## aws summit

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**ANA002** 

# BigBasket's enterprise BI journey with Amazon QuickSight

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- Amazon QuickSight
- ✓ Unified Serverless BI
- ✓ Augmented Analytics
- ✓ Insights Anywhere
- How customers use Amazon QuickSight
- Big Basket's BI journey with Amazon QuickSight
- Call to action



## Data-driven



Make better decisions



Improve efficiencies



Respond faster



Uncover opportunities



- Amazon QuickSight
- ✓ Unified Serverless BI
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## **Amazon QuickSight**

UNIFIED BI SERVICE AT HYPERSCALE

Unified BI for all your analytics needs

Lower costs with consumption-based pricing

Consistent high performance with auto scaling

Build data-rich experiences fast

**Augmented Analytics** 

**Insights Anywhere** 

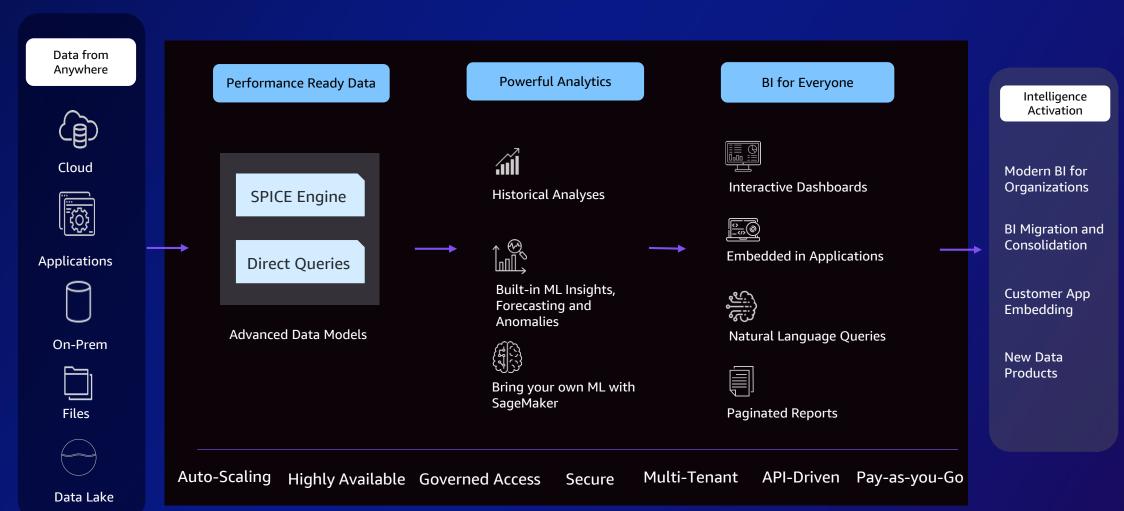


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#### **Amazon QuickSight**

#### COMPLETE, UNIFIED BUSINESS INTELLIGENCE SERVICE AT HYPERSCALE



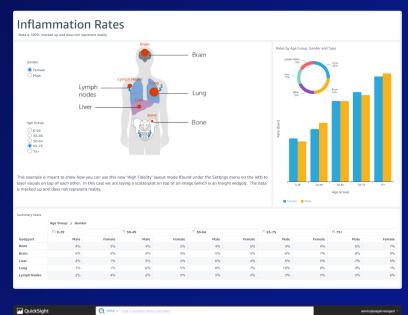


#### Accelerate insights with serverless BI

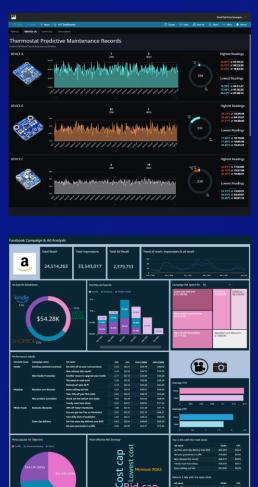
SPEND TIME INNOVATING AND DELIVERING INSIGHTS, NOT MANAGING INFRASTRUCTURE

Automatic **Automatic** Pay-as-you-Metrics Auto NLQ and Sharing Rules scaling **Upgrades** go Design ML-insights and Logic Security and Built-in High Automated **YOU focus on insights** Compliance **Availability** Patching Backup and System Routine Monitoring Recovery Maintenance AWS takes care of the rest **BI System Management** 

