

The background features a vibrant blue gradient with subtle, wavy horizontal lines. A diagonal band of lighter blue and green stretches from the top right towards the center. The bottom right corner is dominated by a large, flowing shape in shades of purple, pink, and orange, resembling a stylized wave or a modern architectural element.

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# Building next-gen applications using resilient serverless architectures

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# What the Suez Canal obstruction event tells us about resilience?

- Single point of failure
- Understanding the dependencies
- Lack of anticipation



# Expectations for today's talk

Building a resilient application is not just about the design patterns – it's about your entire application pipeline and the way you build in resilience at every stage



We are going to offer you guidance that will help you shape the way you approach architecting on AWS



We don't believe in only providing a few specific design patterns

# Resiliency

The ability of your workload to withstand partial and intermittent failures across components

# Reliability

A reliable workload performs its intended function correctly and consistently

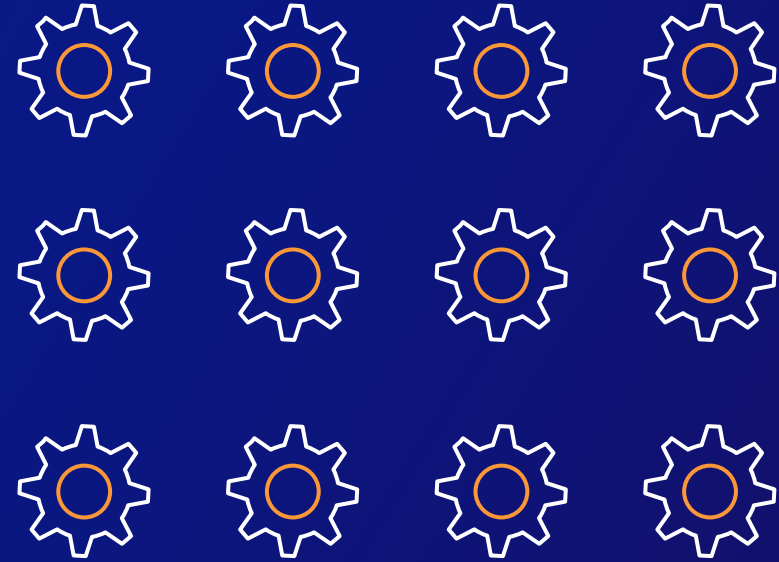
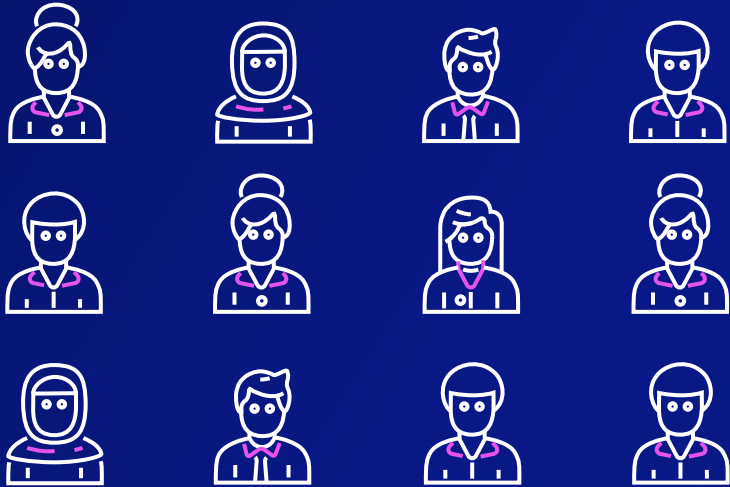
# Operational Excellence

The ability to run your workloads effectively, gain insight into your operations, and continuously improve processes and procedures



