



Tel Aviv, Israel



+972-523393986



ellaorenstain@gmail.com

## OBJECTIVE

I'm a creative and open minded fast learner. Ready to put the effort at the challenges coming my way. Responsible and hard working.

## EDUCATION

- **High School Graduate - Hadarim High School**  
Sep 2014 - Jun 2017  
Majoring in Social Science and Literature.
- **PPC Course – JUMPUN**  
Nov 2022 - Current  
Campaign Management, social media, PPC

## SKILLS

- Social Media
- hard working
- Fast Learner
- Customer service
- Sales

## LANGUAGES

- Hebrew – Native speaker
- English – Fluent

# ELLA ORENSTAIN

## EXPERIENCE

Oct 2022 – Current

### **Back office – BuyMe**

I Started as a customer service representative and was quite immediately promoted to a position of customer experience. I was required to contact customers who were unsatisfied with the company's service and find a way to keep them as our customers. This role made me think creatively and always find the right solution. I was then promoted to a back-office position where I was facing other large companies and had to function well under pressure.

Nov 2021- Feb 2022, Tel Aviv, Israel

### **Social Media Manager - R29**

Responsible for the social platforms of a new online clothing brand. This job required me to be consistent, creative, to have an understanding of the content and social media and editing world.

Jan 2020- Dec 2020, Hod Hasharon, Israel

### **Senior Saleswoman - Topshop**

Responsible for the shop sales team. During this job I served costumers and lead the sales team through our weekly and monthly goals. This job required me to be creative, organized, and a team player.

Feb 2018- Feb 2020, Israel

### **Control & Commandant Operation - Israel Defense Force**

Responsible for operating control room cameras guarding the borders of Israel. I worked in shifts during the days and nights to keep Israel safe from intruders. This position required me to be focused for long hours, be a team player, be responsible while operating dangerous and nerve wrecking situations. For this position I received the 80 Division Commander Excellence Award.

Jul 2016- Dec 2017, Hod Hasharon, Israel

### **Senior Saleswoman- Golf Group**

Responsible for the shop sales team. During this job I served costumers and lead the sales team through our weekly and monthly goals. This job required me to be creative, organized, and a team player