#### Dear user,

we are glad to know that you want to be active part of our community. Below you can find some rules which you will have to follow, in order to contribute in making R2h a safe and enjoyable place for everyone. Therefore, we recommend you to read them carefully.

We hope for your understanding and we wish you pleasant trips.

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### **General rules**

- 1. Road2home.eu (from now R2h) is only a platform which facilitates the car-pooling effect; therefore, R2h does not have any responsibility on whatever could happen before, during or after the trips. People who are taking the trip/s (Both passengers and drivers) are completely responsible of the results of their behaviors. Although R2h is making its best for ensuring safety, taking a trip with in such a way corresponds to hitchhiking, with all the possible connected risks;
- 2. By registering to R2h you agree to have a proper behavior towards all the users: since R2h was created to promote the integration among European people, it is not accepted neither to insult anyone, nor to discriminate users by gender, religion and political views, sexual preference and race. Acting in such a way will result in being expelled from the website with no possibility of registering again;
- 3. The administrators of the website can remove anyone at any moment, if the conditions require such a solution. Reasons for the expulsion could be those stated in point 2, but also having put

your passengers/drivers in a situation of danger can lead you to being expelled;

## **Privacy and cookies policy**

- 1. We understand that the data you send to R2h are confidential and we treat them as such. We will never share the data you send us with anyone unless required by authorities. Access will be restricted to certain R2h staff in order to provide support and develop the service;
- 2. Cookies are small amounts of data that we send to your browser and are stored on your computer's hard drive. We use cookies to access information when you sign in, to store your preferences, to keep you logged in, and to store a limited amount of behavioral data. You can configure your browser to accept or reject these cookies;

## Rules for becoming a R2h - driver

- 1. Your car needs to fulfill all the regulations existing in the country/ies in which you are going to drive; this means that registration and insurance need to be both valid and that the car should be in good running conditions, in order to ensure your hosts the possibility of reaching the desired destination without problems.
  - In particular, it is extremely important that the insurance is valid for all the people staying in the car. In case of an accident, there should not be any problems related to this issue;
- 2. R2h is not going to pay you for this service, since it is only a website that is connecting people. This means that we will not have any responsibilities concerning possible problems with the tax authorities.
  - You have the possibility to choose if charging some money to your host and, if so, how much. This should, however, be agreed PRIOR the departure. Therefore, you should not charge an amount which is too high, just for gaining money. The money given you by your host are just as a contribution for the expenses.

- It is however important to remember that the main goal of the website is not to make people gain money, but to reduce CO<sub>2</sub> emissions and to allow people to travel in a cheaper way;
- 3. Your car, your rules: you are more than welcome to set restrictions to the type of hosts you will take, but you have to follow them as well (e.g. if you decide for "no smoking", than the rule is valid also for you). All the rules for your car should be agreed PRIOR the departure, so your hosts could have the possibility of deciding whether or not to have you as driver. In case you are offering a trip, you could download the R2h calculator, which will suggest you the right price. The price considers only expenses for fuel and maintenance, not those related to other aspects (e.g. motorway); this expenses should be divided among the number of people traveling with the car, but it has to be agreed BEFORE the trip.

Although recommended, you do not have to charge the price the R2h calculator will show you; however, you should remember that, with the growth of the community, more people could offer the same trip and your hosts will, of course, choose the cheapest solution. Furthermore, consider that when offering a trip, you should travel that distance anyway; having one or more hosts will already allow you to spare money, so do not focus to much on gaining;

4. In case of mechanical failures (or similar) of your car, you will be the only one who will have to pay for that, unless the failure was due to some incorrect behavior of your hosts;

Finally, we ask you for the maximum politeness and respect; our community was build to make it easier for people to travel, not for creating them problems.

# Rules for joining a trip

- 1. By joining a trip on R2h you accept all the possible connected risks. We are working hardly for ensuring you a safe trip, but not everything can be predicted. By joining a R2h trip, you are going to be in the same situation as when hitchhiking: the only difference is that we are storing the data of your driver. Therefore, if some serious problem occur, we can always provide the authorities with the data we have. This, of course, is valid also for you;
- 2. Remember that, even if paying, you are a host in the car of your driver; therefore, you have to respect the rules he/she will set before the departure (e.g. no smoking, no pets, etc.). Be careful that, if you can report us your driver for bad behaviors, so can the driver do with you;
- 3. In case you agree for providing a contribution for the expenses, you need to pay that money at the end of the trip (unless differently agreed with the driver). A failure to do so will result in a negative feedback and can even lead to be expelled from the website. The only exception to this rule could be that the driver is asking you more money than that agreed: in that case you are allowed to pay the agreed money and to give him a negative feedback;

Finally, we ask you for the maximum politeness and respect; our community was build to make it easier for people to travel, not for creating them problems.