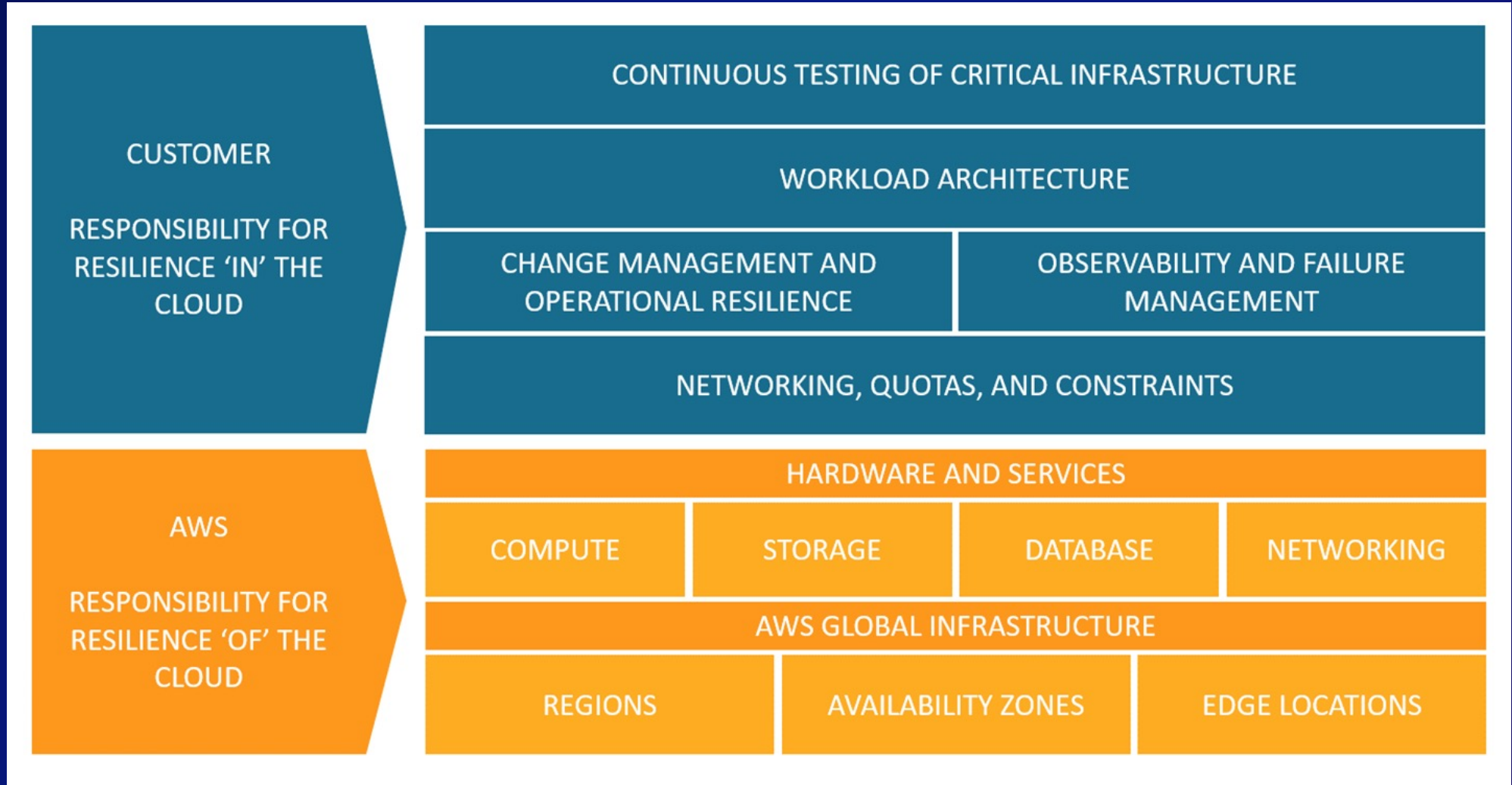
# Serverless adoption is growing fast

**Hundreds  
of thousands**  
of customers



**Trillions**  
of Lambda executions  
per month

# Shared responsibility model for Resilience



# What about Resilience goals?

How much data can you afford to recreate or lose?

How quickly must you recover?  
What is the cost of downtime?

Disaster

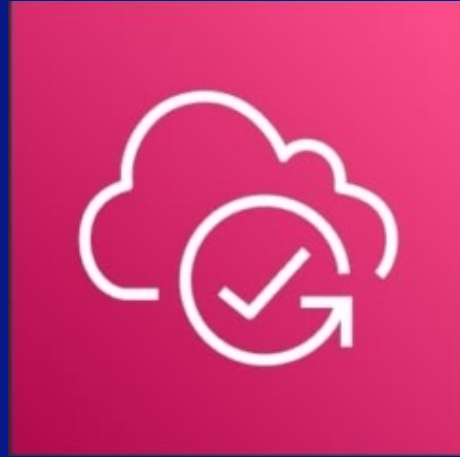
Recovery Point (RPO)

Recovery Time (RTO)





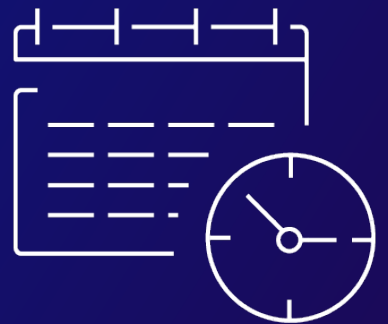
# What is AWS Resilience Hub?



A new application resilience service that provides customers a central place to **define, validate, and track** the resilience of their applications on AWS

# AWS Resilience Hub – Key capabilities

- Define application RTO and RPO in a **resilience policy**
- Assessment to **uncover resilience weaknesses**
- **Resilience score** indicates likelihood of meeting RTO and RPO
- Recommendations on **SOPs and alarms**
- **Resilience testing** and verification
- Dashboard to view **resilience posture**

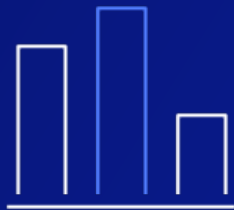


# Four essential capabilities in a resilient system



## Anticipate

Understanding what to expect; imagining potential failures and mitigating those in advance



## Monitoring

Understanding what to look for, in both internal and external conditions



## Responding

Understanding what to do and adjusting responses, if necessary, in a flexible way



