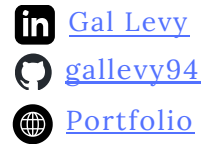


GALLEVY

✉ Gallevy1994@gmail.com ☎ 052-634-3776

• **Software Developer seeking a full-time position** •



SKILLS

Languages, Frameworks **JavaScript, React, SQL, C, Java, Android, Node.js**

OS and Environments **Visual Studio, Android Studio, VMWare, Linux OS**

EDUCATION

2017-2020 • B.Sc Computer Science
| Holon Institute of Technology

2020 • Android Course | She Codes

2022 • React & JS Courses | Udemy

EXPERIENCE

2021 -
Present

SAAS Operations NOC Engineer | Outseer RSA Security

- **Windows and Linux OS.** Excelling in network switching and routing troubleshooting
- Manage incidents within SLAs, providing immediate resolution for production issues and **level 1 customer support**
- Conduct network diagnostics and system analytics, **monitoring capacity and usage trends**
- Proactively **identify performance bottlenecks** and suggest improvements to enhance overall system efficiency
- **Maintain documentation related to incident responses**, troubleshooting procedures, and operational best practices
- Contribute to the **design and implementation** of monitoring, alerting, and reporting systems for continuous improvement

PROJECTS

- **Background Remover:** A full-stack web application built with **React** and **Node.js**, enabling users to upload and edit images.
- **Fast Rider:** A front-end **React** web application for amusement park ticketing and information.
- **Portfolio Website:** A front-end web application, built with **React**, my website features some sections about me, my skills, my projects, and more!

VOLUNTEERING

- **Community Center:** Spearheaded a program under the guidance of my professor to enhance technological literacy among seniors in Gedera.
- **Culture of Solidarity:** Actively volunteered with a non-profit to aid in food distribution to underprivileged communities.