O-TTPS Providers Register
- Certified NASPL Processes Registers
- Accredited Training Course registers

**Training Course Accreditation:**

- ATC Providers Home Page
- Get a first Training Course accredited
- Add an affiliate
- Add an Accredited Training Course
- Accredited Training Course:Re-accreditation
- Accredited Training Course: Authorized Trainers
- Accredited Training Course naming
- Training Course Frequently Asked Questions

**Become An Accredited Training Course Provider**

# Both starting points go to: Take an Exam

## Take an Examination

All examinations are subject to [The Open Group Examination Non-disclosure Agreement, Exam Conduct and Security Policy](#)

### Connect to Pearson VUE

Connect to Pearson VUE using the link below to book an exam, take an exam online, locate a test center, view existing exam registrations, download your receipts, view score reports, reschedule an exam, cancel your exam and more...

[Go to the: Pearson VUE launch page.](#)

Please Note: Password resets can take up to 30 minutes to synchronize across systems.

Need help? [View a tutorial \(PDF\)](#) | [Read our Advice Sheet \(PDF\)](#) | [帮帮我](#)

You will need an account for The Open Group web sites in order to connect with Pearson VUE, even if you wish to register by phone or at a test center.

Contact [Pearson VUE Customer Service](#) for assistance with registration, rescheduling, or test results.



### FAQs

[Advice concerning The Open Group Exam testing in areas affected by COVID-19](#)

[Information on how to take The Open Group Exams remotely using OnVUE.](#)

[Important advice if you have accented characters in your name.](#)

[Read the full certification program FAQs.](#)

### Exam Information

Visit The Open Group [Examinations](#) page for general information and details of individual exams.

### Other Questions

For all other questions please visit [The Open Group Help Center](#).

# Register with The Open Group



## Certification and Accreditation

[Home](#)

### Professional Certifications

[ArchiMate® Certification Program](#)

[IT4IT™ Certification Program](#)

[Open FAIR™ Certification Program](#)

[O-TTPS Certification Program](#)

[TOGAF® Certification Program](#)

[Training Course Accreditation Examinations](#)

[Examination Fees](#)

[Take an examination](#)

### Personal Information

You will need an Open Group account in order to register for an exam at Pearson VUE.

If you have an Open Group account, [login](#), then review and confirm your personal information.

If you do not have an Open Group account, perform the following steps to create one:

1. [Create an account](#)
2. Receive the account activation email sent to the business email address in your account and select the link in the email to activate your account.
3. Log in to this [Pearson VUE launch](#) page with the credentials from your new account, then confirm your information and proceed to Pearson VUE.

# Login

The screenshot shows the login page of The Open Group's Certification & Accreditation website. The page features the organization's logo at the top left. On the right side, there is a "Log In" button and a menu icon (three horizontal lines). Below the header, the page title "Certification & Accreditation" is displayed. A sidebar on the left contains links for various certification categories and examination-related links. The main content area includes fields for "Username" (containing "mary.jones") and "Password" (containing a series of dots). Below these fields are placeholder text instructions: "Enter the username." and "Enter the password that accompanies your username." To the right of the password field is a large blue arrow pointing towards the "Log in" button. At the bottom of the form, there are links for "Forgotten password", "Forgotten username", "Resend the user account verification email", and "Create an account". A note at the very bottom states: "If you have reset your password and are still unable to login after 30 minutes please contact our [helpdesk](#)".

# Check Your Personal Information

[Home](#)

## Professional Certifications

[ArchiMate® Certification Program](#)

[IT4IT™ Certification Program](#)

[Open FAIR™ Certification Program](#)

[TOGAF® Certification Program](#)

[Training Course Accreditation](#)

[Examinations](#)

[Take an examination](#)

## Personal Information

The information below is from your Open Group profile. Please review it for accuracy. **Ensure your name is exactly as it appears on the identification you will present at the test center.** If there is not an exact match, you will not be able to take your exam and you will forfeit any fees paid or the voucher used to book the exam.

If any of the information needs to be updated, perform the following steps:

1. [Edit your Profile](#) on the main Open Group site
2. Return to this [Pearson VUE launch page](#)
3. [Log out](#)
4. Return again to this [Pearson VUE launch page](#) where you will be asked to log back in; this will enable us to refresh your profile.  
Note that sometimes a browser will cache the old credentials, so if simply logging out doesn't work, you will need to shut down your browser or try an alternate browser.

Once you have confirmed that all information is correct and up-to-date, select the [Proceed to Pearson VUE](#) button at the bottom of the page to be transferred to the Pearson VUE website.

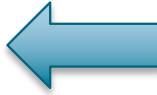
## Personal Information

User Name	mary.jones
Salutation	Miss
Given Name	Mary
Middle Name	
Family Name	Jones

# Check Your Personal Information: Proceed to Pearson VUE

Mailing Address Information	
<b>Business Address</b>	
Street Address 1	Apex Plaza, Forbury Road
Street Address 2	
City	Reading
State/Province	Berkshire
Postal Code	RG1 1AX
Country	UNITED KINGDOM
<b>Home Address</b>	
Street Address 1	
Street Address 2	
City	
State/Province	
Postal Code	
Country	

[Proceed to Pearson VUE](#)



# Pearson VUE Exam Registration

The Open Group

»

e

☰

Home

⟳

🌐

## Dashboard

The Open Group Exams

Exam Catalog

[View Exams](#)

**Select** ←

Do you have a private access code?  
[What is this?](#)

Upcoming Appointments

You do not have any appointments scheduled.

My Account

- > [My Profile](#)
- > [Preferences](#)
- > [Exam History](#)
- > [View Score Reports](#)
- > [My Receipts](#)

?

Terms

Privacy

Contact

Copyright © 1996-2021 Pearson Education, Inc. or its affiliate(s). All rights reserved.

# Select the Exam

The screenshot shows the THE Open GROUP website's 'Find an exam' page. On the left is a vertical sidebar with icons for navigation: double arrows, a person, a grid, a house, and a question mark. The main area has a search bar with the placeholder 'Find an Exam:' and a 'Go' button. Below the search bar is a dropdown menu with the question 'Do you have a private access code?' and a 'What is this?' link. A large table lists exam codes and names:

Exam Code	Exam Name
OG0-021	<a href="#">ArchiMate® 2 Part 1 Exam (English)</a>
OG0-022	<a href="#">ArchiMate® 2 Part 2 Exam (English)</a>
OG0-023	<a href="#">ArchiMate® 2 Combined Part 1 and Part 2 Exam (English)</a>
OG0-023-ESL	<a href="#">ArchiMate® 2 Combined Part 1 and Part 2 Exam (ESL)</a>
OG0-041	<a href="#">Open FAIR™ Part 1 Exam (English)</a>
OG0-061	<a href="#">IT4IT™ Part 1 Exam (English)</a>
OG0-091	<a href="#">TOGAF® 9 Part 1 Exam (English)</a>

# Select the Exam (2)

OG0-092	<a href="#">TOGAF® 9 Part 2 Exam (English)</a>
OG0-093	<a href="#">TOGAF® 9 Combined Part 1 and Part 2 Exam (English)</a>
OG0-093-ESL	<a href="#">TOGAF® 9 Combined Part 1 and Part 2 Exam (ESL)</a>
OG0-094	<a href="#">TOGAF® 9 Part 1 Exam (Brazilian Portuguese)</a>
OG0-095	<a href="#">TOGAF® 9 Part 2 Exam (Brazilian Portuguese)</a>
OG0-096	<a href="#">TOGAF® 9 Part 1 Exam (Simplified Chinese)</a>
OG0-097	<a href="#">TOGAF® 9 Part 2 Exam (Simplified Chinese)</a>
OG0-098	<a href="#">TOGAF® 9 Combined Part 1 and Part 2 Exam (Simplified Chinese)</a>
OG0-F91	<a href="#">TOGAF® 9 Part 1 Exam (French)</a>
OG0-F92	<a href="#">TOGAF® 9 Part 2 Exam (French)</a>
OG0-S91	<a href="#">TOGAF® 9 Part 1 Exam (Latin American Spanish)</a>
OG0-S92	<a href="#">TOGAF® 9 Part 2 Exam (Latin American Spanish)</a>

# Select the Exam (3)

OGA-031	<a href="#">ArchiMate® 3 Part 1 Exam (English)</a>
OGA-032	<a href="#">ArchiMate® 3 Part 2 Exam (English)</a>
OGA-3AB	<a href="#">ArchiMate® 3 Advanced Bridge Exam (English)</a>
OGB-001	<a href="#">TOGAF Business Architecture Part 1</a>
OGD-001	<a href="#">DPBoK™ Part 1 Exam</a>

# Exam Delivery Options

- » There are three delivery options
  1. At a test center
  2. At home or in your office (via OnVUE Online Proctored)
  3. As part of a training course (with a private access code)
- » You will normally use either options 1 or 2
- » You will **only** be presented the options available for an exam

# Select Exam Delivery Option

THE *Open* GROUP

» ← Select exam options OG0-061: IT4IT™ Part 1 Exam (English)

All fields are required.

