

**City of Alameda, California**  
**SOCIAL SERVICE HUMAN RELATIONS BOARD**  
**THURSDAY, January 27, 2022**  
**APPROVED MINUTES**

**1. CALL TO ORDER**

President Sarah Lewis called the meeting to order at 7:02pm.

**2. ROLL CALL**

Present: President Sarah Lewis, Vice President Kristin Furuichi Fong, Board members Dianne Yamashiro-Omi, Priya Jagannathan, Samantha Green, Scott Means.

City staff: Lois Butler, Veronika Cole, and Eric Fonstein (Secretary to the Board).

**3. APPROVAL OF MINUTES**

**3-A Review and Approve December 9, 2021 Draft Minutes**

A motion to approve the minutes of December 9, 2021 was made by Board member Means and seconded by Board member Yamashiro-Omi. Ayes: President S. Lewis, Vice President Furuichi Fong, Board members Yamashiro-Omi, Jagannathan, Green, and Means. Nays: none. Motion passed 6-0.

**4. PUBLIC COMMENTS**

None.

**5. AGENDA ITEMS**

**5-A Review and Endorse the 2021 Climate Action and Resiliency Plan (CARP) Annual Report**

Danielle Mieler, Sustainability and Resilience Manager, with the City of Alameda presented the Climate Action and Resiliency Plan (CARP) 2021 Annual Report. The following are summary of the key segments:

- CARP Annual Report will be presented to City Council for endorsement in March 2022
- Goal is to reduce emissions to 50% below 2005 levels by 2030
- Three pillars of sustainability: economy, environment and equity
- Social equity is considered when assessing impacts of climate change, weighing costs and benefits of proposed City actions, and prioritizing projects
- 2021 Highlights and Achievements
  - Hired a Sustainability and Resilience Manager
  - Convened internal Green Team
  - Hired Civic Spark Fellow
  - Passed an all-electric reach code requiring new construction City-wide to be all-electric
  - Completed “Electrifying Existing Residential Buildings in Alameda” report

- Completed construction of all-electric Krusi Recreation Center
- Upgraded West End Library and Mastick Senior Center Social Hall to serve as a Clean Air and Cooling Center to serve as Clean Air and Cooling center with
- AMP launched electric panel upgrades rebates and online marketplace
- Amended City's off-street parking ordinance eliminating parking minimums and requiring Electric Vehicle (EV) charging in new development
- Passed a gas-power leaf blower ban
- Convened San Leandro Bay/Oakland Alameda Estuary Adaptation Working Group
- Completed comprehensive General Plan Update with new Climate and Conservation Element
- Completed an updated Climate Adaptation and Hazard Mitigation Plan for California Governor's Office of Emergency Services (CalOES) and Federal Emergency Management Agency (FEMA) review
- Certified as a Blue City by the nonprofit organization Project O. The Blue City Network is a certification system that recognizes cities and counties that demonstrate their commitment to healthy waterways.
- Recognized as a Silver-level Bicycle Friendly Community by League of American Bicyclist
- Strategy T1: Reduce commute vehicles traveled
- Strategy T2: Build additional bike lanes
- Strategy T4: Expand EasyPass Program
- Strategy T6: Increase availability of EV chargers citywide
- Strategy E3: Programs to encourage fuel switching in certain appliances
- Strategy S2: Further develop urban forest
- Key adaptation efforts: Sub-regional Adaption Working Group, Veterans Court, Doolittle Drive and Northern Shoreline

The 2022 CARP priorities include:

- Greenhouse Gas Reduction
  - Develop an equitable existing buildings energy efficiency and electrification roadmap
  - Encourage owners to seismically retrofit remaining soft-story apartment buildings
- Adaptation
  - Advance San Leandro Bay/Oakland-Alameda Estuary Adaptation Working Group
  - Identify funding for priority adaption projects identified in CARP
- Capacity Building
  - Consider applying for Cool-City Challenge ("moonshot strategy")
  - Consider placing climate revenue measure on ballot
  - Update Urban Forest Plan
  - Complete Active Transportation Plan

