



Contractor **GUIDE**

2025 EDITION

Table of Contents



1

RISE

Service Overview	1
History	2
Commitment to Contractors	3

2

Getting Started

What Rise needs	5
Pre build documents.....	4-10
Post build documents.....	11-12
Final invoicing.....	13
What's the risk.....	14
Measuring success.....	15
Contact info.....	16





RISE

Service Overview

RISE does..

- »» Utilize photo evidence and documentation provided by the contractor to perform claim supplementation
- »» Assist in gaining approval for reinspections through photo evidence and estimate submission
- »» Communicate with insurance companies, adjusters, and homeowners to reach scope of work resolution
- »» Create and submit final invoices

RISE does NOT..

- »» Act as a public adjuster
- »» Discuss policy information with insurance companies
- »» Assume any legal stance and/or authority in regards to supplementing a claim or disputing claim details

For additional details, please refer to your RISE Service Contract.



Our History

In the year 2020, a group of passionate roofers came together with a shared frustration: the unfair practices of insurance companies in the roofing industry. Determined to take control of their own destiny, they founded RISE.

RISE was born out of a desire to combat the underpayments from insurance companies and the overcharging of supplement companies. What began as a venture to maximize their own deals quickly evolved into something much greater.

As word spread of RISE's commitment to fair pricing and exceptional service, roofing companies across the region began to take notice. RISE became known as the go-to solution for navigating insurance claims and maximizing profits for roofing projects.

RISE has continued to innovate and adapt to the ever-changing landscape of the roofing industry. From developing proprietary software to streamlining the claims process to implementing state-of-the-art techniques for project management, RISE remains at the forefront of innovation in their field.



RISE

Commitment to Contractors

These are the commitments that RISE makes to our contractors

These minimum standards are upheld by every RISE employee.

UPDATE FREQUENCY

Each job we work on- whether it be numerous supplements or a single invoice- are updated every other business day in detail.

NEW PROJECT ASSIGNMENTS

New job requests are completed and uploaded to the contractor within 24 hours that an estimator is assigned.

FINAL INVOICES

All final invoice requests are completed and uploaded to the contractor the same day.

RESPONDING TO CONTRACTORS

Any questions, messages, and emails received from contractors before 5 PM are responded to. Complete resolutions are made every other business day.

Our contractors find security and comfort in knowing that all requirements listed above are non-negotiable terms for our estimators.

Getting Started

What RISE Needs

01

CRM Log-In

This allows our estimators to access the necessary photos and documents needed to create their supplemental estimate, communicate with your employees directly with any updates or questions, and provide regular follow up notations.

EXAMPLE

ACCU LYNX | 



Email Address

Password
 

02

Your Company Logo

All of our estimates are customized with your branding. This ensures that your company is represented on the estimate and throughout the process- from start to finish.

EXAMPLE



03

Email Log-In

WE - Create a Generic Gmail with your Company name to Send all Email

EXAMPLE

bestrooferoffice@gmail.com

New job request

What Our Estimators Need

Pre-Build >>> Insurance Scope

01

Our estimators enter the initial data and track increases along the way. They also copy the most recent scope as their first step in estimate creation.

Before

Dwelling Roof						
		Surface Area		Number of Squares		
		2917.25		19.16		
		208.70		Total Perimeter Length		
		228.76		Total Hip Length		
1. Remove Laminated - comp. shingle rfg. - w/ felt	29.17 SQ	60.50	1,764.79	(0.00)	1,764.79	
2. Laminated - comp. shingle rfg. - w/out felt	33.67 SQ	241.13	8,118.85	(2,976.91)	5,141.94	
Component RFG300 from this line item was priced by ITEL Asphalt Shingle Pricing (ASP) on 11 Nov 2024. See attached document for more details.						
15% waste added for hip design. Waste includes allowance for starter strip.						
Permits are paid as a supplement for actual cost incurred if a copy is submitted along with a contractor's certificate of completion.						
Note - the roofing price per square for tear off includes debris removal/haul off.						
3. Roofing felt - 15 lb.	27.08	27.08 SQ	35.53	962.15	(529.18)	432.97
SF of IWS removed from total squares of felt.						
4. Drip edge	P	208.70 LF	2.77	578.10	(0.00)	578.10
This item did not previously exist or expands the scope of repairs, but is required by current building codes. The code upgrade cost is payable when incurred, subject to limits.						
5. Ice & water barrier	V4E-3	241.16 SF	4.62	390.68	(0.00)	390.68
This item did not previously exist or expands the scope of repairs, but is required by current building codes. The code upgrade cost is payable when incurred, subject to limits.						
6. Flashing - pipe jack	3	3.00 EA	51.03	153.09	(48.11)	104.98
7. Roof vent - turtle type - Metal	7	7.00 EA	66.86	468.02	(147.09)	320.93
8. R&R Rain cap - 4" to 5"	2	2.00 EA	50.38	100.76	(28.27)	72.49
9. Hip / Ridge cap - High profile - composition shingles	R+HIP	247.92 LF	7.36	1,824.69	(669.05)	1,155.64
10. Remove Additional charge for steep roof - 7/12 to 9/12 slope	29.08	29.08 SQ	15.09	438.82	(0.00)	438.82
11. Additional charge for steep roof - 7/12 to 9/12 slope	29.08	29.08 SQ	45.06	1,310.34	(0.00)	1,310.34
12. Remove Additional charge for steep roof - 10/12 - 12/12 slope	0.08	0.08 SQ	23.72	1.99	(0.00)	1.99

All required building codes and necessary notations will be added to each line item