How do you want to take your exam? [Exam delivery option descriptions](#)

At a local test center  
 At a home or office  
 I have a Private Access Code

Previous Next ←

?

Terms Privacy Contact

Copyright © 1996-2020 Pearson Education, Inc. or its affiliate(s). All rights reserved.

## **Example 1: Attending a Test Center**

- » The following slides show how to register to take an exam at a test center
- » Skip forward to Slide 31 for how to register for an OnVUE Online Proctored exam

# Review Selected Exam

THE Open GROUP

» ← Exam details

OG0-061: IT4IT™ Part 1 Exam (English)

Exam:  
OG0-061: IT4IT™ Part 1 Exam (English)  
[View Testing Policies](#)

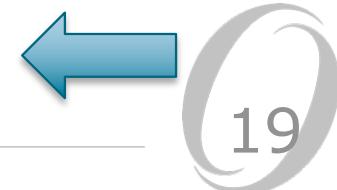
Price\*: USD 360.00

Language:  
English

⚠ ESL Time Extension:  
If you are a resident of and plan to take the exam in a designated ESL country, you are eligible for an ESL time extension. The additional time will automatically be added on when you schedule this exam and reflected on your Order Summary after you select a test center, exam date, and exam time. For further information and a list of designated ESL countries, see: <https://certification.opengroup.org/examinations#ESL>.

\*Prices listed are based on today's date and do not include local taxes which may be applicable.

Previous Next



# Confirm Exam Selection: Consecutive Appointments

The screenshot shows a web-based exam booking system. On the left is a vertical sidebar with icons for navigation: double arrows (top), a left arrow, a user profile (middle), a house (bottom), and a refresh/circular arrow (bottom). The main content area has a header "Confirm exam selection". Below it, the exam details are listed: "OG0-061: IT4IT™ Part 1 Exam (English)" and "Language: English". A section titled "Consecutive Appointments" contains the text "You may add one or more exams to take on the same day. [Tell me more.](#)". A blue button labeled "Add another exam to take on the same day" is visible. At the bottom, there are "Previous" and "Next" buttons, with a large blue arrow pointing left from the "Next" button towards the "Previous" button. In the bottom right corner, there is a circular icon containing the number "20".

THE Open GROUP

» ← Confirm exam selection

OG0-061: IT4IT™ Part 1 Exam (English)  
Language: English

Consecutive Appointments

You may add one or more exams to take on the same day. [Tell me more.](#)

Add another exam to take on the same day

Previous

Next

20

# Test Center Search & Selection

»

e

»

Home

»

Find a test center

OG0-061: IT4IT™ Part 1 Exam (English)

Apex Plaza, Forbury Road, READING, RG1 1AX, United Kingdom

★ MILITARY COMMUNITY looking for on-base test centers, please [click here](#).

You can select up to three test centers to compare availability.

**Helpful hints:**

- The test center information link may provide directions, parking, wheelchair support or other physical access considerations.
- Distance (mi/km) is a straight line calculated from the center point of your search criteria and does not reflect driving distance.

Test Center	Distance <a href="#">Show km</a>
1 Eniven Training Limited t/a Pitman Training Bowman House 10 Bridge street READING RG1 2LU United Kingdom <a href="#">Test Center Information</a>	0.4 mi
2 Pearson Professional Centres-UK Reading 2nd Floor Havell House 62-66 Queens Road	0.4 mi

Road

Reading Station

Reading Prison

New Town

Reading College

Royal Berkshire Hospital

Coley

Southampton Street

Kensington Road

Addington Field

1000 feet 500 m

Next

P

# Choose an Appointment Date & Time at a Center

Home My Profile My Order Return to Testing Program website Sign Out

## Choose Appointment

Exam Selection: OG0-061: IT4IT™ Part 1 Exam (English) | Language: English [Change Exam](#)

**Test Center**

Pearson Professional Centres-UK  
Reading  
2nd Floor  
Havell House  
62-66 Queens Road  
Reading  
RG1 4AZ  
United Kingdom

[Change Test Centers](#)

**Select Date** [Why can't I find an available appointment?](#)

December 2016						January 2017							
Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa
						1	2	3	4	5	6	7	
4	5	6	7	8	9	10	8	9	10	11	12	13	14
11	12	13	14	15	16	17	15	16	17	18	19	20	21
18	19	20	21	22	23	24	22	23	24	25	26	27	28
25	26	27	28	29	30	31	29	30	31				

Show available appointments on

Select one...

Select a date on the calendar to see available appointments.

# Choose an Appointment time

Available start times: Thursday, April 16, 2020  
Times shown in: Europe/London-BST [Change](#) | [Show 24-hour](#)

Make sure you carefully choose your exam time and pay particular attention to AM vs PM. An exam at 12:00 AM means midnight.

	Morning	Afternoon
	12:00 AM	12:00 PM
	12:15 AM	12:15 PM
	12:30 AM	12:30 PM
	12:45 AM	12:45 PM
	01:00 AM	01:00 PM
	01:15 AM	01:15 PM

# Confirm Booking

Home My Profile My Order [Return to Testing Program website](#) Sign Out

Signed In as: Mary Jones  
The Open Group Candidate ID: 133232

## My Order

Description	Details	Price	Actions
<b>Exam</b> OG0-061: IT4IT™ Part 1 Exam (English)  Language: English Exam Length: 75 minutes	<b>Appointment</b> Tuesday, January 31, 2017 Start Time: 12:30 PM GMT <a href="#">Change Appointment</a>  <b>Location</b> Pearson Professional Centres-UK Reading 2nd Floor Havell House 62-66 Queens Road Reading RG1 4AZ United Kingdom <a href="#">Change Test Center</a>	320.00	<a href="#">Remove</a>
<b>Total Due</b>			
	Subtotal:	320.00	
	Estimated Tax:	64.00	
	<b>ESTIMATED TOTAL DUE:</b>	<b>USD 384.00</b>	

[Add Another Exam](#) [Proceed to Checkout](#)

You can enter voucher/promotion codes on the payment screen.



# Checkout – Step 1: Confirm Personal Info

Home My Profile My Order Return to Testing Program website Sign Out

Signed In as: Mary Jones  
The Open Group Candidate ID: 133232

## Checkout - Step 1: Confirm Personal Information

Confirm Personal Agree to Policies Enter Payment Submit Order Summary

IMPORTANT: Your name must exactly match the identification that is presented at the test center or you will not be able to take your exam. [Update my information.](#)

Name:	Mary Jones
Telephone:	+44 +44 (0)118-950-8311
Correspondence Language:	English
Confirmation Preferences:	Email
Reminder Preferences:	Email

Edit

Previous Next

← Name must exactly match identification

# Checkout – Step 2: Agree to Policies

Signed In as: Mary Jones  
The Open Group Candidate ID: 133232

Home My Profile My Order Return to Testing Program website Sign Out

Checkout - Step 2: Agree to Policies

Confirm Personal Agree to Policies Enter Payment Submit Order Summary

Information

The Open Group Policies

**Admission Policy**  
We ask that you arrive at the test center 15 minutes before your scheduled appointment time. This will give you adequate time to complete the necessary sign-in procedures. If you arrive more than 15 minutes late for your scheduled exam time you will not be seated for your exam and payment in full is due for the exam fee.

**Identification (ID) Requirements**  
You will need to bring two forms of identification to the test center. Carefully review the ID requirements prior to your exam appointment using this [link](#). The test will not be delivered without the appropriate forms of identification. Pearson VUE Administrators have the right to refuse seating for the exam if they are unable to properly identify you.

**Reschedule Policy**  
If you wish to reschedule your exam, you must contact Pearson VUE a minimum of 48 hours prior to your exam appointment. Rescheduling an exam less than 48 hours prior to your appointment or missing your exam may result in forfeiting your exam fees.

