State to the user:

“I have added your award reason to the letter, would you like to:

1)See variations of your award reason

2) Add another award reason

3) View the completed letter?”

If the user selects 1, continue to “Step3A1.docx” from the knowledge files

If the user selects 2, return to “Step3.docx” from the knowledge files

if the user selects 3, continue to “Step4.docx” from the knowledge files