## Build and deploy rich, interactive dashboards











## Paginated reporting in the cloud

CONSOLIDATE DASHBOARD AND REPORTING USE CASES COST EFFECTIVELY

#### Highly formatted, printable reports

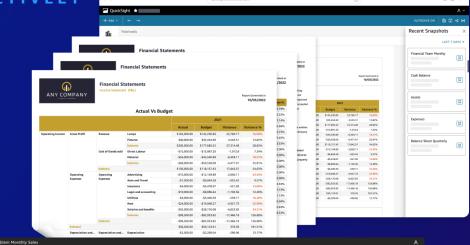
- Multi-page PDF reports with rich visuals and images
- Scheduled delivery for PDFs and CSV exports

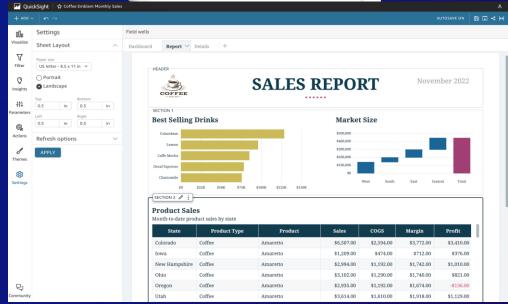
#### Unified authoring and consumption

- Same governed data sets between dashboards and reports
- No new learning with familiar interface

#### Serverless, auto scales to meet demand

- No infrastructure or software management
- Pay-for-usage with consumption-based pricing







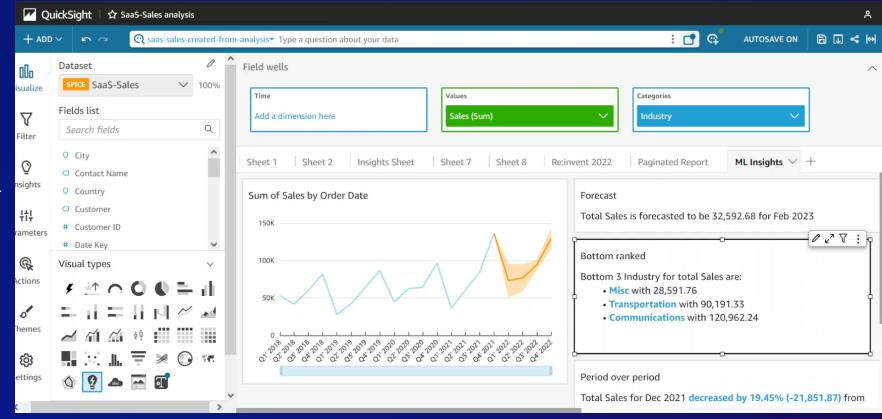
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## Machine learning insights

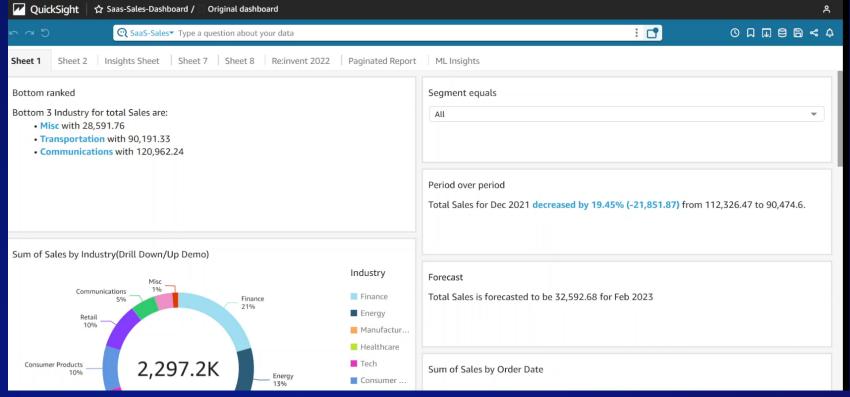
CUTTING EDGE ML TOOLS THAT AUTOMATICALLY DISCOVER POWERFUL INSIGHTS FOR YOUR USERS.

- Anomaly Detection
- Forecasting
- Bring your own model from Amazon SageMaker
- Auto-generated natural language narratives



#### Foster a data-driven culture with Q

SELF-SERVICE INSIGHTS FOR ANYONE USING ML-POWERED NLQ



## Ask questions in natural language

ML-models interpret user question and intent to generate visualization

#### **Forecast**

See what's likely to happen

#### Ask 'Why'?

Identify key drivers to changes in the data with contribution analysis



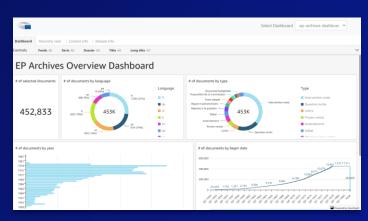
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## Meet every embedding need