After

Dwelling Roof								
DESCRIPTION	QUANTITY	UNIT PRICE	TAX	O&P	RCV	DEPREC.	ACV	PWI
1. Remove Laminated - comp. shingle rfg. - w/ felt	29.17 SQ	142.01	0.00	\$28.48	4,970.91	(0.00)	4,970.91	
Removal labor trade for the unit pricing of roof tear off shall be updated to RFG from DMO. Roofing laborers will be doing the removal, not a demolition crew. Please see instructions from Xactimate specifically related to this change for tear off roofing labor. https://xactispropertyestimating.solutions.my.site.com/xactimate/1028								
2. Laminated - comp. shingle rfg. - w/ felt	33.67 SQ	35.53	12.34	104.64	627.90	(0.00)	627.90	
3. Roofing felt - 15 lb.	14.38 SQ							
4. R&R Drip edge/gutter apron	208.70 LF	3.39	25.74	146.66	879.90	(0.00)	879.90	
Updated to drip edge/gutter apron as there is evidence of gutter apron edge metal along eave lines 11/22/2024 - See image, gutter apron edge metal along eave lines, in the Images section of this report.								
5. Ice & water barrier	1,479.51 SF							
Additional IWS coverage required on eave lines.								
6. Flashing - pipe jack	3.00 EA	51.03	4.87	31.60	189.56	(0.00)	189.56	
7. Roof vent - turtle type - Metal	7.00 EA	66.86	14.47	96.50	578.99	(0.00)	578.99	
8. R&R Rain cap - 4" to 5"	2.00 EA	50.38	4.67	21.08	126.51	(0.00)	126.51	
9. Hip / Ridge cap - High profile - composition shingles	R+HIP	247.92 LF	7.36	1,824.69	383.76	2,302.54	(0.00)	2,302.54
10. Remove Additional charge for steep roof - 7/12 to 9/12 slope	29.08 SQ	15.09	0.00	87.76	526.58	(0.00)	526.58	
11. Additional charge for steep roof - 7/12 to 9/12 slope	29.08 SQ	45.06	0.00	262.06	1,572.40	(0.00)	1,572.40	
12. Remove Additional charge for steep roof - 10/12 - 12/12 slope	0.08 SQ	23.72	0.00	0.38	2.28	(0.00)	2.28	
13. Additional charge for steep roof - 10/12 - 12/12 slope	0.08 SQ	70.81	0.00	1.14	6.80	(0.00)	6.80	
SUPPLEMENTS:								
14. Asphalt starter - universal starter course	208.70 LF	1.97	10.26	\$4.28	505.68	(0.00)	505.68	
This is the proper line item in Xactimate for Starter Course. Per R904.1 Roof assemblies shall be applied in accordance with this chapter and manufacturers installation instructions(which includes using proper starter course on the eaves and rakes).								
15. Roofer - per hour	4.00 HR	126.85	0.00	101.48	608.88	(0.00)	608.88	
Material will be delivered to site by supplier but they will not load the material on the roof and therefore we must load and stage material onto roof. This additional labor is not accounted for in Xactimate pricing.								
16. Residential Supervision / Project Management - per hour	8.00 HR	72.37	0.00	115.80	694.76	(0.00)	694.76	
A project manager is required to ensure that the trade is being executed in accord with a workmanship manner and in optimal order. Project manager supervision is enforced and mandated by OSHA for any job considered 2+ story or steep (over 5/12 as defined by OSHA).								
17. Fall protection harness and lanyard	4.00 DA	8.00	0.00	6.40	38.40	(0.00)	38.40	
Supplies for installing a steep roof not included in labor line items. 4 crew members per one day install.								
Totals: Dwelling Roof					573.82	4,284.78	25,708.60	0.00
								25,708.60

Any adjustment or additional line item will be in **BOLD** on the new scope





New Job Request

What Our Estimators Need

Pre-Build ➤ Signed Agreement

02

When our estimators submit this along with the initial supplement it allows the insurance company to communicate directly with us and send our estimators the new paperwork right away.

Customer Name	Primary Phone #	Secondary Phone #	Type of Loss (Hail, Wind, Fire, etc.)
Loss Address	Primary E-Mail Address	Contractor's Representative	
City, State, Zip			

INSURANCE PROCEEDS CONTRACT

By signing this Insurance Proceeds Contract (the "Contract" or "Agreement"), the customer identified above (the "Customer") authorizes Contractor to (1) conduct an inspection and document damage to the Loss Address identified above; (2) discuss with the Customer's insurance company (the "Insurer") the scope of damage it identifies and the scope and price of the work needed to repair certain damages; and (3) perform repairs if and when Contractor approves Insurer's proposed scope and price to repair certain damages. The Insurer's proposed scope and price to complete the repairs is subject to Contractor's approval, without exception.

Customer's signature below authorizes Contractor to complete all repairs described on the Insurer's loss statement (the "Work"), subject to the terms and conditions below, with no additional cost to the Customer except for its insurance deductible, provided that the Customer shall be responsible to pay: (1) any additional work it may request not included in the Insurer's loss statement; (2) Building Code required repairs to the extent not payable by your insurance policy; and (3) any emergency repairs. Customer further agrees that any supplemental work that Contractor may later identify as necessary and/or supplemental to the Work shall become a part of this Agreement and is included in the Work. By signing this Agreement, Customer acknowledges that Contractor is a General Contractor and shall be entitled to overhead and profit (sometimes referred to as "O&P") as a part of the Work.

This Agreement between the parties for the Work consists of the following documents: (i) this contract, including the terms set forth on the following page; (ii) the Insurer's loss statement(s) or similar documents describing the scope and price to repair the covered damage; and (iii) any change orders or addenda that may be subsequently added by the parties. By signing this Agreement, Customer acknowledges advanced receipt of Notice of Cancellation forms and the N.R.S. § 44-8607 Notice.

Notes:

ACCEPTANCE OF AGREEMENT

THIS AGREEMENT DOES NOT OBLIGATE CUSTOMER OR CONTRACTOR IN ANY WAY UNLESS CONTRACTOR ACCEPTS THE SCOPE AND PRICE OFFERED BY THE INSURER FOR THE WORK. By Customer's signature below, Customer acknowledges and agrees that it understands and accepts this Agreement, that Contractor has notified Customer both orally and in writing of its right to cancel this Agreement, that Contractor will perform the Work subject to the terms of this Agreement, and that Customer will be responsible for the payment of the insurance deductible.

Customer _____
Date _____

Contractor _____ Date _____
Customer _____ Date _____

You may rescind this Agreement as set forth in the accompanying Notice of Cancellation forms by cancelling at any time prior to midnight of the third business day after the date of this purchase or within three business days after notice from your insurer that all or part of the claim is not covered under your policy. See attached Notice of Cancellation forms for an explanation of these rights.

New Job Request

What Our Estimators Need

Pre-Build ➤ Measurement Report

03

often you will see the correct line item, with the incorrect measurements. These reports aid in finding any discrepancies and are a crucial resource when additional scope needs to be supplemented.