**Cancellation Policy**  
If you wish to cancel your exam, you must contact Pearson VUE a minimum of 48 hours prior to your exam appointment. Cancelling an exam less than 48 hours prior to your appointment or missing your exam may result in forfeiting your exam fees.

I have read and agree to The Open Group policies listed above.

Previous Next

# Checkout – Step 3: Enter Payment

Select Add Voucher link  
to use a voucher, then  
enter voucher code



Or enter credit card  
information here



The screenshot shows a web-based payment interface. At the top, there are navigation links: Home, My Profile, My Order, Return to Testing Program website, and Sign Out. To the right, it displays 'Signed In as: Mary Jones' and 'The Open Group Candidate ID: 133232'. The main title is 'Checkout - Step 3: Enter Payment'. Below the title, there are five tabs: Confirm Personal Information, Agree to Policies, Enter Payment (which is highlighted in blue), Submit Order, and Summary. The 'Order Total' section shows a Subtotal of 320.00 and an Estimated Tax of 64.00, resulting in an ESTIMATED USD 384.00 TOTAL DUE. Below this, there is a 'Voucher/Promotion Code' input field with an 'Apply' button. A note says 'Required information is marked with an asterisk (\*.)'. The 'Card Details' section includes a note 'We accept the following cards:' followed by icons for American Express, Maestro, MasterCard, and Visa. There is also a dropdown menu for 'Card Type' with the placeholder 'Select one...'. The entire interface has a light gray background with white and blue text.

# Checkout – Step 3: Confirm Payment Info

Home My Profile My Order Return to Testing Program website Sign Out

## Checkout - Step 3: Enter Payment

Signed In as: Mary Jones  
The Open Group Candidate ID: 133232

Confirm Personal Agree to Policies Enter Payment Submit Order Summary

Information

**Order Total**

Subtotal: 320.00

Estimated Tax: 0.00

Voucher: -320.00 The Open Group 100% Discount - IT4IT Part 1 Exam [Remove](#)

**ESTIMATED TOTAL DUE: USD 0.00**

*Required information is marked with an asterisk (\*).*

[Previous](#) [Next](#)

# Checkout – Step 4: Submit Order (1)

Home My Profile My Order Return to Testing Program website Sign Out

## Checkout - Step 4: Submit Order

Signed In as: Mary Jones  
The Open Group Candidate ID: 133232

Confirm Personal Agree to Policies Enter Payment Submit Order Summary

Information

Your order is NOT complete until you click the "Submit Order" button.

### Confirm Order Details

Description	Details	Price
<b>Exam</b> OG0-061: IT4IT™ Part 1 Exam (English)  <b>Language:</b> English <b>Exam Length:</b> 75 minutes	<b>Appointment</b> Tuesday, January 31, 2017 Start Time: 12:30 PM GMT	320.00
	<b>Location</b> Pearson Professional Centres-UK Reading 2nd Floor Havell House 62-66 Queens Road Reading RG1 4AZ United Kingdom	

# Checkout – Step 4: Submit Order (2)

Payment Details	
Exams for	
Name:	Mary Jones
The Open Group Candidate ID:	133232
Order Total	
Subtotal:	320.00
Tax:	0.00
Voucher:	-320.00 <i>The Open Group 100% Discount - IT4IT Part 1 Exam</i>
<b>TOTAL DUE:</b>	<b>USD 0.00</b>
<b>USD 0.00</b>	
<a href="#">Previous</a>	<a href="#">Cancel Order</a>
<a href="#" style="background-color: #0070C0; color: white; padding: 5px 20px; text-decoration: none;">Submit Order</a>	



# How to register for an Online Proctored exam

## Starting Point

You may start from either:

- » The Pearson VUE website:
  - <https://home.pearsonvue.com/theopengroup/onvue>
- OR
- » The Open Group website:
  - <http://www.opengroup.org>

# Starting from the Pearson VUE website

## BEFORE EXAM DAY

- Perform a system test

Make sure to do the required system test and exam simulation before exam day.\*



System check - Checking your requirements

Microphone: Internet speed: Webcam:

If you don't see your face displayed, you...

[Run system test](#)
- Find your testing space

Find a quiet, distraction-free area in your home or office to take your exam.


- Get your ID ready

Your ID must be valid and up to date. Does your program have specific ID policies?



\*Issues? Check out the [technical requirements](#).

---

Need to **schedule, reschedule, or cancel?**

[Manage exam appointment](#)

# Starting from the Pearson VUE website

ON EXAM DAY

STEP 1. Prepare your testing space

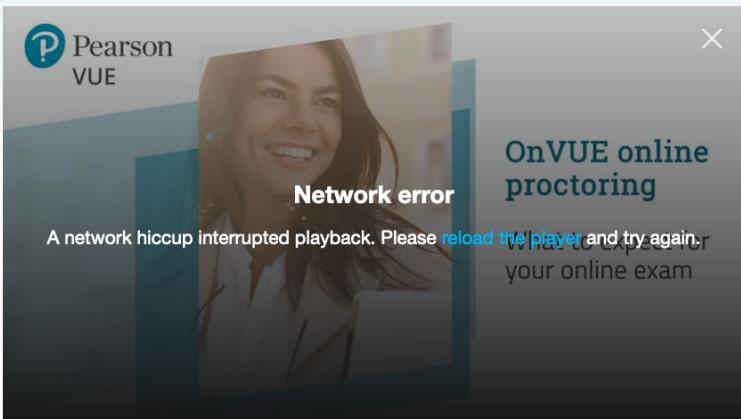
Clean off your desk or workspace. Make sure there is no paper, books or other clutter.

STEP 2. Prepare your computer

Disconnect any additional monitors and be sure to close all other open applications. Don't forget to [perform the system test](#), too!

STEP 3. Check-in for your exam

You can begin the check in process up to 30 minutes prior to your appointment.



Ready to **check-in** for your exam?

[Sign in now](#)

# Starting from The Open Group website

The screenshot shows a web browser window for 'The Open Group' at [opengroup.org](http://opengroup.org). The top navigation bar includes links for 'About Us', 'Certifications' (which is highlighted with a red box and has a red number '1' above it), 'Events', 'Membership', 'Forums', 'Library', and a search icon. Below the navigation, there are two main columns. The left column, under 'Certifications Overview', lists 'Open Badges', 'Professional Certification - Knowledge Based' (with sub-links for IT4IT™, DPBoK™, ArchiMate®, TOGAF®, Open FAIR™, Prepare For Certification, Online Proctored Exams, and Take an exam, which is highlighted with a red box and has a red number '2' below it), and 'Professional Certifications - Experience Based' (with sub-links for Prepare for Certification and Certified Architect (Open CA)). The right column, under 'Certification / Accreditation Registers', lists 'Directories of Certified People', 'Certified Tool Registers', 'Certified Product Registers', 'Certified O-TTPS Providers Register', 'Certified NASPL Processes Registers', and 'Accredited Training Course registers'. Below these are sections for 'Training Course Accreditation' (with links for ATC Providers Home Page, Get a first Training Course accredited, Add an affiliate, Add an Accredited Training Course, Accredited Training Course:Re-accreditation, Accredited Training Course: Authorized Trainers, Accredited Training Course naming, and Training Course Frequently Asked Questions) and 'Become An Accredited Training Course Provider'.

# Both starting points go to: Take an Exam

## Take an Examination

All examinations are subject to [The Open Group Examination Non-disclosure Agreement, Exam Conduct and Security Policy](#)

### Connect to Pearson VUE

Connect to Pearson VUE using the link below to book an exam, take an exam online, locate a test center, view existing exam registrations, download your receipts, view score reports, reschedule an exam, cancel your exam and more...

[Go to the: Pearson VUE launch page.](#)

Please Note: Password resets can take up to 30 minutes to synchronize across systems.

Need help? [View a tutorial \(PDF\)](#) | [Read our Advice Sheet \(PDF\)](#) | [帮我](#)

You will need an account for The Open Group web sites in order to connect with Pearson VUE, even if you wish to register by phone or at a test center.

Contact [Pearson VUE Customer Service](#) for assistance with registration, rescheduling, or test results.