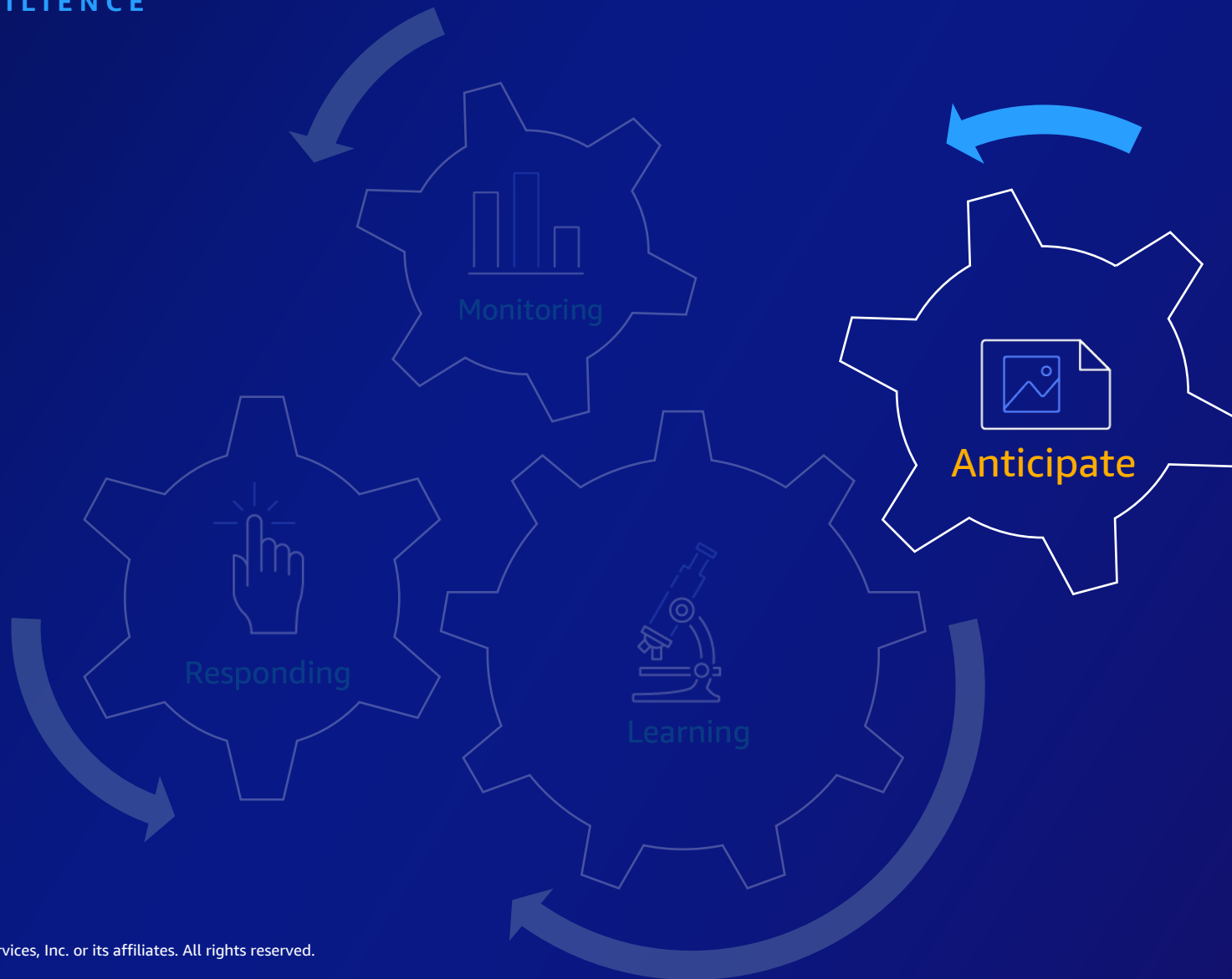
## Learning

Understanding and sharing what has happened to promote learning and changes

Erik Hollnagel, "Epilogue," in  
*Resilience Engineering in Practice*,  
<https://amzn.to/3tVMTEy>

# Anticipate

CONTINUOUS RESILIENCE



# AWS Lambda has fixed resources per unit of work

SCALING IS ONE OF THE MOST IMPORTANT – AND HIGHEST – CAUSES OF DISRUPTIONS

- Each **execution environment** has the same finite resources
- Each execution environment handles **one, and only one event** at a given time
- Each request gets the same resources

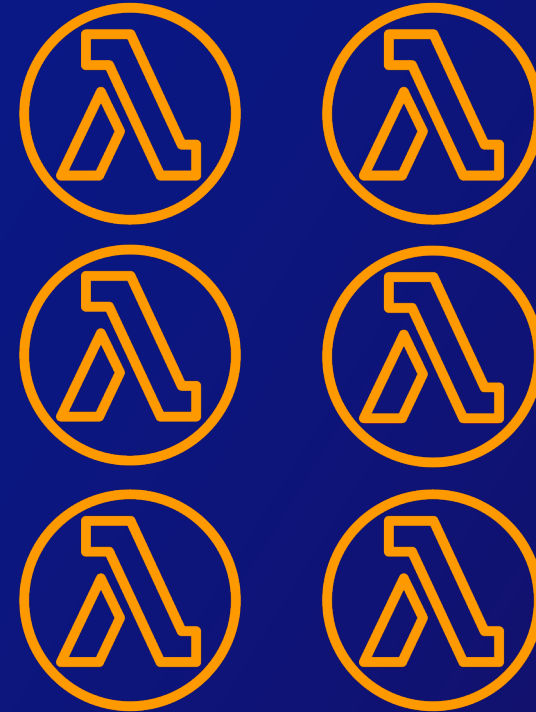
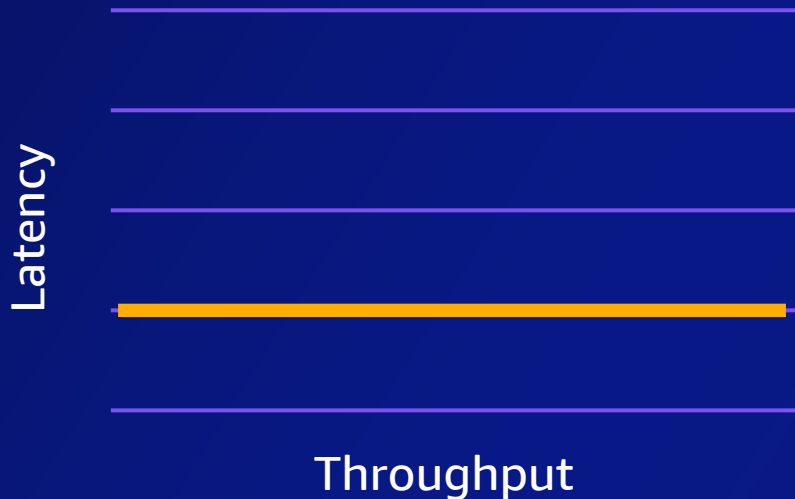