HOVER

Complete Measurements

Roof	Area	Total	Length
Roof Facets	1335 ft ²	8	-
Ridges / Hips	-	4	53' 4"
Valleys	-	3	37' 9"
Rakes	-	12	107' 8"
Eaves	-	8	98' 7"
Flashing	-	9	39' 5"
Step Flashing	-	5	10' 7"
Drip Edge/Perimeter	-	-	206' 2"

Roof Pitch*	Area	Percentage
6 / 12	1061 ft ²	79.48%
8 / 12	274 ft ²	20.52%

Example Waste Factor Calculations

	Zero Waste	+5%	+10%	+15%	+20%
Area	1335 ft ²	1402 ft ²	1469 ft ²	1535 ft ²	1602 ft ²
Squares	131 ft ²	141 ft ²	15 ft ²	15 ft ²	16 ft ²

The table above provides the total roof area of a given property using waste percentages as listed. Please consider that roof pitch and specific waste factors can be influenced by the size and complexity of the property. This table is for reference only and is not intended to be used for quoting. Actual waste factor for any Ridge, Step Flashing or Drip Edge must be calculated and will require additional materials. This table is only intended to make common waste calculations easier and should not be interpreted as recommendations.

* 6/12 = 30°, 8/12 = 33.43°, 10/12 = 36.87°, 12/12 = 45°, 14/12 = 49.46°, 16/12 = 53.13°, 18/12 = 56.71°, 20/12 = 60.26°, 22/12 = 63.75°, 24/12 = 67.24°, 26/12 = 70.71°, 28/12 = 74.16°, 30/12 = 77.51°, 32/12 = 80.84°, 34/12 = 84.14°, 36/12 = 87.41°, 38/12 = 90.64°, 40/12 = 93.83°, 42/12 = 96.98°, 44/12 = 100.11°, 46/12 = 103.21°, 48/12 = 106.29°, 50/12 = 109.35°, 52/12 = 112.39°, 54/12 = 115.41°, 56/12 = 118.41°, 58/12 = 121.41°, 60/12 = 124.41°, 62/12 = 127.41°, 64/12 = 130.41°, 66/12 = 133.41°, 68/12 = 136.41°, 70/12 = 139.41°, 72/12 = 142.41°, 74/12 = 145.41°, 76/12 = 148.41°, 78/12 = 151.41°, 80/12 = 154.41°, 82/12 = 157.41°, 84/12 = 160.41°, 86/12 = 163.41°, 88/12 = 166.41°, 90/12 = 169.41°, 92/12 = 172.41°, 94/12 = 175.41°, 96/12 = 178.41°, 98/12 = 181.41°, 100/12 = 184.41°, 102/12 = 187.41°, 104/12 = 190.41°, 106/12 = 193.41°, 108/12 = 196.41°, 110/12 = 199.41°, 112/12 = 202.41°, 114/12 = 205.41°, 116/12 = 208.41°, 118/12 = 211.41°, 120/12 = 214.41°, 122/12 = 217.41°, 124/12 = 220.41°, 126/12 = 223.41°, 128/12 = 226.41°, 130/12 = 229.41°, 132/12 = 232.41°, 134/12 = 235.41°, 136/12 = 238.41°, 138/12 = 241.41°, 140/12 = 244.41°, 142/12 = 247.41°, 144/12 = 250.41°, 146/12 = 253.41°, 148/12 = 256.41°, 150/12 = 259.41°, 152/12 = 262.41°, 154/12 = 265.41°, 156/12 = 268.41°, 158/12 = 271.41°, 160/12 = 274.41°, 162/12 = 277.41°, 164/12 = 280.41°, 166/12 = 283.41°, 168/12 = 286.41°, 170/12 = 289.41°, 172/12 = 292.41°, 174/12 = 295.41°, 176/12 = 298.41°, 178/12 = 301.41°, 180/12 = 304.41°, 182/12 = 307.41°, 184/12 = 310.41°, 186/12 = 313.41°, 188/12 = 316.41°, 190/12 = 319.41°, 192/12 = 322.41°, 194/12 = 325.41°, 196/12 = 328.41°, 198/12 = 331.41°, 200/12 = 334.41°, 202/12 = 337.41°, 204/12 = 340.41°, 206/12 = 343.41°, 208/12 = 346.41°, 210/12 = 349.41°, 212/12 = 352.41°, 214/12 = 355.41°, 216/12 = 358.41°, 218/12 = 361.41°, 220/12 = 364.41°, 222/12 = 367.41°, 224/12 = 370.41°, 226/12 = 373.41°, 228/12 = 376.41°, 230/12 = 379.41°, 232/12 = 382.41°, 234/12 = 385.41°, 236/12 = 388.41°, 238/12 = 391.41°, 240/12 = 394.41°, 242/12 = 397.41°, 244/12 = 400.41°, 246/12 = 403.41°, 248/12 = 406.41°, 250/12 = 409.41°, 252/12 = 412.41°, 254/12 = 415.41°, 256/12 = 418.41°, 258/12 = 421.41°, 260/12 = 424.41°, 262/12 = 427.41°, 264/12 = 430.41°, 266/12 = 433.41°, 268/12 = 436.41°, 270/12 = 439.41°, 272/12 = 442.41°, 274/12 = 445.41°, 276/12 = 448.41°, 278/12 = 451.41°, 280/12 = 454.41°, 282/12 = 457.41°, 284/12 = 460.41°, 286/12 = 463.41°, 288/12 = 466.41°, 290/12 = 469.41°, 292/12 = 472.41°, 294/12 = 475.41°, 296/12 = 478.41°, 298/12 = 481.41°, 300/12 = 484.41°, 302/12 = 487.41°, 304/12 = 490.41°, 306/12 = 493.41°, 308/12 = 496.41°, 310/12 = 499.41°, 312/12 = 502.41°, 314/12 = 505.41°, 316/12 = 508.41°, 318/12 = 511.41°, 320/12 = 514.41°, 322/12 = 517.41°, 324/12 = 520.41°, 326/12 = 523.41°, 328/12 = 526.41°, 330/12 = 529.41°, 332/12 = 532.41°, 334/12 = 535.41°, 336/12 = 538.41°, 338/12 = 541.41°, 340/12 = 544.41°, 342/12 = 547.41°, 344/12 = 550.41°, 346/12 = 553.41°, 348/12 = 556.41°, 350/12 = 559.41°, 352/12 = 562.41°, 354/12 = 565.41°, 356/12 = 568.41°, 358/12 = 571.41°, 360/12 = 574.41°, 362/12 = 577.41°, 364/12 = 580.41°, 366/12 = 583.41°, 368/12 = 586.41°, 370/12 = 589.41°, 372/12 = 592.41°, 374/12 = 595.41°, 376/12 = 598.41°, 378/12 = 601.41°, 380/12 = 604.41°, 382/12 = 607.41°, 384/12 = 610.41°, 386/12 = 613.41°, 388/12 = 616.41°, 390/12 = 619.41°, 392/12 = 622.41°, 394/12 = 625.41°, 396/12 = 628.41°, 398/12 = 631.41°, 400/12 = 634.41°, 402/12 = 637.41°, 404/12 = 640.41°, 406/12 = 643.41°, 408/12 = 646.41°, 410/12 = 649.41°, 412/12 = 652.41°, 414/12 = 655.41°, 416/12 = 658.41°, 418/12 = 661.41°, 420/12 = 664.41°, 422/12 = 667.41°, 424/12 = 670.41°, 426/12 = 673.41°, 428/12 = 676.41°, 430/12 = 679.41°, 432/12 = 682.41°, 434/12 = 685.41°, 436/12 = 688.41°, 438/12 = 691.41°, 440/12 = 694.41°, 442/12 = 697.41°, 444/12 = 700.41°, 446/12 = 703.41°, 448/12 = 706.41°, 450/12 = 709.41°, 452/12 = 712.41°, 454/12 = 715.41°, 456/12 = 718.41°, 458/12 = 721.41°, 460/12 = 724.41°, 462/12 = 727.41°, 464/12 = 730.41°, 466/12 = 733.41°, 468/12 = 736.41°, 470/12 = 739.41°, 472/12 = 742.41°, 474/12 = 745.41°, 476/12 = 748.41°, 478/12 = 751.41°, 480/12 = 754.41°, 482/12 = 757.41°, 484/12 = 760.41°, 486/12 = 763.41°, 488/12 = 766.41°, 490/12 = 769.41°, 492/12 = 772.41°, 494/12 = 775.41°, 496/12 = 778.41°, 498/12 = 781.41°, 500/12 = 784.41°, 502/12 = 787.41°, 504/12 = 790.41°, 506/12 = 793.41°, 508/12 = 796.41°, 510/12 = 799.41°, 512/12 = 802.41°, 514/12 = 805.41°, 516/12 = 808.41°, 518/12 = 811.41°, 520/12 = 814.41°, 522/12 = 817.41°, 524/12 = 820.41°, 526/12 = 823.41°, 528/12 = 826.41°, 530/12 = 829.41°, 532/12 = 832.41°, 534/12 = 835.41°, 536/12 = 838.41°, 538/12 = 841.41°, 540/12 = 844.41°, 542/12 = 847.41°, 544/12 = 850.41°, 546/12 = 853.41°, 548/12 = 856.41°, 550/12 = 859.41°, 552/12 = 862.41°, 554/12 = 865.41°, 556/12 = 868.41°, 558/12 = 871.41°, 560/12 = 874.41°, 562/12 = 877.41°, 564/12 = 880.41°, 566/12 = 883.41°, 568/12 = 886.41°, 570/12 = 889.41°, 572/12 = 892.41°, 574/12 = 895.41°, 576/12 = 898.41°, 578/12 = 901.41°, 580/12 = 904.41°, 582/12 = 907.41°, 584/12 = 910.41°, 586/12 = 913.41°, 588/12 = 916.41°, 590/12 = 919.41°, 592/12 = 922.41°, 594/12 = 925.41°, 596/12 = 928.41°, 598/12 = 931.41°, 600/12 = 934.41°, 602/12 = 937.41°, 604/12 = 940.41°, 606/12 = 943.41°, 608/12 = 946.41°, 610/12 = 949.41°, 612/12 = 952.41°, 614/12 = 955.41°, 616/12 = 958.41°, 618/12 = 961.41°, 620/12 = 964.41°, 622/12 = 967.41°, 624/12 = 970.41°, 626/12 = 973.41°, 628/12 = 976.41°, 630/12 = 979.41°, 632/12 = 982.41°, 634/12 = 985.41°, 636/12 = 988.41°, 638/12 = 991.41°, 640/12 = 994.41°, 642/12 = 997.41°, 644/12 = 1000.41°, 646/12 = 1003.41°, 648/12 = 1006.41°, 650/12 = 1009.41°, 652/12 = 1012.41°, 654/12 = 1015.41°, 656/12 = 1018.41°, 658/12 = 1021.41°, 660/12 = 1024.41°, 662/12 = 1027.41°, 664/12 = 1030.41°, 666/12 = 1033.41°, 668/12 = 1036.41°, 670/12 = 1039.41°, 672/12 = 1042.41°, 674/12 = 1045.41°, 676/12 = 1048.41°, 678/12 = 1051.41°, 680/12 = 1054.41°, 682/12 = 1057.41°, 684/12 = 1060.41°, 686/12 = 1063.41°, 688/12 = 1066.41°, 690/12 = 1069.41°, 692/12 = 1072.41°, 694/12 = 1075.41°, 696/12 = 1078.41°, 698/12 = 1081.41°, 700/12 = 1084.41°, 702/12 = 1087.41°, 704/12 = 1090.41°, 706/12 = 1093.41°, 708/12 = 1096.41°, 710/12 = 1099.41°, 712/12 = 1102.41°, 714/12 = 1105.41°, 716/12 = 1108.41°, 718/12 = 1111.41°, 720/12 = 1114.41°, 722/12 = 1117.41°, 724/12 = 1120.41°, 726/12 = 1123.41°, 728/12 = 1126.41°, 730/12 = 1129.41°, 732/12 = 1132.41°, 734/12 = 1135.41°, 736/12 = 1138.41°, 738/12 = 1141.41°, 740/12 = 1144.41°, 742/12 = 1147.41°, 744/12 = 1150.41°, 746/12 = 1153.41°, 748/12 = 1156.41°, 750/12 = 1159.41°, 752/12 = 1162.41°, 754/12 = 1165.41°, 756/12 = 1168.41°, 758/12 = 1171.41°, 760/12 = 1174.41°, 762/12 = 1177.41°, 764/12 = 1180.41°, 766/12 = 1183.41°, 768/12 = 1186.41°, 770/12 = 1189.41°, 772/12 = 1192.41°, 774/12 = 1195.41°, 776/12 = 1198.41°, 778/12 = 1201.41°, 780/12 = 1204.41°, 782/12 = 1207.41°, 784/12 = 1210.41°, 786/12 = 1213.41°, 788/12 = 1216.41°, 790/12 = 1219.41°, 792/12 = 1222.41°, 794/12 = 1225.41°, 796/12 = 1228.41°, 798/12 = 1231.41°, 800/12 = 1234.41°, 802/12 = 1237.41°, 804/12 = 1240.41°, 806/12 = 1243.41°, 808/12 = 1246.41°, 810/12 = 1249.41°, 812/12 = 1252.41°, 814/12 = 1255.41°, 816/12 = 1258.41°, 818/12 = 1261.41°, 820/12 = 1264.41°, 822/12 = 1267.41°, 824/12 = 1270.41°, 826/12 = 1273.41°, 828/12 = 1276.41°, 830/12 = 1279.41°, 832/12 = 1282.41°, 834/12 = 1285.41°, 836/12 = 1288.41°, 838/12 = 1291.41°, 840/12 = 1294.41°, 842/12 = 1297.41°, 844/12 = 1300.41°, 846/12 = 1303.41°, 848/12 = 1306.41°, 850/12 = 1309.41°, 852/12 = 1312.41°, 854/12 = 1315.41°, 856/12 = 1318.41°, 858/12 = 1321.41°, 860/12 = 1324.41°, 862/12 = 1327.41°, 864/12 = 1330.41°, 866/12 = 1333.41°, 868/12 = 1336.41°, 870/12 = 1339.41°, 872/12 = 1342.41°, 874/12 = 1345.41°, 876/12 = 1348.41°, 878/12 = 1351.41°, 880/12 = 1354.41°, 882/12 = 1357.41°, 884/12 = 1360.41°, 886/12 = 1363.41°, 888/12 = 1366.41°, 890/12 = 1369.41°, 892/12 = 1372.41°, 894/12 = 1375.41°, 896/12 = 1378.41°, 898/12 = 1381.41°, 900/12 = 1384.41°, 902/12 = 1387.41°, 904/12 = 1390.41°, 906/12 = 1393.41°, 908/12 = 1396.41°, 910/12 = 1399.41°, 912/12 = 1402.41°, 914/12 = 1405.41°, 916/12 = 1408.41°, 918/12 = 1411.41°, 920/12 = 1414.41°, 922/12 = 1417.41°, 924/12 = 1420.41°, 926/12 = 1423.41°, 928/12 = 1426.41°, 930/12 = 1429.41°, 932/12 = 1432.41°, 934/12 = 1435.41°, 936/12 = 1438.41°, 938/12 = 1441.41°, 940/12 = 1444.41°, 942/12 = 1447.41°, 944/12 = 1450.41°, 946/12 = 1453.41°, 948/12 = 1456.41°, 950/12 = 1459.41°, 952/12 = 1462.41°, 954/12 = 1465.41°, 956/12 = 1468.41°, 958/12 = 1471.41°, 960/12 = 1474.41°, 962/12 = 1477.41°, 964/12 = 1480.41°, 966/12 = 1483.41°, 968/12 = 1486.41°, 970/12 = 1489.41°, 972/12 = 1492.41°, 974/12 = 1495.41°, 976/12 = 1498.41°, 978/12 = 1501.41°, 980/12 = 1504.41°, 982/12 = 1507.41°, 984/12 = 1510.41°, 986/12 = 1513.41°, 988/12 = 1516.41°, 990/12 = 1519.41°, 992/12 = 1522.41°, 994/12 = 1525.41°, 996/12 = 1528.41°, 998/12 = 1531.41°, 1000/12 = 1534.41°, 1002/12 = 1537.41°, 1004/12 = 1540.41°, 1006/12 = 1543.41°, 1008/12 = 1546.41°, 1010/12 = 1549.41°, 1012/12 = 1552.41°, 1014/12 = 1555.41°, 1016/12 = 1558.41°, 1018/12 = 1561.41°, 1020/12 = 1564.41°, 1022/12 = 1567.41°, 1024/12 = 1570.41°, 1026/12 = 1573.41°, 1028/12 = 1576.41°, 1030/12 = 1579.41°, 1032/12 = 1582.41°, 1034/12 = 1585.41°, 1036/12 = 1588.41°, 1038/12 = 1591.41°, 1040/12 = 1594.41°, 1042/12 = 1597.41°, 1044/12 = 1600.41°, 1046/12 = 1603.41°, 1048/12 = 1606.41°, 1050/12 = 1609.41°, 1052/12 = 1612.41°, 1054/12 = 1615.41°, 1056/12 = 1618.41°, 1058/12 = 1621.41°, 1060/12 = 1624.41°, 1062/12 = 1627.41°, 1064/12 = 1630.41°, 1066/12 = 1633.41°, 1068/12 = 1636.41°, 1070/12 = 1639.41°, 1072/12 = 1642.41°, 1074/12 = 1645.41°, 1076/12 = 1648.41°, 1078/12 = 1651.41°, 1080/12 = 1654.41°, 1082/12 = 1657.41°, 1084/12 = 1660.41°, 1086/12 = 1663.41°, 1088/12 = 1666.41°, 1090/12 = 1669.41°, 1092/12 = 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New Job Request