### FAQs

[Advice concerning The Open Group Exam testing in areas affected by COVID-19](#)

[Information on how to take The Open Group Exams remotely using OnVUE.](#)

[Important advice if you have accented characters in your name.](#)

[Read the full certification program FAQs.](#)

### Exam Information

Visit The Open Group [Examinations](#) page for general information and details of individual exams.

### Other Questions

For all other questions please visit [The Open Group Help Center](#).

# Register with The Open Group



## Certification and Accreditation

[Home](#)

### Professional Certifications

[ArchiMate® Certification Program](#)

[IT4IT™ Certification Program](#)

[Open FAIR™ Certification Program](#)

[O-TTPS Certification Program](#)

[TOGAF® Certification Program](#)

[Training Course Accreditation Examinations](#)

[Examination Fees](#)

[Take an examination](#)

### Personal Information

You will need an Open Group account in order to register for an exam at Pearson VUE.

If you have an Open Group account, [login](#), then review and confirm your personal information.

If you do not have an Open Group account, perform the following steps to create one:

1. [Create an account](#)
2. Receive the account activation email sent to the business email address in your account and select the link in the email to activate your account.
3. Log in to this [Pearson VUE launch](#) page with the credentials from your new account, then confirm your information and proceed to Pearson VUE.

# Login

The screenshot shows the login page of The Open Group's website. The header features the organization's logo and navigation links. The main content area is titled "Certification & Accreditation" and contains a login form. The form includes fields for "Username" (with placeholder "Enter the username.") and "Password" (with placeholder "Enter the password that accompanies your username."). Below the form are links for "Forgotten password", "Forgotten username", "Resend the user account verification email", and "Create an account". A large blue arrow points to the "Log in" button. At the bottom, a note states: "If you have reset your password and are still unable to login after 30 minutes please contact our [helpdesk](#)".

THE *Open* GROUP

Certification & Accreditation

Home      Log in      Request new password

Knowledge Based Certifications

- ArchiMate® Certification
- DPBoK™ Certification
- IT4IT™ Certification
- Open FAIR™ Certification
- TOGAF® Certification

Examinations

- Examination Fees
- Take an examination

FAQs

Experience Based Certifications

- Open CA Certification
- Open CDS Certification
- Open CTS Certification

Log In

mary.jones

Enter the username.

.....

Enter the password that accompanies your username.

[Forgotten password](#)

[Forgotten username](#)

[Resend the user account verification email](#)

[Create an account](#)

If you have reset your password and are still unable to login after 30 minutes please contact our [helpdesk](#)

# Check Your Personal Information

[Home](#)

## Professional Certifications

[ArchiMate® Certification Program](#)

[IT4IT™ Certification Program](#)

[Open FAIR™ Certification Program](#)

[TOGAF® Certification Program](#)

[Training Course Accreditation Examinations](#)

[Take an examination](#)

## Personal Information

The information below is from your Open Group profile. Please review it for accuracy. **Ensure your name is exactly as it appears on the identification you will present at the test center.** If there is not an exact match, you will not be able to take your exam and you will forfeit any fees paid or the voucher used to book the exam.

If any of the information needs to be updated, perform the following steps:

1. [Edit your Profile](#) on the main Open Group site
2. Return to this [Pearson VUE launch page](#)
3. [Log out](#)
4. Return again to this [Pearson VUE launch page](#) where you will be asked to log back in; this will enable us to refresh your profile.  
Note that sometimes a browser will cache the old credentials, so if simply logging out doesn't work, you will need to shut down your browser or try an alternate browser.

Once you have confirmed that all information is correct and up-to-date, select the [Proceed to Pearson VUE](#) button at the bottom of the page to be transferred to the Pearson VUE website.

## Personal Information

User Name	mary.jones
Salutation	Miss
Given Name	Mary
Middle Name	
Family Name	Jones

# Check Your Personal Information: Proceed to Pearson VUE

Mailing Address Information	
<b>Business Address</b>	
Street Address 1	Apex Plaza, Forbury Road
Street Address 2	
City	Reading
State/Province	Berkshire
Postal Code	RG1 1AX
Country	UNITED KINGDOM
<b>Home Address</b>	
Street Address 1	
Street Address 2	
City	
State/Province	
Postal Code	
Country	

[Proceed to Pearson VUE](#)



# Pearson VUE Exam Registration

The Open Group

»

e

☰

Home

⟳

🌐

## Dashboard

The Open Group Exams

Exam Catalog

[View Exams](#)

**Select** ←

Do you have a private access code?  
[What is this?](#)

Upcoming Appointments

You do not have any appointments scheduled.

My Account

- > [My Profile](#)
- > [Preferences](#)
- > [Exam History](#)
- > [View Score Reports](#)
- > [My Receipts](#)

?

Terms

Privacy

Contact

Copyright © 1996-2021 Pearson Education, Inc. or its affiliate(s). All rights reserved.

# Select the Exam

Pearson | VUE THE *Open* GROUP

Home My Profile My Order Return to Testing Program website Sign Out

Signed In as: Mary Jones  
The Open Group Candidate ID: 133232

## Select Exam

Find an Exam:

Go

▼ Do you have a private access code? What is this?

Exam Code	Exam Name
OG0-021	<a href="#">ArchiMate® 2 Part 1 Exam (English)</a>
OG0-022	<a href="#">ArchiMate® 2 Part 2 Exam (English)</a>
OG0-023	<a href="#">ArchiMate® 2 Combined Part 1 and Part 2 Exam (English)</a>
OG0-023-ESL	<a href="#">ArchiMate® 2 Combined Part 1 and Part 2 Exam (ESL)</a>
OG0-041	<a href="#">Open FAIR™ Part 1 Exam (English)</a>
OG0-061	<a href="#">IT4IT™ Part 1 Exam (English)</a>
OG0-091	<a href="#">TOGAF® 9 Part 1 Exam (English)</a>

# Select the Exam (2)

OG0-092	<a href="#">TOGAF® 9 Part 2 Exam (English)</a>
OG0-093	<a href="#">TOGAF® 9 Combined Part 1 and Part 2 Exam (English)</a>
OG0-093-ESL	<a href="#">TOGAF® 9 Combined Part 1 and Part 2 Exam (ESL)</a>
OG0-094	<a href="#">TOGAF® 9 Part 1 Exam (Brazilian Portuguese)</a>
OG0-095	<a href="#">TOGAF® 9 Part 2 Exam (Brazilian Portuguese)</a>
OG0-096	<a href="#">TOGAF® 9 Part 1 Exam (Simplified Chinese)</a>
OG0-097	<a href="#">TOGAF® 9 Part 2 Exam (Simplified Chinese)</a>
OG0-098	<a href="#">TOGAF® 9 Combined Part 1 and Part 2 Exam (Simplified Chinese)</a>
OG0-F91	<a href="#">TOGAF® 9 Part 1 Exam (French)</a>
OG0-F92	<a href="#">TOGAF® 9 Part 2 Exam (French)</a>
OG0-S91	<a href="#">TOGAF® 9 Part 1 Exam (Latin American Spanish)</a>
OG0-S92	<a href="#">TOGAF® 9 Part 2 Exam (Latin American Spanish)</a>

# Select the Exam (3)

OGA-031	<a href="#">ArchiMate® 3 Part 1 Exam (English)</a>
OGA-032	<a href="#">ArchiMate® 3 Part 2 Exam (English)</a>
OGA-3AB	<a href="#">ArchiMate® 3 Advanced Bridge Exam (English)</a>
OGB-001	<a href="#">TOGAF Business Architecture Part 1</a>
OGD-001	<a href="#">DPBoK™ Part 1 Exam</a>

# Select Exam Delivery Option

THE Open GROUP

» ← Select exam options

OGO-061: IT4IT™ Part 1 Exam (English)

All fields are required.

How do you want to take your exam? [Exam delivery option descriptions](#)

At a local test center  
 Online from my home or office  
 I have a Private Access Code

We need to verify that the computer and internet connection you plan to use on exam day meet the [minimum requirements](#) for online testing. It'll just take 5 minutes to run and you can do so after you've completed scheduling.

**NOTE:** We strongly recommend using a personal computer (not issued from your employer) and a wired, ethernet connection. The two most frequent causes of technical issues with online proctored exams are testing on (1) a work computer and (2) an unreliable internet connection. Firewalls or security settings from work computers may restrict the software from operating properly. Unreliable internet connections (wireless network, VPN, mobile hotspot) may lead to being disconnected.