Ms. Mieler thanked the Board for its time and opened the floor for questions and comments. Board member Means commented on induction stoves, stating the positive impacts from its use. Ms. Mieler added that the use has proven to improve indoor air quality. Board member Yamashiro-Omi asked if there is a strategy to communicate CARP throughout the community. Ms. Mieler confirmed the forthcoming Building

Electrification 101, Workshop on Wednesday, March 16. Board member Yamashiro-Omi requested a copy of the socially vulnerable census tracts. Staff member Fonstein stated he will forward this information. President Lewis asked what resources will be used for retrofitting. Ms. Mieler stated the City will be submitting an application for available grants. President Lewis inquired about the eligibility/likelihood of the City receiving the “Cool-City” funding. Ms. Mieler believes, that with appropriate participation from the community, it is highly likely we will receive funding.

Board members thanked Ms. Mieler for her time and informative presentation.

### **5-B Approve the City of Alameda Transportation Program Plan for Seniors and People with Disabilities for Fiscal Year 2022/23**

Katherine Kaldis, Paratransit Coordinator and Gail Payne, Senior Transportation Coordinator with the City of Alameda, presented the Transportation Program Plan for Seniors and People with Disabilities for Fiscal Year 2022/23. The following are summary of the key segments:

- Plan will be presented to City Council for approval in March 2022
- Alameda Loop Shuttle had the lowest monthly boarding and customer satisfaction. The cost per ride went from \$13 to \$34 (which is above the required maximum of \$20 per Alameda CTC). Staff recommends that the service is discontinued.
- Free AC Transit Bus Pass holders reported high satisfaction. City plans to formalize a pay-as-you-go model, with expected cost per ride to be less than \$3. Staff recommends that the program is expanded to provide up to 230 AC Transit bus passes for low-income Alameda seniors and people with disabilities. In addition to continue funding passes for the 167 units within Alameda Point Collaborative (APC). Total budget for the program is \$200,000.
- TNC Concierge Program, Alameda Independent Mobility (AIM), is a curb-to-curb service to facilitate same-day trips for low income individuals, enrolled in EBP. Concierge service by Eden I&R, provides 2-1-1 service, where the cost of a ride is \$15. The current program has 50 participants enrolled with a target of 80. Staff recommends that the program enroll 56 additional residents, totaling 136 participants. Total budget for the program is \$125,000.
- Customer Service and Outreach Program includes new monthly travel training for AC Transit (monthly presentations, East Bay paratransit ticket sales, clipper card assistance, press releases, annual survey and in-person/phone support). Total budget for the program is \$26,000.
- Additional Recommendations
  - Capital Program: Recommend the continuation of the bus shelter replacements, improve access to/from bus stops, including sidewalk enhancements to ensure ADA compliance. Remove signs and poles at shuttle stops. Total Budget \$300,000
  - Group Trips: Recommend same services once COVID infection rates decline. Total Budget \$25,000
  - Program Management: Recommend the funding of part-time paratransit coordinator and group trip driver as well as on-call experts. Total Budget \$38,000
- BUDGET
  - Total Revenue \$833,000

- Total Expenditures \$715,000
- Reserve \$118,000

Ms. Kaldis opened the floor for questions and comments. Board member Means applauded the AIM program and the utilization of 2-1-1 services, as there are many individuals with technology disparities. Ms. Kaldis noted that not only can the AIM program assist individuals getting to appointments, but also getting home from the appointment. Board member Yamashiro-Omi wanted to know if there are provisions to outreach to immigrant communities. Ms. Kaldis confirmed that program materials are translated into Chinese and Spanish, as well as translation services offered by 2-1-1. Board member Jagannathan asked if the City has received feedback from other commissions regarding the discontinuation of the Alameda Loop Shuttle. Ms. Kaldis reported no negative feedback, and emphasized that free bus passes offer better flexibility than the shuttle service.

A motion to approve the Transportation Program Plan for Seniors and People with Disabilities for Fiscal Year 2022/23 was made by Board member Means and seconded by Board member Jagannathan. Ayes: President S. Lewis, Vice President Furuichi Fong, Board members Yamashiro-Omi, Jagannathan, Green, and Means. Nays: none. Motion passed 6-0.