What Our Estimators Need

Pre-Build ➤ Photo Inspection

04

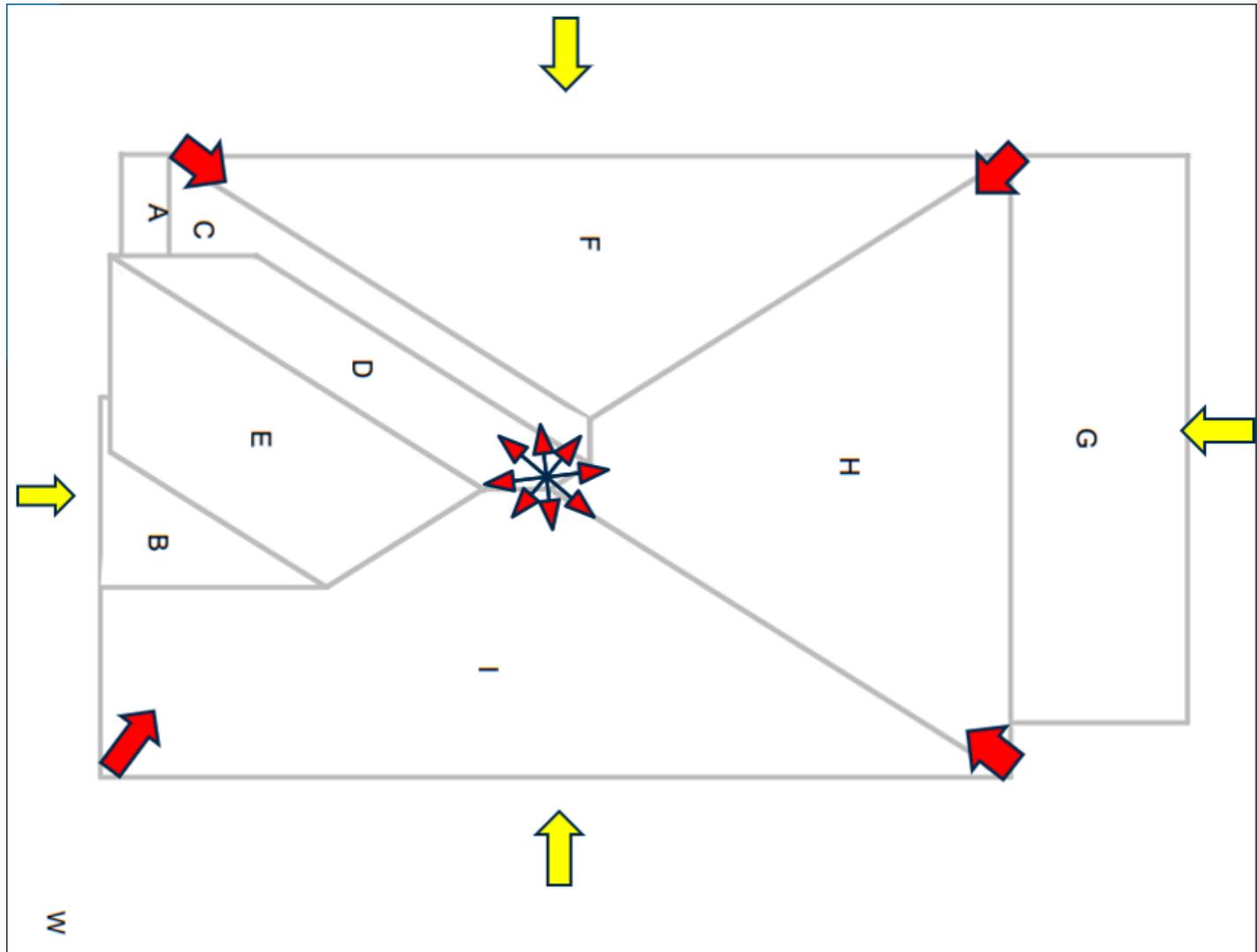
Photos are worth thousands. Having thorough photos minimizes the potential for sales reps going back out to the property, provides proof for supplement items, and tells our estimators exactly what is on the property.

Inspection Photo Check List				
				
Name:	Email:			
Claim #	Phone:			
Address:				
Ground				
Four Elevations	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Edge of Roof				
Starter	<input type="checkbox"/>	Shingle Guage (thickness)	<input type="checkbox"/>	
Underlayment	<input type="checkbox"/>	Pitch	<input type="checkbox"/>	
Drip Edge (painted)	<input type="checkbox"/>		<input type="checkbox"/>	
Roof Top				
All Corners looking in	<input type="checkbox"/>	All Peaks Looking out	<input type="checkbox"/>	
Main Roof Components				
Valley Metal / I&W	<input type="checkbox"/>	L / Wall Flashing	<input type="checkbox"/>	
Hip and ridge	<input type="checkbox"/>	Chimney W/ Measurement	<input type="checkbox"/>	
Step Flashing	<input type="checkbox"/>	Chase Cover	<input type="checkbox"/>	
Vents				
Pipe Jack / boot	<input type="checkbox"/>	Static Vents	<input type="checkbox"/>	
Split Boot	<input type="checkbox"/>	Solar / Power Vents	<input type="checkbox"/>	
Box / Turtle Vent	<input type="checkbox"/>	Dryer Exhaust Vents	<input type="checkbox"/>	
Turbine	<input type="checkbox"/>	Rain / Exhaust Caps	<input type="checkbox"/>	
Ridge Vent	<input type="checkbox"/>	Quantity of Each Vent / Boot	<input type="checkbox"/>	
Additional Items				
Cornice Returns	<input type="checkbox"/>	Rain Diverter	<input type="checkbox"/>	
Cornice Strip	<input type="checkbox"/>	Modified Bitumen	<input type="checkbox"/>	
Skylight Flashing	<input type="checkbox"/>	Satellite Dish	<input type="checkbox"/>	
Attic Check				
Decking type	<input type="checkbox"/>	Thickness	<input type="checkbox"/>	
Rafter Spacing	<input type="checkbox"/>	Water / AC Lines	<input type="checkbox"/>	
Additional Trades				
Type	Pic	Measurements / Notes		
Gutters / Gaurds	<input type="checkbox"/>			
Fencing / Deck	<input type="checkbox"/>			
Interior	<input type="checkbox"/>			
Windows	<input type="checkbox"/>			
Garage	<input type="checkbox"/>			
Solar	<input type="checkbox"/>			
Other	<input type="checkbox"/>			

We will provide a branded copy with your logo if needed!

Photo Inspections ➤

How to Capture everything



Pictures Needed

1. From the ground - All 4 Elevations
2. **Roof top - All Corners (looking in)**
3. **Roof top - All Peaks (Looking out)**
4. **ALL Vents & Pipe Jacks**
5. **Chimneys - Measure the length**
6. **Any Misc Components- Satellite, Electric mast, etc..**

Additional tips

- **Chalk all Soft metals**
- **Measure all components**
- **Close, Midrange, Far away**
- **Before, During, After the build**



Edge of roof photos

- Starter
- Underlayment
- Drip edge
- Shingle thickness

Pitch Gauge



- Slopes Greater than 7:12 Require steep charges
- Slopes from 2:12 to 4:12 Require a double layer underlayment
- Slopes less than 2:12 Require a flat roofing system

Build Day

What Our Estimators Need

During-Build ➤➤➤ Day of build items

01

Any new findings, photos during build, material invoices from suppliers, and a notification once build is complete. Our estimators work diligently to follow up on the status of build while productions are in the works. These notations provide the estimators everything they need to get approval on additional supplements.

