# **FORUM GALA**

# UX Designer www.forumgala.com

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# **Design Skills**

Affinity Mapping, Brainstorming, Interaction Design, Physical Prototyping, Prototyping, Sketching User Personas, Storyboarding, User Personas, Wireframing

#### **Research Skills**

Card Sorting, Competitive Analysis, Contextual Inquiry, Guerrilla testing, Observations, Qualitative Analysis, Quantitive Analysis, Surveys, Usability Tests, User Flows, User Interviews, Walkthroughs

# **Design Tools**

Adobe Illustrator, Adobe XD, Axure, Balsamiq, Figma, Inkscape, Invision, Sketch

## **Development Skills**

HTLM5, CSS, JavaScript, JQuery, Bootstrap

### Certificates

Mobile User Experience (UX) Design Interaction Design Foundation Jan 2020

UI Design Patterns for Successful Software Interaction Design Foundation Sept 2019

User Research - Methods and Best Practices Interaction Design Foundation Oct 2019

## **Work Experience**

#### UX Designer | Informative Technologies

Jan 2019 - Present

• Researching and prototyping a nutrition and fitness application for the Mecklenburg County Health Department

#### Software Engineer | Persistent Systems

Jan 2017 - May 2018

- Worked with cross-functional teams to improve the UX of an online speaker bureau portal
- Developed web pages in close collaboration with the UX team

## **Projects**

#### UX Researcher / UX Designer | Bank of America Lite Oct 2019 - Nov 2019

- Ideating on a solution that would make using the app more convenient

  Researching on the pain points of the original application through Government
- Researching on the pain points of the original application through Google form surveys and user interviews
- Designing a Lite application using initial paper sketches and prototyping

#### UX Researcher / UI Designer | TrailScout

Aug 2018 - Dec 2019

- Analysing needs of amateur hikers using user interviews, user personas and card sorting
- Researching on a trail scout application and drone for recreational hikers
- Leading the design of a mobile application of a cross-functional team

#### UX Researcher / UI Designer | UNCC Transient

Aug 2018 - Dec 2019

- Discovering people's pain of waiting at the bus stops through semi-structured interviews
- Providing discovery deliverables using story maps and personas
- Designing dashboard interface prototype for UNC Charlotte bus systems

#### UX Designer / UI Developer | Pixel Films

Aug 2018 - Dec 2019

- Designing wireframes for a movie swapping system
- Developing a fully functional website using HTML5/CSS, NodeJS

#### UX Designer | Cards Against Humanity

Aug 2018 - Dec 2019

- Empathising and helping friends connect virtually sitting in the comfort of their homes
- Designing an online game prototype for the original card game Cards against Humanity through paper prototypes digital wireframes
- Conducting usability tests on the prototype using Wizard of Oz study and improving the prototype based on user's feedbacks

#### **Education**

Master of Science - Information Technology (Human Centered Design)
University of North Carolina, Charlotte, USA

Dec 2019

Bachelor of Engineering - Information Technology University of Pune, India

June 2016