

Francisco Vazquez

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Industry Certifications

- LPIC-1: Linux Administrator
- Cisco CCENT

Technical Skills

- Windows
- Linux
- MacOS
- Active Directory
- VMware
- Networking
- Cisco IOS
- Scripting
- Kubernetes
- Ansible
- WordPress
- SQL

Work Experience

11/2021 - present
Currently taking time off to concentrate on certifications (Kubernetes CKAD, Google ACE, etc.) and other projects after relocating to NC.

The E.W. Scripps Company; Omaha, NE – IT Operations III

05/2019 – 10/2021

- Provided technical support for the data center, network infrastructure, and office.
- Used VMware to virtualize servers and configure virtual machines for applications and users.
- Managed user active directory accounts.
- Wrote scripts as needed.
- Upgraded all Windows Server, PCs, and Macs to the latest OS.
- Assisted with network, server, and data migration.
- Configured, installed, maintained, and upgraded computer systems hardware and software.

Google; Mountain View, CA – Operations Engineer/Data Center Technician

05/2018 – 04/2019

- Provided technical support for five of Google's non-standard infrastructure and server labs.
- Troubleshoot server specific hardware, network, and OS related issues.
- Racked and configured servers – OS installs, driver and firmware updates, RAID and network config.
- Installed various operating systems – Windows server, Linux, Chrome OS, and macOS.

Google; Mountain View, CA – IT Field Technician, IT Residency Program

07/2016 – 05/2018

- Provided support for Google's corporate infrastructure and internal applications - Network, audio/visual systems, network printers, badging kiosks, access points, internal software, etc.
- Provided support for Windows, Linux, macOS, Chrome OS, Android, and Apple iOS platforms - OS installation, data recovery, setup, software support, and group policy and directory access.
- Provided in-person and remote support for Google's internal users at a global level.
- Spent three months with the Search Capacity team allocating and planning computing resources from worldwide corporate data centers to internal teams depending on their needs and usage.
- Spent three months as the point of contact and lead for the Amsterdam, NL Tech Support office.

Veritas; Heathrow, FL – Lab Systems Engineer Intern

03/2015 – 07/2016

- Provided support for various tools and operating systems - Windows, Linux, VMware, Backup Exec, etc.
- Created and managed virtual machines for various internal teams using Hyper-V and vSphere.
- Racked and configured Dell and HP servers – OS installs, driver and firmware updates, RAID and network config.

- Resolved customer tickets and reported issues - RAID failure, connection issues, directory access, OS installations, virtual machine requests, IP address allocation, etc.

Education & Training

University of Central Florida; Orlando, FL

08/2014 – 05/2016

- Bachelor of Applied Science, Information Technology (B.A.S.)

Seminole State College; Sanford, FL

08/2012 – 05/2014

- Associate in Science, Computer Programming and Analysis (A.S.)