Build Day Check List					
					
Materials Onsite	<input type="checkbox"/>		Name _____		
No Missing Material	<input type="checkbox"/>		Job # _____		
Inventory			Photos		
			Before	After	
Shingles Bundles			<input type="checkbox"/>	<input type="checkbox"/>	
Hip/ridge Bundles			<input type="checkbox"/>	<input type="checkbox"/>	
Starter Bundles			<input type="checkbox"/>	<input type="checkbox"/>	
Ice & Water rolls			<input type="checkbox"/>	<input type="checkbox"/>	
Item			Measurements		
			Notes		
			Photos		
			Before	During	After
Decking			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Underlayemnt			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Extra shingles Layer			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Step Flashing			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
End Wall Flashing			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Transition Flashing			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Chimney Flashing			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Accessories Painted			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ground / Roof Load			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Bad Access			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Tarping			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Carrier Photos Rqstd			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Additional notes					

Material Invoice >>>



The material invoice is a critical document in the supplementing process. Updated pricing and appropriate waste percentage calculations are often used to justify additional funds from the carrier. When used effectively, these two factors alone can result in thousands of dollars in added claim approval.

SRS BUILDING PRODUCTS SRS BUILDING PROD - SAN ANTONIO 9540 BALL ST SAN ANTONIO, TX 78217 FAX: (210)-424-0596 Phone: (210)-424-0686			INVOICE <table border="1"><tr><td>Invoice # :</td><td>0038373721-001</td></tr><tr><td>Invoice Date :</td><td>07/16/24</td></tr><tr><td>Account # :</td><td>RED202</td></tr><tr><td>Branch :</td><td>SSSAN</td></tr><tr><td>Phone # :</td><td>(817)-601-4570</td></tr><tr><td>Fax # :</td><td></td></tr><tr><td>Delivery # :</td><td>0038373721-001</td></tr><tr><td colspan="2">REMIT TO:</td></tr><tr><td colspan="2">SRS BUILDING PRODUCTS P.O. BOX 842468 DALLAS, TX 75284-2468</td></tr></table> BILL TO: <table border="1"><tr><td>R3E SERVICES LLC 1209 N SAGINAW BLVD SUITE G PMB 137 DBA RED RIVER ROOFING AND EXTE SAGINAW, TX 76179</td><td>R3E SERVICES LLC 2411 Crystal Drive Temple, TX 76502</td></tr></table> SHIP TO: 1 <table border="1"><tr><td>PO NUMBER</td><td>REFERENCE NUMBER</td><td>JOB NUMBER</td><td>ORDER DATE</td><td>SHIP DATE</td><td>SALES</td></tr><tr><td>2-464-1</td><td>1721014896-43ea854e5</td><td>2-464: Paul Frank</td><td>07/14/24</td><td>07/15/24</td><td>J SMITH</td></tr><tr><td>AGENTS</td><td>ORDER TYPE</td><td>ORDERED BY</td><td>SHIP VIA</td><td>FREIGHT TERM</td><td>CREATED BY</td></tr><tr><td>DIGITAL USER</td><td>WHSE</td><td>Brad Gibson</td><td>GROUND DROP</td><td></td><td>cy091495</td></tr><tr><th>QTY ORDERED</th><th>QTY SHIPPED</th><th>UOM</th><th>ITEM / DESCRIPTION</th><th>CONVERTED QTY</th><th>PRICE / UOM</th><th>EXTENDED AMOUNT</th></tr><tr><td>138</td><td>138</td><td>BD</td><td>ATLPISGPPEDA ATLAS PINNACLE HP42 SG PEWTER PRISTINE, SCOTCHGUARD, 42 BD/PAL 3 BD/SQ DAINGERFIELD CI: ATLAS PINNACLE HP SG 3 BD/SQ Pewter QTY:138.0 BD</td><td>46.00 /SQ</td><td>105.00 /SQ</td><td>4,830.00</td></tr><tr><td>8</td><td>8</td><td>BD</td><td>ATL635A022 ATLAS PRO-CUT H&R SG PEWTER PRISTINE & PROLAM, SCOTCHGUARD, 48 BD/PAL 12" X 31' ARDMORE CI: ATLAS PRO-CUT H&R SG 31 LF/BD Pewter QTY:8.0 BD</td><td>8.00 /BD</td><td>72.25 /BD</td><td>578.00</td></tr></table>					Invoice # :	0038373721-001	Invoice Date :	07/16/24	Account # :	RED202	Branch :	SSSAN	Phone # :	(817)-601-4570	Fax # :		Delivery # :	0038373721-001	REMIT TO:		SRS BUILDING PRODUCTS P.O. BOX 842468 DALLAS, TX 75284-2468		R3E SERVICES LLC 1209 N SAGINAW BLVD SUITE G PMB 137 DBA RED RIVER ROOFING AND EXTE SAGINAW, TX 76179	R3E SERVICES LLC 2411 Crystal Drive Temple, TX 76502	PO NUMBER	REFERENCE NUMBER	JOB NUMBER	ORDER DATE	SHIP DATE	SALES	2-464-1	1721014896-43ea854e5	2-464: Paul Frank	07/14/24	07/15/24	J SMITH	AGENTS	ORDER TYPE	ORDERED BY	SHIP VIA	FREIGHT TERM	CREATED BY	DIGITAL USER	WHSE	Brad Gibson	GROUND DROP		cy091495	QTY ORDERED	QTY SHIPPED	UOM	ITEM / DESCRIPTION	CONVERTED QTY	PRICE / UOM	EXTENDED AMOUNT	138	138	BD	ATLPISGPPEDA ATLAS PINNACLE HP42 SG PEWTER PRISTINE, SCOTCHGUARD, 42 BD/PAL 3 BD/SQ DAINGERFIELD CI: ATLAS PINNACLE HP SG 3 BD/SQ Pewter QTY:138.0 BD	46.00 /SQ	105.00 /SQ	4,830.00	8	8	BD	ATL635A022 ATLAS PRO-CUT H&R SG PEWTER PRISTINE & PROLAM, SCOTCHGUARD, 48 BD/PAL 12" X 31' ARDMORE CI: ATLAS PRO-CUT H&R SG 31 LF/BD Pewter QTY:8.0 BD	8.00 /BD	72.25 /BD	578.00
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We redact all pricing information prior to submission, as our focus is not on the cost of materials but on ensuring the scope is accurate and compliant. If the insurance carrier requests an unredacted version, we inform them that pricing details are subject to confidentiality agreements with our suppliers due to competitive rate protections.