# As work increases, scale concurrent environments\*

Workload isolation means  
predictable performance

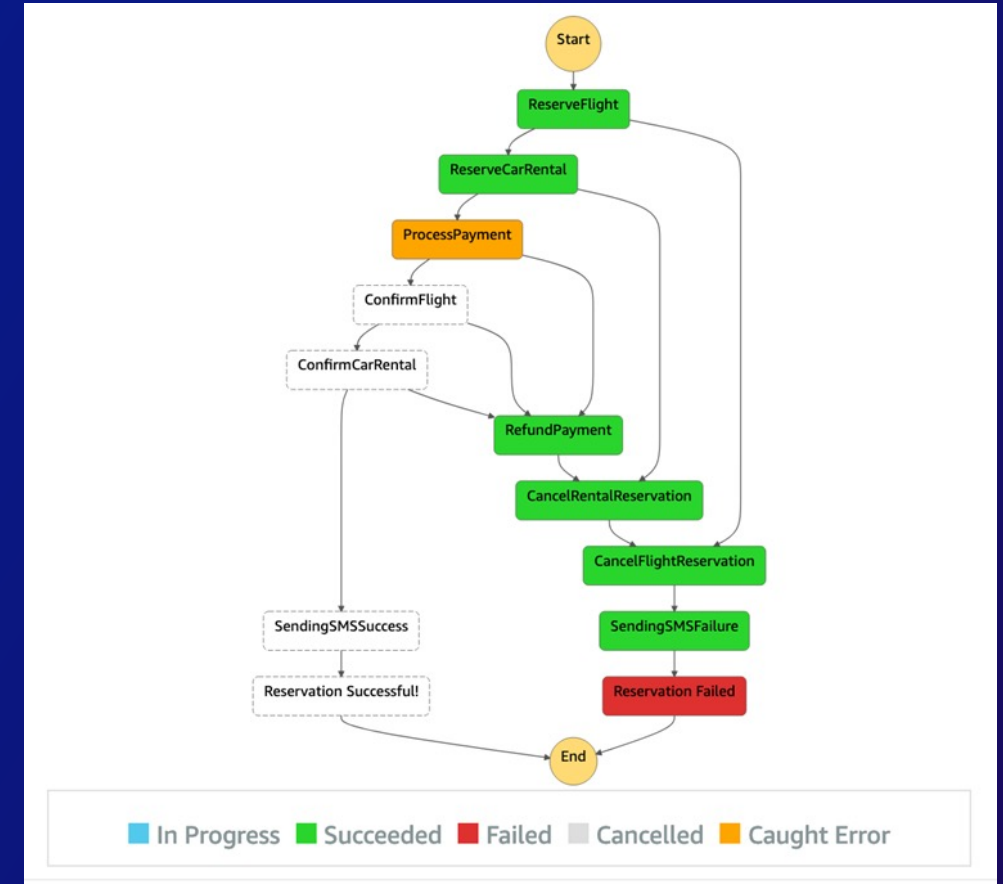
Latency and throughput are constant



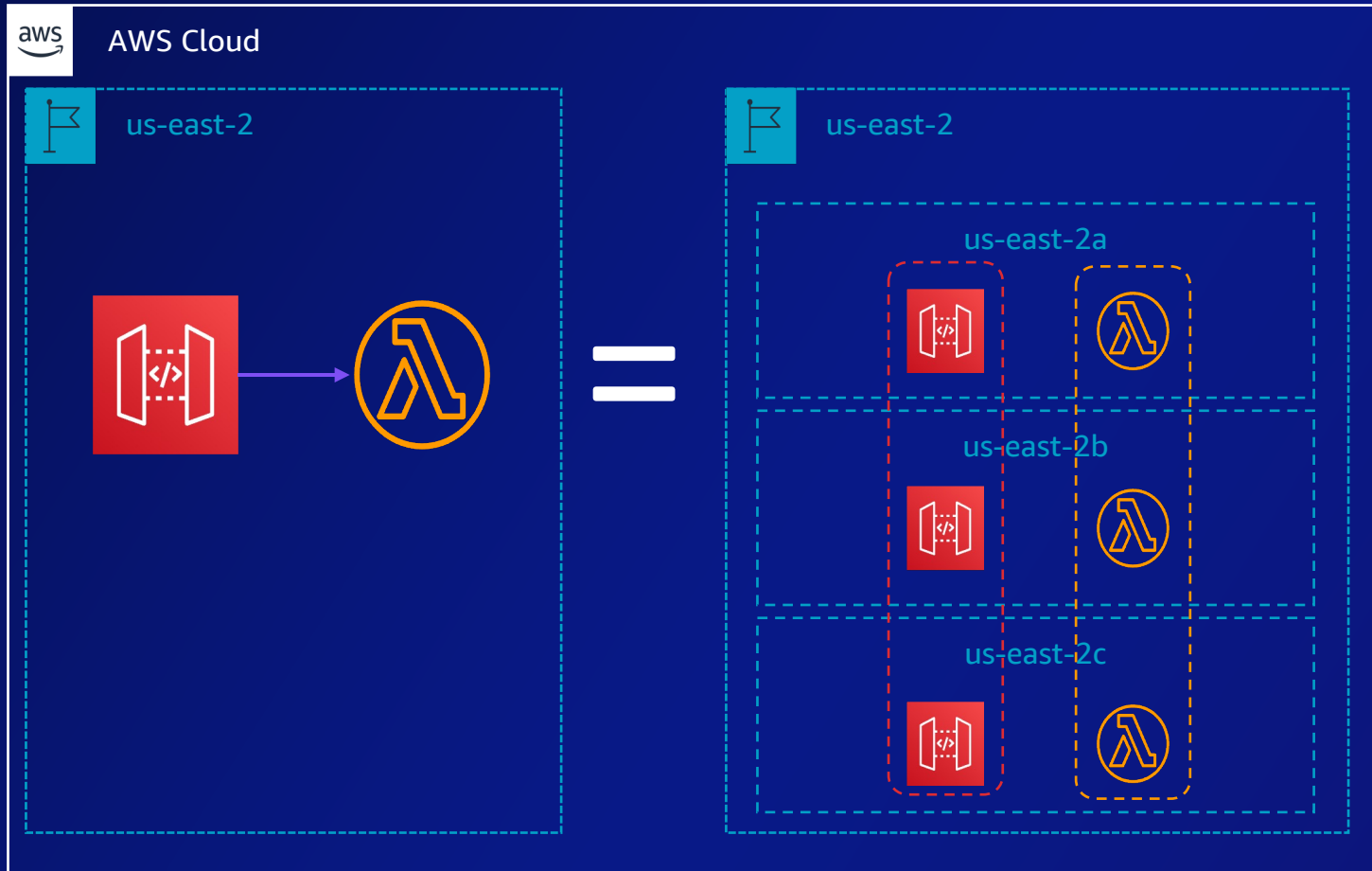
\*Concurrency limits apply

# If you have long-running transactions, use AWS Step Functions

- AWS Lambda can run up to 15 minutes per execution
- With AWS Step Functions you can string multiple Lambda functions together ...
- This has resilience benefits too!



# With serverless, multi-AZ is included



**However, If you are attaching Lambda to a VPC, you do need to include subnets in multi-AZ – this is not automatic**

**Is there anything we can do to  
anticipate in a more automated  
way?**

# Using Resilience Hub to diagnose serverless applications

AWS Resilience Hub can analyze an existing workload containing serverless and provide the estimated **RTO and RPO** for:

**Regional** – A region becomes unavailable

**Infrastructure** – Hardware becomes unavailable

**AZ** – An AZ becomes unavailable

**Application** – Application code or data issues

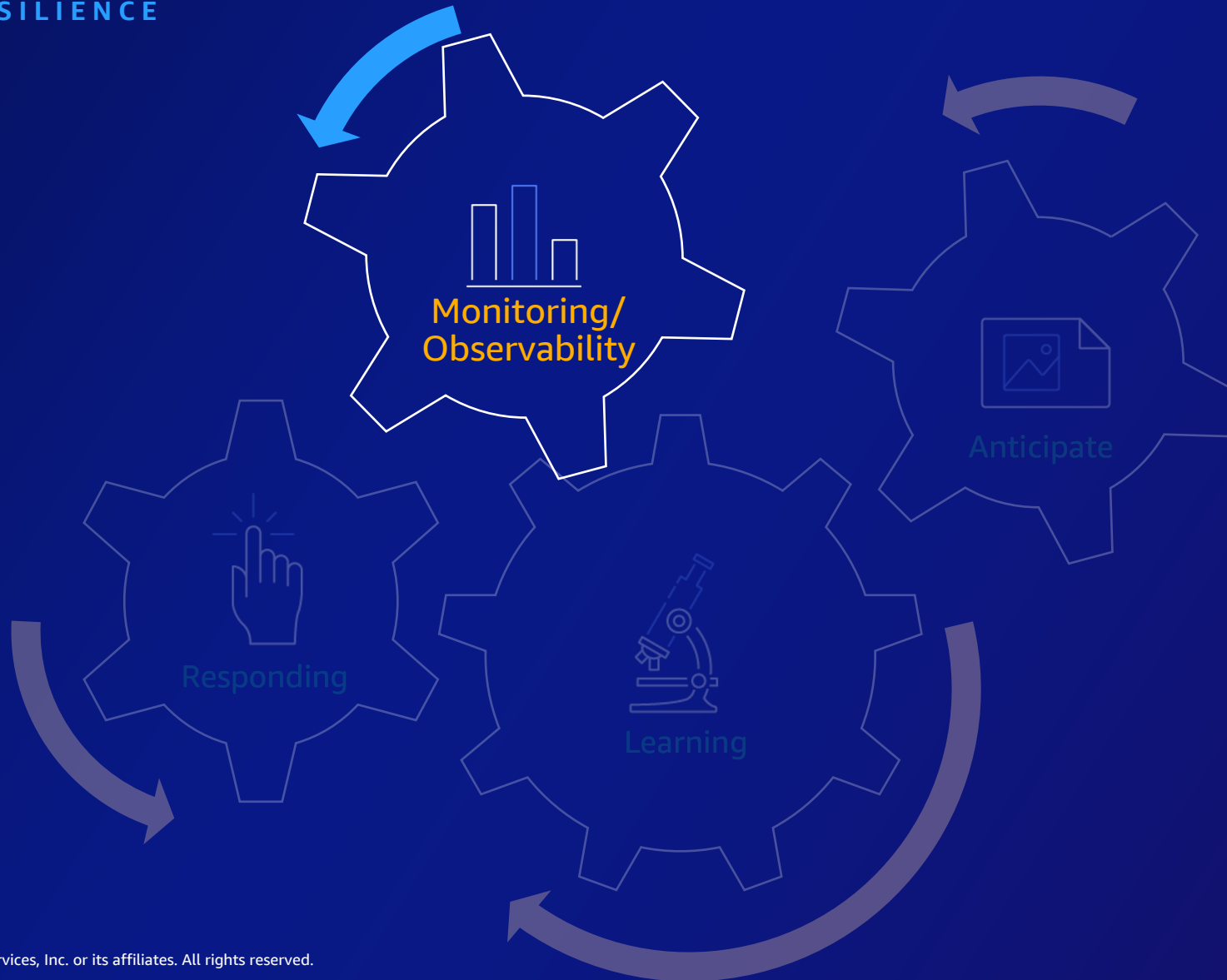
RTO			Resiliency recommendations		
Disruption type	Targeted	Estimated	Disruption type	Targeted	Estimated
Application	1h	✔ 10m	Application	15m	⚠ unrecoverable
Infrastructure	1h	✔ 0s	Infrastructure	15m	✔ 0s
Availability Zone	1h	✔ 0s	Availability Zone	15m	✔ 0s
Region	-	-	Region	-	-