A motion to return to item 5-A was made by Vice President Furuichi Fong and seconded by Board member Yamashiro-Omi. Ayes: President S. Lewis, Vice President Furuichi Fong, Board members Yamashiro-Omi, Jagannathan, Green, and Means. Nays: none. Motion passed 6-0.

A motion to approve the Climate Action and Resiliency Plan was made by Board member Green and seconded by Board member Means. Ayes: President S. Lewis, Vice President Furuichi Fong, Board members Yamashiro-Omi, Jagannathan, Green, and Means. Nays: none. Motion passed 6-0.

### **5-C Status Report of Emergency Response Services for the Homeless in the City of Alameda**

Staff member Cole provided an overview/presentation on Emergency Response Services for the Homeless in the City of Alameda. The following are summary of the key segments:

- The Road Home is a five-year plan to prevent and respond to Homelessness in Alameda (approved by City Council on October 5, 2021)
- Goal 2 of the Road Home is to increase access to Homeless Emergency Response Services by providing low-barrier, temporary housing solutions and expanding outreach and supportive services to unsheltered households
- Services provided through the Village of Love
  - Day Center: Open 9AM – 8PM, 365 days a year. Serving 60 individuals per week.
  - Day Center Overnight Services: Open 9PM – 8AM, 365 days a year. Serving 10 individuals per week, current capacity is 8 individuals per night.
  - Safe Parking: Open 7PM – 7AM, 365 days a year. Up to 25 vehicles per day.
- Services provided through Building Futures Women and Children

- Midway Shelter: Provides 25 beds for women and children who are homeless. Currently at 60% capacity.
  - Winter Warming (BFWC): Provides hotel rooms for 7 elderly and/or medically vulnerable homeless adults.
  - Winter Warming (Christ Episcopal Church): Provides group shelter for up to 20 individuals per overnight services.
  - Safe Sheltering: Provides 4-8 homeless individuals at high risk due to COVID-19.
- Emergency Supportive Housing at Alameda Point: Approved by City Council on November 16. This is low-barrier emergency supportive housing at three addresses in Alameda Point (2845 Pearl Harbor Road, 2815 Newport Road & 2700 Lemoore Road, Unit. A).
  - The service provider for this project, Bay Area Community Services, has declined to pursue further work on the project. City staff are now considering options.
- Services provided by Dignity Village
  - Interim Supportive Housing: 47 units with 5 units set-aside for Transitional Age Youth who are homeless or at-risk of being homeless and 8 units adapted for individuals with disabilities.
  - Dignity Moves is the developer for the project
  - Five Keys Schools and Programs will operate the project
  - City staff have submitted a proposal to Homekey for approximately, \$12.3 million in funding, and are awaiting response
  - City has been awarded a contingent grant from Alameda County for \$2,350,000
  - Proposed location for Interim Supportive Housing is 2350 5<sup>th</sup> Street, Alameda
- Strategy 2.3: Expand Outreach and Supportive Service to Unsheltered Households
  - Mobile/Street Outreach
  - Intensive Case Management
  - Homeless Hotline 510-522-HOME
  - Showers and laundry
  - Weekly meals through Dine and Connect
  - The City is piloting the Community Assessment Response & Engagement (CARE) Team – an alternative emergency response to mental health crisis calls
  - Coordinated Outreach Teams: Direct service team to assist vulnerably individuals living outdoors

Staff member Cole introduced Steve Good, President and CEO of Five Keys. Mr. Good gave a brief presentation. The following are summary of the key segments:

- Operating in 12 counties within California
- Focus on education, employment, social justice, housing and revitalizing communities
- Adult Charter/CTE schools for high school dropouts in 24 CA jails and 80 community sites
- Housing for women on Treasure Island
- Operate 4 Shelter in Place hotels, 2 Navigation Centers and 1 Congregate Shelter

- The housing services are known for their trauma-informed, holistic approach that provides a welcoming space, and staff who take pride in providing caring customer service following a harm-reduction model.
- Emphasis on customer service, treating every individual as a guest/client
- Additional services: enrollment in CalFresh, medical/dental programs, mental health services, legal services and AA/NA programs
- Provide housing navigations for transitional aged youth (16-24)
- High school diploma and GED programs, vocational training
- Serving approximately 1,500 people per year