[Previous](#) [Next](#)

# Then you must read and agree to the online testing policies (1)

← Agree to online exam policies

OG0-061: IT4IT™ Part 1 Exam (English)

To take this exam in an online environment, please agree to the following terms and conditions.

By accessing this website and ticking the box you indicate your acceptance of Pearson VUE's, a business of NCS Pearson, Inc., Privacy and Cookies Policy ("Privacy Policy"), Terms and Conditions and use of cookies to support your experience. You also understand, acknowledge and agree that the testing programme sponsor has its own, possibly different, privacy policy.

By providing your personal information, as stated in this Privacy Policy, for the purpose of registering for a licensure, certification or academic admission test, including the administration of such test, you acknowledge, agree and consent to the video and audio recording of your face image, voice, desk and workspace for the purposes of test quality, security and the integrity of the testing process, and you consent to the processing of such personal information and test data by Pearson VUE and to the transfer of such data to Pearson VUE's hub server, located in the USA, as the data processor, its authorised third parties, if any, both in the capacity as data processors for the processing of your personal information and test data on behalf of the testing programme sponsor, as the data controller, located in the USA or elsewhere. Pearson VUE and other data processing entities, if any, are the recipients of your personal information and test data are located outside of the European Union and the European Economic Area; however, Pearson VUE will enter into reasonable data transfer agreements with such entities for the purpose of communicating and following the instructions of your testing programme sponsor and for establishing reasonable security measures to protect the confidentiality and integrity of your personal information and test data.

# Then you must read agree to the online testing policies (2)

If you choose to take the test through our online proctoring function, which is not mandatory in the event that there are other ways of taking the test as determined by the testing programme sponsor, you will be monitored during the testing session in real time so that your face, voice, desk and workspace will be captured and possibly recorded during the testing session. You understand, acknowledge and agree that you have no right to privacy at your current location during the exam testing session and you explicitly waive any and all claims asserting a right to individual privacy or other similar claims. By accessing this website and ticking this box you signify your acknowledgement and agreement that any inappropriate or wrongful conduct, as determined in Pearson VUE's or the test proctor's sole discretion, witnessed while monitoring your testing session at your current location will be reported by Pearson VUE to the testing programme sponsor and may also be reported to the appropriate governmental authorities, including, but not limited to, any law enforcement officials.

By accessing this website and ticking this box you signify that you understand, acknowledge and agree that if any third party is: 1) detected as being present in your physical location, whether visible or not; or 2) overheard in any manner, whether physically detected through movement and making of noise or through sounds irrespective of whether they are in your current location or not during your testing session, the test will be terminated and you will not receive any score or in the event you've completed the test and received a score your score may be invalidated or revoked. Further, you understand, acknowledge and agree that if your testing session is terminated for this or any other reason you will not receive a test fee refund, credit or voucher.

[Previous](#)[Next](#)



# Review Selected Exam

» ←

## Exam details

OG0-061: IT4IT™ Part 1 Exam (English)

Exam:  
OG0-061: IT4IT™ Part 1 Exam (English)  
[View Testing Policies](#)

Price\*:  
USD 360.00

Language:  
English

⚠ ESL Time Extension:  
If you are a resident of and plan to take the exam in a designated ESL country, you are eligible for an ESL time extension. The additional time will automatically be added on when you schedule this exam and reflected on your Order Summary after you select a test center, exam date, and exam time. For further information and a list of designated ESL countries, see: <https://certification.opengroup.org/examinations#ESL>.

\*Prices listed are based on today's date and do not include local taxes which may be applicable.

Previous Next



# Find an appointment

The screenshot shows a web-based appointment booking interface. At the top, there's a navigation bar with icons for back, forward, and search, followed by the text "THE Open GROUP". Below the navigation is the main title "Find an appointment" and the exam identifier "OG0-061: IT4IT™ Part 1 Exam (English)". On the left, there's a sidebar with icons for double quotes, a person, a house, and a right-pointing arrow. A callout box titled "Helpful hints:" contains two bullet points: "To avoid any issues on exam day, we recommend checking in to your exam 30 minutes before the scheduled start time. This allows optimal preparedness but does not guarantee an early admittance or start time." and "Some exams support delivery nearly 24 hours a day. Note whether you have chosen an early morning (01:00 or 01:00 AM) or midday (13:00 or 01:00 PM) appointment." The central part of the page features a "Select Date" calendar for February 2021. The calendar grid shows days from Sunday to Saturday, with the 28th highlighted. Navigation arrows for the month are at the top of the calendar. Below the calendar, a note says "Select a date from the calendar. Only available dates can be selected." At the bottom left of the main content area is a "Previous" button.

# Find an appointment

THE Open GROUP

» ← Find an appointment

e

Helpful hints:

- To avoid any issues on exam day, we recommend checking in to your exam 30 minutes before the scheduled start time. This allows optimal preparedness but does not guarantee an early admittance or start time.
- Some exams support delivery nearly 24 hours a day. Note whether you have chosen an early morning (01:00 or 01:00 AM) or midday (13:00 or 01:00 PM) appointment.

Select Date  
[Why can't I find an available appointment?](#)

< February 2021 >

Su	Mo	Tu	We	Th	Fr	Sa
1	2	3	4	5	6	
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28						

Select a date from the calendar. Only available dates can be selected.

Previous

P

Select Date  
[Why can't I find an available appointment?](#)

< February 2021 >

Su	Mo	Tu	We	Th	Fr	Sa
1	2	3	4	5	6	
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28						

Select a date from the calendar. Only available dates can be selected.

Available start times: Wednesday, February 10, 2021

Do we have your correct time zone preference?  
America/Los\_Angeles-PST [Change time zone](#)

\*How do you want available times displayed?  
 12 hr  24 hr

Previous

# Select Time

Select Date

[Why can't I find an available appointment?](#)

February 2021						
Su	Mo	Tu	We	Th	Fr	Sa
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28						

Select a date from the calendar. Only available dates can be selected.

Available start times: Wednesday, February 10, 2021

Do we have your correct time zone preference?

America/Los\_Angeles-PST [Change time zone](#)

\*How do you want available times displayed?

[Previous](#)

Available start times: Wednesday, February 10, 2021

Do we have your correct time zone preference?

America/Los\_Angeles-PST [Change time zone](#)

\*How do you want available times displayed?

Morning	Afternoon
00:15	12:15
00:45	12:30
01:00	12:45
01:15	13:15
01:30	13:30
01:45	13:45
02:15	19:45
02:45	20:00
03:15	20:15
03:30	20:30

# Check out - Step 1: Review your Personal Info

The screenshot shows a checkout process for an exam. On the left is a sidebar with icons for navigation (back, forward, home, search, help). The main area is titled 'Cart'.

**Review and confirm** contact information to avoid issues on test day.

Description	Details	Price	Actions
Exam OG0-061: IT4IT™ Part 1 Exam (English) Language: English Exam Length: 75 minutes	Appointment Wednesday, February 10, 2021 Check-in time: 12:45 PST Start time: 13:15 PST <a href="#">Change Appointment</a>	360.00	<a href="#">Remove</a>

