

**AI in Economics:  
U.S. Software Publishing Industry Report**

Galilea Ticas  
University of Massachusetts Amherst  
Date: December 2025

This report analyzes the U.S. software publishing industry through the lens of AI in Economics, evaluating industry structure, long-run trends, geographic concentration, and the influence of Generative AI on workers and firms. The goal of this report is to connect theory, real data, and AI-assisted research workflows to understand both industry evolution and personal career opportunities.

## **Industry Definition & Overview**

The U.S. software publishing industry (NAICS 511210) comprises companies that design, publish, and distribute packaged or subscription-based software across application, system, and cloud-based categories. It is one of the most influential and profitable segments of the U.S. technology sector, with 2025 revenues estimated at \$541.3 billion (IBISWorld). More than 16,000 firms operate in this industry, with an annual growth rate of approximately 7% from 2020 to 2025.

Although small and mid-sized firms contribute significantly to innovation, major incumbents such as Microsoft, Apple, Oracle, and Adobe capture a substantial share of total revenue. This dominance is driven by high fixed development costs and extremely low marginal distribution costs, which produce substantial economies of scale.

Geographically, the industry clusters heavily in California, Washington, Texas, Massachusetts, and New York, regions characterized by deep talent pools, venture capital concentration, university spillovers, and advanced cloud infrastructure. These network effects shape how firms respond to major technological disruptions, including AI adoption.

Industry growth has also been driven by the transition from physical software to cloud-based platforms (SaaS) and rising demand for AI-enabled tools, cybersecurity solutions, and enterprise automation. With average profit margins around 28%, software publishing remains one of the most lucrative and resilient sectors in the economy, expanding even during the COVID-19 pandemic due to increased reliance on remote work and digital infrastructure (BEA Industry Accounts). Understanding long-run patterns in employment, revenue, and occupational structure is essential for analyzing how new technologies, particularly AI, are reshaping the industry.

## Stage Assessment Current Life Cycle Stage

The U.S. software publishing industry is firmly in a growth phase, marked by sustained revenue expansion, rising employment, and heavy investment in innovation. Between 2020 and 2024, software publishing employment rose by approximately 28% (FRED), and venture capital continues to flow into AI and SaaS firms. Public data show rising firm formation, frequent acquisitions, and high R&D intensity (often exceeding 20% of revenue), all consistent with a dynamic, innovation-driven sector (NSF NCSSES). Global Comparison: While the U.S. leads in absolute market size-accounting for over 50% of global software spending-international markets are expanding quickly, particularly in Asia and Latin America. U.S. growth has begun to moderate (~2-3% CAGR projected through 2030), whereas emerging markets still exhibit double-digit annual growth. This suggests that although the U.S. remains dominant, its domestic market is entering a late-stage growth phase, whereas globally, the industry has more room to expand. Outlook - What Could Shift the Stage: Several factors could influence whether software publishing enters maturity. If AI, automation, or spatial computing unlock major new markets, the industry may maintain high growth. On the other hand, market saturation, regulatory constraints (e.g., antitrust or AI safety rules), and economic headwinds could slow firm creation and compress margins. The next 3-5 years will likely determine whether the U.S. sector continues expanding or shifts to stable maturity.

## Data & Trends

Key public datasets enable rigorous analysis of the industry's structure, labor force, and growth:

- BLS QCEW: Offers quarterly data on employment, wages, and establishments by industry and geography. Useful for visualizing job growth, wage trends, or regional concentrations.
- BLS OEWS: Details occupation and wage breakdowns within NAICS 511210. Enables bar charts of job roles (e.g., developers vs. managers) and wage distribution plots.
- BEA Industry Accounts: Tracks industry GDP contributions, value added, and compensation. Supports trend analysis of economic output over time.
- Census CBP: Annual firm count and size data by NAICS and geography. Ideal for exploring firm demographics and market structure visualizations.
- FRED (Federal Reserve): Central hub for employment, productivity, and price index trends. Easily used for indexed growth comparisons and long-term employment charts.

These datasets support visualizations such as:

1. Employment growth line chart using BLS QCEW or FRED;
2. Stacked bar chart of firms by size using Census CBP;
3. Real output vs. employment index plot using BEA and BLS productivity data.

