

### Professional Summary

- IT professionals have more than 13 years of experience.
- Having AI automation experience using Gen AI and Agentic AI.
- Always focus on applying agile values and principles to bring good quality for the customer.
- Hands on Scrum team management using agile methodology.
- Established tools, standards, and best practices across development, QA and CI/CD tools (Azure DevOps, GitLab).
- Using project management tools like Azure DevOps, Jira, Confluence, Zoho.
- Having extensive experience in ensuring compliance with HIPAA regulations, including the protection of patient health information.
- Managing project risks and providing mitigation plans to minimize the overall impact on the scrum delivery.
- Assisting product owners in managing product backlogs.
- Facilitating scrum team in prioritizing sprint backlog.
- Expert in managing and coaching scrum teams for timely delivery.
- Tracking and reporting project metrics and sharing the project health with the stakeholders.
- Assisting in removing roadblocks and enabling the team to meet the agreed project deliverables.
- Leveraging skills in the web and mobile application testing through entire software development life cycle.
- Process the ability to handle complex problems efficiently with confidence.
- An effective communicator with excellent management skills and strong analytical, problem solving and leadership abilities

### Core Competencies

- Played key role in test process required for release and patches of the product.
- Process expertise in Manual and Automation Testing.
- Agile Frameworks - Scrum
- Metrics like Burn-down and Burn-up charts, Azure DevOps Dashboards etc.
- Having depth knowledge of tools like Azure DevOps, Jira, Test Link etc.
- Having good experience in defining the scope of testing, test strategies and test case matrix etc.
- Has good experience in planning and conducting internal quality audits to identify potential sources of errors and ensure compliance with quality standards.
- Having good experience in performance and accessibility testing using Load Runner, JMeter.
- Creation of Defect Tracker, Creation of Test Summary Report, Exit Control Document.
- Has good experience in API testing using Postman, Swagger
- Knowledge transfer from client to team, obtain technical knowledge and share it with team.
- Experience in manual and automation testing.
- Experience in automation using Selenium, Katalon Studio, Tosca for automating web applications.

### Technical Skills

Testing	Manual and Automation
CI/CD Tools	Jenkins, GitLab CI/CD
AI & Generative Tools	GitHub Copilot, ChatGPT (4.0/5.0)
Project Management Tool	Azure DevOps, Jira, Zoho
Bug Tracker & Testing Tool	DevOps, Jira, Postman, Swagger, Selenium, Katalon Studio, Tosca, JMeter, Sonar Qube
Database	My SQL

## Experience

- Working as a QA Manager in CitiusTech Healthcare Technology Pvt Ltd, Bangalore from Aug 2019 to Present.
- Worked as a QA Specialist in CSS Corp Pvt Ltd, Bangalore from Dec 2018 to July 2019.
- Worked as a Senior Test Engineer in EasofTech Solutions LLP, Bangalore from March 2016 to Nov 2018.
- Worked with Software Test Engineer in Aware Base Technology Pvt. Ltd, Noida from August 2012 to February 2016.

## Educational Qualification

- B.Tech – IT  
Year 2011, Jawaharlal Nehru Technological University, Hyderabad.

## Professional Experience

**Current Project** : Applied Behavior Analysis (ABA) Therapy  
**Client** : Mosaic Pediatric Therapy Group  
**Domain** : Healthcare  
**Role** : QA Manager  
**Team Size** 12  
**Description** : Mosaic Pediatric Therapy is a specialist in behavioral therapy for ASD disorders. MPT provides high quality, individualized ABA Therapy services to children with autism spectrum disorder, related disabilities.

### Contribution:

- Managed team of employees, overseeing hiring, training and professional growth of employees.
- I participated in daily scrums, sprint planning, sprint retrospectives and sprint demos.
- Assigning the requirements to testers as per priority.
- Actively listened to customers' requests, confirming full understanding before addressing concerns.
- Handled daily & weekly status meetings and defect report meetings

**Project #3** : Media Kind  
**Client** : Ericsson  
**Domain** : Digital Enterprise Solutions  
**Role** : Quality Analyst (Specialist)  
**Team Size** 8  
**Description** : An OTT based app solution offering Live TV, VOD, Catch-up TV, cloud DVR, download and offline viewing on iOS and Android platform. The app is customizable via an in-house tool called UX tools to cater to operator needs

### Contribution:

- Understanding and writing and reviewing test scenarios, test cases as per the requirements.
- Performed different types of testing like smoke, regression, end-to-end etc.
- Involved in defect tracking and tracking using Jira.

**Project #2** : Kifiya – Branchless Banking  
**Client** : Kifiya Financial Solution, Ethiopia  
**Domain** : Mobile Banking  
**Role** : Senior Test Engineer  
**Team Size** 8  
**Description** : The Branchless Banking application interface helps the users to use and perform enrolment & transactions seamlessly. The Branchless Banking application is a web & mobile/tablet interface that provides secure & restricted access to the web.

### Contribution:

- Understanding and writing test scenarios, test cases as per the specification provided.
- Performing Smoke, Functionality, System Integration and Adhoc Testing on Web and Mobile platforms.
- Involved in defect tracking and reporting using **Bugzilla**

**Project #1** : Tina5s  
**Client** : Canadian Defence  
**Domain** : Document and Work-flow Management  
**Role** : Senior Test Engineer  
**Team Size** 12  
**Description** : Tina5s is enterprise grade document management for engineers. Tina5s fully leverages Tina Enterprise's proven architecture, framework and design (the term '5s' is a lean methodology focused on organizing a workspace to maximize efficiency).

**Contribution:**

- Understanding the Business Requirements of the Application.
- Understanding and writing test scenarios, test cases as per the specification provided
- Performed functional, compatibility testing on different browsers like Firefox & Chrome, Internet Explorer etc.

### ***Achievements and Certifications***

- Star team award for the Quality Quest Week 2024 for the ABA Therapy project.
- Did the Microsoft Azure Fundamentals (AZ-900) certification, demonstrating my foundational knowledge of cloud services and azure
- Achieved both the health-Tech Specialization Level 1 and Level 2 - Healthcare Domain Specialist certifications.
- Got the mark and sparkler award for a month from client.
- Got special recognition award for creating training material and training QA freshers.