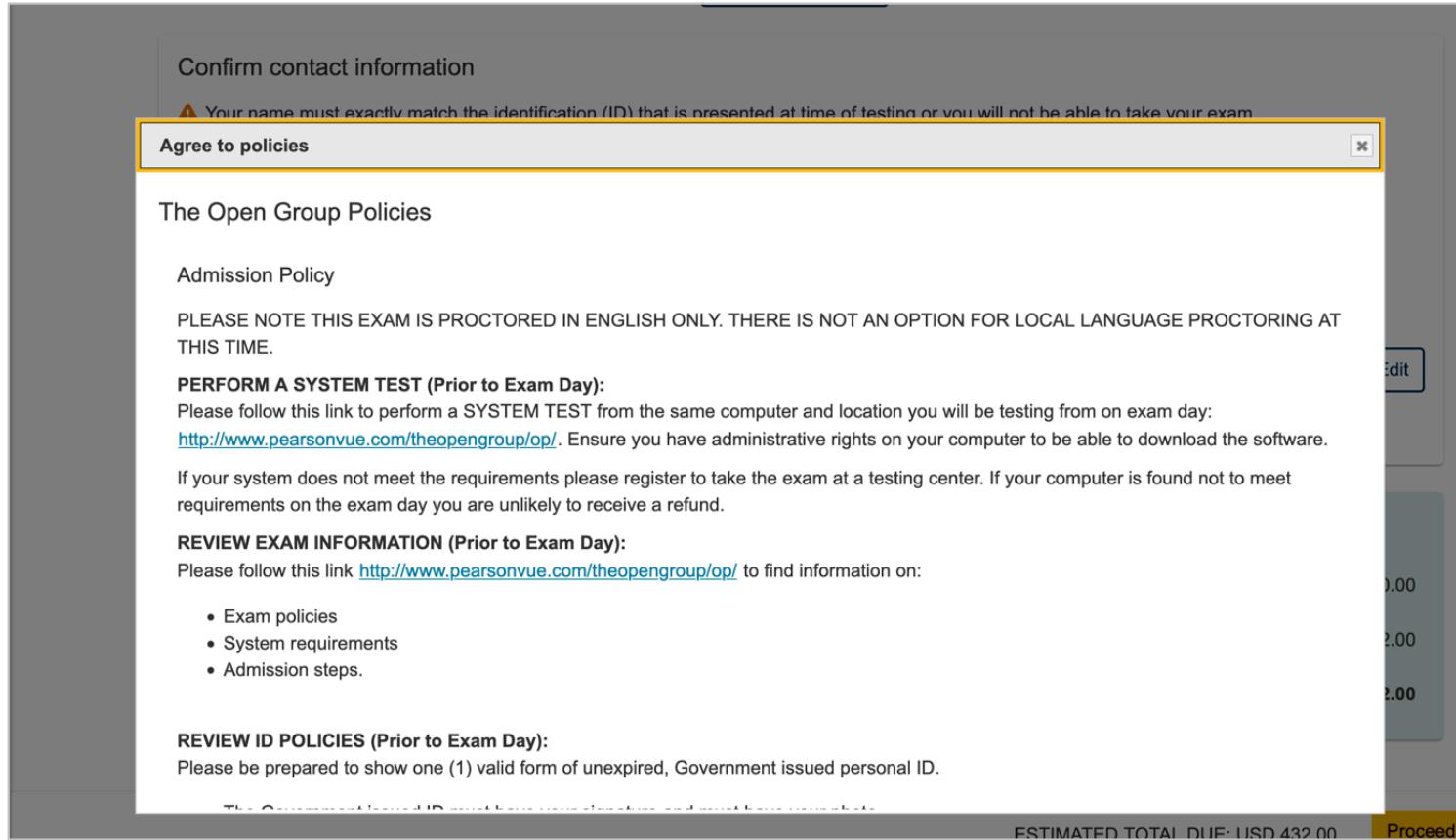
[Add Another Exam](#)

**Confirm contact information**

**⚠** Your name must exactly match the identification (ID) that is presented at time of testing or you will not be able to take your exam.  
[Update my information](#)

ESTIMATED TOTAL DUE: USD 432.00 [Proceed to Checkout](#)

# Check out – Step 2: Agree to Policies (1)



# Check out – Step 2: Agree to Policies (2)

The screenshot shows a web page from 'THE Open GROUP' with a sidebar containing icons for navigation. The main content area is titled 'Agree to policies'. It contains the following text and lists:

Please note that we are **unable** to accept the following ID's for an online proctored exam.

- Renewal forms with expired ID's
- Government Issued name change documents with Government ID

**START YOUR EXAM (Exam Day):**

- Login: <http://www.pearsonvue.com/theopengroup/op/>
- Click on your exam under 'Purchased Online Exams'
- Click "Begin" and proceed through the self check-in process and wait for a Proctor to connect with you
- **Important:** if the "Begin exam" button is not visible, you are either too early or too late for your exam. Please check your appointment details to make sure you're trying to start at the proper time
- During the check-in process, you will be asked for your phone number to communicate with you while you are checking in for your exam. You will be asked to take a photo on your phone of yourself, your ID and 4 photos of your room. The check-in process takes approximately 15 minutes for candidates who have previously completed a system test. After you have completed the check-in process, you will be asked to place your phone out of reach, but close enough to be heard.

We recommend logging in 15 minutes early to start the check-in process. YOU WILL ONLY HAVE up to 15 minutes after your scheduled appointment time to begin the exam process.

Please note you are required to have a clean and clutter free workstation. During check-in, the Greeter will ask you to perform a room and desk scan and will inspect any materials near your workstation.

**Facial Comparison Policy**

You understand and agree that Pearson VUE may use facial comparison technology for the purpose of verifying your identity during the testing process. It will compare your facial image to the one on your identification and to facial images captured during the testing process and help us further develop, upgrade, and improve this application. If you do not agree to the use of facial comparison technology during your testing session, do not accept this term. You will not be able to complete your registration online. Instead, please call the Pearson VUE call center to complete your registration.

ESTIMATED TOTAL DUE: USD 432.00

Proceed to Exam

# Check out – Step 2: Agree to Policies (2)

We recommend logging in 15 minutes early to start the check-in process. YOU WILL ONLY HAVE up to 15 minutes after your scheduled appointment time to begin the exam process.

Please note you are required to have a clean and clutter free workstation. During check-in, the Greeter will ask you to perform a room and desk scan and will inspect any materials near your workstation.

**Facial Comparison Policy**

You understand and agree that Pearson VUE may use facial comparison technology for the purpose of verifying your identity during the testing process. It will compare your facial image to the one on your identification and to facial images captured during the testing process and help us further develop, upgrade, and improve this application. If you do not agree to the use of facial comparison technology during your testing session, do not accept this term. You will not be able to complete your registration online. Instead, please call the Pearson VUE call center to complete your registration.

**Reschedule Policy**

If you wish to reschedule your exam, you must contact Pearson VUE a minimum of 48 hours prior to your exam appointment. Rescheduling an exam less than 48 hours prior to your appointment or missing your exam may result in forfeiting your exam fees.

**Cancellation Policy**

If you wish to cancel your exam, you must contact Pearson VUE a minimum of 48 hours prior to your exam appointment. Cancelling an exam less than 48 hours prior to your appointment or missing your exam may result in forfeiting your exam fees.

Cancel Accept

Name:  
Andrew Josey

# Checkout – Step 3: Enter Payment

Select Add Voucher link  
to use a voucher, then  
enter voucher code



Enter payment and billing

Order Total

Subtotal: 360.00

Estimated Tax: 72.00

ESTIMATED TOTAL DUE: **USD 432.00**

Add Voucher or Promo Code [What is this?](#)

Voucher/Promotion Code:

# Checkout – Step 3: Enter Payment

**Card Details**

We accept the following cards:



\*Card Type:

\*Card Number:  
(Do not include hyphens or spaces)

\*Expiration Date:

\*Cardholder's Name:  
(Name as it appears on card)

\*Security Code:

 [What is this?](#)

# Checkout – Step 3: Confirm Payment Info

Home My Profile My Order Return to Testing Program website Sign Out

## Checkout - Step 3: Enter Payment

Signed In as: Mary Jones  
The Open Group Candidate ID: 133232

Confirm Personal Agree to Policies Enter Payment Submit Order Summary

Order Total

Subtotal: 320.00

Estimated Tax: 0.00

Voucher: -320.00 The Open Group 100% Discount - IT4IT Part 1 Exam [Remove](#)

**ESTIMATED TOTAL DUE: USD 0.00**

*Required information is marked with an asterisk (\*).*

[Previous](#) [Next](#)

# Checkout – Step 4: Submit Order (1)

Home   My Profile   My Order   Return to Testing Program website   Sign Out

## Checkout - Step 4: Submit Order

Signed In as: Mary Jones  
The Open Group Candidate ID: 133232

Confirm Personal   Agree to Policies   Enter Payment   **Submit Order**   Summary

Information

Your order is NOT complete until you click the "Submit Order" button.

