

Plagio detectado: 59.18%

**Texto original:** Human-AI interaction has become an important focus in

**Texto plagiado:** Human-AI interaction has become an important focus in

**Texto original:** In this context, the use of artificial empathy strategies is

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**Texto original:** affective and social customer experiences.

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**Texto original:** various studies and related literature.

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**Texto original:** improve the quality of interactions and customer experiences.

**Texto plagiado:** improve the quality of interactions and customer experiences.

**Texto original:** echnologies such as natural language processing, emotion recognition, and sentiment analysis can enable AI to respond more precisely and sensitively to user needs and emotions.

**Texto plagiado:** echnologies such as natural language processing, emotion recognition, and

**sentiment analysis can enable AI to respond more precisely and sensitively to user needs and emotions.**