By drawing from these verified, free data portals, researchers and professionals can map the industry's past, assess its present, and anticipate future transitions. The insights in (d) show where ongoing analysis can track shifts in talent, firm dynamics, and macroeconomic resilience. As the software publishing industry matures and adapts to global pressures and AI innovation, data will remain essential for interpreting its pace, shape, and trajectory.

Public data from the Bureau of Labor Statistics (BLS), the Bureau of Economic Analysis (BEA), the U.S. Census Bureau, and FRED show steady employment and revenue growth from 2015–2024. Revenue per employee has risen considerably, reflecting rising productivity and deeper integration of cloud technologies.

These firm-level patterns align with major shifts in the workforce. AI/Data occupations grew from approximately 2% to more than 11% of total industry employment during this period. This rise indicates stronger demand for skills related to machine learning, analytics, and AI-assisted software development.

These structural and occupational changes set the stage for understanding how Generative AI is reshaping workflows, competition, and skill requirements—topics explored in the following section.

### GenAI's Impact on the Industry

Generative AI is transforming software publishing at every level. For firms, AI automates code generation, testing, and product documentation, lowering marginal costs and shortening development cycles. These advantages disproportionately benefit large incumbents with access to compute resources, proprietary datasets, and cloud infrastructure, thereby increasing entry barriers for smaller firms.

For workers, GenAI reshapes task composition rather than directly replacing entire roles. Developers, analysts, and product teams gain efficiency when using AI copilots, but still rely on human oversight to correct errors and ensure output quality. Workers with strong analytical, prompt-engineering, and AI-evaluation skills gain a competitive edge.

Despite these benefits, AI also introduces risks: potential job displacement for middle-skill roles, algorithmic bias, security vulnerabilities in AI-generated code, and widening wage inequality between AI specialists and traditional developers.

Understanding these structural and labor impacts clarifies not only how the industry is evolving, but also where individuals with specific strengths like my own might fit into this changing landscape.

### Personal Opportunity & Skills Plan

Given these AI-driven shifts in labor demand, I evaluated where my strengths and interests align with industry needs. My best fit lies in analytical, data-oriented roles such as Junior Data Analyst, AI Product Analyst, or Technical Project Coordinator positions that benefit from both economic reasoning and AI-assisted workflows.

My current strengths include strong communication skills, adaptability, and experience with quantitative coursework including Econometrics, Managerial Economics, Financial

Analysis, and AI in Economics. These courses produce tangible portfolio artifacts—such as forecasting models and market analyses that demonstrate my ability to interpret data.

My main gaps include building deeper Python and SQL experience, gaining exposure to cloud tools, and developing a public portfolio. Over the next 12 months, my upskilling plan involves converting coursework into polished GitHub projects, completing Python and SQL bootcamps, earning an AWS or Azure certification, and building interactive dashboards and models.

### Reflection

Throughout this project, AI played an essential role in shaping not only my understanding of the industry, but also my own technical and analytical development. While AI accelerated aspects of drafting, visualization, and brainstorming, it also highlighted limitations misinterpretations, formatting errors, and hallucinated information which required careful human revision. These experiences mirrored the industry's reality: AI enhances but does not replace critical thinking.

Working with LaTeX, GitHub, website builders, and data tools helped me understand how AI fits into real analytical workflows. I gained confidence in learning technical tools and realized how my ability to interpret and correct AI output aligns with the industry's shift toward augmented decision-making. This project clarified my interest in technology and data roles and motivated me to continue developing skills in Python, SQL, R, and cloud technologies.

### References

Bureau of Labor Statistics. (2024). Quarterly Census of Employment and Wages (QCEW). <https://www.bls.gov/cew/>

Bureau of Labor Statistics. (2024). Occupational Employment and Wage Statistics (OEWS). <https://www.bls.gov/oes/>

Bureau of Economic Analysis. (2024). Industry Accounts Data. <https://www.bea.gov/data/industries>

U.S. Census Bureau. (2024). County Business Patterns. <https://www.census.gov/programs-surveys/cbp.html>

Federal Reserve Bank of St. Louis. (2024). FRED Economic Data. <https://fred.stlouisfed.org/>