### Confirm Order Details

Description	Details	Price
<b>Exam</b> OG0-061: IT4IT™ Part 1 Exam (English)  <b>Language:</b> English <b>Exam Length:</b> 75 minutes	<b>Appointment</b> Tuesday, January 31, 2017 Start Time: 12:30 PM GMT	320.00
	<b>Location</b> Pearson Professional Centres-UK Reading 2nd Floor Havell House 62-66 Queens Road Reading RG1 4AZ United Kingdom	

# Checkout – Step 4: Submit Order (2)

Payment Details	
Exams for	
Name:	Mary Jones
The Open Group Candidate ID:	133232
Order Total	
Subtotal:	320.00
Tax:	0.00
Voucher:	-320.00 <i>The Open Group 100% Discount - IT4IT Part 1 Exam</i>
<b>TOTAL DUE:</b>	<b>USD 0.00</b>
<b>USD 0.00</b>	
<a href="#">Previous</a>	<a href="#">Cancel Order</a>
<a href="#" style="background-color: #0070C0; color: white; padding: 5px 20px; text-decoration: none;">Submit Order</a>	



# OnVUE Online Proctored exams: What you need to know

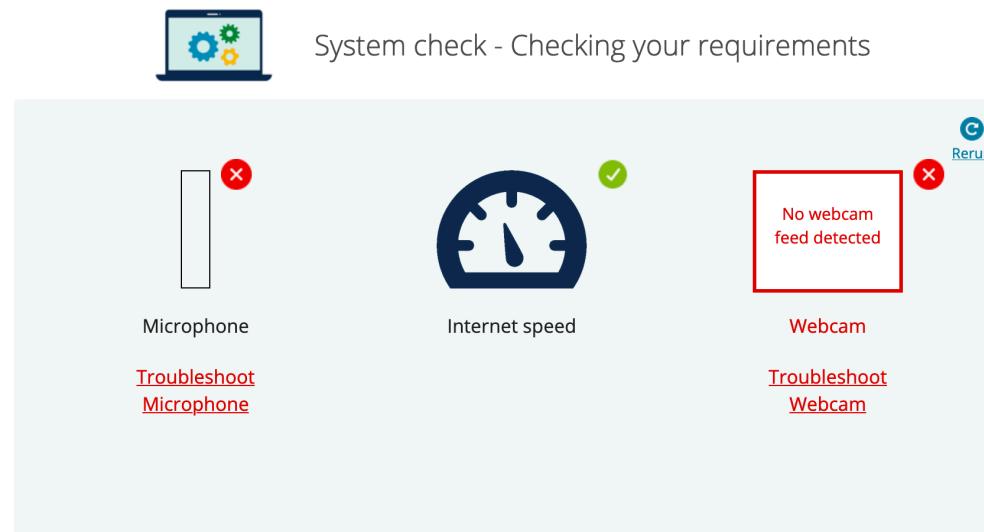


# Online Proctored Exams - Limitations

- » All communication with the proctor is done in English only.
- » Online proctored exams are not available in the following countries: China, Slovenia, South Korea.
- » They are also not available in all OFAC sanctioned countries.
- » Known issue with booking OnVUE Online Proctored exams:
- » OnVUE does not support booking two separate exam sessions in one booking, and you will receive an error from the booking system. If you need to book two exams please book them separately. Pearson VUE are aware of the issue.

# System Requirements

- As part of your booking before exam day, you are advised to run a pre-check, we highly advise that you do so:

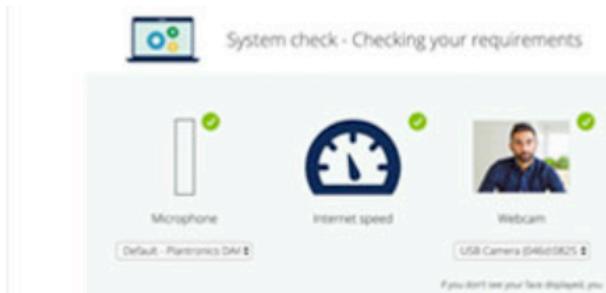


# System Requirements

- Ensure that you familiarize yourself with the full list of system requirements available here:  
<https://home.pearsonvue.com/theopengroup/onvue>
- You are advised to run a comprehensive system check prior to taking the exam. This is to ensure that your machine is set up as it should to allow the exam to take place.

## Perform a system test

Make sure to do the required system test and exam simulation before exam day.\*



[Run system test](#)

\*Issues? Check out the [technical requirements](#).

# Policies and Procedures

For the list of Policies and Procedures, visit:

<https://home.pearsonvue.com/theopengroup/onvue>

- » You will be given a 30 minute window before your exam starts. You are required to login during this window.
- » Check-in takes approximately 15 minutes for those who already completed the system check (highly advised).
- » Note that you must ensure that you are not interrupted while taking your exam. Should an interruption occur, the proctor will stop the exam immediately and it will be considered a failure.

# OnVUE Tutorial

- » View the online tutorial for the setup and check-in process when its time to take your exam
- » <https://pubs.opengroup.org/tutorials/onvue/>

# FAQs – On the day of your exam

- » Q. I can't see the 'Begin Exam' button. What do I do?  
» A. Start your test within the exam window precisely 30 minutes before and up to 15 minutes after the specific appointment time. If you are unable to see the 'Begin Exam' button within the exam window, please contact your program-specific customer service team.
  
- » Q. My exam has started. Where is my proctor?  
» A. Following successful self check-in, you should be on a page that says 'You are ready for launch!' Please be patient: the majority of candidates are greeted by their proctor within ten minutes. If you are not contacted by a proctor after ten minutes, please contact your program-specific customer service team.
  
- » Q. I'm receiving an error message. What should I do?  
» A. Please read the system requirements for online proctoring (on your exam program's homepage) very carefully before registering and complete a system check before test day. Contact your program-specific customer service team to troubleshoot any questions and reduce the likelihood of errors on test day.  
» If, on test day, you are receiving an error message, please contact your program-specific customer service team for support. You can submit a web form (email) about your issue online 24/7.

# Pearson VUE Customer Service



# Customer Service for Exam Bookings

Home > Test taker home > The Open Group > Customer service

## Customer service

We encourage you to schedule/purchase your exam online. Get started by logging in to your web account on the [The Open Group website](#). For any issues, contact us below or check our [Frequently Asked Questions](#).

 Chat  
Ask a question ►

Chat is the quickest way to reach a customer service agent. Click on the Chat icon to get started.

If chat is "offline," see below for telephone numbers and office hours.

America region ▾

Asia-Pacific region ▾

Europe, Middle East, Africa (EMEA) region ▾

**THE Open GROUP**

To schedule, reschedule or cancel an exam:

[Login](#)

[!\[\]\(a9580d035f65864cd99310ba252c5fdc\_img.jpg\) Find a test center](#)

[!\[\]\(77a03e958f18f5540d884a7c70dae5af\_img.jpg\) Find a test center on a military base](#)

[!\[\]\(2de393db9377f76dea48953d1f612d6e\_img.jpg\) U.S. military community funding eligibility options](#)

[!\[\]\(9cf158c027ac4bfad262c17cc1bf4ec7\_img.jpg\) View exams](#)

[!\[\]\(4a43966479ba010f5012cc83f3319df0\_img.jpg\) Need help? Contact customer service](#)

[!\[\]\(9a154e8502f0cf1cabfdd178c2013eec\_img.jpg\) Test accommodations](#)

**Related links**

> [The Open Group website](#)

> [What to expect in a Pearson VUE test center](#)

<http://pearsonvue.com/theopengroup/contact/>

# ESL Time Allowance



# **ESL = English as Second Language**

- » Additional time may be available to candidates for whom English is not their first language
- » Part 1 or Part 2 Exam
  - Additional time is added on automatically at registration time for candidates residing in and taking an exam in a country designated as an ESL country
  - The additional time will automatically be added on and reflected on your Order Summary once you complete the registration booking.
- » TOGAF & ArchiMate Combined Exam ESL
  - Must select ESL specific exam in order to be granted additional time (OG0-093-ESL, OG0-023-ESL)

# Part 1 / Part 2 ESL time is confirmed once booking process completed

PEARSON ALWAYS LEARNING

PEARSON VUE [Home](#) | [My Profile](#) | [My Order](#) | [Return to Testing Program website](#) | [Sign Out](#)

**THE Open GROUP**

Signed In as: Apple Green  
Open Group Candidate ID: 133232

**Checkout - Step 5: Summary**

[Confirm Personal Information](#) [Agree to Policies](#) [Enter Payment](#) [Submit Order](#) **Summary**

An email confirmation has been sent to: [gcert-ct12-list@opengroup.org](mailto:gcert-ct12-list@opengroup.org)  [Print Summary](#)

**Exam Details**

Description	Details	Order Information	Price
<p>Exam OGO-061: IT4IT Part 1 Exam</p> <p>Language: English</p> <p>Exam Length: 105 minutes</p> <p>Accommodations: Automatic English Time Extension</p>	<p>Appointment Tuesday, August 2, 2016 Start Time: 09:00 AM CEST</p> <p>Location Global Knowledge France <a href="#">Get Directions</a></p>	<p>Order Number/Invoice 0032-55914305</p> <p>Registration ID 302268141</p> <p>Status Scheduled</p>	320.00