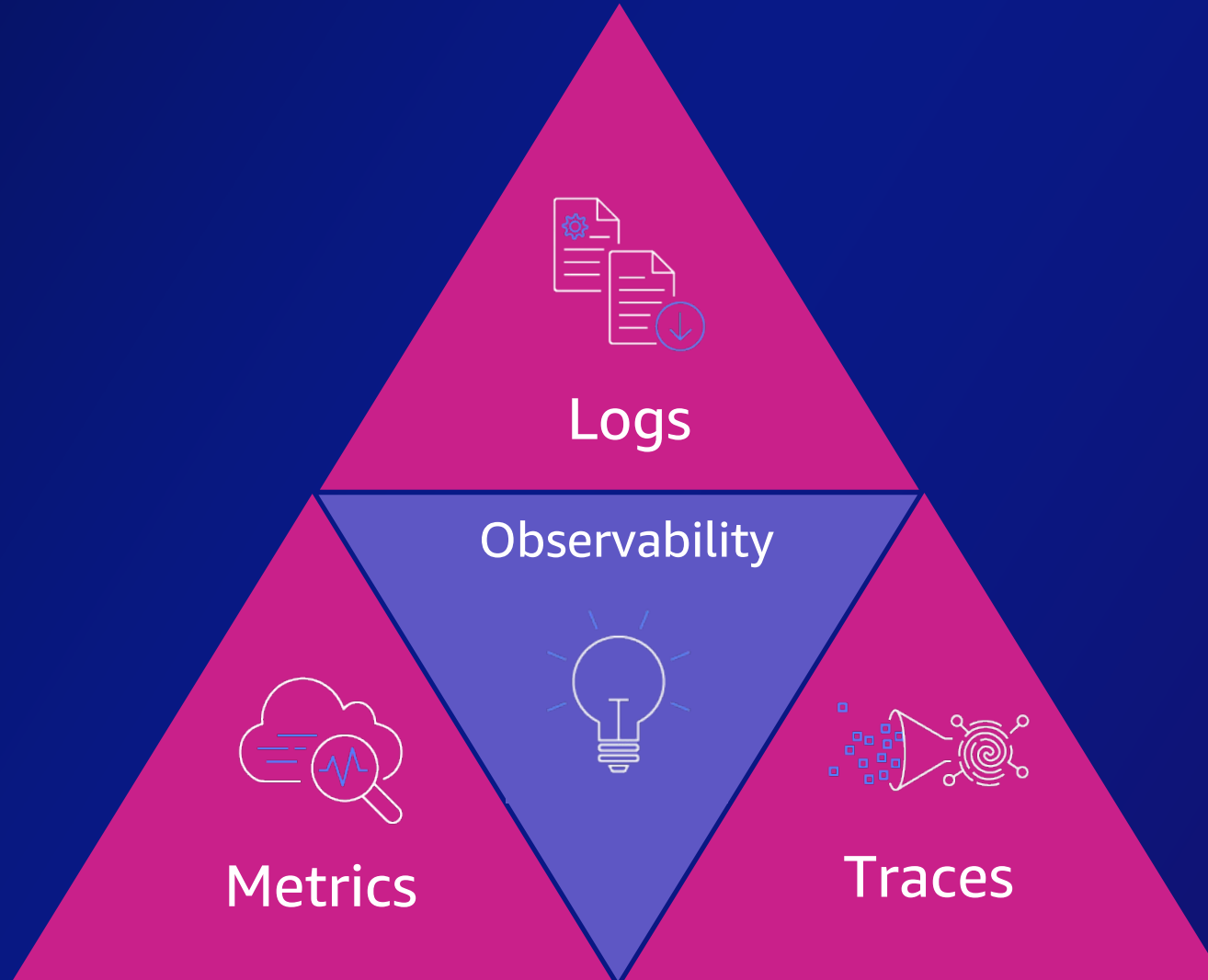


# Monitoring

CONTINUOUS RESILIENCE

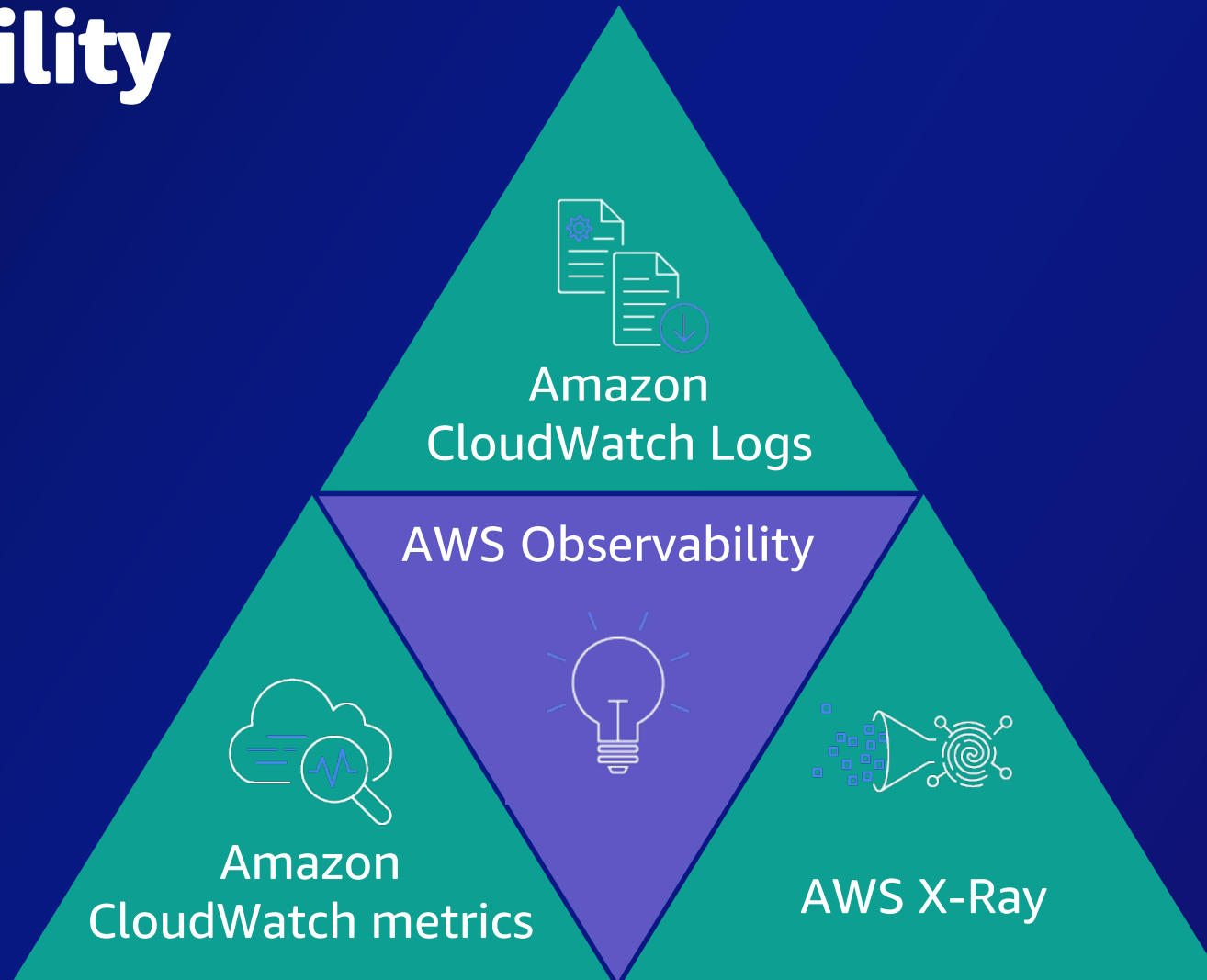


# The 3 pillars of observability



Cindy Sridharan, *Distributed Systems Observability*, <https://bit.ly/3AEB9Kp>

# AWS has 3 main services to help with observability



Cindy Sridharan, *Distributed Systems Observability*, <https://bit.ly/3AEB9Kp>

# Take action with Amazon CloudWatch

## AWS Metrics

### AWS Lambda

Errors, throttles, iterator age, concurrency

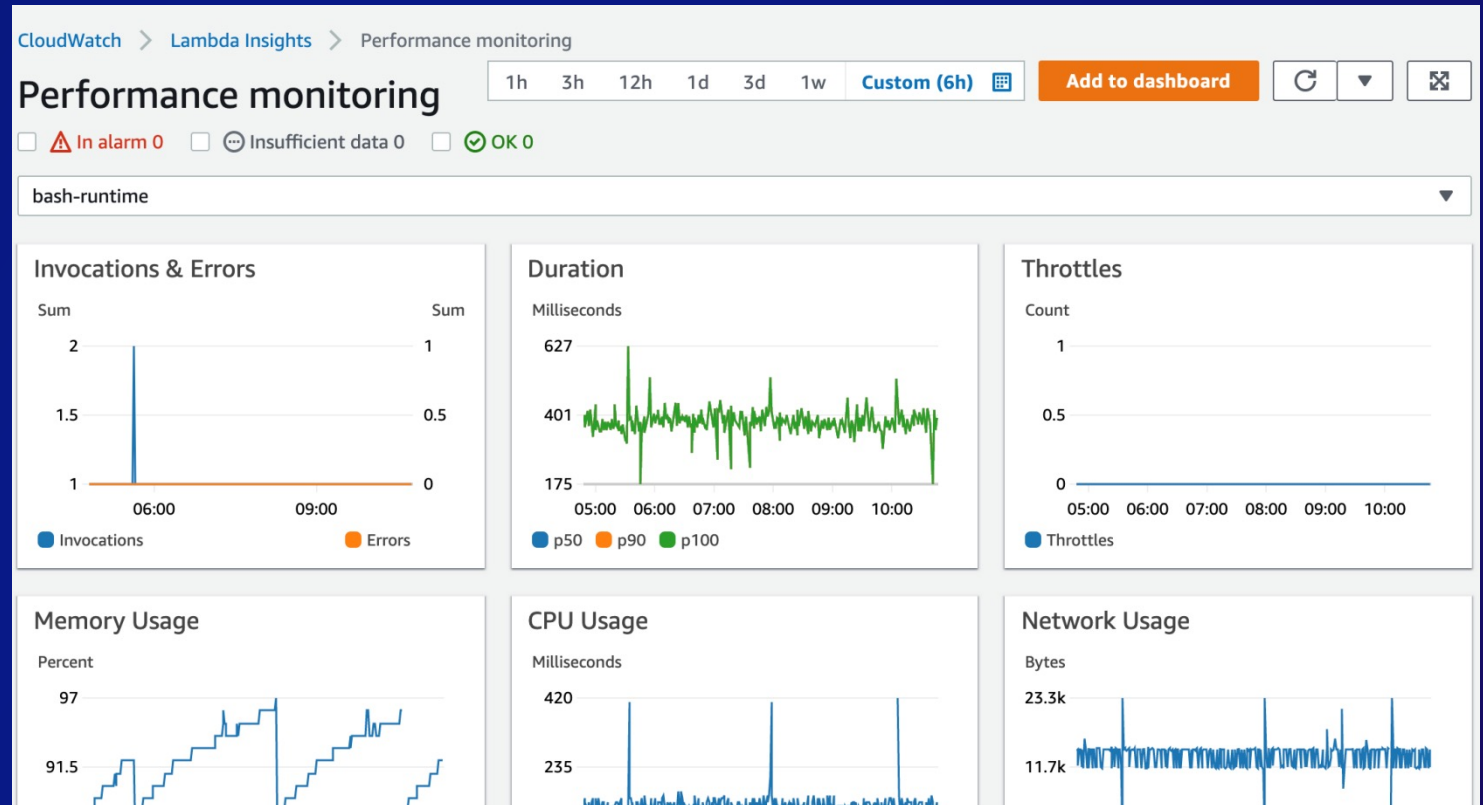
### Amazon API Gateway

Success rate

Latency (tail p90, p95, p99)

### Amazon SQS

Message age



# AWS X-Ray enables tracing of distributed applications

- Scales for microservice and serverless architectures
- Identify the root cause of performance issues and errors
- X-Ray provides a cross-service view of requests made to the application