**Format may
very depending
on CRM**

INVOICE

Invoice Name: Final Project Invoice
 Invoice Number: 2-48-1
 Invoice Date: 03/27/2023
 Terms: Upon Receipt

INSURANCE CLAIM	PRICE
Roof Line Items (1-15)	\$13,553.63
Subtotal: Insurance Claim	\$13,553.63
SUPPLEMENT	
Roofing Felt - 30 lb	\$395.49
Hip / Ridge Cap - Standard Profile- composition shingles	\$929.89
Chimney Flashing - average	\$541.90
Step Flashing	\$465.41
Flashing - L flashing - galvanized	\$202.77
Asphalt Starter - universal	\$677.14
Tarp - all purpose poly - per sq (lab and mat)	\$480.80
Sheathing - OSB - 1/2	\$342.35
Subtotal: Supplement	\$4,035.75
Grand Total	\$17,589.38
Payments/Credits:	
03/09/2023	\$6,877.33
03/09/2023	\$4,400.00
Total Received:	\$11,277.33
Invoice Balance Due:	\$6,312.05

1. We send the final invoice with the day of build findings
2. Once we have confirmed that the insurance has released the final depreciation, we notify you so you can collect your money, and move the profile to completed

We can not submit a final invoice for ANY line item that has not been completed

What's the Risk ? & how to protect yourself



The only risk associated with supplementing a property arises when the job is lost after the supplement has already been completed. To help prevent this outcome, it's important to be aware of the common warning signs and take proactive measures. Below are several key factors to watch for to minimize the likelihood of this occurring:

1. Large deductibles (2%+)
2. ACV, RPS policies, Etc
3. Large Claims 40K+
4. Missing structures
5. No signed agreement

Protecting Your Work and Value During the Claims Process

The objective of supplementing is not to increase the claim payout for a homeowner to simply pocket the difference or hire a lower-cost contractor who undercuts your pricing. To safeguard your time and effort, it's essential to have clear, protective language in your service agreements that covers all work performed on a claim. Additionally, we provide a **Roofer Protection Form**—a valuable tool you can incorporate into your process to further protect your interests when working with homeowners.

ROOFER-HOMEOWNER AGREEMENT -This Agreement is made and entered into as of the date signed below by and between:

Homeowner: _____
Address: _____
Roofer: _____
Company Name: _____

WHEREAS, the Homeowner has an insurance claim for property damage and requires assistance in ensuring that the insurance company provides an accurate estimate for all necessary repairs; and

WHEREAS, the Roofer is experienced in working through the accurate estimating process and will assist in obtaining the correct amount from the insurance company to cover all applicable trades;

NOW, THEREFORE, in consideration of the mutual promises and agreements contained herein, the parties agree as follows:

1. **Accurate Estimating Assistance**
The Roofer will work with the Homeowner throughout the insurance claim process to ensure that the appropriate trades and associated costs are properly included in the insurance estimate.
2. **Use of Funds for Repairs**
If the Homeowner chooses to proceed with the necessary trades as identified in the insurance claim, **100% of the approved funds** will be applied to the completion of those trades by the Roofer.
3. **Homeowner's Obligation for Fees**
If the Homeowner elects **not** to proceed with the identified trades or chooses to engage another contractor for the work, the Homeowner agrees to pay the Roofer **20% of the total increase** obtained through the accurate estimating process as compensation for the work performed in securing the correct claim amount.
4. **Pricing & Compliance**
The Roofer does not dictate pricing, but ensures compliance with all legal building codes and full and accurate estimating for the Homeowner. All estimates will be built using industry-standard software, such as Xactimate or Symbility, to apply the correct line items to the estimate.

**Homeowners agree
to pay 20% of the
increase as a fee to
you if they choose
to not do the work
for any reason**

**Recommended
on every big claim
prior to starting**

Measuring Success

Dollar Per Square



There are two commonly **Misused** metrics to evaluate the success of a supplement:

1. Total Dollar Increase – the difference between the original and final approved claim amount.
2. Percentage Increase – the percentage growth from the initial claim to the final amount.

For example:

If a claim starts at \$20,000 and is finalized at \$25,000, that's a \$5,000 increase—representing a 25% improvement.

While both of these metrics are useful, **the most accurate measure of supplement success is the “Dollar Per Square” value.**

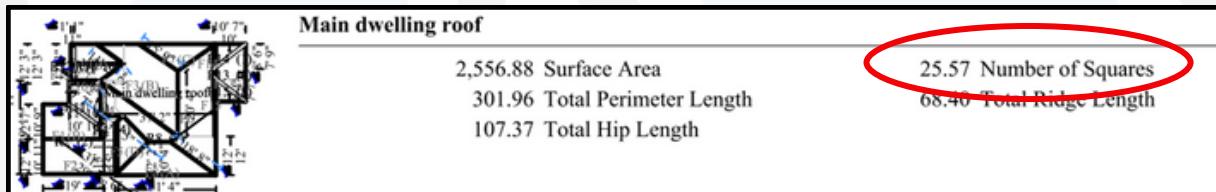
This metric provides a true reflection of performance, regardless of claim size. The reality is, overall increases can be heavily influenced by how accurate the adjuster is. A \$10,000 increase doesn't automatically mean it was a great supplement, and a \$1,200 increase doesn't necessarily mean it was a poor one. Tracking your Dollar Per Square is the most effective way to determine whether a claim has been fully maximized.

To calculate this, take the total Roof RCV (Replacement Cost Value) and divide it by the total number of roofing squares.

Using the same example:

- Original: $\$20,000 \div 35 \text{ squares} = \571 per square
- Final: $\$25,000 \div 35 \text{ squares} = \714 per square

Top of Roof section



Bottom of Roof section

Area Totals: Source - Eagle View	2,445.11 Exterior Wall Area	27.08 Number of Squares	301.96 Total Perimeter Length
	2,708.14 Surface Area		
	68.40 Total Ridge Length	107.37 Total Hip Length	
Total: Source - Eagle View	624.52	18,988.92	5,739.02 13,249.90

»» Contact us ««



While you will have direct access to your assigned estimator, we pride ourselves on operating as a cohesive team. Should any questions or issues arise, please feel free to reach out using the following company contact information:

»» Company Contact ««

Phone: (830) 251-2931

Email: info@riseclaims.com

Office/Billing Address: 2090 N. Interstate 35,
Frontage Road, Suite 4116, New Braunfels, TX
78130

»» Manager Hotline ««

Phone: (210) 975-6525

Email: help@riseclaims.com