Interactive dashboards



Public dashboards



**Insightful Visuals** 



Dashboard authoring



NLQ with Q



Paginated reports

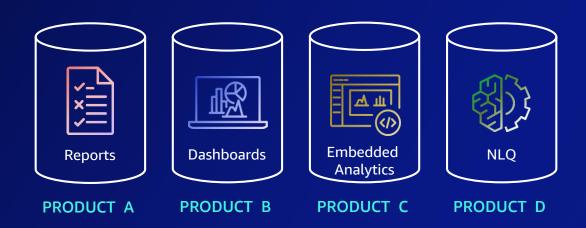


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#### Consolidate and unify approaches

#### Legacy



- Silos of BI environments
- Specialized training, staff for each
- Different UI for each platform
- Separate costly licenses and maintenance



- Unified BI service at hyperscale
- No additional or technical training required
- Same UI, new features every few weeks
- Eliminate costly licenses, pay-as-you-go

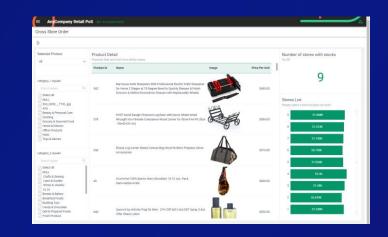


#### How customers use Amazon QuickSight



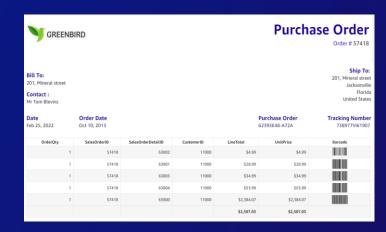
## Interactive dashboards, meaningful insights

Dashboards, visualizations, natural language querying and ad-hoc analysis



#### **Embedded insights**

Enhance applications, portals, customerfacing products and monetize data assets



#### **Enterprise reporting**

Highly formatted, email-based reporting distributed to large internal or external audiences



## Over 100,000 customers use Amazon QuickSight







































































eightfold.ai











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- Opportunity and Timeline
- Solution Architecture
- Benefits and Next Steps



## **Opportunity and Timelines**



#### **Opportunity**

- Growing bigbasket Quick Commerce, physical stores, T2/T4 expansion; surging data volumes
- Actionable insights for users speed, reliability, single source of truth
- Reduce time and effort for data delivery

#### **Evaluation Process**

- Evaluation across leading BI products
- Replace custom capabilities of homegrown solutions and offer modern BI capabilities
- Ease of use, deployment and support
- Seamless integration with AWS cloud services Cloud Data Warehouse and Data Lake
- Lower Total cost of ownership

#### **Amazon QuickSight Solution and Timelines**

- 2 Months Product evaluation, developer training, deployment, proof of concept, granular data handling in Spice, and technical assessment
- Next 3 Months Piloted new use cases ex weekly business reviews eliminating manual work, received business signoff
- Next 2 month Migrated all the legacy reports, onboarded and trained all users, retired legacy solution

Managed internally by Bigbasket with direct support from AWS Product and Solution Architecture teams



#### **Solution Architecture**









Amazon S3 (Simple Storage Service)



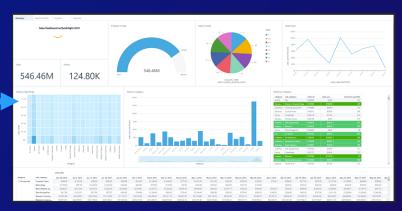
Amazon Redshift



Operational Reporting



Amazon QuickSight



Live: Dashboards, Spice, RLS, Mobile App, Alerts

Planned: Embedding, NLP/Q



#### **Benefits and Next Steps**

- Amazon QuickSight is now Enterprise BI solution for bigbasket
- 350+ active users quick onboarding, department level management, row-level security, mobile app access
- Easy Administration serverless auto scaling, spice delivers speed and eliminates recurring reads to the data warehouse, can load months of granular data, granular visibility of usage
- Retired legacy solution delivered \$50K annual recurring savings
- Next Steps Embedded dashboards; External partners; QuickSight Q for NLP Query



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#### Resources



Stay up to date!

https://aws.amazon.com/quicksight/



**Quicksight Workshop** 

https://catalog.workshops.aws/quicksight/en-US



Explore Quicksight Features in a predefined sandbox environment https://democentral.learnquicksight.online/



**Quicksight Community** 

https://community.amazonquicksight.com/



**Documentation** 

https://docs.aws.amazon.com/quicksight/



**Partners** 

Get help from AWS Partner Network



YouTube:

https://www.youtube.com/@AmazonQuickSight





## Your time is now

Build in-demand cloud skills your way



## Thank you!

Sonam Chaudhary Solutions Architect AWS India

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Please complete the session survey