# AWS Lambda metrics and alarms via Resilience Hub

Resilience Hub recommends different metrics that should be monitored

- Memory
- Invocation
- Sustained errors
- Duration

Description
Reports when average memory consumption is anomalous
Reports when memory consumption achieves soft limit
Reports when invocations count is anomalous
Reports when sustained errors occur
Alarm by AWS Resilience Hub that reports when Lambda duration is less or higher than normal

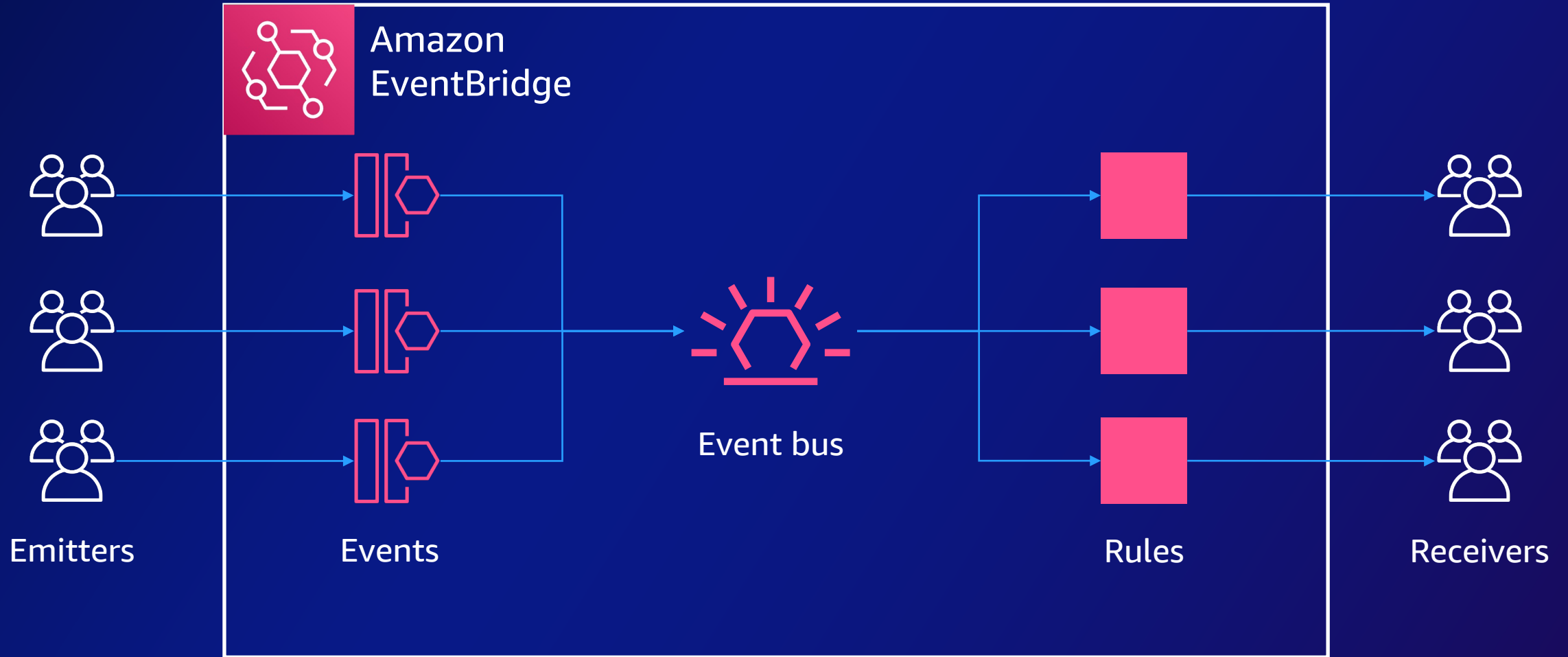
# Responding

CONTINUOUS RESILIENCE



# Event-driven patterns

AUTOMATED RESPONSES THAT RUN IN RESPONSE TO EVENTS



# Lambda and Amazon SQS recovery procedures from Resilience Hub

Resilience Hub recommends automated procedures to invoke a recovery if needed

## Lambda

- Switch alias
- Restore memory size
- Restore execution time
- Restore provisioned concurrency