Staff member Cole opened the floor for questions and comments. Board members expressed their appreciation and excitement for the program. Board member Green wanted to know if there is a plan to issue a new RFP for the provider who pulled out of working with the Emergency Housing at Alameda Point. Staff member Butler confirmed that staff plans to go back to City Council with new recommendations, possibly in March. Staff member Yamashiro-Omi wanted to know more about the Alameda Wellness Center, and its connection to the current strategy. Staff member Butler stated that the City does not work on this project directly, and suggested Doug Biggs (with the Alameda Point Collaborative) attend the next meeting to provide and update/presentation. Board member Yamashiro-Omi encouraged that Mr. Good connects with Mr. Biggs. Staff member Cole confirmed she will share contact information. Staff member Green stated she saw the Five Keys process in San Francisco and was extremely impressed.

#### **5-D Continuation of Discussion for SSHRB 2022 Work Plan and Ad Hoc Committee reports:**

President Lewis shared a workbook document, stating that the goal is to ensure all SSHRB members have the necessary recourses to complete, individual workplans, prior to present to City Council.

- The Community Needs Assessment (CNA)
  - Board member Green, presented CNA tasks, including, drafting 2022 community assessment project methods, completion of data collection and project report
  - Board member Jagannathan confirmed timeline, and asked if City staff would be in charge of the overall survey logistics
  - President Lewis stated the CNA, will be a standing item on all future agendas
- Human Relations/Alamedans Together Against Hate
  - Board member Yamashiro-Omi summarized workplan, and discussed the possibility of obtaining a list of individuals previously involved in SSHRB efforts
  - Board member Yamashiro-Omi and Furuichi Fong suggest that its goal may be working towards creating an Equity/Inclusion position within City staff
  - Board member Jagannathan suggested developing a goal/vision within the first six months, with input from possible town hall meetings
  - Staff member Butler stated, SSHRB would require City Council feedback on various elements, as City Council sets policy, and SSHRB is advisory
  - Board member Green suggested that SSHRB members gather information on various perspectives and deliver a report to City Council on findings and recommendations

- SSHRB Infrastructure
  - President Lewis summarized the infrastructure workplan, stating the need for a closer look of the individual groups, to accurately depict the commitment and action plan
  - Focus on SSHRB workplan at February meeting
  - SSHRB scheduled to present workplan to City Council in April

## **5-E Workgroup Reports**

- Homeless Action Plan Workgroup (Lewis): None. President Lewis requested this be removed on future agendas.
- Domestic Violence (Furuichi Fong): Staff member Fonstein shared the latest Alameda Police Department statistics, highlighting a 25% increase in the last year, and a 10% increase over the last two years. Confirmed quarterly meeting will be scheduled in the next couple of weeks.

## **6. STAFF COMMUNICATIONS**

### **6-A Season for Nonviolence**

Staff member Fonstein announced that at the beginning of the next SSHRB meeting, Board members will open with a “word for the day”, in support of the season for nonviolence.

Staff member Cole reported on the following:

- Point in Time Count has been rescheduled for, February 23, 2022. Staff is still looking for volunteers to participate, day-of
- Day Center is at full capacity. Will continue to prioritize Alameda residents
- Warming Shelter at Christ Church, working on building participation
- Alameda Food Bank is serving 600 families per week, as well as a free vaccine clinic on January 31, 2022, between 11:30AM – 2:30PM
- Village of Love, Community Circle is currently on hold, due to COVID-19
- Homeless hotline received 18 calls in December 2021, almost all were unsheltered callers
- Mobile Van services, will be at Emmanuel Lutheran Church, on the last Monday of each month, during dine and connect hours of operation

Staff member Butler notified Board members that her participation in monthly meetings may decrease, as alternate staff members’ participation continue to increase.

## **7. BOARD COMMUNICATIONS, NON-AGENDA**

Board member Means stated that this is the time of year when AARP assists seniors with their taxes, and how pleased he was to see that the Mastick Center is one of the available locations.

## **8. ORAL COMMUNICATIONS**

None.

## **9. ADJOURNMENT**

President Lewis adjourned the meeting at 9:03 p.m.

Respectfully Submitted,  
Eric Fonstein, Board Secretary