GAL LEVY

• Software Developer seeking a full-time position •



SKILLS

Languages, JavaScript,React, SQL, C,
Frameworks Java, Android, Node.js

OS and Visual Studio, Android

Environments Studio, VMWare, Linux OS

EDUCATION

2017-2020 • B.Sc Computer Science | Holon Institute of Technology

2019 • Android Course | She Codes

2022 • React & JS Courses | Udemy

EXPERIENCE

2021 -Present

SAAS Operations NOC Engineer | Outseer RSA Security

- Windows and Linux OS. Excelling in network switching and routing troubleshooting
- •Manage incidents within SLAs, providing immediate resolution for production issues and **level 1 customer support**
- Conduct network diagnostics and system analytics, monitoring capacity and usage trends
- Proactively **identify performance bottlenecks** and suggest improvements to enhance overall system efficiency
- Maintain documentation related to incident responses, troubleshooting procedures, and operational best practices
- Contribute to the **design and implementation** of monitoring, alerting, and reporting systems for continuous improvement

PROJECTS

- <u>Background Remover</u>: A full-stack web application built with **React** and **Node.js**, enabling users to upload and edit images.
- <u>Fast Rider</u>: A front-end **React** web application for amusement park ticketing and information.
- <u>Cinema App</u>: Android application developed in **Android Studio with Java**, featuring an intuitive UI for movie ticket booking and calendar integration.

VOLUNTEERING

- Community Center: Spearheaded a program under the guidance of my professor to enhance technological literacy among seniors in Gedera.
- Culture of Solidarity: Actively volunteered with a non-profit to aid in food distribution to underprivileged communities.