Change Memory size

Change execution time limit

Switch Alias of Lambda functions to another version

Change Provisioned Concurrency

## Amazon SQS

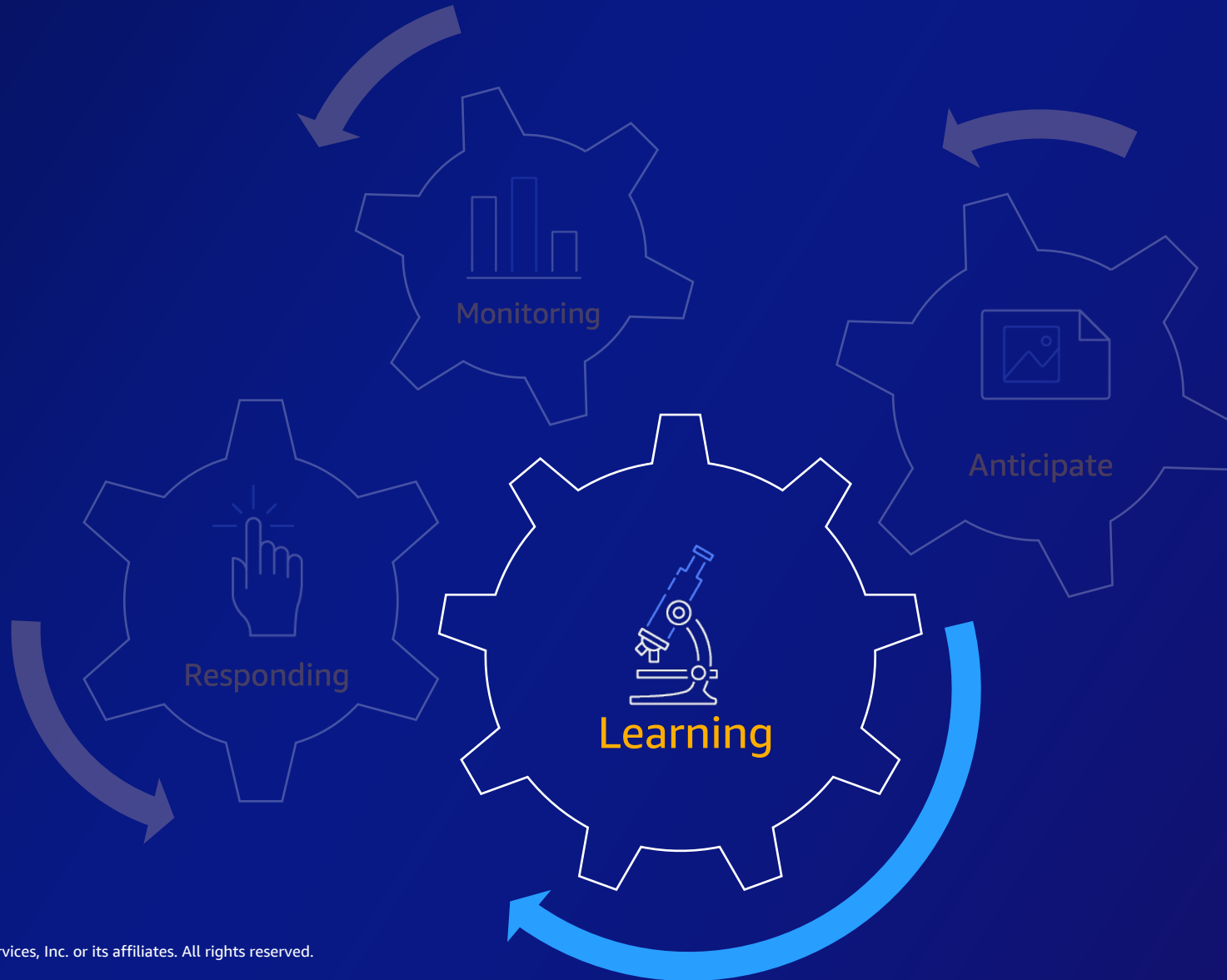
- Move messages
- Clean up queue

To clean up SQS queue

To move messages from one queue to another

# Continuous resilience

## LEARNING





# Chaos engineering

WITH AWS FAULT INJECTION SIMULATOR (AWS FIS)



Improve resilience and performance

Uncover hidden issues

Expose blind spots

Monitoring, observability, and alarm

Fix failures before they become outages

# Lambda and Amazon SQS testing from Resilience Hub

Resilience Hub recommends AWS Fault Injection Simulator (AWS FIS) tests to verify resilience under stress

- Lambda thresholding
- Amazon SQS deletion failure
- Unsent messages
- Message size
- Allowable tries

Test Lambda behavior when hitting ReservedConcurrentExecutions value
Test behavior when messages are not deleted from a specific queue
Test behavior when messages cannot be sent to an SQS queue
Test SQS behavior after sending a message of size larger than threshold
Test standard Queue behavior after receiving a message maximum allowed times

# Demo



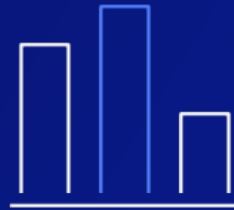
# What you should take away from this !!

CALL TO ACTION: APPLY TO ALL YOUR SERVERLESS WORKLOADS



## Anticipate

- What are you trying to anticipate?
- Understand your RTO/RPO
- Understand your own architecture



## Monitoring

- Use the tools out there for your specific business needs
- Design metrics and traces that matter for your scenario



## Responding

- Take automated action when something does occur



## Learning

- Test, test, test!
- Test the unknown with chaos engineering
- Use this data to improve your architecture

# Resources



## Serverless on AWS

<https://aws.amazon.com/serverless/>



## AWS Resilience Hub resources

<https://aws.amazon.com/resilience-hub/resources/>



## AWS Monitoring and Observability

<https://aws.amazon.com/cloudops/monitoring-and-observability>



## AWS Fault Injection Simulator

<https://aws.amazon.com/fis/>

skillbuilder.aws

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# Thank you!

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