

Ruby Galdean

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EDUCATION

Columbia University, New York City, NY Expected Graduation: May 2022

- Concentration in Computer Science
- Applications Track

Related Coursework

- User Interface Design, Strategic Design, Introduction to Data Structures in Java, Computer Science Theory, Computational Linear Algebra, Advanced Programming

PROJECTS

Web Development Portfolio Website 2021

- Responsive, interactive design-oriented website built with HTML, CSS, JS, and Bootstrap
- Showcases web development and UI/UX design projects as well as my resume
- Link: galdean.github.io

Hackathon Database Website 2020

- Flask-built database of college hackathons in the United states which users can interact with by viewing data entries, searching data, and creating new data to be added to the server

SKILLS

- Programming Languages and Frameworks: HTML, CSS, JavaScript, Java, C, Bootstrap, jQuery
- Programs and Software: Adobe Photoshop, Figma, Microsoft Office
- Customer Service
- Fluent in Spanish

LEADERSHIP

- Columbia University's Women in Computer Science (WiCS) Community Chair 2019 – 2020
- Northridge High School FBLA President 2015 - 2017
- Platte Valley High School Student Body President 2013 - 2015

EXPERIENCE

TTEC, Greeley, CO --- Web Customer Support Agent May – Present 2021

- Manages inbound calls regarding USAA bank members' online accounts
- Troubleshoots, researches, documents, and resolves technical issues

Goodwill Industries, Loveland, CO --- Clothing Associate January – May 2021

- Sorted unprocessed donations, hung clothing, and determined fair market prices
- Cooperated with a team in a fast-paced environment to reach daily production quotas

Walmart, Greeley, CO --- Electronics Associate Summer 2019

- Handled customer transactions, stocked products, and balanced cash drawers

City of Greeley IT Department, Greeley, CO --- PC Deployment Intern Summer 2016

- Imaged personal computers, installed software, migrated files to new equipment
- Troubleshooted basic issues related to new installations in various city locations

AWARDS

- QuestBridge National College Match Scholarship 2016