# ESL for candidates in a non-ESL Country

- » Candidates may request additional time if they:
  - do not currently reside in a country designated as an ESL country
  - are not native English speakers and do not have professional working proficiency of English
  - are natives of a designated ESL country or a non-English speaking region of their country
- » Must request & obtain approval from The Open Group **before booking the exam**. Requests will be considered on a case-by-case basis.
- » For approval, requests must be submitted via [The Open Group Help Desk](#) at <https://help.opengroup.org>, select Category: Certification and Accreditation, then program, and include the following:
  1. Name of the exam you would like to take
  2. Nationality
  3. Country you currently live in and the length of time you have been living there
  4. Scanned letter from your employer providing rationale for why you need additional time for the exam. The letter must be on company letterhead paper and include the date, name, and signature of the person writing the letter.
  5. Any additional evidence you have regarding your level of fluency in English

# Further information on ESL

- » ESL Time Allowance
  - <https://certification.opengroup.org/examinations#ESL>
- » Designated ESL Countries
  - <https://certification.opengroup.org/examinations/esl-countries>

# Test Accommodations



# Test Accommodations

Home > For test takers > Test accommodations

## Test accommodations

Pearson VUE is committed to providing access for all individuals with disabilities. Depending on your geographic region, test accommodations may also be known as "special arrangements" or "reasonable adjustments."

- [What are test accommodations?](#)
- [What test accommodations are right for me?](#)
- [How do I request a test accommodation?](#)

### What are test accommodations?

The purpose of test accommodations is to provide candidates with full access to the test. However, test accommodations are not a guarantee of improved performance or test completion. Pearson VUE provides reasonable and appropriate test accommodations to individuals with documented disabilities who demonstrate a need for test accommodations.

Pearson VUE test accommodations may include things such as:

- A separate testing room
- Extra testing time
- A Reader or Recorder

## Test accommodations

[Select your test program](#)

[Lower-cost clinics](#)

[Comfort aids](#)

<http://www.pearsonvue.com/accommodations>

# Test Accommodations

Email request to: [accommodations@opengroup.org](mailto:accommodations@opengroup.org)

The screenshot shows the Pearson VUE website with a specific page for test accommodations. The top navigation bar includes links for 'Contact Us' and 'Global US English'. Below the navigation are four main menu items: 'For test takers', 'For test owners', 'Become a test center', and 'About Pearson VUE'. The breadcrumb navigation on the left indicates the user is at 'Home > Test taker home > Test accommodations > Select your testing program > Steps to take'. The main content area features a large heading 'Test accommodations for The Open Group Testing Program'. Below this, a paragraph explains that requests for test accommodations are handled by individual test programs and provides an email address: 'accommodations@opengroup.org'. To the right, a sidebar titled 'Select your test program' lists several options: 'Test accommodations', 'Lower-cost clinics', and 'Comfort aids'.

# Useful Information



# Frequently Asked Questions

- [Certifications Overview](#)
- [Open Badges](#)
- [Professional Certification - Known](#)
- [IT4IT™ Certification](#)
- [DPBoK™ Certification](#)
- [ArchiMate® Certification](#)
- [TOGAF® Certification](#)
- [Open FAIR™ Certification](#)
- [Prepare For Certification](#)
- [Online Proctored Exams](#)
- [Take an exam](#)
- [Complete your Certification](#)
- [Certification Credentials](#)
- [Frequently Asked Questions](#)



**THE Open GROUP**

About Us ▾ Certifications ▾ Events ▾ Membership ▾ Forums ▾ Library ▾ Log In

## Frequently Asked Questions: Exam Based Certifications

Updated 20 November 2019

[帮帮我](#)

### Exams and Results

Q: When will I receive my exam results?  
Q: My score report is pending, what does this mean?  
Q: What are the exam requirements?  
Q: What exams are available at Pearson VUE?  
Q: How do I find out more information about The Open Group certification exams?  
Q: What are the terms of The Open Group Examination Non-disclosure agreement?  
Q: Why is the appointment time at the test center longer than the exam time?  
Q: How can I reschedule my exam appointment at The Open Group Exam Provider?  
Q: What should I do if I encounter technical problems when taking the exam?  
Q: I failed my examination, can I get a discount voucher for another attempt?

# The Open Group Help Center

<https://help.opengroup.org>

## EXAM REGISTRATION

- [How can I find out more information on The Open Group examinations?](#)
- [How can I register for an ESL exam?](#)
- [How can I request a test accommodation?](#)
- [How can I reschedule my exam appointment at The Open Group Exam Provider?](#)
- [How do I register to take an exam at a Pearson VUE test center?](#)
- [I am unable to connect to my Open Group account at Pearson VUE](#)

[See all 10 articles](#)

## OPEN CA AND OPEN CITS CERTIFICATION

- [I received confirmation that I am Open CITS certified, but I cannot find my name in the directory](#)
- [What is the deadline to submit my re-certification package?](#)

## TOGAF® CERTIFICATION

- [Can I get a paper copy of my TOGAF certificate?](#)
- [How do I obtain my TOGAF 9 certificate?](#)
- [I am TOGAF 8 certified - is there still a bridge to TOGAF 9 certification?](#)
- [I failed one part of the combined exam - do I need to retake both parts?](#)
- [When I tried to complete the certification steps, I received an error "At this time, we do not have a record of you passing a TOGAF exam."](#)

## EXAM-BASED CERTIFICATION

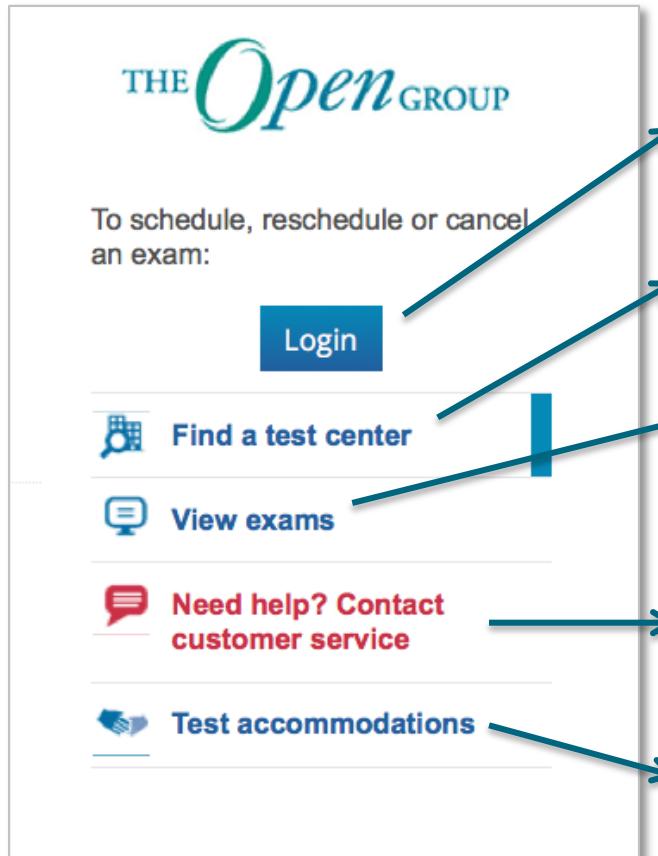
- [Can I get an extension on my exam voucher?](#)
- [How can I access my score report for my exam?](#)
- [How do I find out more information about The Open Group certification exams?](#)
- [I cannot find the answer to my question](#)
- [I received a voucher as part of my training course, what are the terms and conditions?](#)
- [What are the next steps after completing the exam\(s\)?](#)

[See all 7 articles](#)

## PUBLICATIONS / BOOKSTORE

- [I purchased a document from the bookstore, but haven't received anything](#)
- [When I try to download a "FREE MEMBERS PDF" publication it says Unauthorized](#)

# Useful Links



<http://pearsonvue.com/theopengroup> -  
Home Page at Pearson VUE

<https://certification.opengroup.org/take-exam>

<http://pearsonvue.com/theopengroup/locate/>

<http://pearsonvue.com/theopengroup/exams/>

<http://pearsonvue.com/theopengroup/contact/>

<http://pearsonvue.com/accommodations/>